**Title**: Field Implementation Systems Manager
**Description**: Using software to fight Ebola and strengthen health systems in West Africa
**Location**: Freetown / Monrovia

We're an American-Nigerian NGO specialising in the development and deployment of tech for public health. Currently one of our main focuses is the development of tools to tackle the Ebola outbreak, help with post-outbreak measures and generally support health in West Africa. Our international software development team of 27 is located in Berlin, with various team members currently on site in Nigeria, Sierra Leone, Liberia and Guinea. We operate with a strong focus on **design practices**, pragmatic, **solution focused development of software**, and **creative problem solving**.

We're currently looking for an **Information Systems Manager** (12 months, full time contract) to join us and work on **outbreak response, logistics and health system strengthening** information systems, starting as soon as possible. The position will be based ¾ time in our West African offices in Freetown, Sierra Leone, and Monrovia, Liberia, with periodic visits to Berlin to work with our tech team directly.

As a field based information systems manager you will be responsible for working with governments and public health partners to organize the deployment of information systems, define requirements for new initiatives, and be our field presence for consultation on technical issues.

## Your skills & experience

**Required**

- Superb communication skills, experience working in cross-cultural environments
- 4-6 years of requirements analysis, business analysis, information systems design or similar experience, preferably with **human-centred design, design thinking, or other interrogative design practices**
- Strong background in software project development and deployment, having participated in at least 3 full-cycle projects
- Entrepreneurial, problem solving mindset and enthusiasm for learning new domains
- Experience in one of **informatics, information design, public health, mobile applications**
- Experience working in developing, rural or low-literacy contexts. West Africa preferred.
- Willingness and ability to take trips to areas where our products are used (currently Guinea, Sierra Leone, Liberia, Nigeria) and work with diverse stakeholders
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## Your tasks

- Manage the delivery of the large and small scale software solutions along with country's local team.
- Regularly communicate with governmental and non governmental partners, set expectations and negotiate priorities appropriately.
- Act as primary liaison with remote product development teams during the solution life-cycle providing updates to ensure on-time solution delivery and scope.
- Develop and manage direct relationships with key stakeholders and subject matter experts to ensure the business solutions are aligned with their goals and priorities.
- Drive the prioritization discussion by which decisions are made around the final solution, ensure solutions are driven to meet high level standard and delivery date.
- Apply fundamental troubleshooting skills to issues before escalating to the appropriate team.
- Provide mentoring and assistance and training to country's local team and customers.
- Gather feature / product requirements from stakeholder input and define and prioritize these with the product owner
- Ensure that what is being built represents great product design practices, is relevant, effective and focused
- Ensure maximum impact from the ground by investigating users' needs first hand and participating in strategic discussions to keep our solutions aligned with the local context.

## Sounds good to you? Contact us!

If you're interested, please contact us with a few short lines about yourself (please keep them really short) and your CV: yioula.panagopoulou@ehealthnigeria.org.

**We're looking forward to hearing from you!**