CatRIS
Catalogue of Research Infrastructure Services

Provider and Service Onboarding Guide

V3.00

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Definitions

CatRIS
Catalogue of Research Infrastructure Services

CatRIS Portal: A Portal providing information (organised in a Catalogue) about Research Infrastructure Services in Europe focusing on Physical Research Infrastructures (RIs), Core Facilities (CFs) and Shared Scientific Resources (SSRs) (*all hereinafter referred to as RIs*) .

Catalogue: The customer-facing list of all live Services that can be requested by End-Users along with relevant information about these Services.

Onboarding Process: The process that a Service Provider must follow to register itself and its services in the CatRIS Portal.

Service Provider: An organisation, a part of an organisation or a federation that manages and delivers Services to End-Users. They can be: Research Infrastructures, Distributed Research Infrastructures, Resource Aggregators, Thematic Clouds, Regional Clouds, etc.

Service: The means or a process that organisations use to deliver results that Users/Customers value and wish to achieve. These results are usually intangible although they may also include tangible elements. Services require instantiation by a Service Provider.

RI Service: Services provided by Research Infrastructures. They include among others access to and use of facilities and instruments, users support and training and other activities and resources that the RIs deliver to Users/Customers.

Physical RI Service: RI Services that rely on the access to or use of a physical facility or instrument.

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Abbreviations

Abbreviation	Meaning
API	Application Programming Interface
CatRIS	Catalogue of Research Infrastructure Services
CF	Core Facility
COT	CatRIS Onboarding Team
EC	European Commission
EOSC	European Open Science Cloud
ESFRI	European Strategic Framework for Research Infrastructure
IT	Information Technology
RI	Research Infrastructure
RoP	Rules of Participation
SLA	Service Level Agreement
SP	Service Provider
SSR	Shared Scientific Resources

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CatRIS

Catalogue of Research Infrastructure Services

CatRIS Vision, Mission, Benefits and Definitions

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Vision

CatRIS aims to develop an open, trusted and user-friendly **Portal** to a harmonised and aggregated **Catalogue of Services** offered by **Physical Research Infrastructures, Core Facilities and Shared Scientific Resources** at European and National levels that will allow them to be findable and accessible by researchers, research groups, projects, organisations, innovators and businesses, funders and policy makers.

CatRIS being one of the building blocks of the EOSC Initiative of the European Commission abides to its vision to provide all researchers, innovators, companies and citizens with seamless access to an open-by-default, efficient and cross-disciplinary environment for producing, storing, accessing, publishing, and reusing data, tools, publications and any EOSC resource for research, innovation and educational purposes. CatRIS is committed to supporting the implementation of the EOSC, is taking part in the development of the EOSC ecosystem and is aligned with the guidelines provided by the EOSC Executive and Governance Board and the European Commission.

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CatRIS Portal

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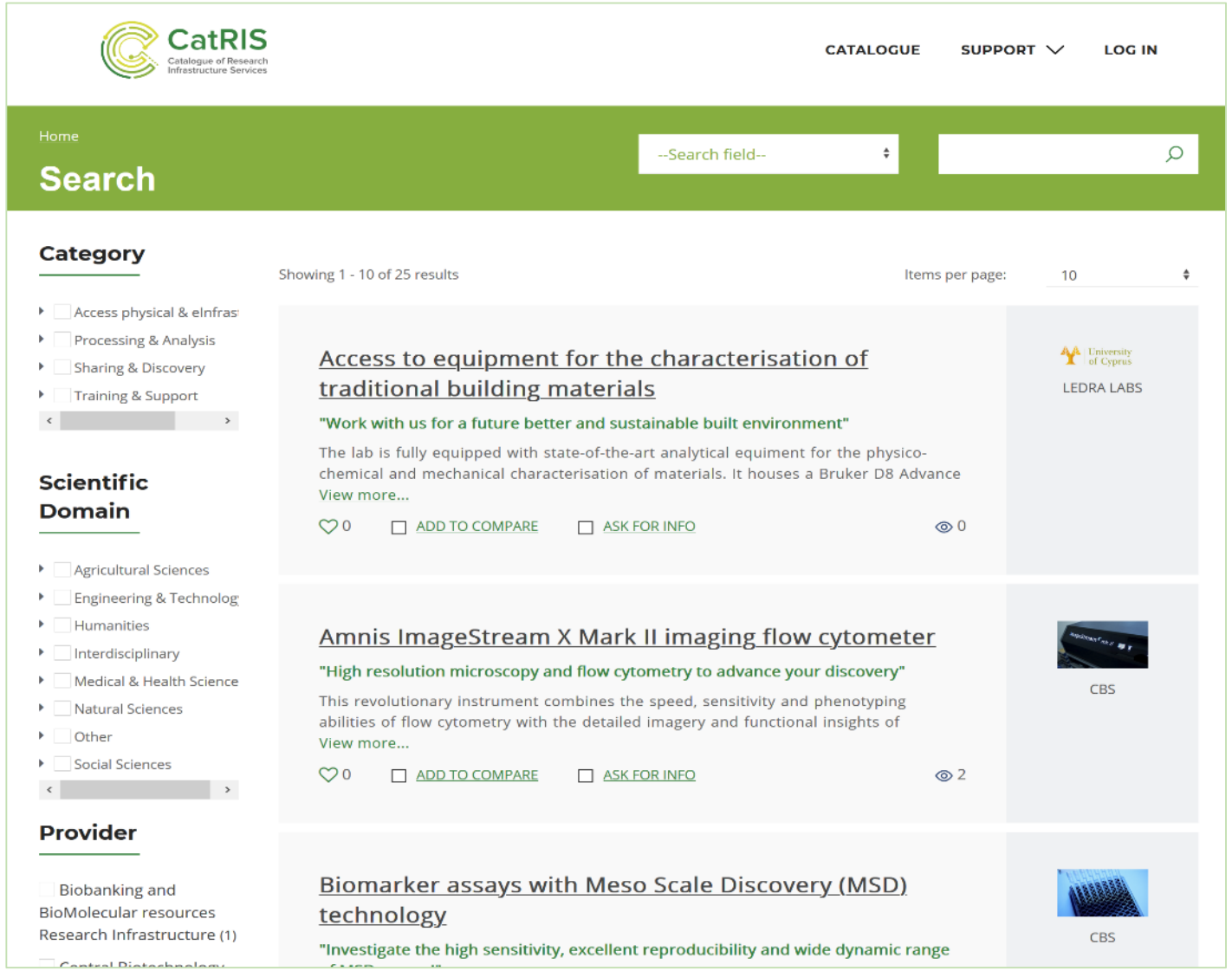

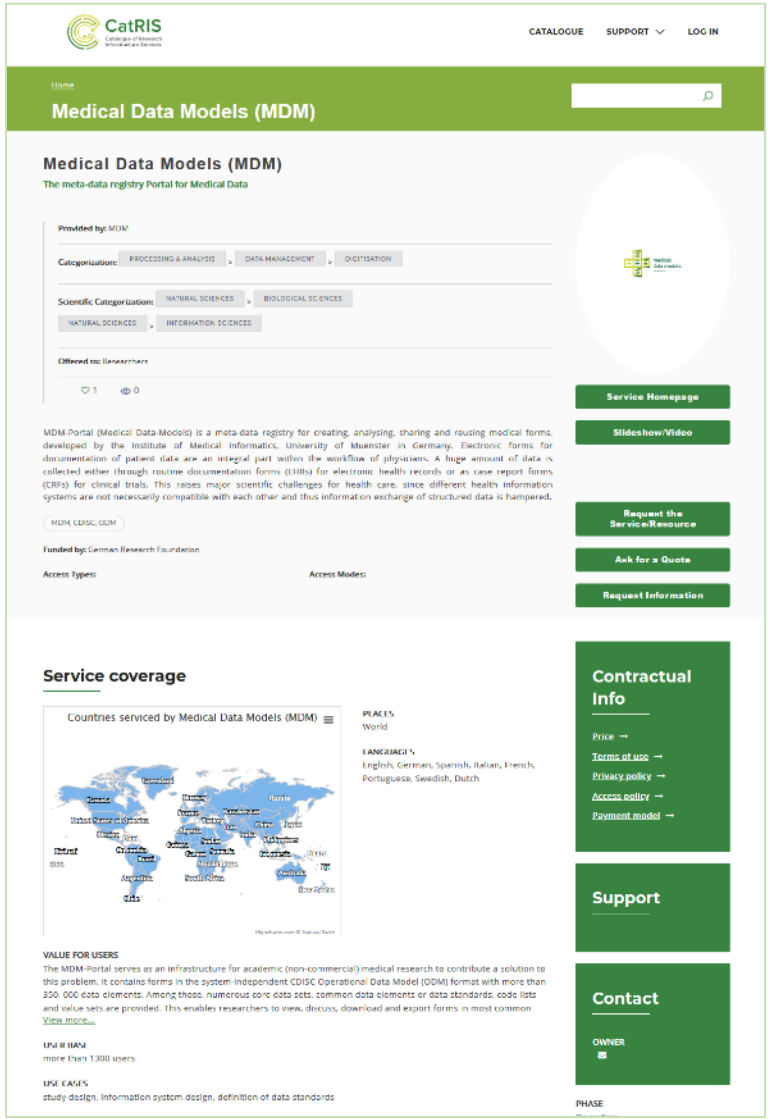

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Expected benefits to Service Providers

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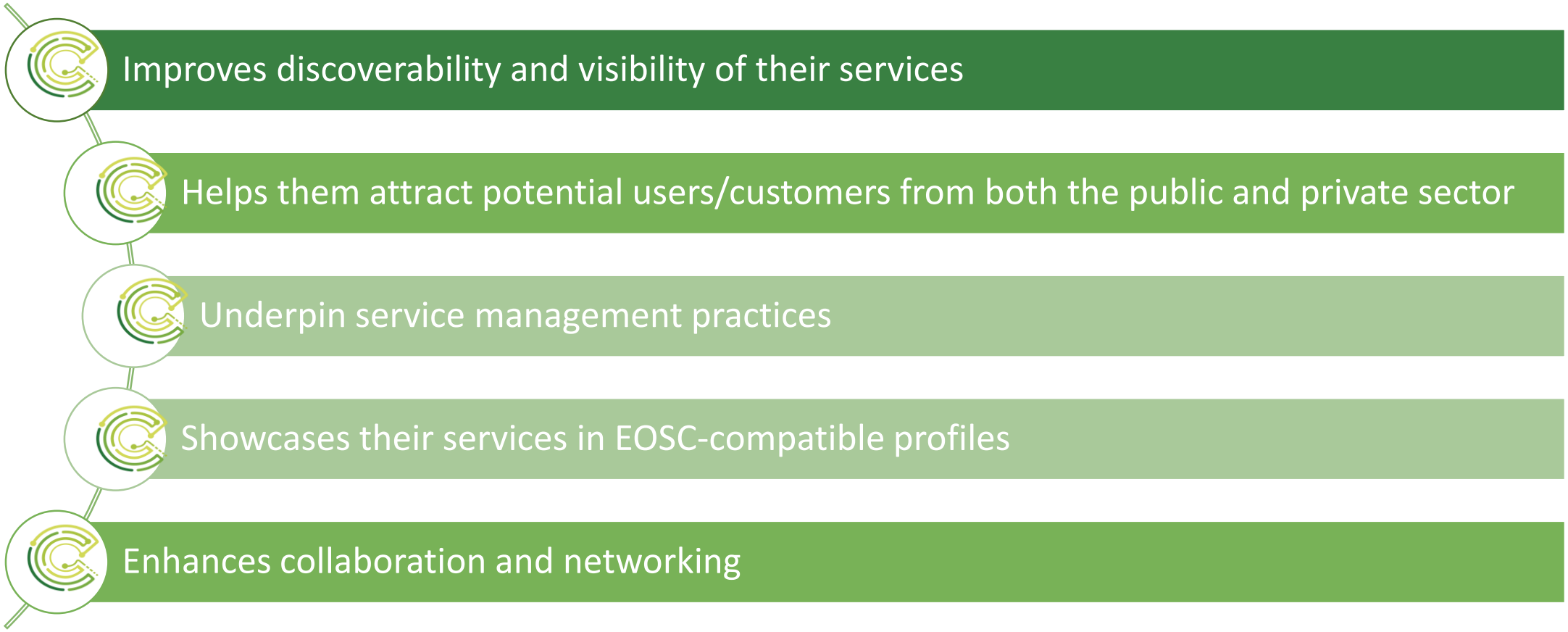

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Expected benefits to Researchers

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- Helps discover and locate available RI, CF and SSR services across all research fields
- Provides comparison of services offered by different Providers
- Gives relevant information of the access modalities, usage and specific conditions for service delivery
- Allows them to contact the Providers and request additional information and service booking
- Enhances collaboration and networking

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Expected benefits to Policy Makers and Funders

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- Allows them to identify best practices for developing catalogues
- Promotes the harmonisations of service profiles across countries and scientific domains
- Enhances RI, CF & SSR accessibility, usage and impact
- Helps understanding the landscape of European RI services
- Allows them to review and compare RI services and identify gaps

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Onboarding Guide

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0 – Is the Provider registered with the MERIL Portal?

