

CatRIS Provider Dashboard Guide

V3.00

Dr. Giorgos Giannopoulos, Dr. George Papastefanatos, Konstantinos Spyrou, Stefania Martziou, Antonis Lempesis, **NKUA**

Definitions

- CatRIS Portal:** A Portal providing information (organised in a Catalogue) about Research Infrastructure Services in Europe focusing on Physical Research Infrastructures (RIs), Core Facilities (CFs) and Shared Scientific Resources (SSRs) (*all hereinafter referred to as RIs*) .
- Catalogue:** The customer-facing list of all live Services that can be requested by End-Users along with relevant information about these Services.
- Onboarding Process:** The process that a Service Provider must follow to register itself and its services in the CatRIS Portal.
- Service Provider:** An organisation, a part of an organisation or a federation that manages and delivers Services to End-Users. They can be: Research Infrastructures, Distributed Research Infrastructures, Resource Aggregators, Thematic Clouds, Regional Clouds, etc.
- Service:** The means or a process that organisations use to deliver results that Users/Customers value and wish to achieve. These results are usually intangible although they may also include tangible elements. Services require instantiation by a Service Provider.
- RI Service:** Services provided by Research Infrastructures. They include among others access to and use of facilities and instruments, users support and training and other activities and resources that the RIs deliver to Users/Customers.
- Physical RI Service:** RI Services that rely on the access to or use of a physical facility or instrument.

Abbreviations

Abbreviation	Meaning
API	Application Programming Interface
ARP	Authorized Representative of the Provider
CatRIS	Catalogue of Research Infrastructure Services
CF	Core Facility
COT	CatRIS Onboarding Team
EC	European Commission
EOSC	European Open Science Cloud
ESFRI	European Strategic Framework for Research Infrastructure
IT	Information Technology
RI	Research Infrastructure
RoP	Rules of Participation
SLA	Service Level Agreement
SP	Service Provider
SSR	Shared Scientific Resources



CatRIS

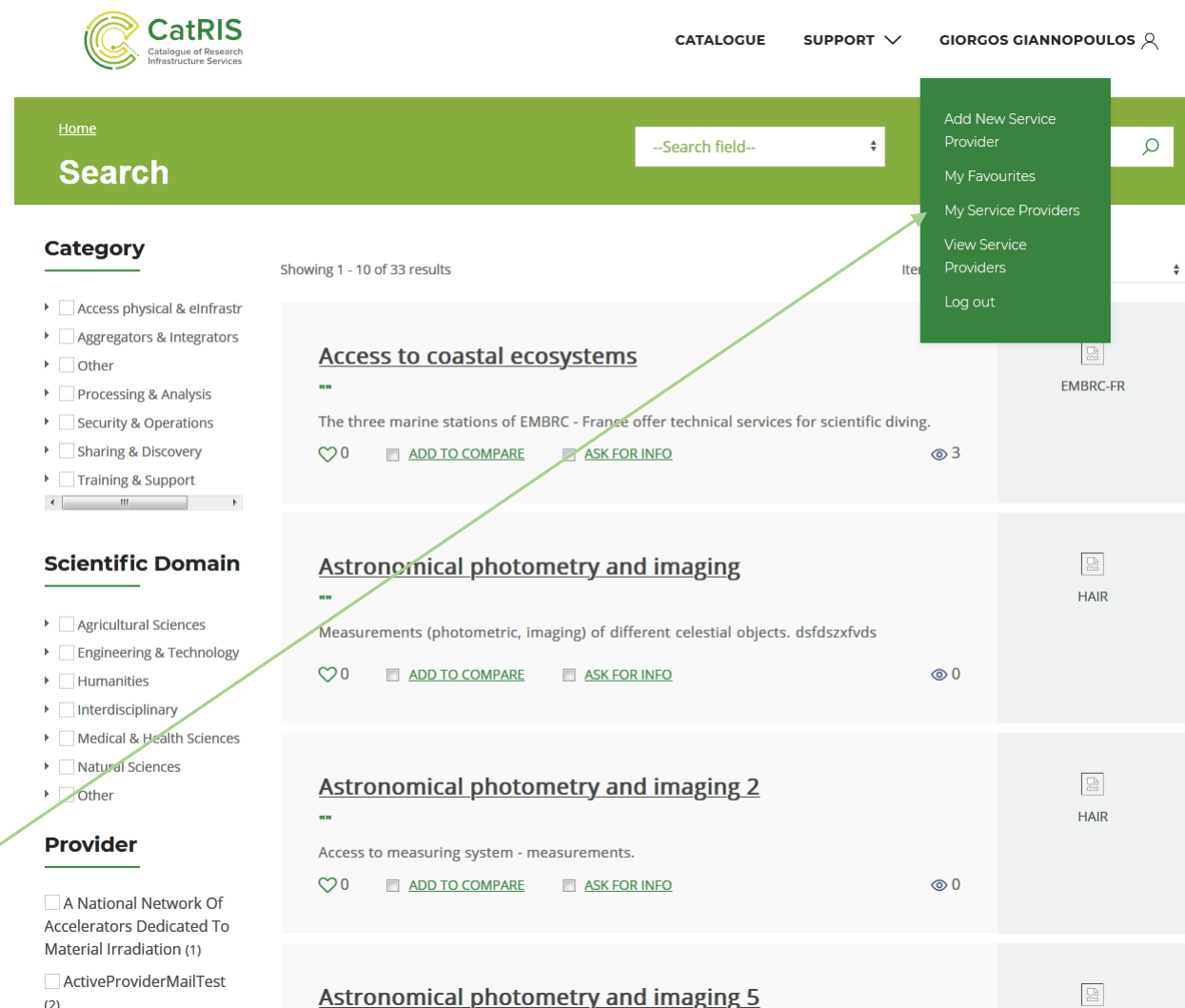
Catalogue of Research
Infrastructure Services

