



Practical Exercise 1: Handling compensation requests

- Copy from »Shared documents»PODS-Q12024-ModellingExamples the Handling compensation requests example into your own Personal Folder.
- Simulate the Petri Net and BPMN 2.0 model side by side (recommendation: get in pairs), check that it's the same process in the two different notations and check the representations between BPMN and Petri Net for tasks, events and gateways.
- Which is the process description and process rules that you can derive from the notations?



Practical Exercise 2: Invoice checking process

- As soon as an invoice is received from a customer, it needs to be checked for mismatches.
 - The check may result in any of the following three options:
 - (i) there are no mismatches, in which case the invoice is posted;
 - (ii) there are mismatches but these can be corrected, in which case the invoice is resent to the customer; and
 - (iii) there are mismatches but these cannot be corrected, in which case the invoice is blocked.
- Once one of these three activities is performed the invoice is parked and the process completes.



Practical Exercise 3: BPI Challenge 2012

From the winner of this year's challenge:

Process Mining--Driven Optimization of a Consumer Loan Approvals Process The BPIC 2012 Challenge

A.D. Bautista, L. Wangikar and S.M. Kumail Akbar, CKM Advisors, New York, NY, USA

Approach and Scope:

- **3.3 Understanding Eventual Outcomes for Each Application**

Fig. 5. Key Process Steps and Application Volume Flow

Model the BPMN approach