

Put Your Money Where Your Butt Is:
A Commitment Contract for Smoking Cessation^{*}

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Abstract

We designed and tested a voluntary commitment product to help smokers quit smoking. The product (CARES) offered smokers a savings account in which they deposit funds for six months, after which they take a urine test for nicotine and cotinine. If they pass, their money is returned; otherwise, their money is forfeited to charity. Eleven percent of smokers offered CARES took up, and smokers randomly *offered* CARES were 3 percentage points more likely to pass the 6-month test than the control group. More importantly, this effect persisted in surprise tests at 12 months, indicating that CARES produced lasting smoking cessation.

Keywords: commitment contract; commitment device; public health; addictive consumption; intertemporal choice; behavioral economics; field experiments

JEL codes: D12, I12

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“Quitting smoking is easy. I’ve done it a thousand times.”

- Mark Twain

I. Introduction

More than five decades after Strotz (1955) modeled dynamic inconsistency, debate continues over how to represent preferences for consumption over time.¹ Introspection, casual empiricism, and laboratory evidence have motivated theorists to develop several classes of models in which consumers exhibit more impatience for near-term trade-offs than for future trade-offs.² The consumption of addictive substances has been a particular focus of such models.³ These models share the prediction that some (self-aware, or “sophisticated”) consumers will seek to voluntarily constrain their future consumption choices: they will demand commitment devices.⁴ Yet there is little field evidence on the demand for or effectiveness of such commitment devices (Bryan et al. 2009; DellaVigna 2009).

We take some initial steps toward addressing the empirical viability and effectiveness of commitment devices for smoking cessation, using evidence from a field experiment in the Philippines. Green Bank of Caraga randomly offered some smokers the opportunity to voluntarily sign a commitment contract (branded Committed Action to Reduce and End Smoking, or “CARES”) to stop smoking. A smoker signing the contract pledged his own money that he would pass a urine test six months later.⁵ During the six month commitment period a bank employee visited each CARES client weekly to collect deposits. After the commitment period a CARES client who passed the urine test got his money back (no interest accrued on the account). If he failed the test the bank donated the

¹ See Phelps and Pollack (1968) for another early, formal model with time-inconsistent preferences.

² See, e.g., Laibson (1997), O’Donoghue and Rabin (1999; 2001), Gul and Pesendorfer (2001; 2004), and Fudenberg and Levine (2006).

³ Models of addiction with self-control or temptation problems include Gruber and Koszegi (2001), Laibson (2001), O’Donoghue and Rabin (2002), Bernheim and Rangel (2004), and Gul and Pesendorfer (2007).

⁴ In contrast, standard neoclassical models of intertemporal choice do not predict a demand for commitment. Becker and Murphy (1988) model the consumption of addictive substances along the lines, and Becker, Grossman and Murphy (1991) test the model’s key empirical predictions.

⁵ The testing protocol (for cotinine, the primary metabolite of nicotine) has limitations, detailed below, but has been used by public health campaigns and tests of other treatments (Benowitz et al. 2002), including Volpp et al. (2006; 2009) and some of the randomized trials of nicotine replacement medications summarized in Stead et al. (2008).

money to charity. A second treatment group received “cue cards,” visually aversive wallet-sized pictures that are modeled on Canada’s mandated cigarette packaging and intended to regularly remind smokers of the health risks from smoking.

CARES is essentially the performance bond contract suggested in Gruber and Koszegi (2001), augmented with a deposit collection service that reduces transaction costs and perhaps provides a form social pressure. So CARES provides two forms of voluntary commitment: a financial commitment in the form of savings balances, and a non-financial commitment to be visited by a deposit collector (and thus receive the social pressure that may accompany such a visit). Two prior studies found that such social pressure, whether from a bank or from peers, can be used to generate higher savings. Ashraf et al. (2006a) find positive treatment effects from a deposit collection service offered by the Green Bank of Caraga in the Philippines, the same bank that offered CARES. Kast and Pomeranz (2009) find positive treatment effects of a peer monitoring and reporting savings program in Chile.