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1. For Research Infrastructures (RIs) registered with the MERIL Portal:

   ✓ MERIL and CatRIS have transferred the registered and relevant records from the MERIL Portal (https://portal.meril.eu), curated them checking semantics alignment with the CatRIS Portal data models and uploaded the curated records to an intermediate CatRIS database for update and approval by the Service Provider.

   ✓ The Authorized Representative of the RI should have received an invitation email with a private URL to access the pre-filled CatRIS record. The URL looks like: https://portal.catris.eu/registerServiceProvider/[RI-ShortName]

   ➢ If you have not received an invitation or the URL does not work, please contact support@catris.eu.

2. For Research Infrastructures NOT registered with the MERIL Portal, start at Step 1.

From: […]
Sent: […]
Subject: Invitation to register your organisations as a RI service provider in the CatRIS portal

Dear […],
The European Science Foundation (ESF) is contacting you as a Research Infrastructure (RI) included in the MERIL database (https://portal.meril.eu/). As you may know, the MERIL-2 project has ended and in order to ensure the continuation of the efforts in collecting RI-relevant information, the CatRIS project (https://project.catris.eu/) funded by the Horizon 2020 EU programme will be further exploiting MERIL data. CatRIS aims at creating an open, trusted and user-friendly portal to a harmonised and aggregated catalogue of services provided by Research Infrastructures (RI), Core Facilities (CF) and Shared Scientific Resources (SSR) across Europe.

CatRIS provides a single site access to all relevant and up-to-date information on the services provided by Research Infrastructures, Core Facilities and Shared Scientific Resources across Europe, focusing on physical infrastructures. It is a bottom-up initiative that is populated and run by service providers at European, national, regional and institutional levels. You are cordially invited to join the brand new CatRIS portal (https://portal.catris.eu/home) and to enter information about your service(s), ensuring your presence in the most updated European RI services catalogue!

We hope CatRIS can be beneficial to you to:

- Improve discoverability and visibility of your services
- Help you to attract potential users from both academia and industry
- Support service management via monitoring and visualization of your facilities
- Showcase your services in an EOSC-compatible format
- Enhance collaboration and networking

The MERIL record for your research infrastructure has been quality checked and transferred to an intermediate database and is available at: https://portal.catris.eu/registerServiceProvider/[…]

In order to enter your information, please follow the attached guidelines. You will be asked to enter first the information about your organisation (the Service Provider) and, in a second step, and once your organisations has been validated, review and add services.
For any question, please do not hesitate to contact support@catris.eu. For technical issues, please contact tech-support@catris.eu .

Your engagement is essential to help shaping the future of the RI community in Europe and we thank you in advance for your cooperation. As you will be one of the first RIs providing input into the portal, we would like to collect your feedback in order to improve the user experience and functionalities in the next versions.

Please note that information about our personal data treatment and privacy policy is available here.
Please let us know about your availability to participate and preference for the way to participate at your earliest convenience.
Best regards,
On behalf of the CatRIS and MERIL projects

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A. Registration of Authorised Representative of Provider

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1 – The ARP registers with the CatRIS Portal

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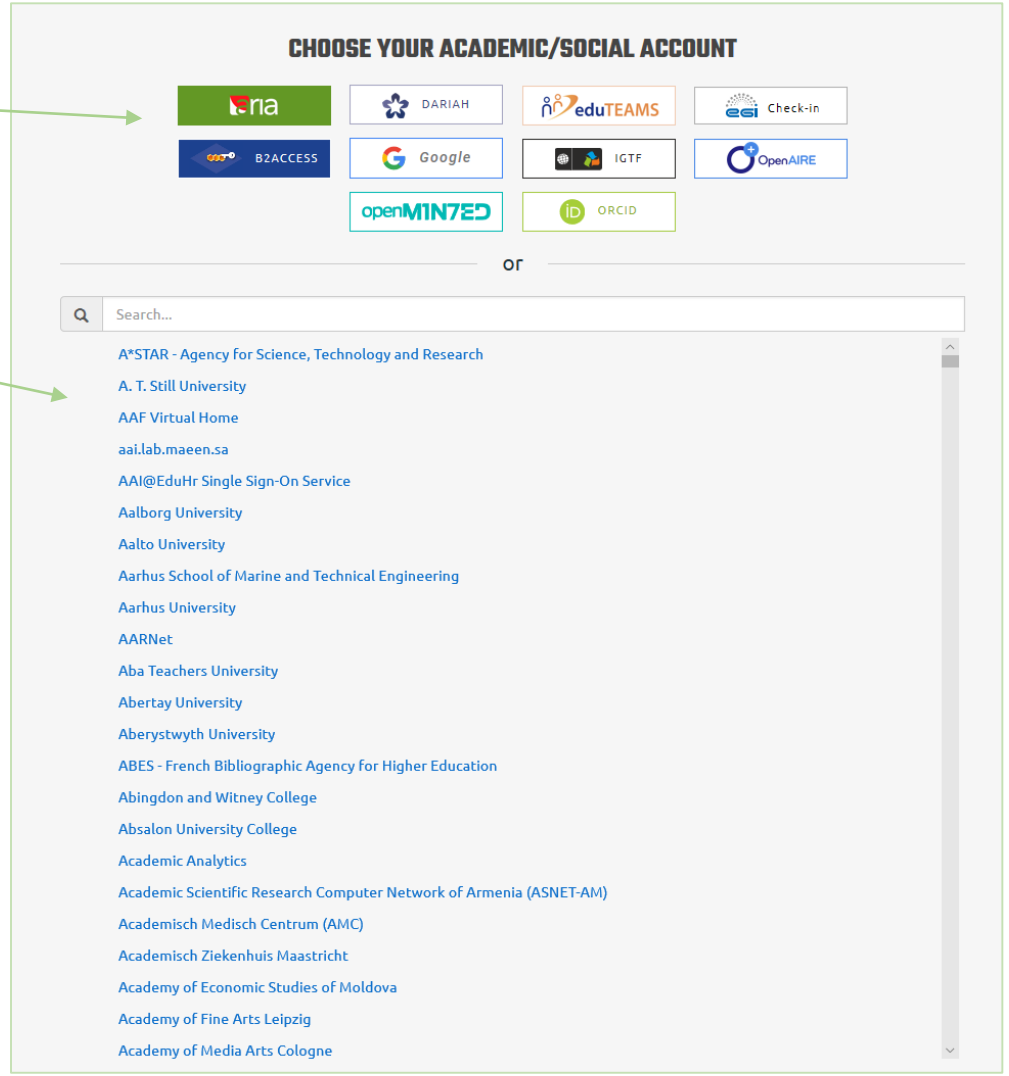
- ✓ The Authorised Representative of the Provider (ARP) registers with the CatRIS Portal using an existing identity from a Social or Academic Authentication and Authorization Infrastructure (AAI) mechanism.



- ➢ CatRIS supports AAI mechanisms of many Academic and Research Institutions worldwide as well as ORCID, Google, aria, DARIAH, eduTeams, IGTF, EGI Check-in, B2ACCESS, OpenAIRE, openMINTED.
- ➢ In case of difficulties during authentication communicate to tech-support@catris.eu; depending on the issues a 1-to-1 call to offer guidance may be also organized.

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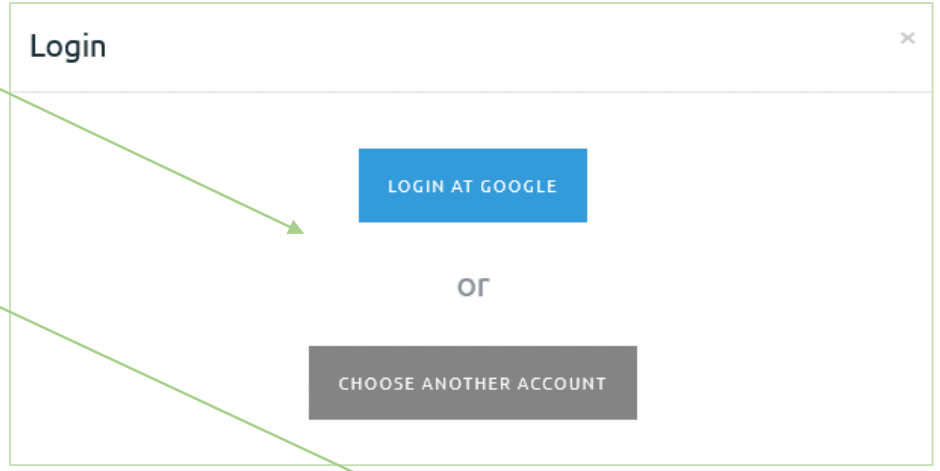
2 – The AARP logins to the CatRIS Portal

- ✓ The Authorised and Authenticated Representative of the Provider (AARP) logins into the CatRIS Portal with the AAI mechanism chosen.
- ✓ Once logged in, the menu allows access to the "**Add New Service Provider**" functionality. This is also available at https://www.portal.catris.eu/newServiceProvider



- ➢ The AARP should read at this step the information about personal data treatment and privacy policy available at https://www.portal.catris.eu/support/privacy-policy
- ➢ In case of difficulties during authentication communicate to tech-support@catris.eu; depending on the issues a 1-to-1 call to offer guidance may be also organised.

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B. Registration of Provider

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3 – The AARP applies to onboard the Provider

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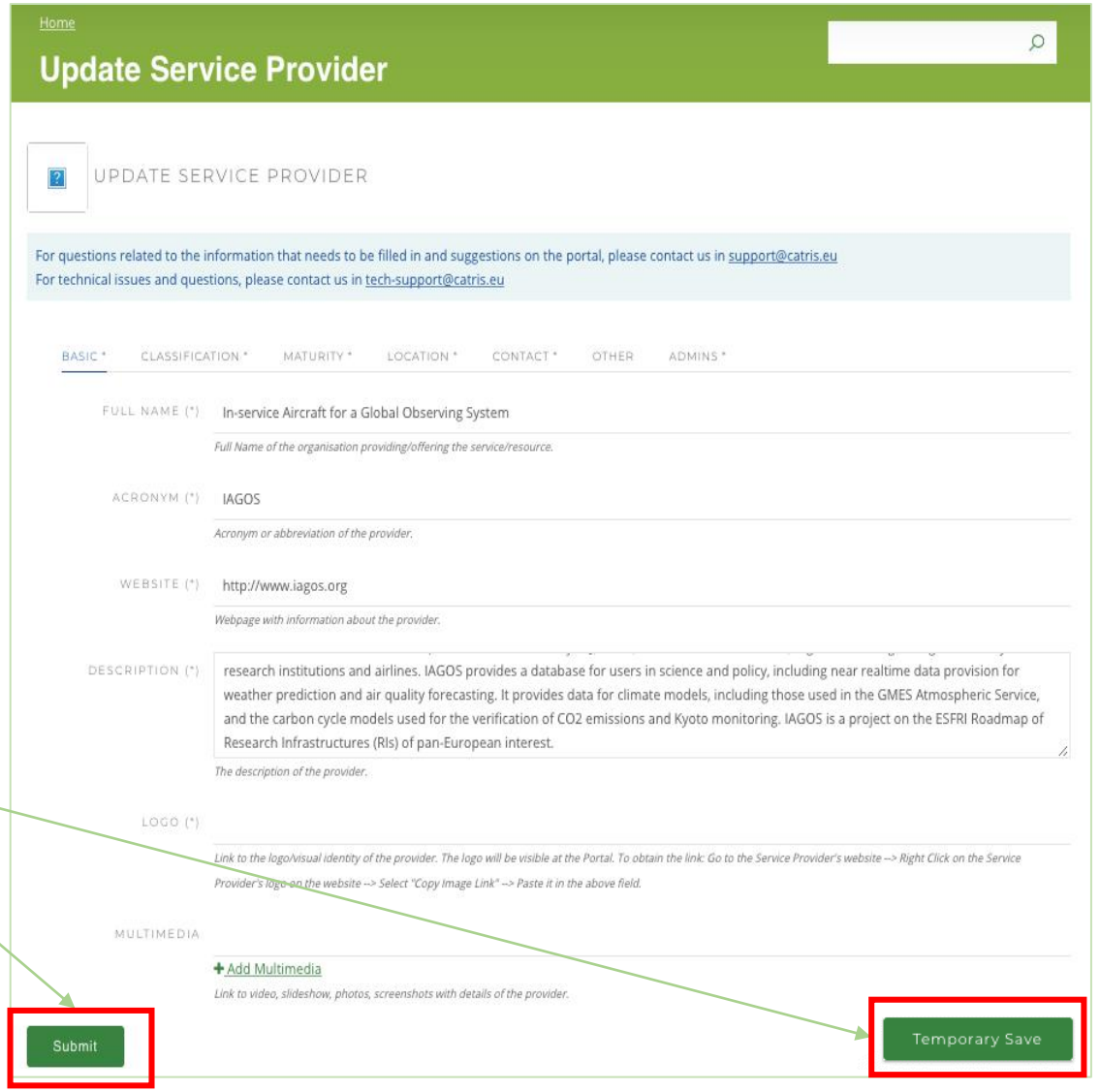
- ✓ The AARP may now apply to onboard the Provider by completing the **Service Provider Description Template**.
- ✓ Providers invited from the MERIL database may update potentially outdated information imported from the MERIL database.
- ✓ All mandatory fields (denoted with *) have to be filled in.
- ✓ Need to press the Submit button to finalize the Provider application.