Overview of the CatRIS Portal Provider Dashboard



Introduction

- ✓ The CatRIS Portal offers to Authorized Representatives of Providers (ARP) dashboards for monitoring the Service Providers (SP) and the respective services they represent
- ✓ The ARP is able to access the page of all SPs they represent in <https://www.portal.catris.eu/myServiceProviders>
- ✓ Alternatively, they can navigate through the CatRIS Portal menu by selecting “My Service Providers”

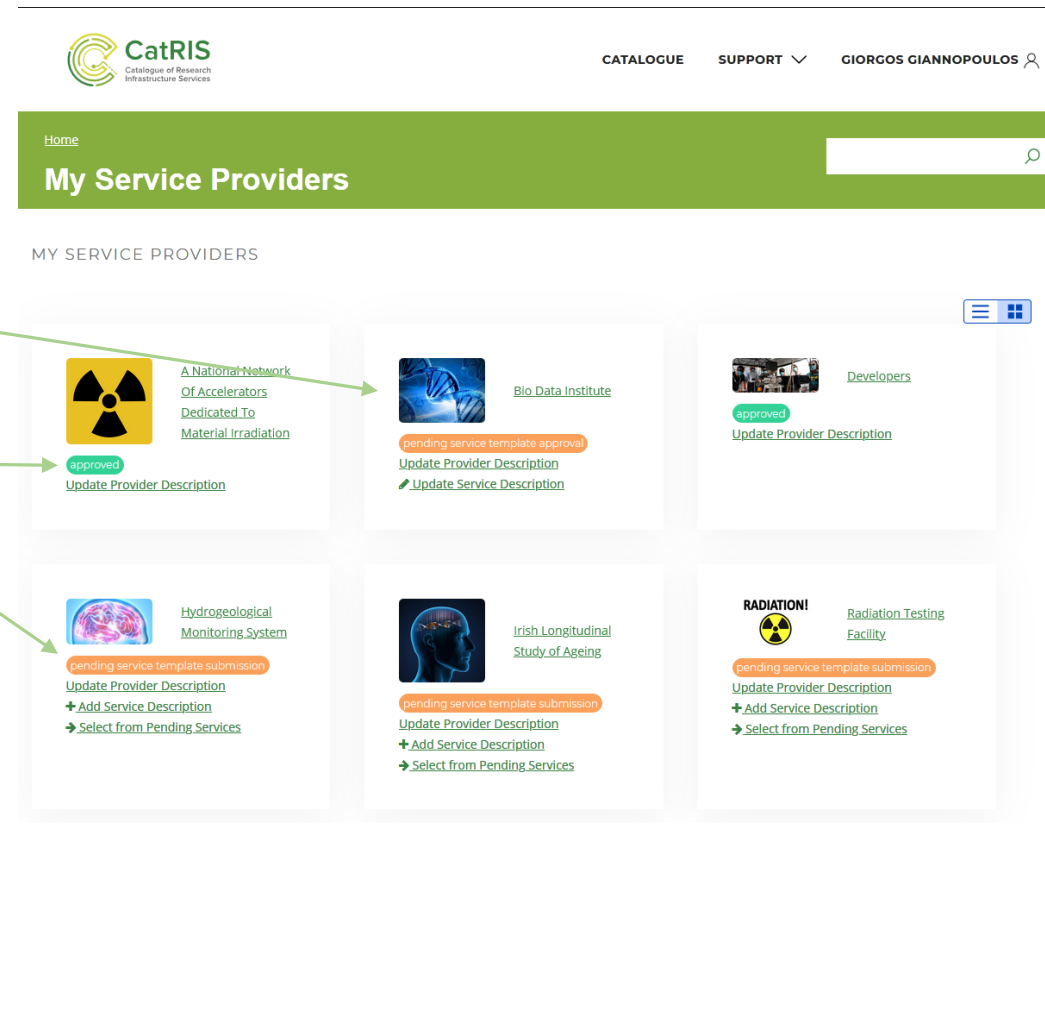


The screenshot displays the CatRIS Portal interface. At the top, there is a navigation bar with the CatRIS logo, the text "Catalogue of Research Infrastructure Services", and links for "CATALOGUE", "SUPPORT", and a user profile for "GIORGOS GIANNOPOULOS". Below the navigation bar is a green search bar with the text "Search" and a search field labeled "--Search field--". To the right of the search bar is a dropdown menu with options: "Add New Service Provider", "My Favourites", "My Service Providers", "View Service Providers", and "Log out". Below the search bar, the main content area shows a list of service providers. The first three items are: "Access to coastal ecosystems" (EMBRC-FR), "Astronomical photometry and imaging" (HAIR), and "Astronomical photometry and imaging 2" (HAIR). Each item includes a description, a heart icon, a "ADD TO COMPARE" button, an "ASK FOR INFO" button, and an eye icon. On the left side of the main content area, there are two sections: "Category" and "Scientific Domain", each with a list of checkboxes for filtering. The "Provider" section is also visible at the bottom left.

My Service Providers dashboard

✓ In the “My Service Providers” page, the ARP can view the SPs they represent, and the state of each SP, e.g.


- ✓ Pending service template approval
- ✓ Pending service template submission
- ✓ Approved
- ✓ Incomplete



Home

My Service Providers


MY SERVICE PROVIDERS



A National Network
Of Accelerators
Dedicated To
Material Irradiation

approved

Update Provider Description




Bio Data Institute

pending service template approval

Update Provider Description


Update Service Description



Developers

approved

Update Provider Description




Hydrogeological
Monitoring System

pending service template submission

Update Provider Description

+ Add Service Description

→ Select from Pending Services




Irish Longitudinal
Study of Ageing

pending service template submission

Update Provider Description

+ Add Service Description

→ Select from Pending Services



RADIATION!