Eleven percent of smokers offered the CARES contract signed up. This is comparable to takeup rates for a leading “self-help” treatment: nicotine replacement medications (patch, gum, inhaler, or nasal spray).⁶ The average client made a deposit every two weeks and ended up committing 550 pesos (\$11 USD) by the end of the six-month contract period. 550 pesos is about 20% of monthly income⁷ and roughly equal to the average out-of-pocket expense for about 6 months’ worth of cigarettes incurred by CARES clients at baseline.

Our results suggest that CARES helps smokers quit. Smokers randomly *offered* CARES were an estimated 3.4 to 5.7 percentage points more likely to pass the 12-month urine test than the control group. Using the random assignment of whether CARES was *offered* to estimate treatment effects-- specifically, intention-to-treat effects-- generates results that are free of bias (e.g., from an omitted variable such as the strength of desire to

⁶ Seventeen percent of U.S. smokers reported using nicotine replacement medication during the last twelve months in a nationally representative 2001 phone survey (Bansal et al. 2004). In the only study we know of from the Philippines, only six percent of a sample of relatively heavy smokers who had already decided to quit had ever used any form of nicotine replacement therapy in past smoking cessation attempts (Tipones and Fernandez 2006).

⁷ Income is very roughly estimated from marketer observations of subject appearance and work activity.

stop smoking).⁸ We find similar results on 6-month quits (i.e., the end point of the contract and bank accounts) but focus on the 12-month results for several reasons. The 6-month test date was scheduled up to 4 weeks in advance, and the test could be passed by abstaining from smoking for as little as a few days before the test date.⁹ The 12-month tests, in contrast, were “surprise” tests with only a day or two gap between test solicitation and administration. The 12-month results also lacked any incentives for fraud, since all commitment contract money had been returned or forfeited at 6 months, and hence there was no financial consequence tied to the 12-month test result. Lastly, practical reasons required that subject compensation for taking the 6-month test vary across treatment arms (CARES users did not receive compensation, while all other subjects did). In principle this could generate sample selection bias. The 12-month test does not suffer from this problem, since all subjects were offered equal compensation for taking the test.

The effect of CARES on smoking quits, although small in the nominal number of individuals who stopped smoking, is large in relative terms. Philippines (and elsewhere) has low levels of transition from smoking to non-smoking status, given the addictive nature of smoking.¹⁰ For example, the 12-month cessation rates for the control group ranged from 8.9% to 14.7%, depending on the assumptions regarding those not found for testing or who refused to be tested. Our intention-to-treat effects represent an 38.2% (3.4/8.9) or 38.8% (5.7/14.7) increase over these baseline likelihoods of smoking cessation.

The magnitude of the CARES treatment effects is also large relative to other smoking cessation treatments. Within-sample we find little evidence that the aversive cue cards affect smoking quits. The results also suggest that CARES has effects that are comparable to other treatments that have been tested using randomized trials on other

⁸ Although not free of attrition bias, which we will discuss below and handle through various conservative assumptions. Results are robust to these assumptions.

⁹ Possibilities of gaming the 6-month test aside, the public health literature finds that even short-term abstinence or failed quit attempts increase the probability of quitting eventually.

¹⁰ See, e.g., the American Cancer Society’s *Guide to Quitting Smoking*, which states: “Why is quitting and staying quit hard for so many people? The answer is nicotine.” Mark Twain offers a related perspective: “Quitting smoking is easy. I’ve done it a thousand times.” Song et al. (2002) report that 46% of U.S. smokers made a serious attempt to stop in the 1993-94, but only 5.7% successfully abstained for a period of one month or more.

samples. Volpp et al. (2006) find that modest financial bonuses offered through a U.S. Veterans Affairs hospital increase short-term cessation but not lasting quits. Volpp et al. (2009) find that larger financial bonuses (\$250 for 6-month test passage, \$400 for 12-month test passage), offered through a workplace program, increase both short-term cessation and lasting quits (with a treatment-on-the-treated effect of 5.8 percentage points). Non-financial interventions, such as over-the-counter nicotine replacement medications, have been tested in dozens of randomized trials and generally produce treatment-on-the-treated effects that are smaller than those found here for CARES (Stead et al. 2008).