- ➢ Each session expires after 2 hours. The Temporary Save button should be used to save your progress.
- ➢ The Provider Description Template is also offered for download and preview in pdf and in excel formats. It includes standardized definitions, examples and recommendations. https://www.portal.catris.eu/assets/files/providerForm.pdf
- ➢ In case of difficulties during Provider onboarding communicate to support@catris.eu; depending on the issues a 1-to-1 call to offer guidance may be also organised.



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3 – The AARP applies to onboard the Provider

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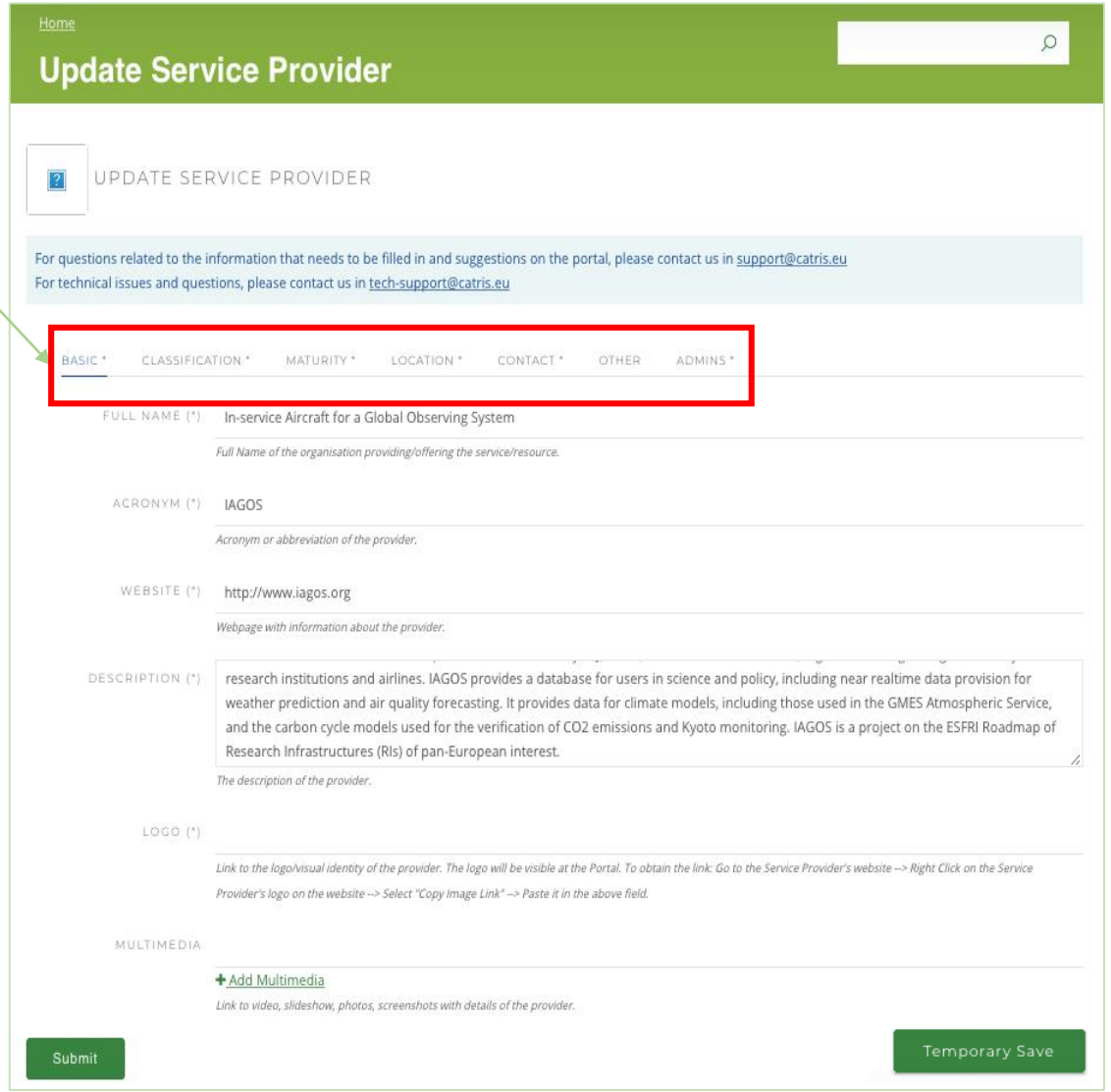
- ✓ The Service Provider Description is organised in seven information blocks:
  - **Basic Information**: such as the name, the description, the logo, the website, etc. of the Provider.
  - **Classification Information**: scientific domain, category, ESFRI domain, tags, etc.
  - **Maturity Information**: Life Cycle status, etc.
  - **Location Information**: location of the Provider, coordinating & participating countries, etc.
  - **Contact Information**: contact persons and position
  - **Other Information**: relevant to the legal status, networks, and activity of the Provider.
  - **Admins Information:** administrators of the Provider.
- ✓ All information has to be in the proper format (e.g. text, URL, email address, etc) and size.

- ➢ Automated mechanisms are used to the greatest extent possible to ensure that all required information is included and that the information is of the correct type, size, etc.



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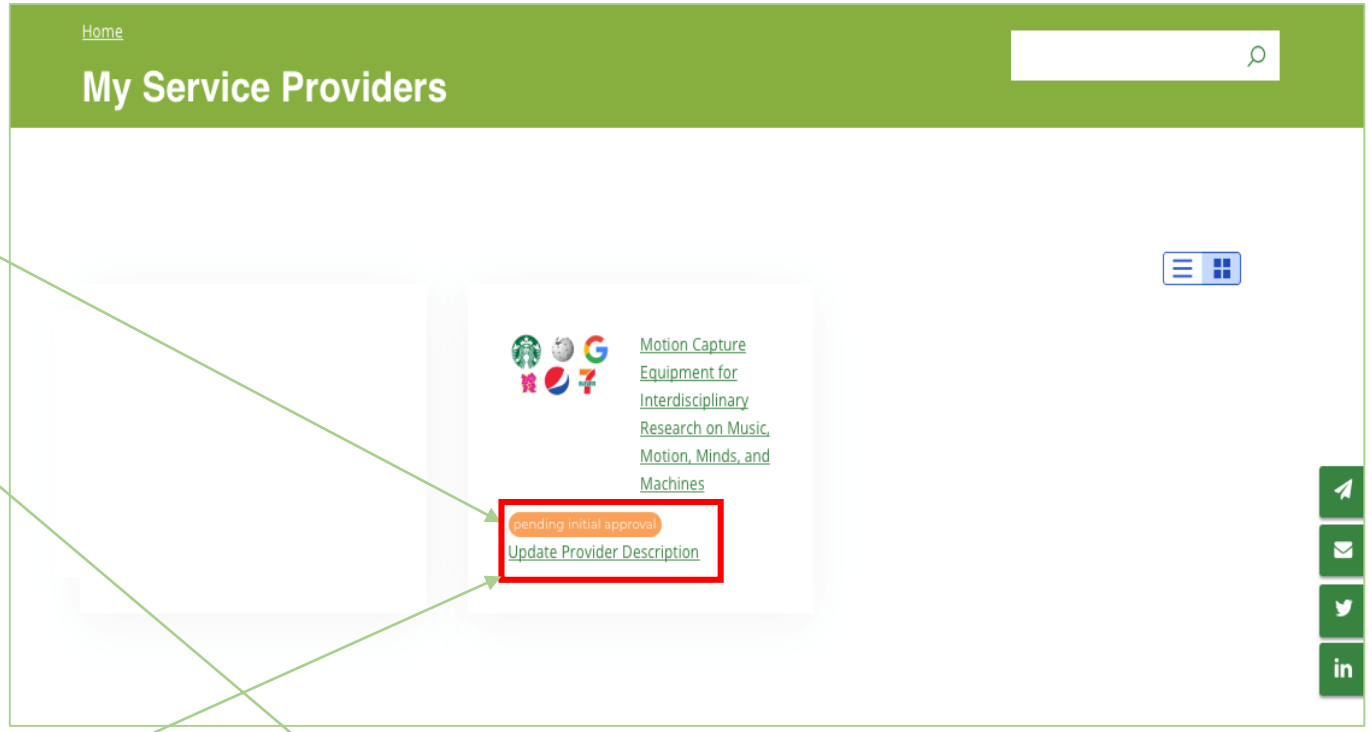
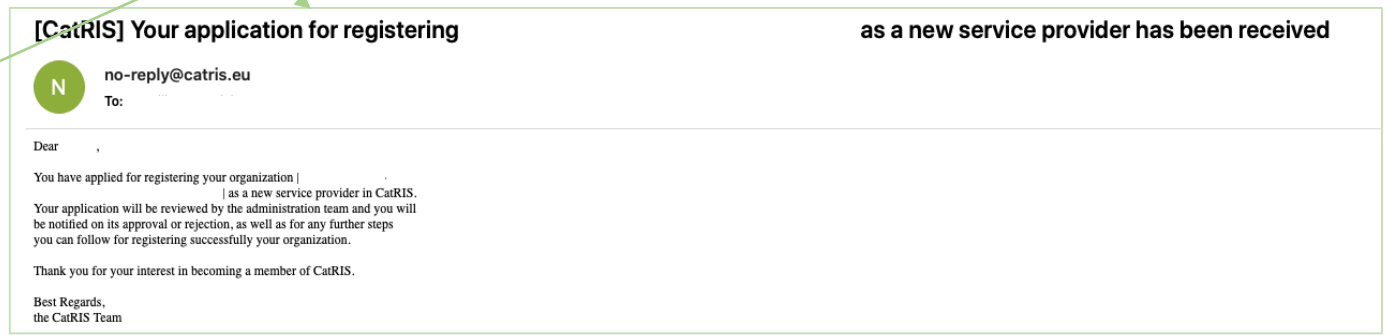
3 – The AARP applies to onboard the Provider

- ✓ Upon successful submission, the AARP will be navigated to the "My Service Providers" page, where the new Provider is marked as "pending initial approval".
- ✓ The CatRIS Portal will also notify by email the Admins of the Provider and the CatRIS Onboarding Team (COT) of the successful submission.
- ✓ The CatRIS portal will open a ticket in the CatRIS dedicated Jira project. The COT confirms the opening of the Jira ticket for the Provider and updates it with any additional information deemed necessary.

- ➢ The AARP can update at any time the information about the Service Provider by clicking the "Update Provider Description" button.




[CatRIS] Your application for registering as a new service provider has been received

no-reply@catris.eu
To:

Dear ,

You have applied for registering your organization | | as a new service provider in CatRIS.
Your application will be reviewed by the administration team and you will be notified on its approval or rejection, as well as for any further steps you can follow for registering successfully your organization.

Thank you for your interest in becoming a member of CatRIS.