Radiation Testing
Facility


pending service template submission

Update Provider Description

+ Add Service Description


→ Select from Pending Services

INCOMPLETE PROVIDERS



In-service Aircraft
for a Global
Observing System

Update provider

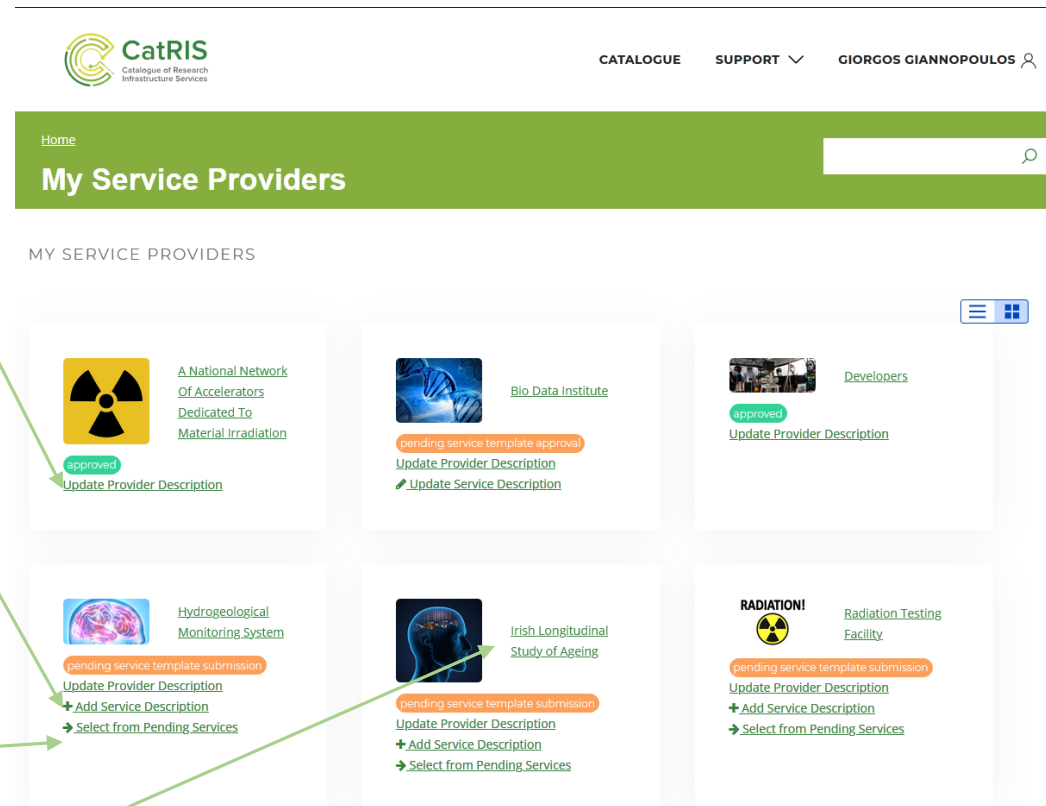


Medical
Instruments
Institute

Update provider

My Service Providers dashboard

- ✓ The ARP is able to select to perform different actions on the available SPs:
 - ✓ **Update Provider Description:** Update the information regarding the Service Providing organization
 - ✓ **Add Service Description:** Add a new service for the respective SP
 - ✓ **Select from Pending Services:** In the case of SPs that have been integrated from the MERIL database, a number of already existing services for the respective SP might be available in the CatRIS Catalogue, pending the completion of their information by the ARP, so that they can be published in the CatRIS Portal
- ✓ If the ARP clicks on the SP name, then they are automatically transferred to the specific Service Provider's dashboard, as shown next

