

Brian Ouellette

TECHNICAL SKILLS

Firewall configuration on Pfsense and Smoothwall Express.
Network intrusion prevention.
Wireshark, TCP Dump, Metasploit, Armitage, Hydra, nmap, zenmap, MySQL, and John the Ripper.
Kali Linux, Debian, and Ubuntu.
Familiarity with Windows 7, 8, 10, and Windows Server 2012.
Proficient with ConnectWise, LabTech, and ScreenConnect

EDUCATION

Associate of Arts, Brevard Community College 2011

Associates of Science, Cybersecurity in Network Systems Technology 2016
Eastern Florida State

Bachelor of Science in Information Technology, Information Systems Administration Current

CERTIFICATION

CCC- Network Support Technician

PROFESSIONAL EXPERIENCE

February 2006 – February 2017

Retail Service Agent

Delaware North Parks and Services at Kennedy Space Center Visitor's Complex

- Delivered prompt, efficient customer service while maintaining high level of accuracy in a fast paced retail environment.
- Built rapport with costumers from diverse backgrounds utilizing a friendly, genuine, and helpful attitude.
- 9 years of Payment Card Industry (PCI) compliance certification and maintaining secure card information.

August 2016 – December 2016

Saalex Information Technology

Internship – Help Desk

- Received, set up and supported client related network equipment, such as firewalls, routers and switches, configuring the appropriate network settings for client.
- Administered network servers including installation and set-up of networked workstations; accountable for keeping the networks up.

- Troubleshoot complex network problems for internal or external customers.
- Monitored appropriate procedures to safeguard systems from physical harm and viruses, unauthorized users, and damage to data.
- Provided technical support to customers and network engineers involving Windows, MS Proxy
- Servers, TCP/IP and ACCESS programming.
- Utilized ConnectWise ticket system, Labtech remote monitoring and management platform.
- Migrated a Windows 2008 R2 server to a 2012 server on a virtual hard disk.
- Provided quick response to the identification and quarantine of Zepto virus ransomware.