Best Regards,
the CatRIS Team

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4 – The COT reviews the Provider Description

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- ✓ At this stage the Provider application needs to get approved by the CatRIS Onboarding Team (COT) using the CatRIS Validation Tool.
- ✓ The COT checks the Minimum Requirements and the rules and criteria and the typology of the Provider Description Template (mandatory fields, lengths, types, etc) and provides comments and recommendations for improvements on the Validation Tool.
- ✓ If the Provider description does not comply with the minimum requirements, or the rules and criteria or the typology of the Provider Description Template, the AARP is contacted by email to take action on the recommendations stated in the Validation Tool and update the Provider Description.
- ✓ Typos and obvious errata are corrected by the COT. The AARP is informed accordingly.
- ➢ At this stage the AARP is offered the option to join an information or training session with the COT to get personalized consultation on the best way to onboard the Provider and its Services. In this, often 1-to-1 Webinar, the Provider will have the chance to ask questions and get personalized consultation on the best way to register its services.
- ➢ In case of delays, both the Provider and the COT receive reminders of the pending process via email messages.

Minimum Requirements

1. Should be Research Infrastructures, Core Facilities or Shared Scientific Resources that offer one or more services to users (academic or industrial researchers, public or private sector organisations, etc.).
2. Should be operating at European, national, regional or institutional level.
3. Should be the entity registering the service and operating it.
4. Should be independent legal entities (ERICs, universities, research organisations), entities embedded in a hosting organisations (laboratories, platforms) or projects offering specific services (such as H2020 or Horizon Europe projects offering (trans-national) access, access to a network of distributed facilities, etc.).

	Definition	Multiplicity	Length Check	Necessity	Example Value
Basic Information					
ID	Unique identifier of the provider.	1	-		openaire
Full Name	Full Name of the provider.	1	0	Mandatory	Open Access Infrastructure for Research in Europe
Acronym	Acronym or abbreviation of the provider.	1		Mandatory	OpenAIRE
Website	Webpage with information about the provider.	1	-	Mandatory	https://www.openaire.eu/
Description	The description of the provider.	1	0	Mandatory	OpenAIRE2020 represents a pivotal phase in the long-term effort to implement and strengthen the impact of the Open Access (OA) policies of the European Commission (EC), building on the achievements of the OpenAIRE projects. OpenAIRE2020 will expand and leverage its focus from (1) the agents and resources of scholarly communication to workflows and processes, (2) from publications to data, software, and other research outputs, and the links between them, and (3) strengthen the relationship of European OA infrastructures with other regions of the world, in particular Latin America and the U.S. Through these efforts OpenAIRE2020 will truly support and accelerate Open Science and Scholarship, of which Open Access is of funda-

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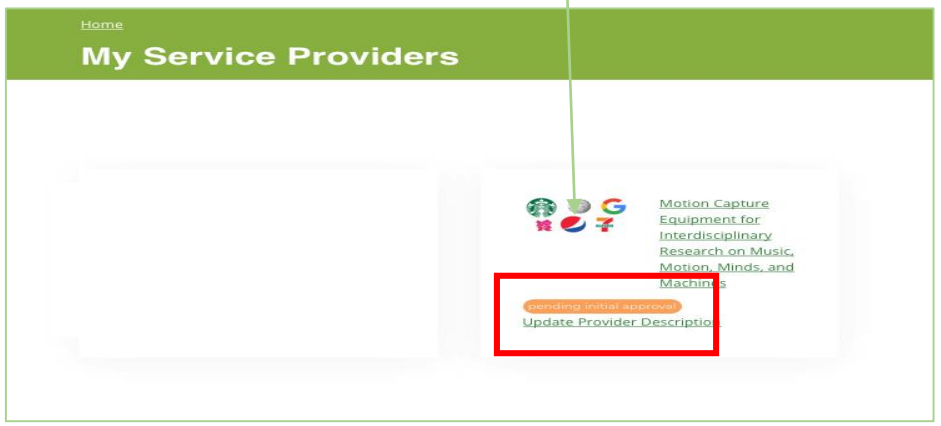
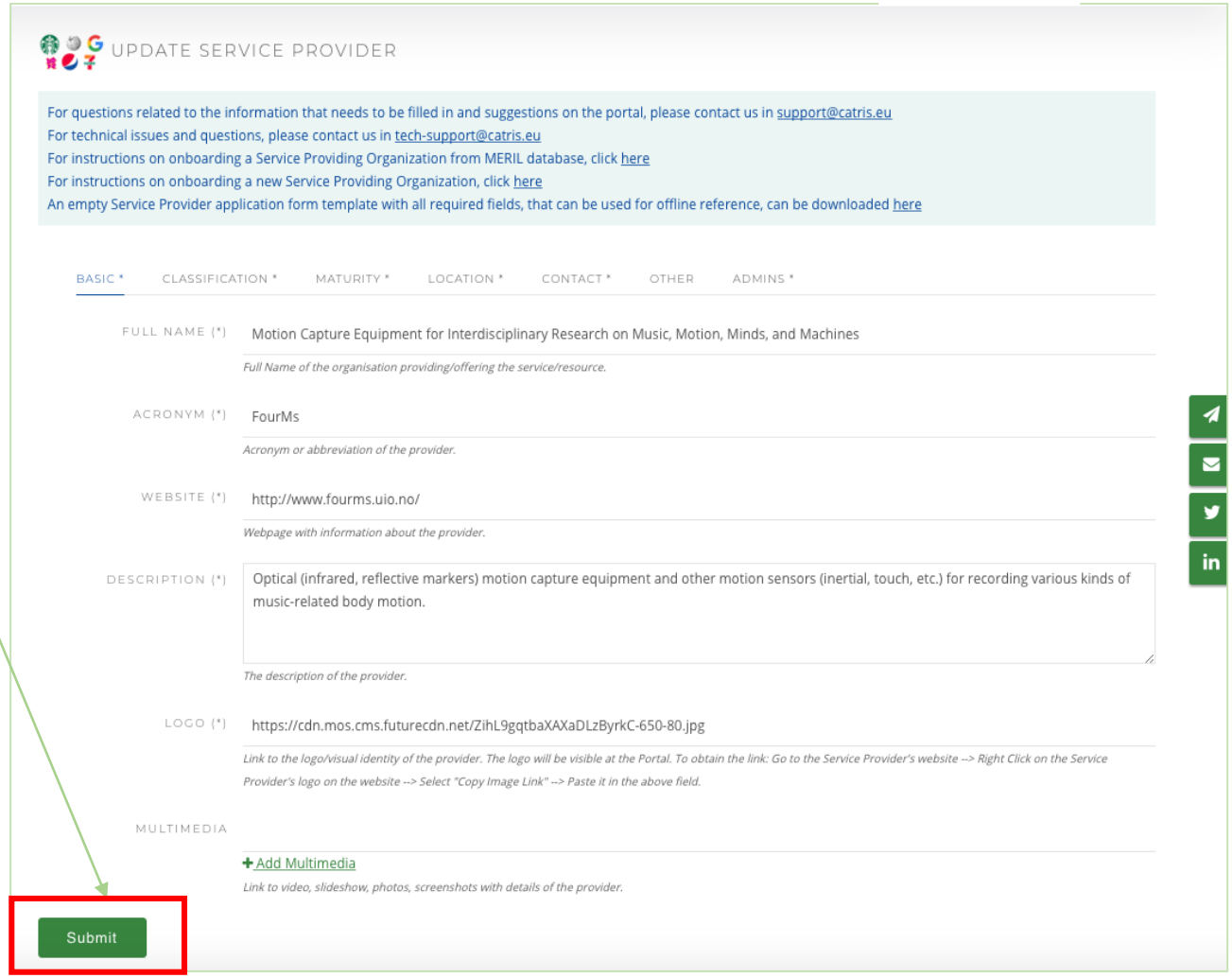
3b – The AARP updates the Provider Description

- ✓ If the AARP wants to resubmit the Provider description, the AARP is directed again to the Update Service Provider page.
- ✓ Upon completion the submit button has to be clicked to save the updated information on the Service Provider.





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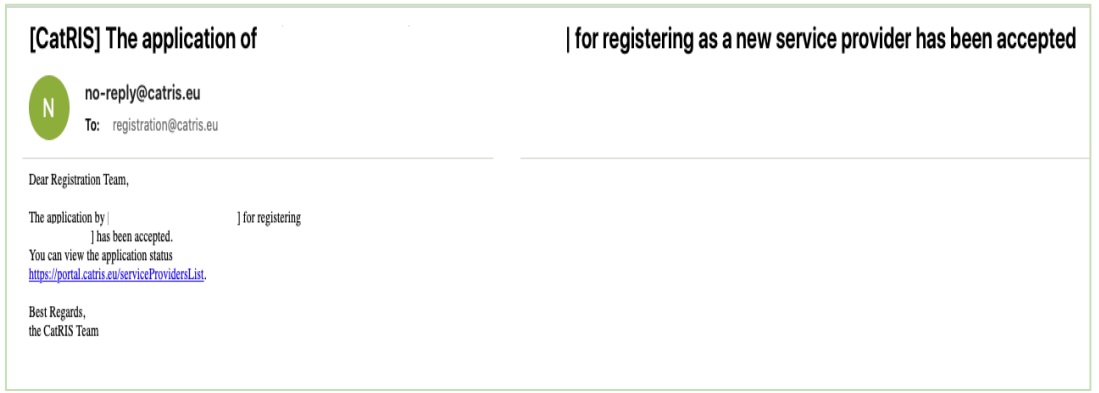
4b – The COT approves the Provider Description

- ✓ The Provider description is reassessed following the same process.
- ✓ When the Provider description complies with the minimum requirements, the AARP is notified by **email** from the CatRIS Portal.
- ✓ The COT updates the status in the Jira ticket.
- ✓ The Provider is now registered to the CatRIS portal as a new Service Provider.



[CatRIS] The application of | for registering as a new service provider has been accepted

N no-reply@catris.eu
To: registration@catris.eu

Dear Registration Team,

The application by [ ] for registering [ ] has been accepted.
You can view the application status https://portal.catris.eu/serviceProvidersList.

Best Regards,
the CatRIS Team

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C. Registration of Service

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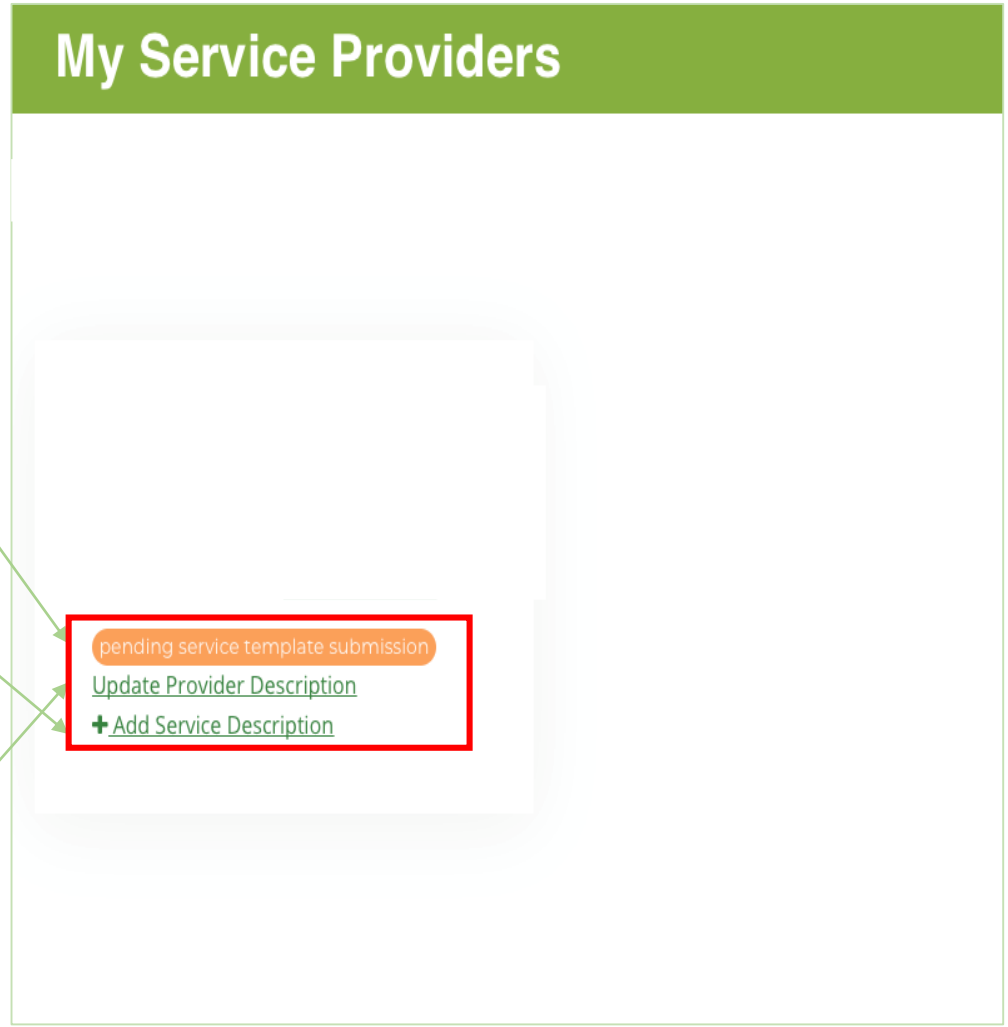
5 – The AARP applies to onboard the 1st Service

- ✓ After the Provider profile is approved, the "My Service Providers" page, changes status to "pending service template submission".
- ✓ The AARP may now apply for the onboarding of the 1st Service with the "+Add Service Description" button.