Despite CARES' large treatment effects, a surprisingly large proportion of smokers who voluntarily committed with CARES, 66%, ended up failing to quit. This is consistent with various behavioral biases in preferences and/or expectations (e.g., partial naiveté about dynamic inconsistency, projection bias, over-confidence). Or it may be the case that these smokers are sophisticated about their self-control problems and use CARES to commit to an earnest quit *attempt* that improves the likelihood of eventual cessation (e.g., DiClemente et al. 1991; Hymowitz et al. 1997). Also, the fact that clients who ended up failing made smaller commitments-- fewer and smaller deposits after opening the account, but before taking the test-- suggests that any welfare loss is blunted by the choice of lower commitment intensity. Anecdotally, several clients reported having spent less on cigarettes, but then failed to stop completely. Thus the lost deposits may have been (partially) offset from a welfare perspective by a reduction in smoking.

In all, the results here are unusually direct evidence on the takeup and effectiveness of a commitment device for managing the consumption of an addictive substance. The main comparable studies we know are Paxton's (1979; 1980; 1982).¹¹ These studies have three key differences from ours. First, they were administered in a highly structured and clinical setting to smokers who were already participating in a smoking cessation program. Our study includes smokers of varying smoking intensities and *ex-ante* dispositions toward cessation aids. Second, Paxton's control groups received a rich set of

¹¹ See also Dallery et al. (2008), which randomly assigns 4 individuals to receive a deposit contract and 4 individuals to receive positive incentives and finds no difference in cessation, and Winett (1973) which found significant differences in short-term outcomes and a statistically insignificant (but imprecisely estimated) difference in long term smoking cessation. See also Bowers et al. (1987) and Lando (1977) for other papers involving financial incentives as part of larger programs.

other smoking cessation aids, including counseling, social pressure, and aversion therapy. Our study takes a more over-the-counter approach and compares the effects of CARES to a control group that receives nothing other than basic information. Third, Paxton's analysis does not exploit random assignment.¹²

Our study also relates to prior work on commitment devices for other decisions that may involve self-control problems. Ariely and Wertenbroch (2002) find that 37 of 51 MBA students elect to impose binding deadlines on themselves for completing class assignments. Deadlines improve task performance but students do not necessarily set them optimally.

Three other papers on savings behavior-- Ashraf, Karlan, and Yin (2006b), Thaler and Benartzi (2004), Duflo, Kremer and Robinson (2009) — find that products with commitment features increase savings rates. But the decisions and treatments in those papers make it more difficult to interpret the treatment effects as tests of time inconsistent preferences. In Ashraf et al., individuals were offered an illiquid savings account (SEED) that did not allow withdrawals until a goal was reached. SEED might provide benefits other than self-control: spousal control, opt-out of informal risk sharing arrangements, and mental accounting. SEED also is not a direct commitment to lower particular consumption (as CARES is), but rather simply a commitment to not withdraw funds deposited into the SEED account. Thaler and Benartzi's Save More Tomorrow™ (SMART) plays on status quo bias, money illusion and loss aversion, and is also not a binding commitment: clients can complete a single form to change their contribution to retirement savings, thus undoing the commitment. Duflo et al. is the closest to this paper in that there is a clearer commitment device (in that case, by choosing to purchase fertilizer at harvest time for next planting season as opposed to delaying the purchase until next planting time). We differ in two important theoretical ways from Duflo et al.: first CARES is a commitment contract to avoid a specific and tempting consumption good whereas Duflo et al. is a commitment to make a certain future investment (which implicitly requires a reduction in overall consumption), and second the CARES product is distinctly about controlling one's own temptations, whereas a commitment to a future

¹² Paxton randomized subjects into different arms but then estimates treatment effects by comparing those who took up the commitment product to entirety of the control group.

investment may be done strategically to fend off claims on future cash by spouses, families, or friends.

