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Interview Assessment

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Q1. Support Question 1

Question.	Response.	Assumption/
		Notes.
From: john.doe@anenduser.co m To: support@piano.io Subject: Piano ID login Hello Piano, I am struggling to understand how to create a login button on my website. Can you send me a code snippet for me to use that shows how to have a login button? Regards, John	To: john.doe@anenduser.com From: support@piano.io Subject: Piano ID login Hello John, Thank you for your support enquiry. The code you require can be achieved in two steps: Firstly, please have your application id (AID) ready for use in the button code. An example of an AID code is olsRRZSLIw and the length of your AID should also be exactly 10 characters. Secondly, the button code you require is a link button that you can embed on your website. The HTML code below will display only the login controls and exclude any registration controls. The code is shown at the end of this email. Please replace <aid> with your application id. You can further configure the login template elements such as height, width and more by going to Manage>Templates>Piano ID. Please let me know if you require further assistance. Regards Jeneby Mathews Technical Consultant</aid>	 It is assumed that the default login page URL is: https://id.piano.io/id/api/v1/identi ty/vxauth/authorize? It is assumed that the client is not asking about the look and feel of the login page, so parameters for height, width, modal etc. excluded. This can be dealt with if requested in a follow-up question. It is assumed that the client is NOT using an inline template, so the detailed instructions for embedding inline button have been excluded. The tp.pianold.show() JavaScript settings for login have been disregarded because it is assumed that the client request is for a simple code to embed a "Button" on their website and not code to reconfigure a template.

HTML Rendering:

Piano ID Login

HTML Code:

```
<style>
  .button {
         background-color: gray; /* Green */
         border: 1px;
        color: white;
         width: 180px;
         padding: 5px;
         text-align: center;
         display: inline-block;
         font-size: 16px;
         cursor: pointer;
         border-radius: 12px;
     .link {
         color: white;
         font-family: 'Century Gothic':Verdana, Arial;
         text-decoration: none;
         font-size: 18px;
</style>
 <div class="button">
         <a class="link"</pre>
         href='https://id.piano.io/id/api/v1/identity/vxauth/authorize?response_type=code&client_id=<AID>&stage=mobile&disablesign
         up=true&screen=login&displaymode=popup' width=400px
         target=" blank">Piano ID Login</a>
 </div>
```

Testing the Support Response For Code:

I have tested the log-in button using the Piano.io, sandbox.tinypass.com and application id "o1sRRZSLlw". I do this to confirm that the information being given to the client is accurate as part of my support process.

The login page for the support ticket and for the sandbox appears as shown on image the right.

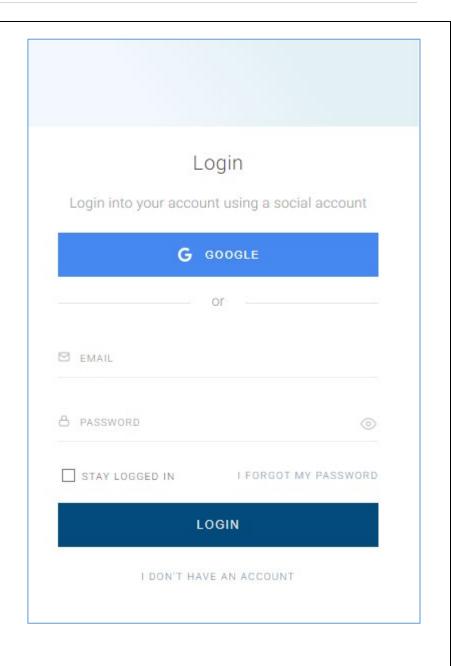
Login button for the sand-box is:

```
<div class="button">
<a class="link"
href='https://sandbox.tinypass.com/id/?response type=code&client id=o1sRRZSL
lw&stage=mobile&disablesignup=true&screen=login&displaymode=popup&width=400p
x' target="_blank">Piano ID Login</a>
</div>
```

Added new registration using the Sandbox. Using Piano API I was able to check that the login button works by creating a new user: Request URL:

https://sandbox.tinypass.com/api/v3/publisher/user/search?aid=o1sRRZSLIw&api_token=zziNT81wShznajW2BD5eLA4VCkmNJ88Guye7Sw4D&email=test-login&limit=100&offset=0

```
"code": 0,
"ts": 1601192999,
"user": {
   "first_name": "J",
   "last_name": "Mathews",
   "personal_name": "J Mathews",
   "email": "test-login@assessments.io",
   "uid": "PNIwGolcnqhazws",
   "image1": null,
   "create_date": 1601187149,
   "reset_password_email_sent": true,
   "custom_fields": []
```