- ➢ In case of difficulties during Service onboarding communicate to support@catris.eu; depending on the issues a 1-to-1 call to offer guidance may be also organised.
- ➢ Attention: The button Update Provider Description updates the Provider description and not the Services description.

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5 – The AARP applies to onboard the 1st Service

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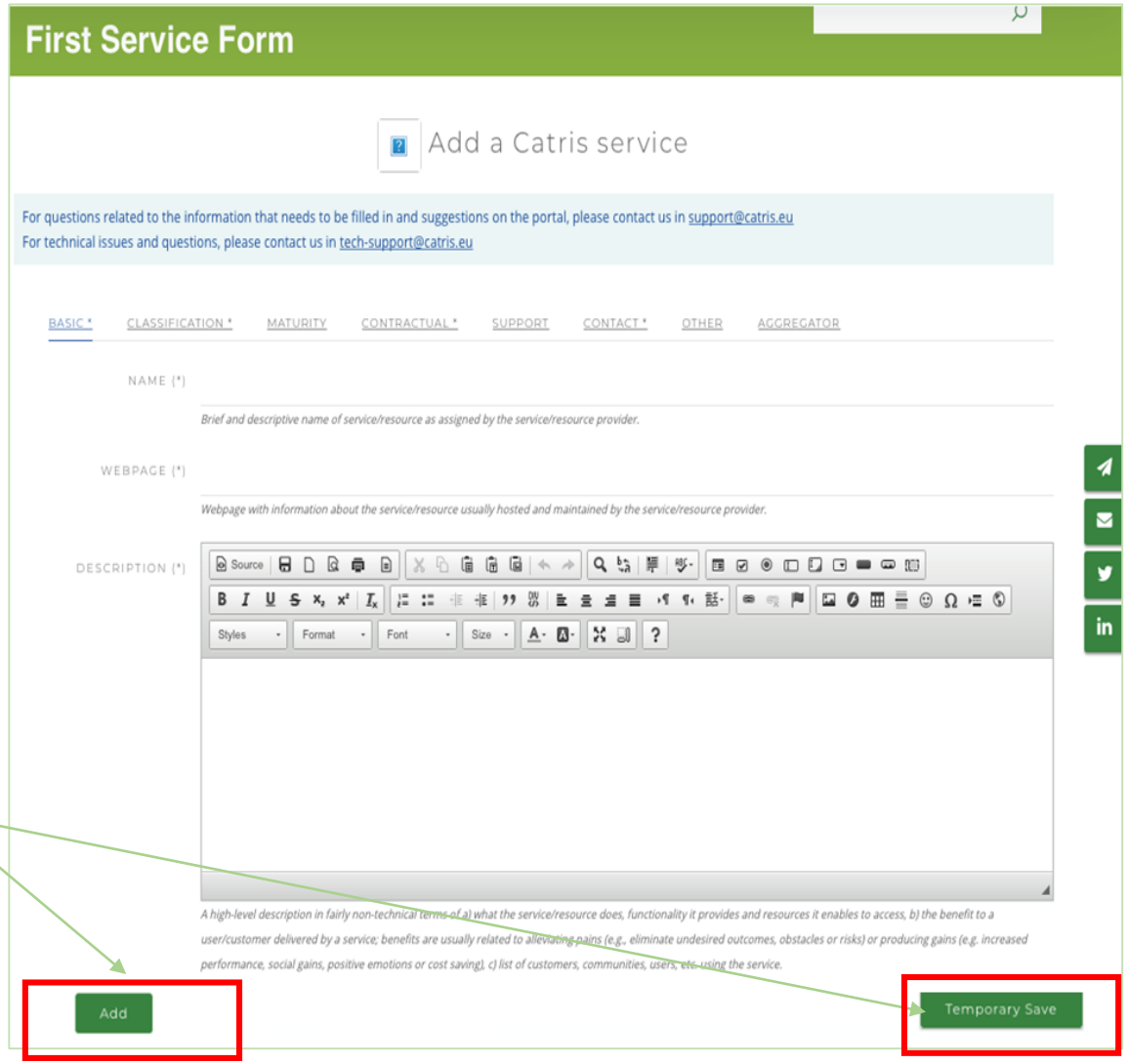
- ✓ The AARP may now apply to onboard the 1st Service by completing the **Service Description Template**.
- ✓ All mandatory fields (denoted with *) have to be filled in.
- ✓ Need to press the Add button to finalize the Service application.



- ➢ The Temporary Save button should be used to save your progress.
- ➢ The Service Description Template is also offered for download and preview in pdf and in excel formats. It includes standardized definitions, examples and recommendations. https://www.portal.catris.eu/assets/files/serviceForm.pdf

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5 – The AARP applies to onboard the 1st Service

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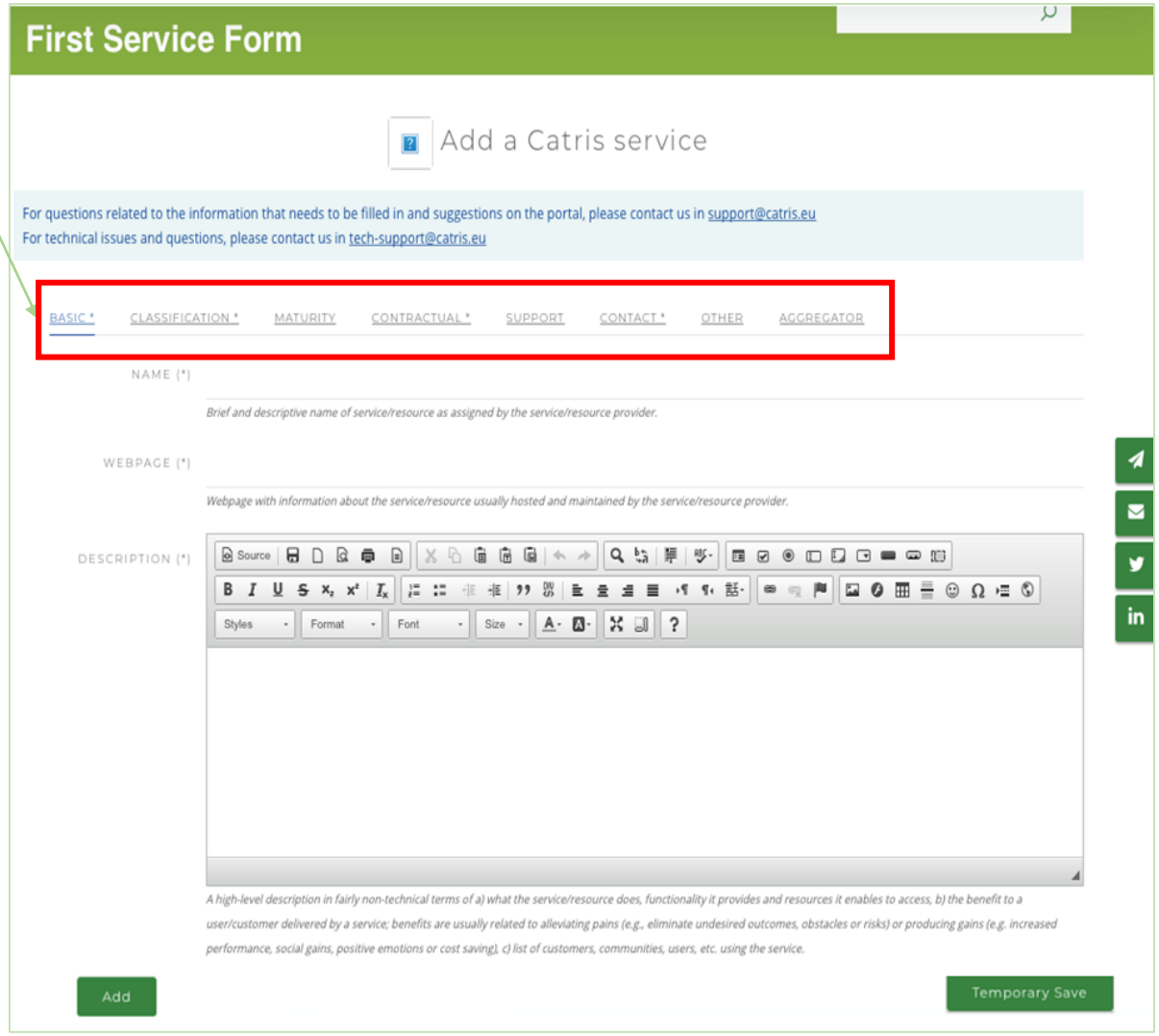
- ✓ The Service Description is organised in seven information blocks:
  - **Basic Information**: the name, the description, the logo, the link to further information at the Service Provider site, etc.
  - **Classification Information**: target users, category, scientific domain, language, tags, etc.
  - **Maturity Information**: phase, TRL, certifications, etc.
  - **Contractual Information**: order type, SLA, terms of use, privacy policy, access policy, pricing, etc.
  - **Support Information**: service manual, related training, helpdesk, etc.
  - **Contact information**: names, emails of key contacts at the provider that can support users with the service.
  - **Other information**: required and related services, etc.
- ✓ All information has to be in the proper format (e.g. text, URL, email address, etc) and size.
- ➢ Automated mechanisms are used to the greatest extent possible to ensure that all required information is included and that the information is of the correct type, size, etc.



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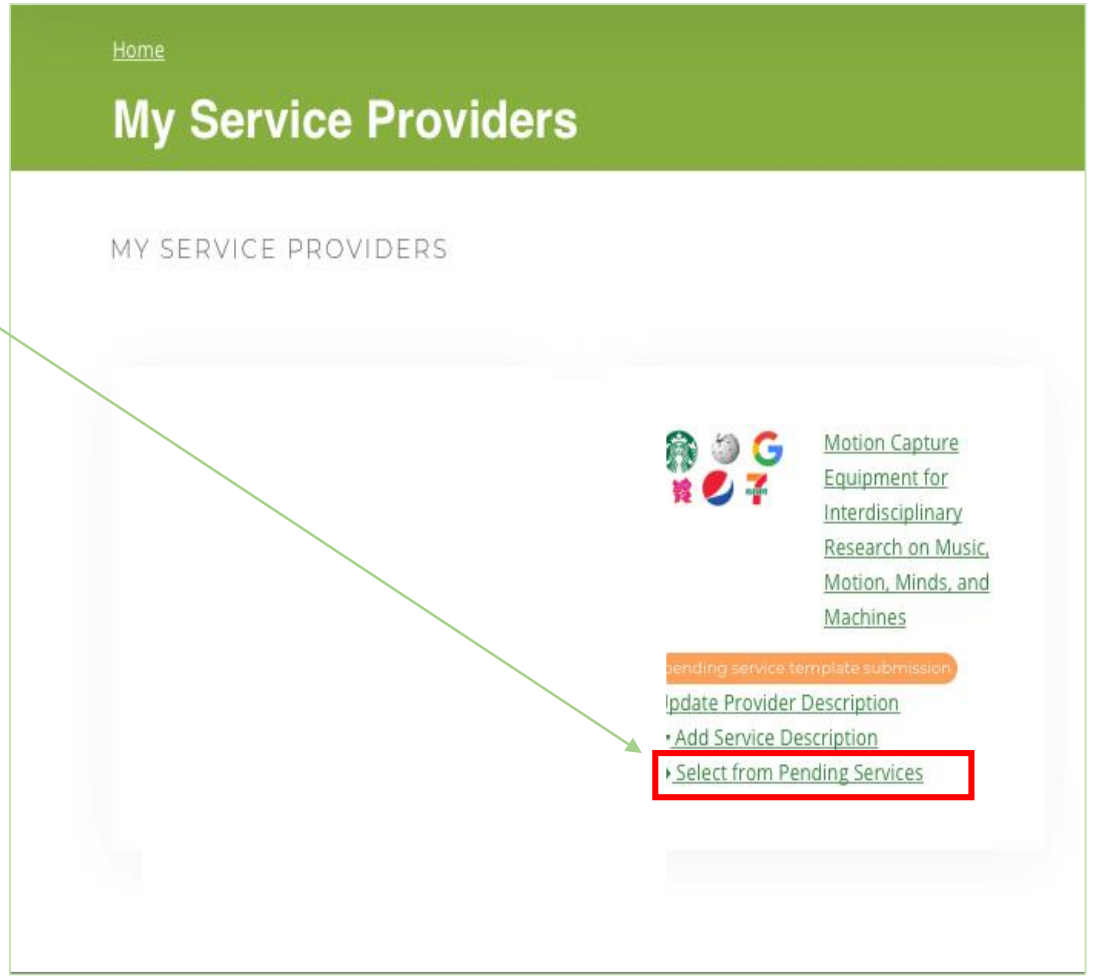
5 – The AARP applies to onboard the 1st Service

- ✓ If the process is stopped but saved using the Temporary Save, the uncompleted Service description can be found by using the "Select from Pending Services" button.