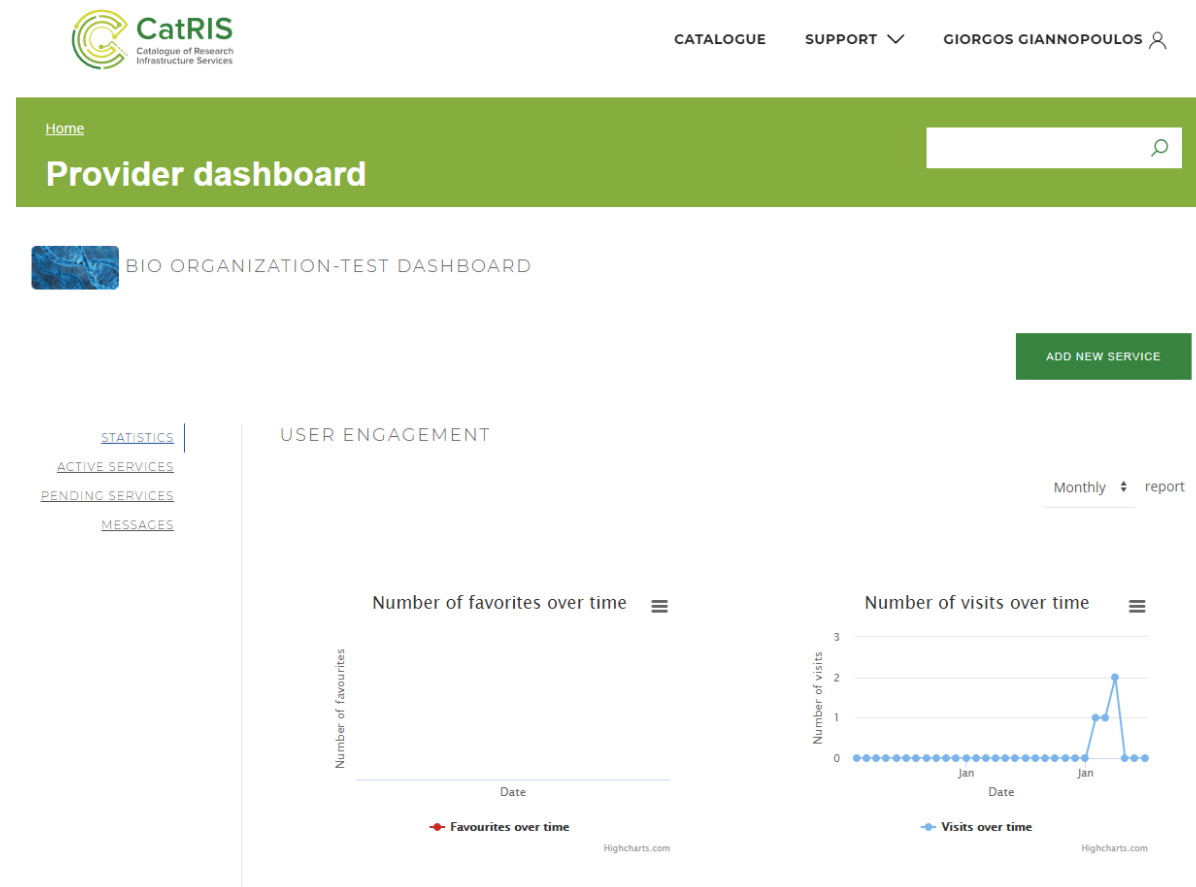


Provider dashboard – aggregate statistics

- ✓ In the Provider dashboard, the ARP can see several aggregate statistics on the SP's services visualized in various charts

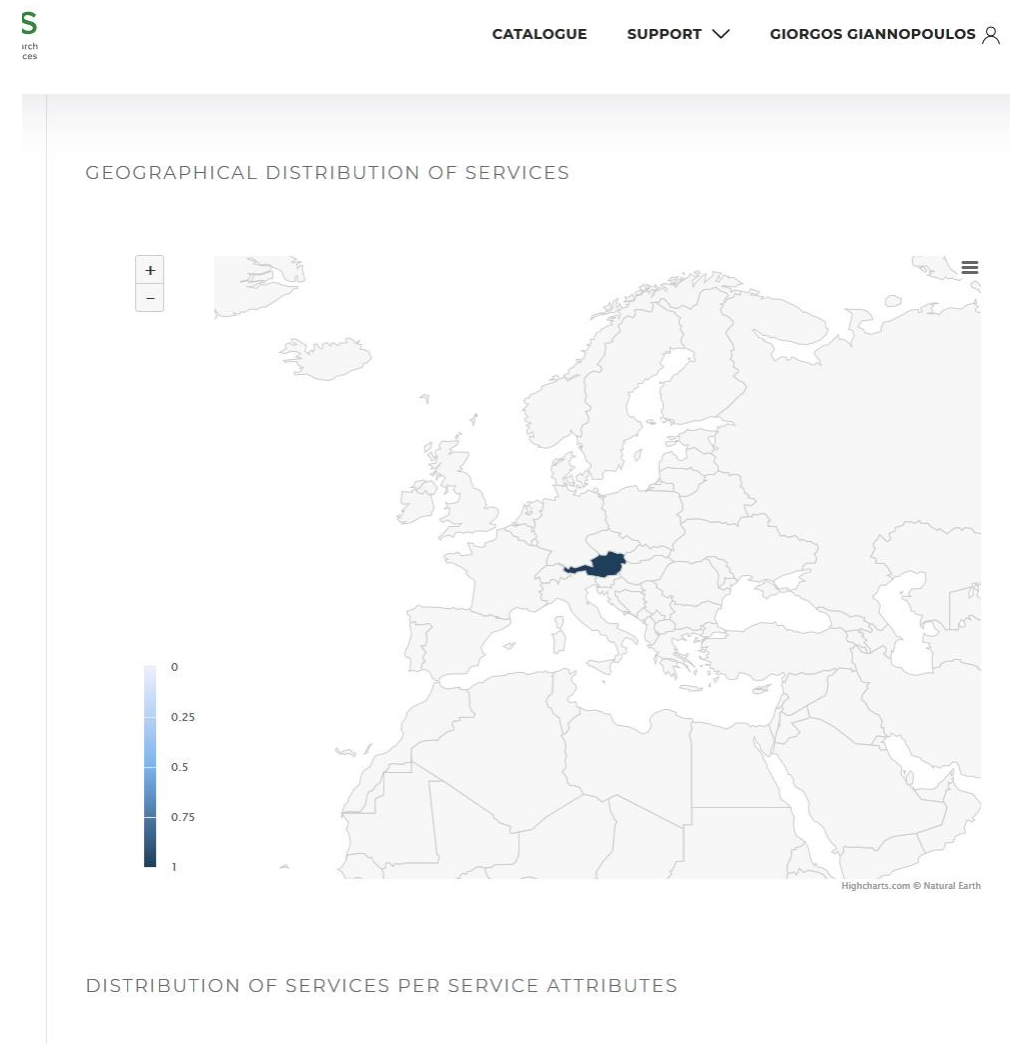
➤ User engagement statistics

- ✓ Number of favorite Service Provider service in time



Provider dashboard – aggregate statistics

- ✓ In the Provider dashboard, the ARP can see several aggregate statistics on the SP's services visualized in various charts
- Geographical distribution of services