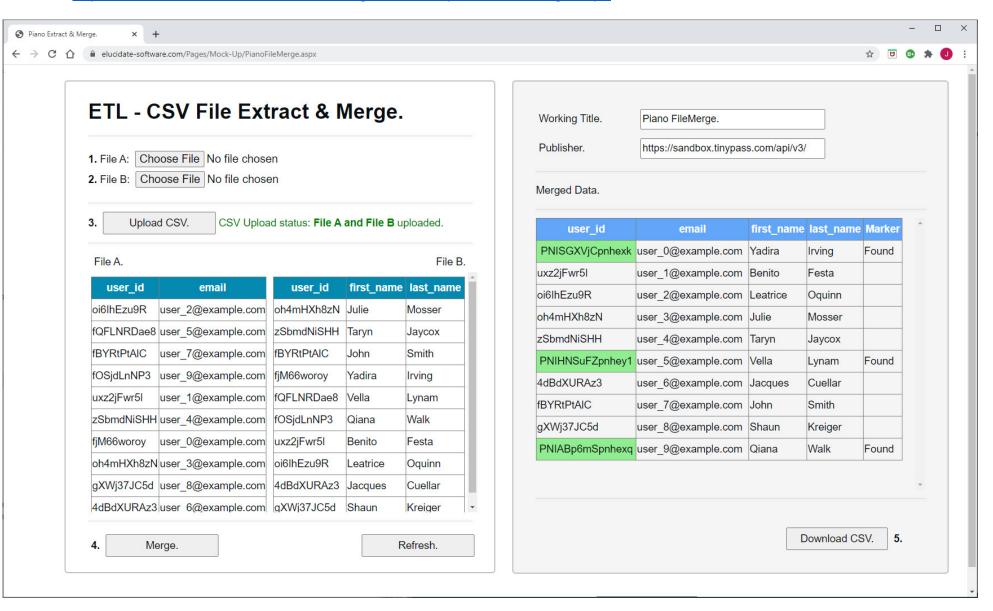
Q2. Support Question 2

Question.	Response.	Assumption/ Notes.
From: keyuser@somepublisher.com To: support@piano.io Fwd: Not able to sign up. Our team has received a ticket from an individual who is having trouble setting up his digital access account. When he tries to log in, he gets the message "You have successfully logged in". But then when he opens an article he gets the message asking him to purchase a subscription. Here is his contact information: Ryan Kanp - Enduser@anenduser.com The Piano dashboard confirms his account, but there are no payment details. Can you please look into Mr. Kanp's account and help us resolve this issue? Regards	To: keyuser@somepublisher.com From: support@piano.io Subject: Piano ID login Hello Key user, The "successfully" logged-in message indicates that you have granted Ryan access to the Piano ID platform. However, you need to perform further tasks to enable his access to digital material. Please use the Piano dashboard to add: 1. Ryan's user account for digital material. 2. A new subscription to digital material. 3. Reclaim revenue/engagement you might have otherwise lost from these subscriptions. Both user account and payment terms are needed before can save the subscription details. To subscribe Ryan, who is an existing user, click the subscribe button (shown as a silhouette with a plus sign) from your dashboard, then add the payment terms and subscription(s). For more information and screenshot on how to do this, please refer to https://docs.piano.io/creating-subscriptions-for-new-or-existing-users/#subanexistinguser Please advise if you require further assistance. Regards Jeneby Mathews - Technical Consultant.	 Assumptions: Details of Mr Ryan Kamp not found on sandbox for test, so could not see exact information on dashboard. After successfully creating the user account, payment terms and subscriptions it is assumed the dashboard will be with the current status.

Q3. Coding Assignment. 3.1 C # /ASP.NET Solution.