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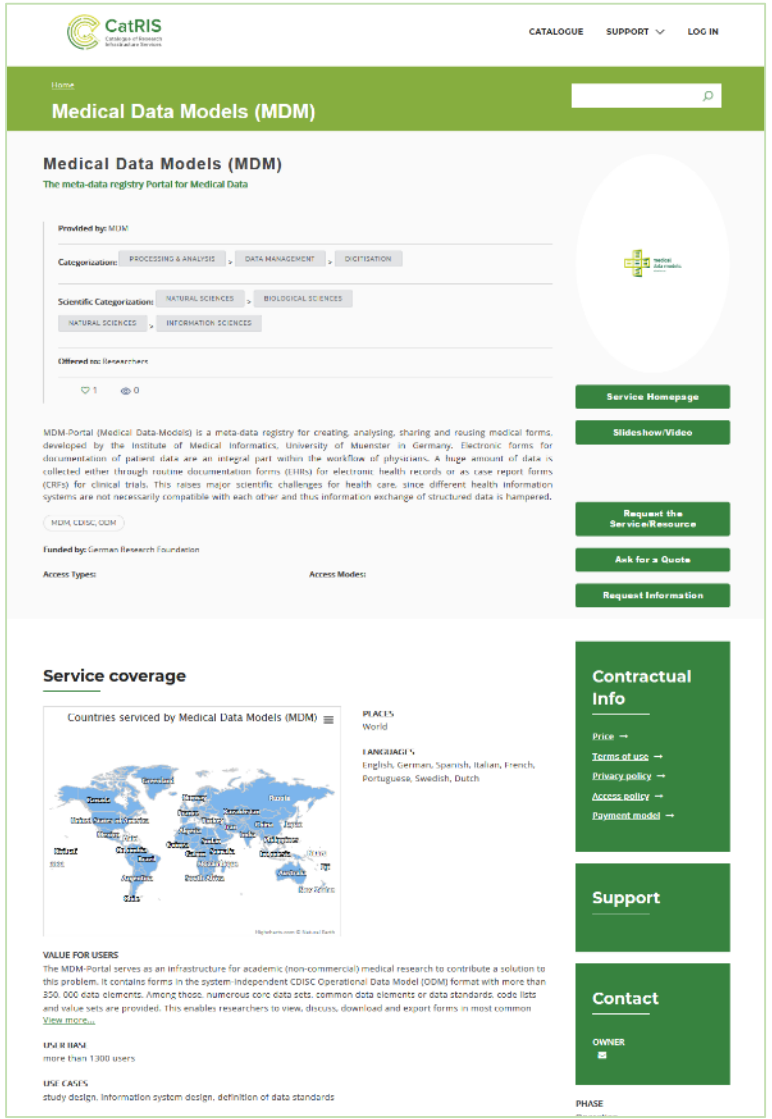
5 – The AARP applies to onboard the 1st Service

- ✓ When all required fields are properly filled in, the AARP is navigated to the submitted service presentation page.
- ✓ The CatRIS Portal notifies by email the Admins of the Provider and the COT of the successful submission.
- ✓ The CatRIS portal opens a ticket in the CatRIS dedicated Jira project. The COT confirms the opening of the Jira ticket for the Provider and updates it with any additional information deemed necessary.
- ➢ The AARP can update at any time the information about the Service by clicking the "Update Service Description" button.



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6 – The COT reviews the Service Description

- ✓ Once the Service application is submitted it is assessed by the COT using the CatRIS Validation Tool.
- ✓ The COT checks the minimum requirements and the rules and criteria and the typology of the Service Description (mandatory fields, lengths, types, etc) and provides comments and recommendations for improvements on the Validation Tool.
- ✓ If the Service description does not comply with the minimum requirements, or the rules and criteria or the typology of the Service Description Template, the AARP is contacted by email to take action on the recommendations stated in the Validation Tool and update the Service Description.
- ✓ Typos and obvious errata are corrected by the COT. The AARP is informed accordingly.
- ➢ At this stage the AARP is offered the option to join an information or training session with the COT to get personalized consultation on the best way to onboard the Provider and its Services. In this, often 1-to-1 Webinar, the Provider will have the chance to ask questions and get personalized consultation on the best way to register its services.

Minimum Requirments

1. Services must be actual services according to an official Service Management definition. It should be an ongoing activity offered 'live' to customers. This may be a (research) infrastructure service, or a human service (e.g. training, consultancy).
2. The service must be coherent. It must be available and offer stand-alone value. It may not be only a feature/component of a larger service.
3. The service must meet at least **one** of the following:
   - The service must be targeted to the research community
   - The service must be provided by the research community
   - The service comes from a H2020 funded project
   - The service is part of a procurement framework targeting researchers.
4. The service must be available in Europe and in a European language. Key information must be in English:
   - The Description must be in English
   - The Basic Information in the User Interface must be available in English
   - Privacy statements, terms of use and SLA/SLS must be available in English. Other documentation may be in native language only.
   - The Helpdesk must be able to answer queries in English at a minimum.
5. The mandatory fields in the Service Description Template must be provided, including required linked information.
6. URLs must be Fully Qualified Domain Names (FQDN).

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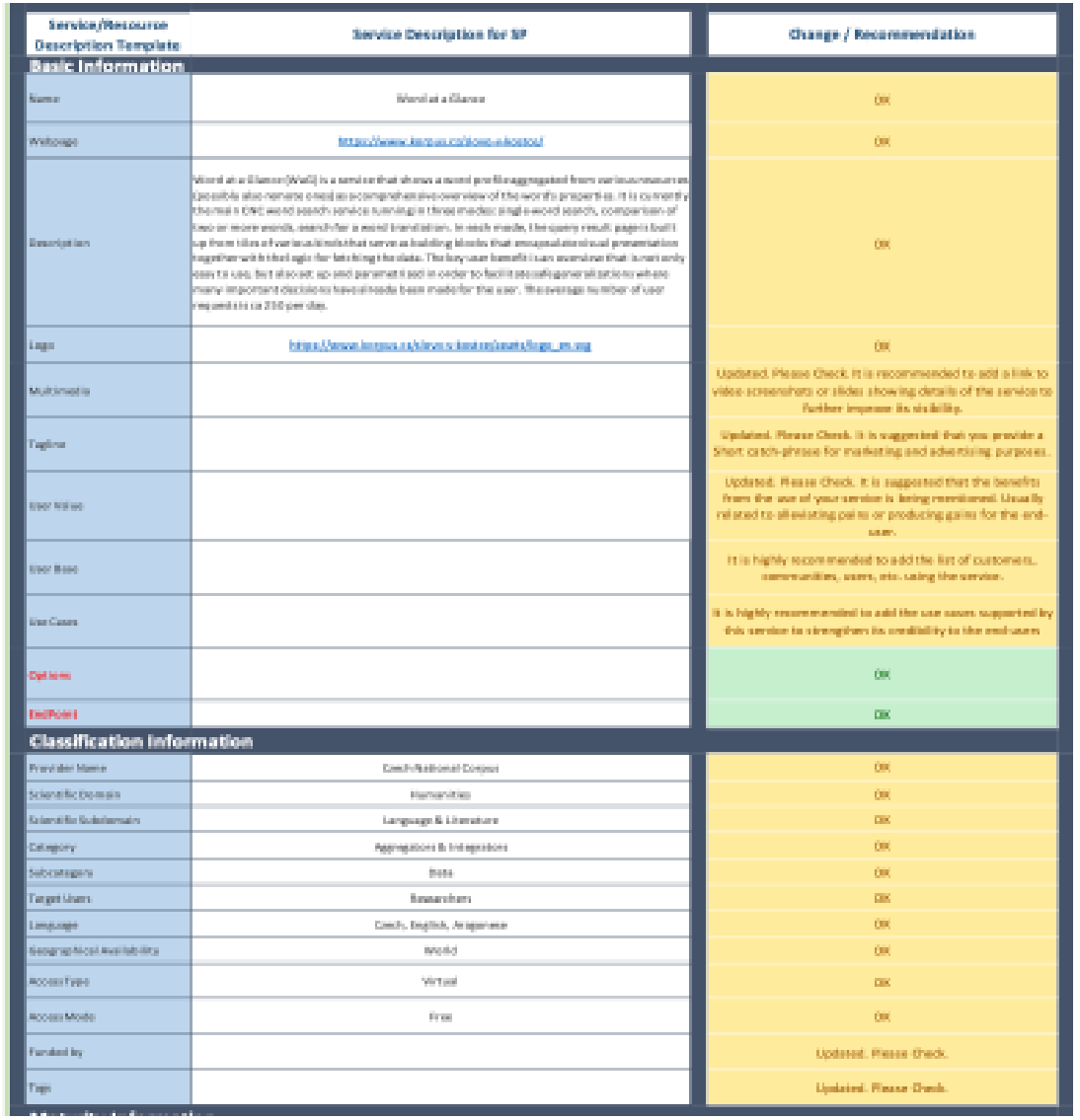
6 – The COT reviews the Service Description

- ✓ The COT examines the quality of the information and links submitted.
- ✓ At this step, it is ensured that the information given is clear, and it follows the general recommendations given at the Service Description Template.
- ✓ Spelling, accuracy and the composition of the writings will also be reviewed.
- ✓ Moreover the functionality of all links is examined.



Service/Resource Description Template	Service Description for SP	Change / Recommendation
Basic Information		
Name	[redacted]	OK
Webpage	[redacted]	OK
Description	[redacted]	OK
Logo	[redacted]	OK
Multimedia		Updated. Please Check. It is recommended to add a link to video screenshots or slides showing details of the service to further improve its visibility.
Tagline		Updated. Please Check. It is suggested that you provide a short catch-phrase for marketing and advertising purposes.
User Value		Updated. Please Check. It is suggested that the benefits from the use of your service is being mentioned. Usually related to alleviating pains or producing gains for the end-user.
User Base		It is highly recommended to add the list of customers, communities, users, etc. using the service.
Use Cases		It is highly recommended to add the use cases supported by this service to strengthen its credibility to the end users
Options		OK
EndPoint		OK
Classification Information		
Provider Name	[redacted]	OK
Scientific Domain	[redacted]	OK
Scientific Subdomain	[redacted]	OK
Category	[redacted]	OK
Subcategory	[redacted]	OK
Target Users	[redacted]	OK
Language	[redacted]	OK
Geographical Availability	[redacted]	OK
Access Type	[redacted]	OK
Access Mode	[redacted]	OK
Funded by		Updated. Please Check.
Tags		Updated. Please Check.