Thus as compared to the savings literature, CARES offers the opportunity to make a more binding and direct commitment on a specific, tempting and addictive consumption behavior. Also our finding that a limited-time (6-month) commitment produces longer-term smoking cessation suggests that commitments can facilitate the formation of good habits. This in turn suggests that commitment contracts may be worth subsidizing if viable private markets fail to develop in some settings (due, e.g., to legal obstacles or externalities). In some cases commitment contracts could serve as a lower-cost substitute for, or low-cost complement to, conditional cash transfers for healthy behaviors (Volpp et al. 2008a; Volpp et al. 2008b; Charness and Gneezy forthcoming).

Our paper proceeds as follows: the next section describes the voluntary commitment savings product that we designed for smokers who want to quit smoking. Section III describes the cue cards treatment. Section IV details the experimental design and implementation by Green Bank in the Philippines. Section V reports the results of the study. Section VI concludes, with particular attention to heterogeneity and its implications for generalizing these results to the full population of smokers (and to other similar behaviors).

II. CARES Product Design

Committed Action to Reduce and End Smoking (“CARES”) is a voluntary commitment savings program specifically designed for smokers who want to quit smoking. The basic design of the product allows a smoker to risk a self-selected amount of his own money that will be forfeited unless he passes a biochemically verified test of smoking cessation, administered as a urine test of nicotine and cotinine byproducts, at six months after signing the commitment contract. The particular product design and study described below was implemented by the Green Bank of Caraga, on the island of Mindanao in the Philippines.

Green Bank marketed CARES by sending bank representatives into the street to target obvious smokers. Details on the marketing are described with the experimental design below (in Section IV).

Green Bank required a minimum balance of 50 pesos (~= \$1USD), collected by the field marketers, to open a CARES account. Marketers encouraged smokers to deposit the money they would normally expect to spend on cigarettes into a savings account every week for six months. The savings account did not yield any interest— this helps discourage non-smokers from opening the account merely because of the convenience of deposit collection services. The bank offered most randomly-selected individuals weekly deposit collection; the remaining CARES clients had to go to a branch to make deposits beyond the opening one.¹³

Clients could only make deposits, and not withdrawals, from the CARES account during the six month commitment period. Hence all deposited funds were at risk. Clients who passed the six-month urine test got their entire balance back. Clients who failed (or did not take) the test forfeited their entire balance.

Trained Green Bank technicians tested CARES clients' smoking status using the NicCheckTM urine strip test for nicotine and its primary metabolite, cotinine.¹⁴ NicCheck has been used in previous anti-smoking programs, including the Dutch Cancer Society's "Quit and Win" campaign, and the financial bonus incentive testing in Volpp et al. (2006; 2009). The test result provides a categorical measure of recent nicotine consumption, with values ranging from zero (no exposure) to fifteen (high exposure).¹⁵ Green Bank counts only a zero result as passing, and marketers emphasized that clients must stop smoking completely in order to be sure of passing the test.

Green Bank contacted each client three to four weeks prior to his six-month deadline to set up a urine testing appointment. If a client could not be reached initially the Bank

¹³ Clients lost the weekly deposit collection service if they missed three consecutive deposits.

¹⁴ Initially CARES clients were required to take a blood test at a nearby hospital lab. But delays and added costs led Green Bank to switch to urine strips that could be used in the field. NicCheck product specifications indicate that the urine strips sacrifice a bit of test specificity (the ability to detect a true negative result, which is 97% for urine strip versus 99% for lab-based cotinine analysis), but offer equivalent test sensitivity (the ability to detect a true positive result, which is roughly 97% for both urine strips and lab-based cotinine analysis) and the ability to provide results in the field, within 15 minutes. Green Bank found similar specificity (one false positive out of 18 self-reported non-smokers) and much lower sensitivity in its own pilot testing, where marketers randomly approached people on the street in our study area, asked if they were smokers, and then offered 30 pesos to take the urine strip test.