Question.	Response.	Assumption/ Notes.
The client has provided 2 csv files with user data that they would like to import to the system: However some user IDs are incorrect, because these users already exist in the system under different user_id value. Generate a merged file in the format: But make sure that for the incorrect records, user_id is taken from the system, rather than from the list provided from the client.	1, Quick Review C# Solution: Please consider a quick review UI using this link: https://www.elucidate- software.com/Pages/Mock- Up/PianoFileMerge.aspx The solution on this link uses four buttons to quickly demonstrate file merge, as follows Button 1 & 2: Select source csv FileA and then FileB. Button 3: Upload both files using single button and display data on two Grids Views on the UI. Button 4: Cross-check & Validate UIDs using Piano.io APIs and then Merge Files. Highlight existing UIDs in green on a third Grid View. Button 5: Download Merged CSV file, labelled File C.	Assumption 1. Folder and File read/write permissions where FileA.csv and FileB.csv are located.

Live Link: https://www.elucidate-software.com/Pages/Mock-Up/PianoFileMerge.aspx



3.2 Python Coding Solution.

Question.	Response.	Assumption/
The client has provided 2 csv files with user data that they would like to import to the system: However some user IDs are incorrect, because these users already exist in the system under different user_id value. Generate a merged file in the format: But make sure that for the incorrect records, user_id is taken from the system, rather than from the list provided from the client.	1. Create folder c:\temp\fileuploads 2. Copy three files to folder - two csv source files and code file. #main.py #FileA.csv #FileB.csv 3. Run cmd.exe 4. in Cmd.EXE change active directory to C:\temp\fileuploads. 5.Run main.py application 6.Follow the three prompts by entering Prompt 1 enter: C:\temp\fileuploads Prompt 2 enter: FileA.csv Prompt 3 enter: FileC.csv 7 Processing of file A and B. The merged file C is displayed.	Assumption 1. No prior python experience. As indicated in on my resume and in the interviews, I have limited previous python coding project experience. I have great C# experience which I have ported to the basic main.py indicated here in just under a few hours. No time available to learn Python JSON and the validation shown in the C# project to Piono search/user API is included only in the C# project.

X Validations completed in the C# application that have not been included here.	Question.	Response.	Assumption/ Notes.
	Microsoft Windows [Version 10.0.18362 (c) 2019 Microsoft Corporation. All recompositions of the composition	rights reserved. leuploads ding .csv extension luding .csv extension cice Oquinn Lynam Smith Walk Co Festa Jaycox Ca Irving Mosser Kreiger	Validations completed in the C# application that have not been included here. Try catch exception handling Type validation I/O file validation These require a small investment in python training time necessary to complete the python code to the same standard as the C# code. Areas I have considered and implemented in the C# and NOT implemented in the Python code are: • Replacing C# API Module with Python module that include the Python JSON much in the same way as the shown in the C# project. • Replacing C# "while" loops with python while loops. • Using same C# exception handling using TryExcept in the python program in exactly the same code sections. • Implementing python classes, same as those in the C# project. I am looking forward to porting all my C# skills to python coding or the principal code base used at

Appendix.