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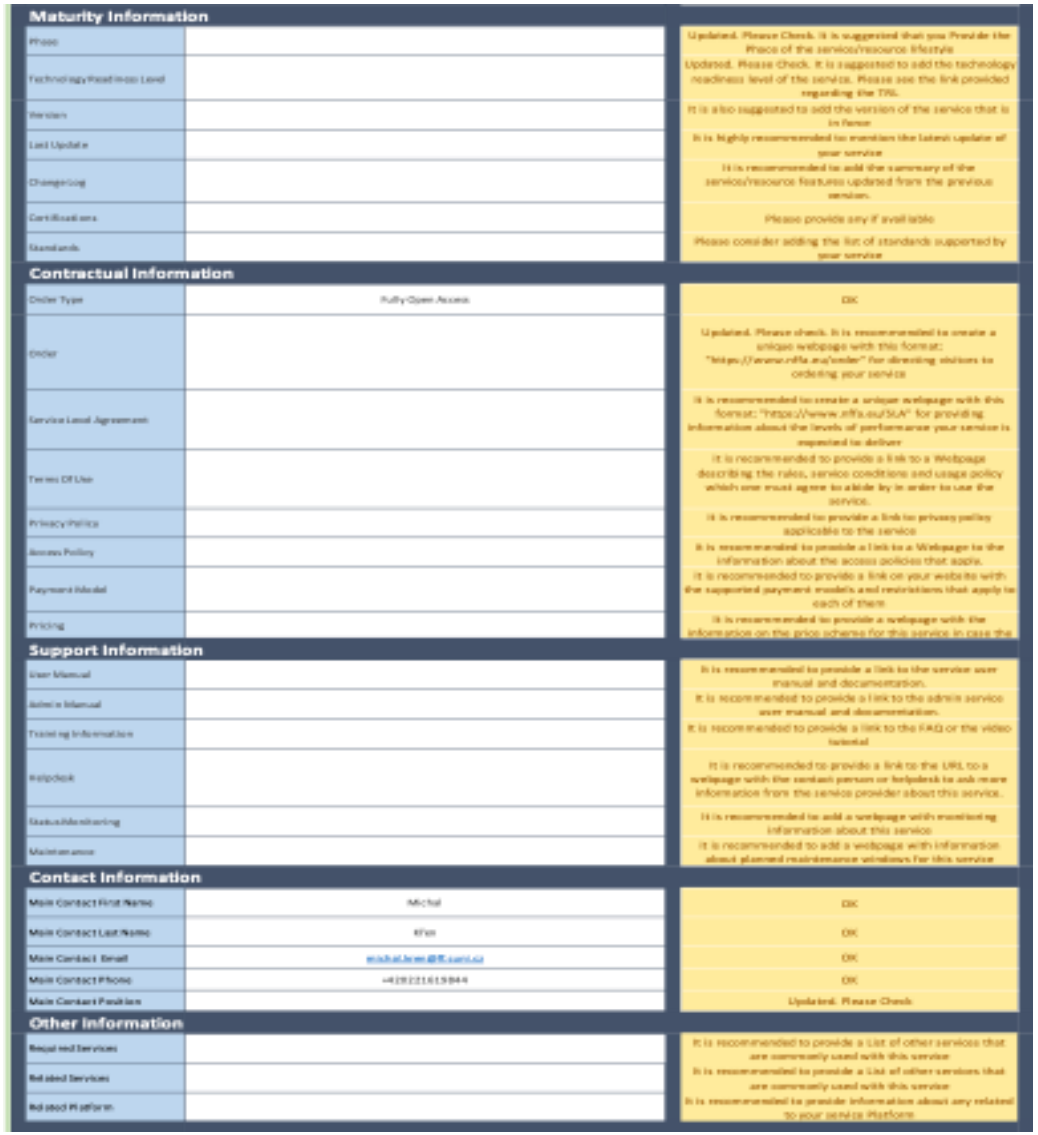
6 – The COT reviews the Service Description

- ✓ The COT proceeds to a first review with potential suggested changes and recommendations based on the Provider's specific needs and limitations.
- ✓ A short review of the Provider's website takes place, upon which the COT can propose more specific URL alternatives, more information for the description of the service and best practice examples from other providers.



Maturity Information		
Phase		Updated. Please Check. It is suggested that you Provide the Phase of the service/resource lifecycle
Technology Readiness Level		Updated. Please Check. It is suggested to add the technology readiness level of the service. Please see the link provided regarding the TRL
Version		It is also suggested to add the version of the service that is in force
Last Update		It is highly recommended to mention the latest update of your service
Change Log		It is recommended to add the summary of the service/resource features updated from the previous version.
Certifications		Please provide any if available
Standards		Please consider adding the list of standards supported by your service
Contractual Information		
Order Type	Fully Open Access	OK
Order		Updated. Please check. It is recommended to create a unique webpage with this format: "https://www.rdfa.eu/order" for directing visitors to ordering your service
Service Level Agreement		It is recommended to create a unique webpage with this format: "https://www.rdfa.eu/SLA" for providing information about the levels of performance your service is expected to deliver
Terms Of Use		It is recommended to provide a link to a Webpage describing the rules, service conditions and usage policy which one must agree to abide by in order to use the service.
Privacy Policy		It is recommended to provide a link to privacy policy applicable to the service
Access Policy		It is recommended to provide a link to a Webpage to the information about the access policies that apply.
Payment Model		It is recommended to provide a link on your website with the supported payment models and restrictions that apply to each of them
Pricing		It is recommended to provide a webpage with the information on the price scheme for this service in case the
Support Information		
User Manual		It is recommended to provide a link to the service user manual and documentation.
Admin Manual		It is recommended to provide a link to the admin service user manual and documentation.
Training Information		It is recommended to provide a link to the FAQ or the video tutorial
Helpdesk		It is recommended to provide a link to the URL to a webpage with the contact person or helpdesk to ask more information from the service provider about this service.
Status Monitoring		It is recommended to add a webpage with monitoring information about this service
Maintenance		It is recommended to add a webpage with information about planned maintenance windows for this service
Contact Information		
Main Contact First Name	Michal	OK
Main Contact Last Name	Kvas	OK
Main Contact Email	michal.kvas@fit.cvut.cz	OK
Main Contact Phone	+420221615844	OK
Main Contact Position		Updated. Please Check
Other Information		
Required Services		It is recommended to provide a List of other services that are commonly used with this service
Related Services		It is recommended to provide a List of other services that are commonly used with this service
Related Platform		It is recommended to provide information about any related to your service Platform

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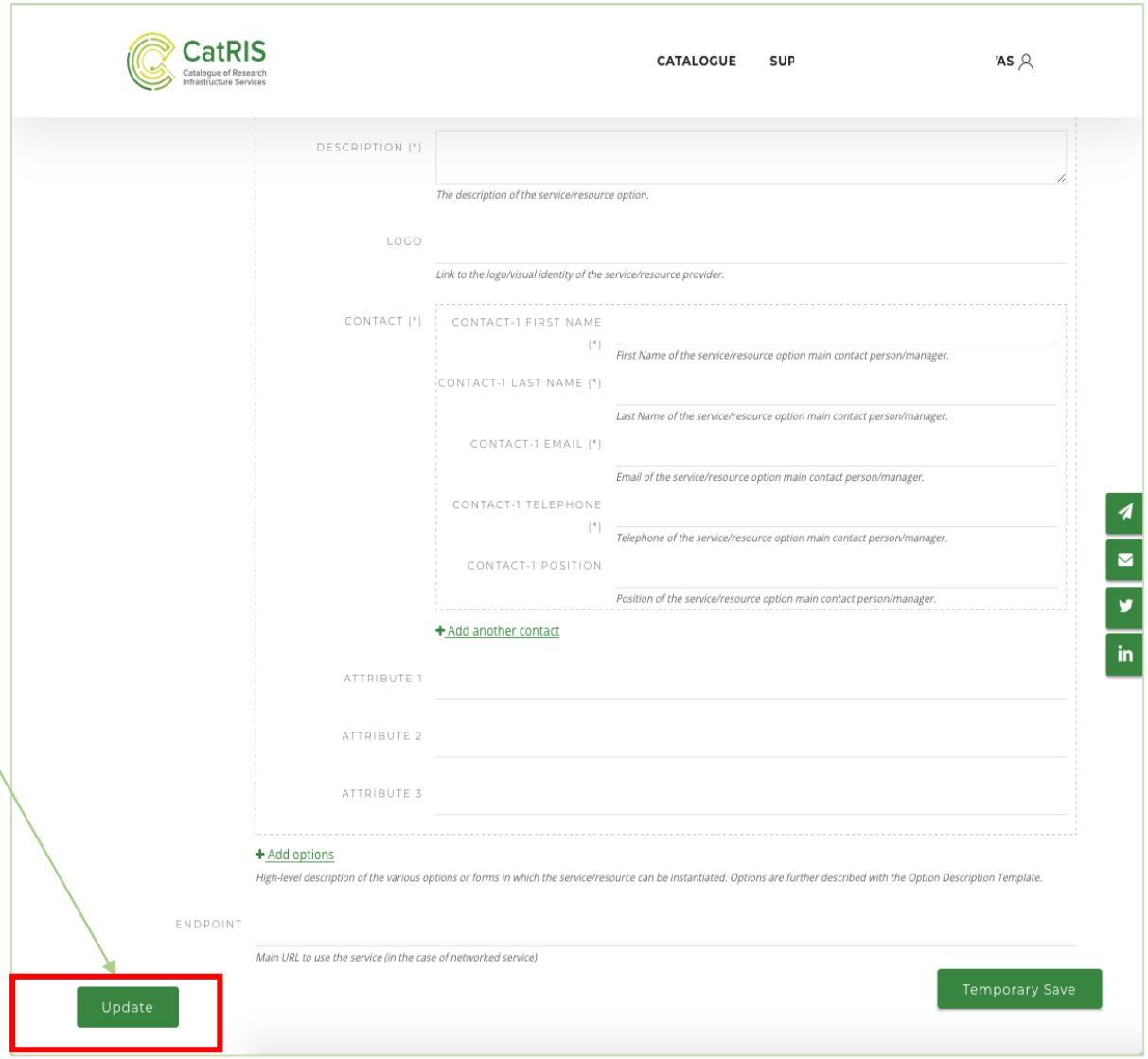
5b – The AARP updates the Service Description

- ✓ If the AARP wants to resubmit the Service description, the AARP is directed again to the Update Service page.
- ✓ Upon completion the submit button has to be clicked to save the updated information on the Service.



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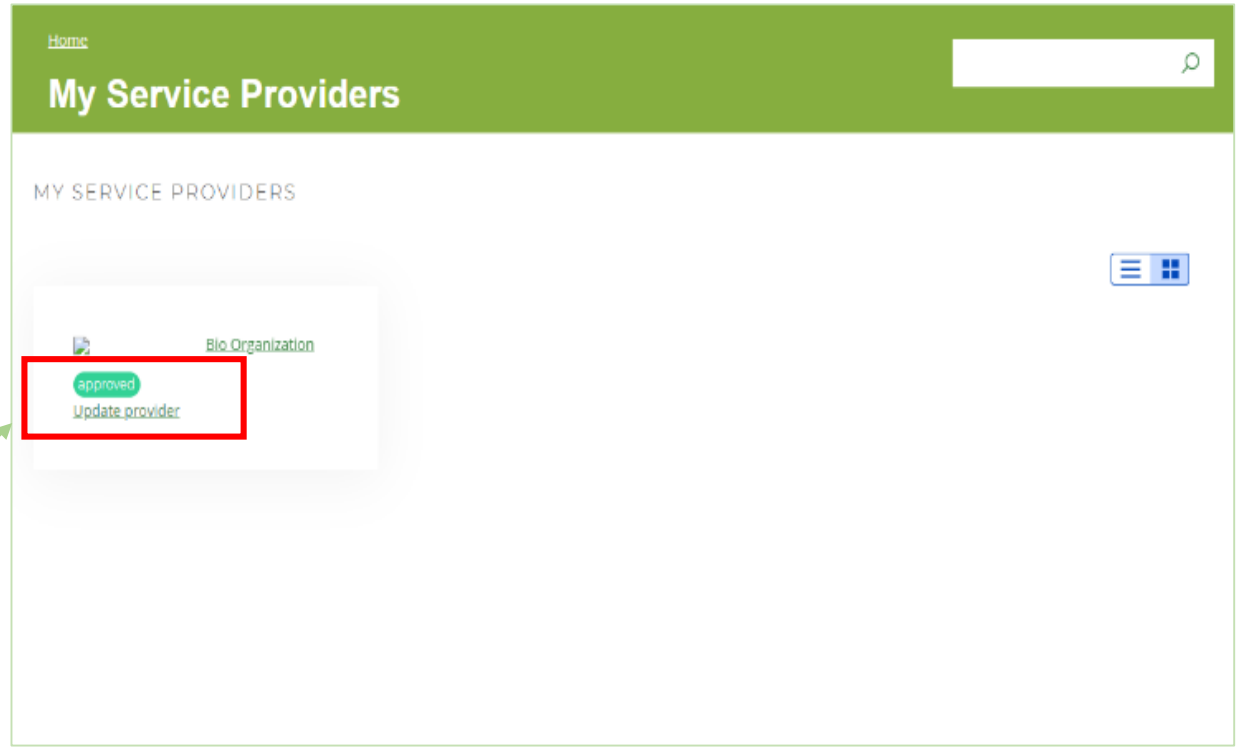
6b – The COT approves the Service Description

- ✓ The Service description is reassessed following the same process.
- ✓ When the Service description complies with the minimum requirements, the Service is approved and becomes public on the CatRIS Portal.
- ✓ The AARP is notified by email from the CatRIS Portal.
- ✓ The COT updates the status in the Jira ticket.
- ✓ The Provider is now registered to the CatRIS portal as a new Provider.
- ✓ The AARP is able to verify the success of the onboarding by inspecting that the Provider is marked as “approved” in the “My Service Providers” page.
- ✓ The CatRIS Portal opens the interface to the Provider to onboard all other services either manually (web interface) or via the CatRIS Portal API.