¹⁵ Small and portable test strips are dipped into the urine sample, stimulating a chemical reaction that changes the test strip's color. The color result ranges from white (no nicotine exposure), to light pink (moderate nicotine exposure), to red (high nicotine exposure). The test administrator then compares the test strip's color to a NicCheck color scale and assigns the test result a number ranging from 0 (no exposure) to 15 (high exposure).

made repeated attempts to set up a test date within one week of the maturity date. If a client was deemed unable to take the test within the stipulated one-week grace period due to mitigating circumstances (e.g., working in another location), he was allowed an additional three weeks to take the test. If the client was reached and refused to schedule a date, the account balance was forfeited one week after the six-month commitment date.

III. Cue Cards Treatment Design

The cue cards are pocket-sized, graphic depictions of the negative health consequences of smoking. Each individual received one of four pictures: a premature baby (with text "Smoking harms unborn babies"), bad teeth (with text "Smoking causes mouth and throat cancer"), black lung (with text "Smoking causes lung cancer"), or a child hooked up to a respirator (with text "Don't let children breathe your smoke"). By law, such images must be featured on cigarette packages in Australia, Canada, and New Zealand (Hoek and Gendall 2005). Smokers assigned to the Cues treatment were offered their choice of the above cards, and encouraged by the marketers to keep them handy and/or post them in locations where the subject tended to smoke. More than 99% of subjects offered the cue cards accepted them. One year after receiving the cue cards, in a brief follow-up survey (done in conjunction with the "surprise" nicotine test) 40% reported remembering the cue cards and knowing where it was, and 6% reported using them actively to help them avoid smoking.

IV. Experimental Design and Summary Statistics

Our study sample consists of 2,000 smokers aged 18 or older who reside on the island of Mindanao in southern Philippines. Green Bank marketers identified smokers by approaching people and asking them whether they smoke regularly. If they did, the marketer then asked if they wanted to participate in a short survey on smoking. All subjects received an informational pamphlet on the dangers of smoking, and a tip sheet on how to quit. Since the primary objectives of this study were to determine whether first there was demand for CARES, and second whether CARES increased smoking cessation, the marketers only collected very quick and basic baseline data on age and smoking status (see Section V-A for more details).

The experiment was implemented in three distinct waves of marketing (the econometric specifications condition for these waves because probability of assignment to treatment varied across waves).

The first two waves took place in Butuan City from August to December 2006. After completing the baseline survey marketers revealed a sticker on the back of the survey that randomly assigned the subject to *one* of four groups: (1A) CARES with deposit collection, (1B) CARES without deposit collection, (2) Cues, or (3) Control.¹⁶ All subjects received information on dangers of smoking and the pamphlet with tips on how to quit. The probability of assignment to groups in wave 1 was heavily slanted toward CARES to establish whether there was sufficient takeup to proceed with continued research on the product: 45%, 45%, 5%, and 5% (some assignments to Cues and Control were maintained to train the marketing team on the randomization protocols). After establishing that there was sufficient takeup of CARES, Green Bank changed the assignment probabilities to 15%, 15%, 30%, and 40% for the second wave in order to improve power for identifying the impacts of CARES on smoking cessation. 418 smokers completed surveys (and hence drawn into the sample frame) in the first two waves. Of the 266 assigned to receive a CARES offer, 34 took the product. Two individuals from the Cues group also opened an account (after hearing about the product and approaching bank staff on their own). In our analysis we code these individuals in the Cues group, in adherence to the random assignment.