Github links

1. https://github.com/ePossumAU/Piano.io

Source Code – Sample C# Piano API calls.

```
using System;
▶ PianoFileMerge2
                                                                                                                             using System.Collections.Generic;
APIs.cs ⊅ X
                                                                                                                             using System.Globalization;

    ■ PianoFileMerge2

                                     → 🚾 PianoFileMerge2.PianoAPIs

→ GetUserDetails(string searchEmail)

                                                                                                                             using System.IO;
                                                                                                                             using System.Net;
                 public string Get(string uri)
                                                                                                                             using System.Web.UI;
                    HttpWebRequest request = (HttpWebRequest)WebRequest.Create(uri);
                                                                                                                             using System.Xml;
                    request.AutomaticDecompression = DecompressionMethods.GZip | DecompressionMethods.Deflate;
                    using (HttpWebResponse response = (HttpWebResponse)request.GetResponse())
                                                                                                                             namespace PianoFileMerge2
                    using (Stream stream = response.GetResponseStream())
                    using (StreamReader reader = new StreamReader(stream))
                       return reader.ReadToEnd();
                                                                                                                                   /*Convert Json to C# https://json2csharp.com/Convert
                                                                                                                              any JSON object to a C# class online.
                1reference | Ochanges | O authors, Ochanges
public string[] GetUserDetails(string searchEmail)
                                                                                                                                    * Check out the help panel below to view details on
                                                                                                                             how to use this converter.*/
                    string[] retValue = new string[2] { string.Empty, string.Empty };
                    //URI builder for user/search
                                                                                                                             public class PianoAPIs : System.Web.UI.Page
                    var appDomain = "https://sandbox.tinypass.com";
                    var appId = "o1sRRZSLlw";
                    var appToken = "zziNT81wShznajW2BD5eLA4VCkmNJ88Guye7Sw4D";
                    var appFolder = "user/search";
                                                                                                                                         /*Common headers are considered restricted and
                    var maxRecords = 1;
                    var apiString = $"{appDomain}/api/v3/publisher/{appFolder}?" +
                                                                                                                             are either exposed directly by the API(such as Content-T
                         $"aid={appId}&" +
                                                                                                                               or protected by the system and cannot be changed.*/
                        $"api_token={appToken}&" +
                         $"email={searchEmail}&" +
                        $"limit={maxRecords}&offset=0";
                                                                                                                             private static string[] RestrictedHeaders = new string[]
                    var userData = Get(apiString);
                    UserSearch jsonResult = Newtonsoft.Json.JsonConvert.DeserializeObject<UserSearch>(userData);
                                                                                                                                                    "Accept",
                                                                                                                                                    "Connection",
                    if (jsonResult.Users.Count > 0)
                                                                                                                                                    "Content-Length",
                        string systemEmail = jsonResult.Users[0].Email;
                                                                                                                                                    "Content-Type",
                       string[] wordSplit = systemEmail.Split('@');
                                                                                                                                                    "Date",
                                                                                                                                                    "Expect",
                       retValue[0] = wordSplit[0];
                       retValue[1] = jsonResult.Users[0].Uid; //To be used to replace csv UID.
                                                                                                                                                    "Host",
                                                                                                                                                    "If-Modified-Since".
                       return retValue:
                                                                                                                                                    "Keep-Alive",
                                                                                                                                                    "Proxy-Connection",
                       return retValue;
                                                                                                                                                    "Range",
                                                                                                                                                    "Referer",
                                                                                                                                                    "Transfer-Encoding",
                                                                                                                                                    "User-Agent"
100 % - ◀ ■
                                                                                                                                         };
```

Source Code - Sample C# Piano File Merge.

```
▶ PianoFileMerge2
                                                                                                                                         using System;
                                                                                                                                         using System.Data;

■ PianoFileMerge2

                                                                              → Page_Load(object sender, EventArgs e)

    PianoFileMerge2.StartMerge

                   protected void BtnUpload Click(object sender, EventArgs e)
                                                                                                                                         using System.IO;
                       FileUpload uploadControl = new FileUpload();
                       GridView grvDataFiles = new GridView();
                                                                                                                                         using System.Text;
                       for (int csvFile = 1; csvFile <= 2; csvFile++)</pre>
                                                                                                                                         using Microsoft. Visual Basic. File 10;
                           switch (csvFile)
                                                                                                                                         using System.Web.UI.WebControls;
                               case 1:
                                  uploadControl = FileUpload1;
                                  grvDataFiles = GrvDataFileA;
                              case 2:
                                  uploadControl = FileUpload2;
                                                                                                                                         namespace PianoFileMerge2
                                  grvDataFiles = GrvDataFileB;
                           if (uploadControl.HasFile)
                                  string currentPath = Server.MapPath("~/") +
                                                                                                                                            public partial class StartMerge: System.Web.UI.Page
                                               Path.GetFileName(uploadControl.FileName);
                                  uploadControl.SaveAs(currentPath);
                                  grvDataFiles.DataSource = GetDataTableFromCSVFile(currentPath);
                                  grvDataFiles.DataBind();
                                  LblStatus.Text = (csvFile == 1) ? "CSV Upload status: <b>File A</b> uploaded." : "CSV Upload status
                                                                                                                                               private enum Transform { FileA, FileB, Merge };
                                  LblStatus.ForeColor = System.Drawing.Color.Green;
                                  File.Delete(currentPath);
                               catch (Exception ex)
                                  LblStatus.Text = @"CSV Upload status: The file could not be uploaded.
                               The following error has occured: " + ex.Message;
                                  LblStatus.ForeColor = System.Drawing.Color.Red;
                              if (FileUpload1.HasFile && !FileUpload2.HasFile)
                                  LblStatus.Text = "Message: Select file CSV FileB.";
                              else if (!FileUpload1.HasFile && FileUpload2.HasFile)
                                  LblStatus.Text = "Message: Select file CSV FileA.";
                              LblStatus.ForeColor = System.Drawing.Color.Red;
```

Source Code - Python File Merge.