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Catalogue of Research Infrastructure Services – www.catris.eu
CatRIS

6b – The COT approves the Service Description

CatRIS
Catalogue of Research Infrastructure Services

Access to equipment for the characterisation of traditional building materials

Work with us for a future better and sustainable built environment

Provided by: LEDRA LABS

Categorization: PROCESSING & ANALYSIS > MEASUREMENT & MATERIALS ANALYSIS > ANALYSIS

PROCESSING & ANALYSIS > MEASUREMENT & MATERIALS ANALYSIS > CHARACTERISATION

Scientific Categorization: NATURAL SCIENCES > EARTH SCIENCES

ENGINEERING & TECHNOLOGY > MATERIALS ENGINEERING

ENGINEERING & TECHNOLOGY > CIVIL ENGINEERING

Offered to: Researchers

♡ 0 ◉ 0

Service Homepage

Slideshow/Video

The lab is fully equipped with state-of-the-art analytical equiment for the physico-chemical and mechanical characterisation of materials. It houses a Bruker D8 Advance XRD which may be used for qualitative and quantitative mineralogical analyses, an ED-XRF for chemical analyses, a Schimadzu DTA-TG for thermal analyses, a DRMS for micro destructive in-situ and laboratory mechanical tests, a MIP, a stereoscope, a polarising optical microscope and a SEM-EDS.

The aforementioned equipment is used in ongoing studies aiming at the reproduction of traditional materials using reverse engineering and the characterisation of compatible materials for restoration works. The reseach currently focuses on lime and gypsum mortars, building and decorative stones and mud bricks. The ultimate aim of the program is the establishment of a database with the characteristics of local traditional materials

Ask for a Quote

Request Information

Access to equipment hosted in Ledra Labs by external users is facilitated upon the signature of a Facility Use Agreement.

building materials | monuments | restoration

Funded by: European Regional Development Fund , National Research Foundation

Access Types: Physical **Access Modes:** Paid

Screenshot

Service coverage

Countries serviced by Access to equipment for the characterisation of traditional building materials

PLACES
Europe

LANGUAGES
English, Greek

VALUE FOR USERS
Ledra Labs host a competent multidisciplinary team of researchers and engineers which are used in dealing with complex and challenging problems related to the restoration of monuments and historical buildings.

USER BASE
Academia, Public and Private sector in Cyprus and abroad.

USE CASES

Service Offers

Related services

Nanobiotechnology

Contractual Info

Privacy policy →
Access policy →
Payment model →

Support

Contact

OWNER

PHASE

TRL

CERTIFICATIONS

STANDARDS

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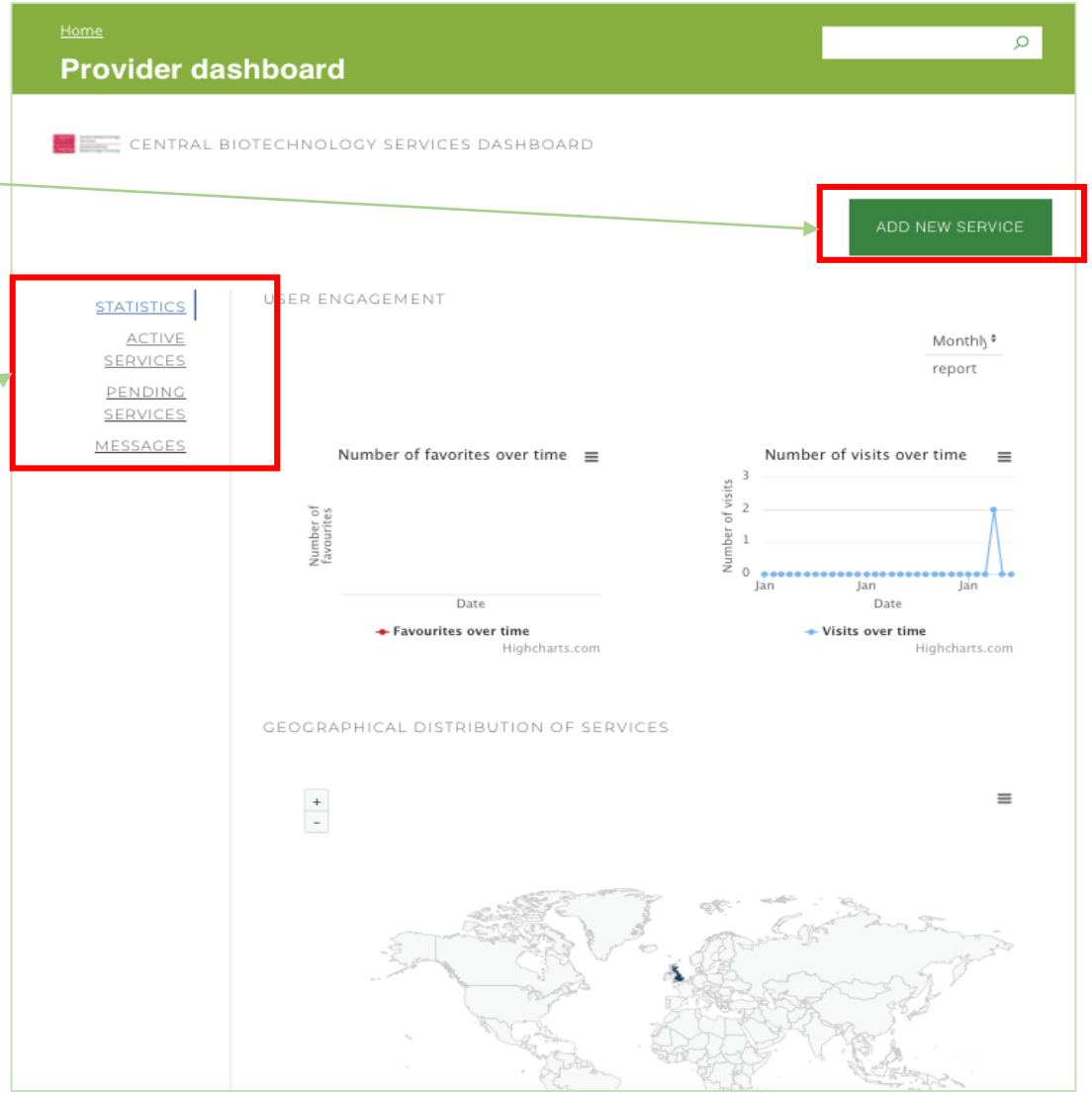
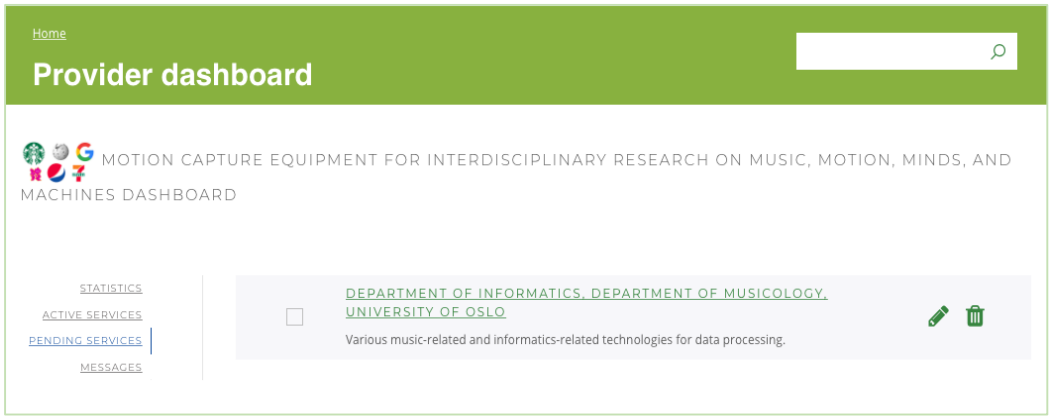
7 – The AARP applies to onboard other Services

- ✓ The AARP can now onboard new Services from the Provider Dashboard.
- ✓ The AARP can also update the Provider and the Service description from the Provider Dashboard by either using the pencil button or clicking on the name of the Service.
- ✓ The Dashboard offers also statistics for services, and a reach a set of additional functionalities that is constantly being enriched such as active services, pending to be approved services, messages.





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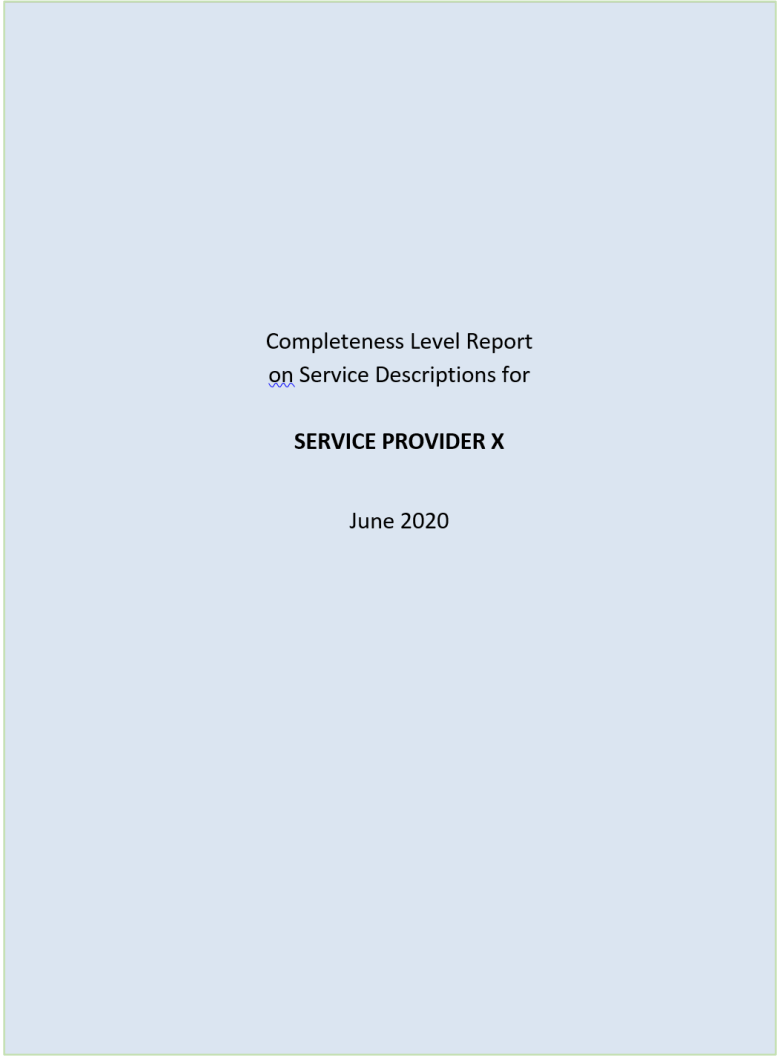
8 – The CQT send the Benchmarking Report

When all services of a Provider are listed, the Provider may receive a Benchmarking Report by the CatRIS Quality Team (CQT) that can be used to show compliance to the CatRIS Service Catalogue specifications and proceed with further improvements on the service descriptions.

- The sole purpose of this report is to improve the "service readiness" of the service providers. The reports will be private and will only be shared with the Provider Representative.
- The methodology and tools used to assess this Compliance with the CatRIS Service Catalogue, will be made available to the Provider a priori.


Completeness Level Report
on Service Descriptions for

SERVICE PROVIDER X

June 2020

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CatRIS

Catalogue of Research Infrastructure Services

Thank you for your attention!

Q&A

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Partnership

- European Science Foundation (ESF)
- European Future Innovation System Centre
- JNP Strategy and Management Consulting
- National Kapodistrian University of Athens
- National Hellenic Research Foundation – National Documentation Centre
- EurOcean Foundation
- Core Technologies for Life Science Association

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CatRIS
Catalogue of Research Infrastructure Services

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https://www.linkedin.com/company/catris

@project_catris

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