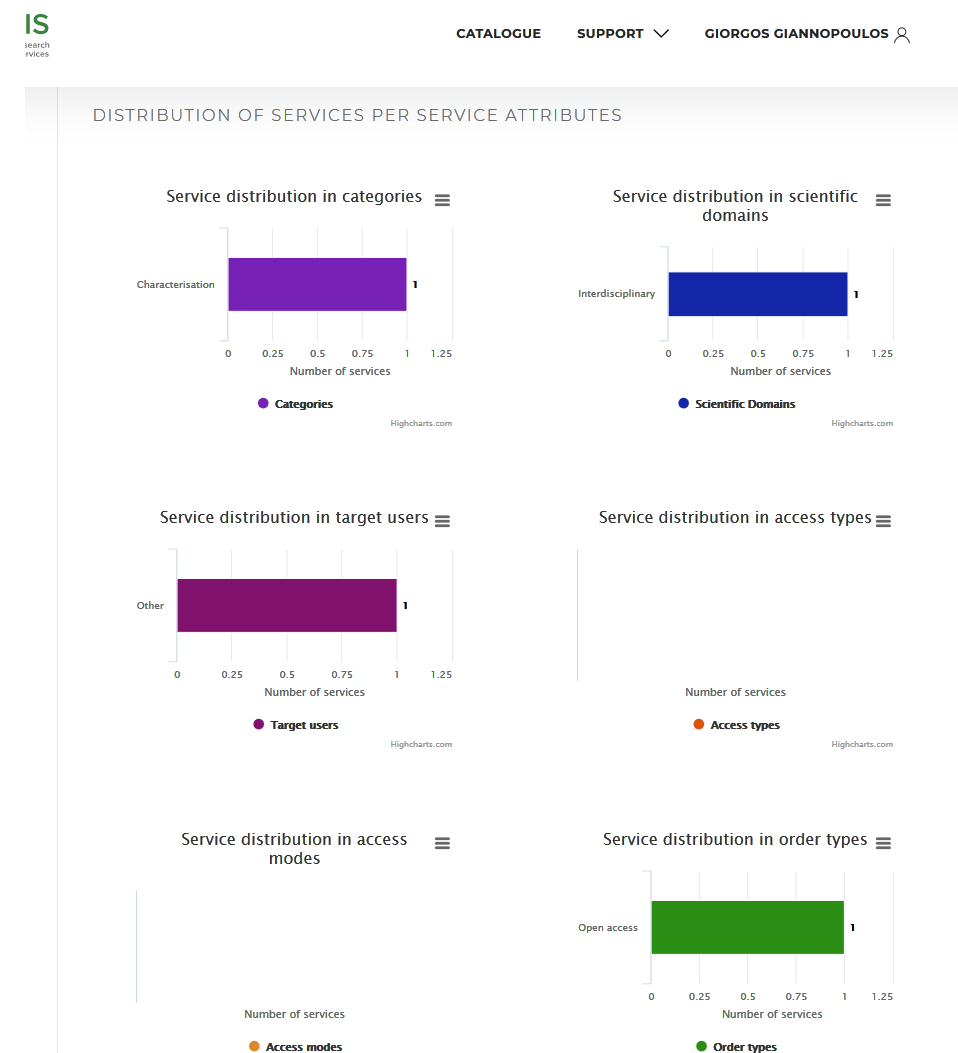


Provider dashboard – aggregate statistics

✓ In the Provider dashboard, the ARP can see several aggregate statistics on the SP's services visualized in various charts

➤ Distribution of services per service attributes, e.g.