The third marketing wave ran from February to May 2007, in the neighboring town of Ampayon. Here Green Bank implemented new randomization procedures designed to produce even better compliance with the randomized treatment assignment. Now marketers used a calculator to solve an equation based on the subject's birth date (the residual of $dd + mm + yy$, divided by three). The individual was then assigned to CARES group if the residual was zero, to Cues if the residual was one, and to Control if the residual was two. Given the low takeup in the CARES group without deposit collection in the first two waves (4.3%), and the fact that the geographic area for the third wave was

¹⁶ In the first wave there were 20 situations in which marketers interviewed respondents with either one or two others present; in these cases, marketers were instructed to interview all individuals in the group before disclosing the random assignment. All respondents in the group received the same assignment as the first interviewee. Impact results discussed below correct standard errors for any clustering within groups of individuals that received joint marketing.

more rural, all respondents in the Ampayon CARES group were offered deposit collection service.¹⁷ 49 of the 515 Ampayon subjects offered CARES opened the account. Table 1 Panel A summarizes CARES offers and takeup rates.

In order to validate the quality and accuracy of information provided by the marketers, field staff from Innovations for Poverty Action conducted spot-checking visits with randomly selected respondents who had been offered CARES. More than 90% of the clients accurately described the main features of the product design (i.e., that they would lose their deposited money if they failed to stop smoking).

Given the random assignment, we expect individuals who end up in treatment and control groups to have statistically indistinguishable baseline characteristics on average, after we control for the likelihood of assignment to each arm. Table 1 Panel B presents this evidence. The F-statistic from a regression of assignment to CARES on all baseline covariates is 0.41 (p-value of 0.969), and for assignment to Cues is 0.54 (p-value of 0.900). When we examine individual variables across the CARES and Control groups, 12 out of 13 are similar statistically, and only one variable fails at the 10% level: 95.4% in the CARES group reported experiencing specific situations that make them want to smoke, whereas only 92.8% of control individuals reported the same. The Cues treatment individuals are similar statistically to the control in 10 out of 13, with the significant differences found on “wanting to stop smoking sometime in your life,” “wanting to stop smoking in 1 year” and “will actually quit smoking in 6 months.” These variables may also be correlated with smoking cessation, so we estimate treatment effects with the full set of baseline covariates as control variables (Table 5 Panel B shows that the primary treatment effect estimates are robust to removing the baseline covariates).

Six months and 12 months after the initial marketing, the bank attempted to administer the urine test to *all* study subjects (testing procedures are detailed in Section II). CARES clients had to take the six-month test or automatically forfeit their deposit balance. Non-clients (including those assigned to the cues and control groups) were paid 30 pesos (60 cents US) for taking the six-month test, and everyone in the sample frame was paid 30 pesos for taking the 12-month test.

¹⁷ As detailed in our equation (1) below, controls for randomization conditions and marketing wave ensure that this low takeup rate does not confound inference on treatment effects. We also confirm that dropping the no-deposit collection CARES treatment arm does not change the results in Table 5.

Table 2 shows reach rates for the 12-month urine test in wave 3 (Appendix Table 1 shows the same statistics for the 6-month test).¹⁸ The bank reached 64% of those in the baseline for the 12-month urine test, with no difference in reach or test completion rate across the three treatment and control groups. Of those contacted 96% agreed to take the test.

Table 2 also shows unconditional mean 12-month quit rates under different assumptions about the smoking status of those who did not take the urine test. These results preview our main results below (where we pool all three waves and condition on wave-varying treatment assignment probabilities): subjects assigned to the CARES group are (marginally) significantly more likely to pass the 12-month urine test than those in the Control group.¹⁹

V. Results

A. CARES Takeup

In total, 83 out of 781 (11%) individuals offered CARES signed a contract. Table 1 Panel B, Columns 7-9, shows univariate analysis of the takeup decision from data on the limited set of characteristics marketers collected in the quick baseline survey administered prior to treatment assignment and marketing.²⁰ Table 3 shows multivariate estimation of takeup correlates.²¹ In the univariate comparisons, the following baseline characteristics were positively correlated with taking up CARES: wanting to quit (at some point in life, or now), optimism about quitting (as indicated by responding yes to

¹⁸ We show only wave 3 because treatment assignment probabilities varied by wave, making means comparisons informative only if one conditions on wave (as we do in our econometric estimates of treatment effects, presented below in Table 5), or if one considers each wave separately. So to conserve space in presenting our unconditional means comparisons in Table 2 and Appendix Table 1, we present results only for the largest wave, wave 3.

