

eMaintenance Survey Form

1. Did the attendant introduce themselves when initially meeting you?

Yes

2. Did the attendant help you accomplish your goal for requesting the service?

No

Please Explain: No Need

3. On a scale of 1 to 5, 5 being extremely fast and 1 extremely slow how would rate the time it took the attendant to get to you after you disconnected the call?

2

Please Explain: Not Need

4. On a Scale of 1 to 5, 5 being extremely helpful and 1 not helpful, how would you rate the attendants level of helpfulness during the service?

2

Please Explain: Not Need

5. On a scale of 1-5, 5 being extremely satisfied and 1 being extremely dissatisfied how would you rate the overall service and experience you received while utilizing our facility?

2

Comments: dfdg

6. Would you like to be contacted by a member of management to discuss the service you received?

No