- ✓ Categories
- ✓ Scientific domains
- ✓ Target users



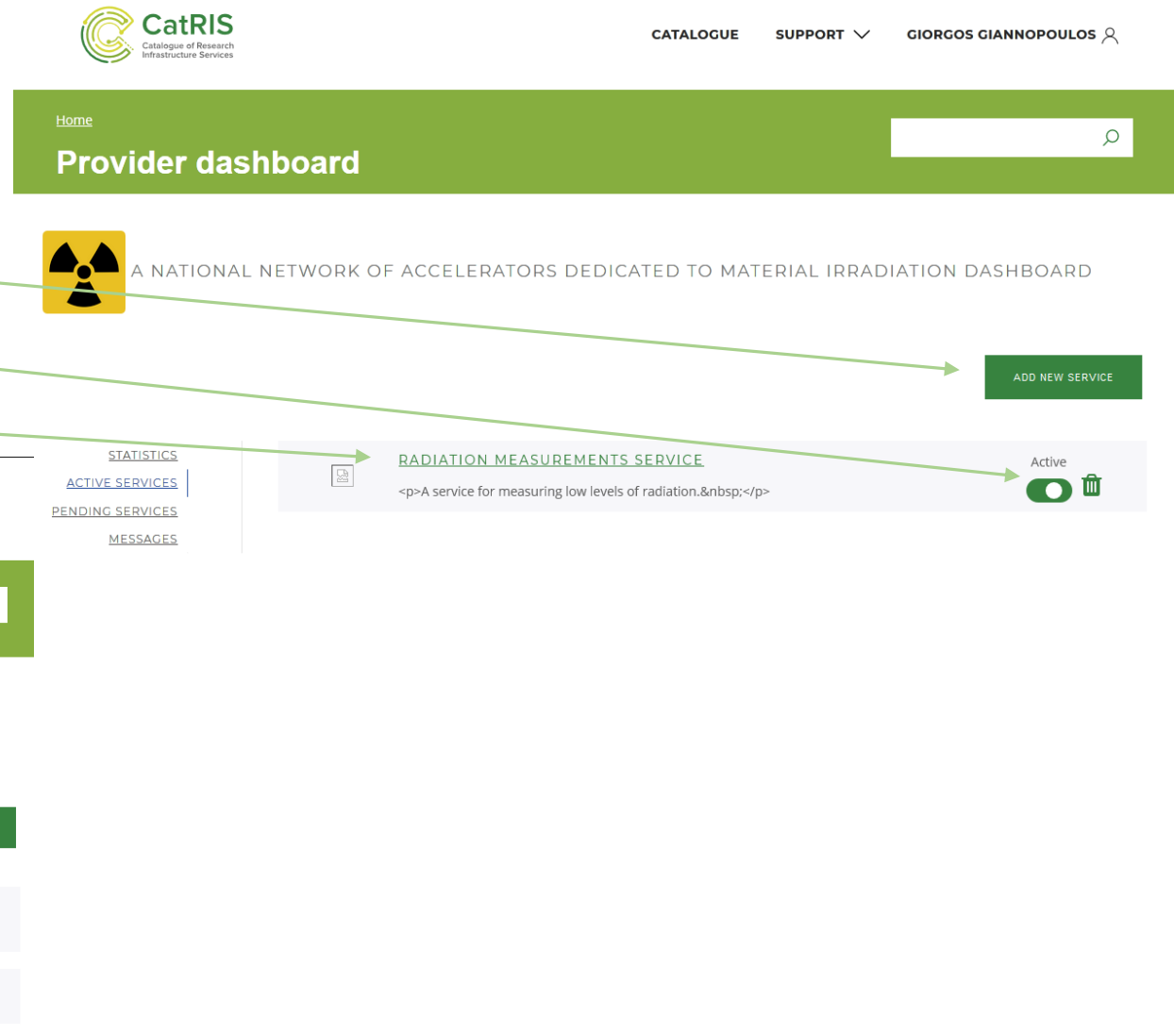
Provider dashboard – active/pending service