¹⁹ One noteworthy pattern from the unconditional means in Table 2 is that the quit rates among CARES *non-takers* (column 8) are comparable to those of the control group (column 4). One might presume that CARES non-takers (being self-selected) should be less likely to truly want to quit on average than the control group, and hence should have lower quit rates than the control group. Alternatively, there may not be much heterogeneity in the desire to quit (or in the secular hazard out of smoking), but substantial heterogeneity in the expected benefit of CARES. There may also be a treatment effect from being *offered* CARES, unconditional on takeup, if knowing that CARES is available changes behavior (e.g., by making quitting seem more desirable and/or feasible, and thereby increasing quit attempts).

²⁰ Only a handful of the 2,000 subjects were existing Green Bank clients. Marketers did not elicit income directly, but their observation of subject appearance and work activity indicated that average subject income was substantially lower than that of typical Green Bank clients.

²¹ All takeup and impact regressions include indicator variables for the three marketing waves.

“will you quit smoking in the next year?”), and pre-existing strategic behavior in managing one’s cravings (as indicated by responding yes to “do you try to avoid areas or situations that make you want to smoke?”). This last correlation provides supportive evidence for theoretical models that distinguish between sophisticates and naives, in which sophisticates are more likely to engage in strategic behavior against their future selves. This result is not statistically significant in the multivariate analysis in Table 3, however. Negative correlates with CARES takeup were: wanting to quit smoking more than a year in the future (perhaps an indicator of procrastination) and smelling like cigarettes (likely an indicator of heavy smoking). The main results here are that the full set of baseline characteristics are jointly significant but explain only about 10% of the variation in the takeup decision.

B. CARES Usage

Table 4 shows some summary statistics on CARES deposits.

Opening balances were 57 pesos on average: this is four times the monetary value of the number of cigarettes the client reported smoking per week. Ninety percent of clients opened with the minimum amount of 50 pesos. Eighty percent of clients then made additional contributions. On average CARES clients made a deposit every two weeks, and by six months the average balance grew to 553 pesos. Given self-reported smoking intensity and a per-cigarette cost of one peso, the average CARES client committed roughly six months worth of cigarette spending to the account.

Not surprisingly CARES clients who used the account more intensively were more likely to pass the 6-month urine tests (Table 4). Successful clients made more deposits, were more likely to retain deposit collection services by making regular deposits, and had larger balances at contract maturity. Of course, since contract terms and deposit requirements were not randomized, we cannot infer a causal relationship between deposit amount, deposit regularity and success.

However, the pattern of deposits is intuitive. Figures 1 and 2 show that those who succeed start off making higher deposits, and continue to make deposits throughout the entire life of the project. The trend is downward, in that deposits get smaller and less frequent towards the end. Once enough funds are in the account to be binding and modify

one's behavior, further deposits are unnecessary to change behavior. On the other hand, those who fail drop much more precipitously than those who succeed, and converge to only one out of ten individuals making any deposits at the halfway point of the study.

C. Treatment Effects on Smoking Cessation

We estimate intent-to-treat (ITT) effects of CARES and cue cards on test passage using the OLS specification:

$$(1): pass_i^t = \alpha + \beta cares_i + \chi cues_i + \delta X_i + \gamma W_i + \varepsilon_i$$

Where i indexes individuals, t refers to the 6-month or 12-month test, $pass$, $cares$ and $cues$ are all binary variables, X is the vector of baseline covariates, and W is a vector of dummies for the three marketing waves. We report our main results—on 12 month test passage-- in Table 5. Panel A of Table 5 shows results controlling for baseline the covariates X_i , and Panel B shows that the results are similar if we drop those covariates. We find similar results if we estimate (1) for 6-month test passage (Appendix Table 2), using probit instead of OLS (Appendix Table 3), or after limiting the sample to those who reported wanting to stop smoking at some point in their life in the baseline survey (Appendix Table 4).