✓ In the Provider dashboard, the ARP can see and manage services

✓ Add a new service

✓ Activate/deactivate a service

✓ View/update an active or pending service

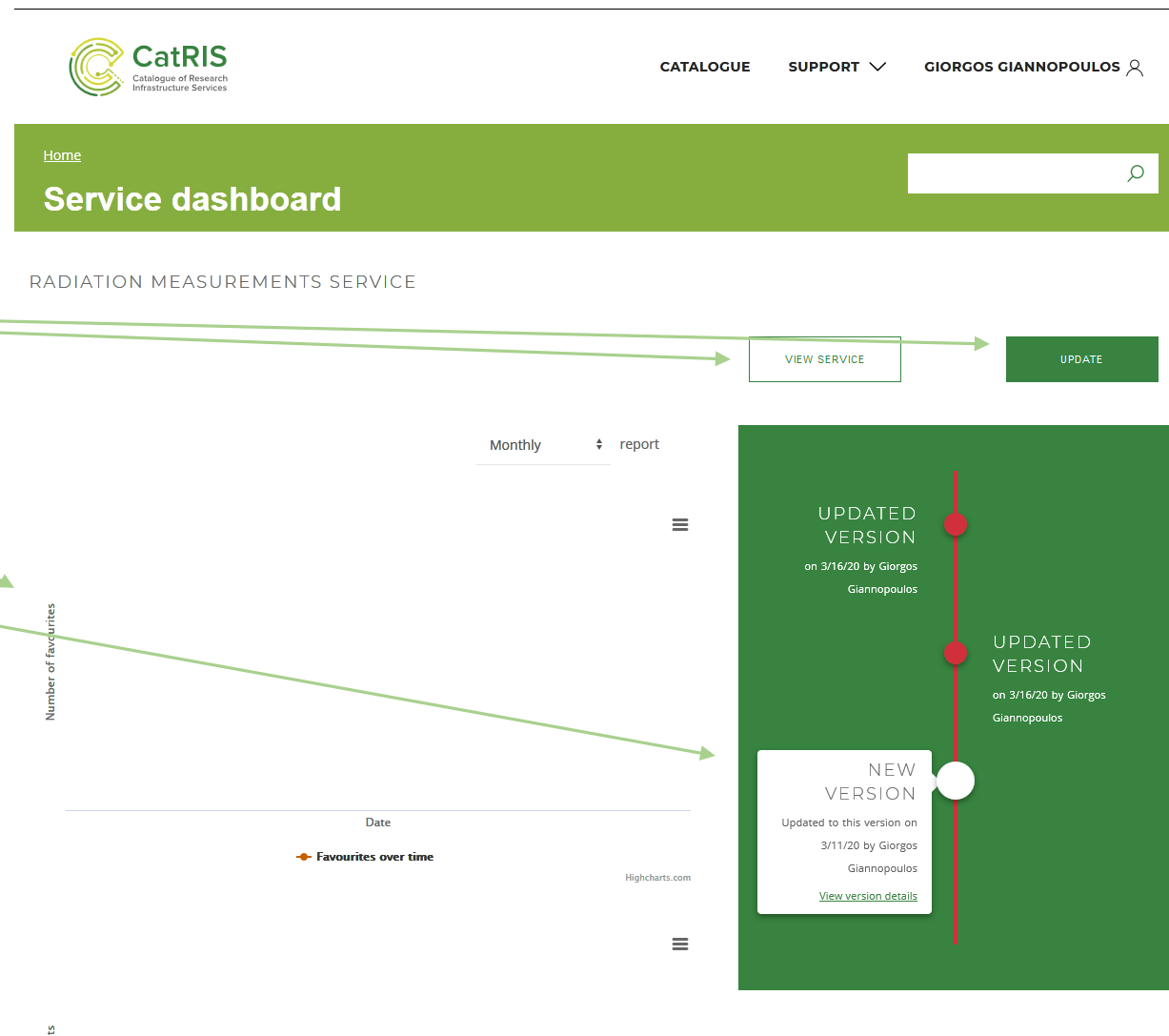


The screenshot displays the CatRIS Provider dashboard interface. At the top, the CatRIS logo and navigation links (CATALOGUE, SUPPORT, GIORGOS GIANNOPOULOS) are visible. Below the header, a green banner reads "Provider dashboard" with a search bar. A yellow radiation warning icon is followed by the text "A NATIONAL NETWORK OF ACCELERATORS DEDICATED TO MATERIAL IRRADIATION DASHBOARD". A green button labeled "ADD NEW SERVICE" is positioned on the right. The main content area features a sidebar with links: STATISTICS, ACTIVE SERVICES, PENDING SERVICES, and MESSAGES. The central panel shows a list of services. The first service, "RADIATION MEASUREMENTS SERVICE", is highlighted in light blue and includes a description: "<p>A service for measuring low levels of radiation. </p>". It has an "Active" status indicator (a green toggle switch) and a trash icon. Below it, two other services are listed: "ACCESS TO IRRADIATION FACILITIES" and "TRAINING", each with a description and edit/delete icons. Green arrows from the text on the left point to the "ADD NEW SERVICE" button, the "RADIATION MEASUREMENTS SERVICE" entry, and the "ACCESS TO IRRADIATION FACILITIES" entry.

Service dashboard

✓ In the Provider dashboard, if the ARP clicks on the name of a service, they are directed to the service dashboard

- ✓ The ARP can view or update the service
- ✓ The ARP can view Individual statistics and versions of the specific service





CatRIS

Catalogue of Research
Infrastructure Services

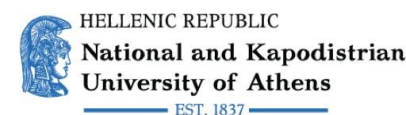
Thank you for your attention!

Q&A



Partnership

- European Science Foundation (ESF)
- European Future Innovation System Centre
- JNP Strategy and Management Consulting
- National Kapodistrian University of Athens
- National Hellenic Research Foundation – National Documentation Centre
- EurOcean Foundation
- Core Technologies for Life Science Association





www.project.catris.eu



catris@esf.org



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