Each table reports results on the full sample in odd columns, and dropping the CARES arm without deposit collection in even columns. We estimate effects under three different assumptions on clients for whom we do not have a test result: i) these clients would have failed the test (Columns 1 and 2), ii) these clients have the average pass rate; i.e., we drop these clients (Columns 3 and 4), iii) these clients have the average pass rate, unless they were found by the technician and refused to take the test, in which case we assume they would have failed (Columns 5 and 6).²²

Table 5 shows CARES ITT effects on 12-month test passage of 3.4 to 5.7 percentage points under these assumptions. These effects are large relative to the control group sample mean passage rates of 10 percent to 18 percent.

We do not find any significant effects from the cue cards. Field interviews one year later suggest that this may be driven at least in part by low attention to the cards: fewer

²² Six test strips turned blue (off the NicCheck results spectrum) in each of the six- and twelve-month follow-up pools. This is the likely due to the TB medicine Isoniazid. We coded these blue strips as failures, but Green Bank returned the commitment balance to the one CARES client with a blue result.

than half of those in the cue card group reached for an interview remembered the cards and knew where they were, and only about 5% reported still using them to manage cravings.

VI. Conclusion

We designed a commitment product to help people quit smoking and tested it in cooperation with Green Bank using a randomized controlled trial in the Philippines.

The results suggest that Committed Action to Reduce and End Smoking (“CARES”) helps smokers quit. At the end of the commitment contract period (6-months), subjects *offered* CARES contract were 3.3 to 5.8 percentage points more likely to pass a urine test for short-term smoking cessation than the control group, and after 12-months (our preferred specification), the effects were 3.4 to 5.7 percentage points. From simple analysis of counts of successes and failures, 29 of the 83 who took-up passed at 6 months and 54 failed. Of the 29 who passed the 6 month test, 14 then passed (and 15 failed) the 12-month test as well, whereas of the 54 who failed at 6 months, only 7 then passed at 12 months and 47 failed.

These results suggest that the CARES product is an effective treatment for smoking cessation. We do not know of any comparable trials on other treatments in the Philippines, but the CARES treatment effects compare favorably to those found for nicotine replacement therapy in randomized controlled trials in other settings (Stead et al. 2008). The CARES takeup rate (11%) also compares well to nicotine replacement therapy (Bansal et al. 2004; Tipones and Fernandez 2006), which is notable given the novelty of the CARES product. Presumably commitment contract takeup rates could increase if familiarity, trust, and information about the product builds. If so commitment contracts could help public health efforts to address the “under-use” of smoking cessation treatments (Cokkinides et al. 2005; Orleans 2007).

Rough calculations suggest that CARES could pass a social cost-benefit test. We estimate CARES’ cost per quit by instrumenting for CARES takeup, with the CARES offer, to get treatment-on-the-treated estimates. This instrumental variables strategy is plagued by the possibility that the CARES offer itself may influence quit behavior among those who are offered but do not take the product (i.e., the instrument may not satisfy the

exclusion restriction). It is also imperative to recognize the heterogeneity in take-up; in an extreme case, for example, the 11% that took-up may be the *only* people for which this would work, and thus one cannot extrapolate the treatment-on-the-treated estimates to the general population. The right answer is likely somewhere in the middle: a product launched on a larger scale, that benefits from social influence and overcomes potential trust issues, could work for more than the 11% that took it up in this pilot test, but clearly would not be appropriate for 100% of smokers.

With those cautions in mind, our smallest treatment-on-the-treated point estimate implies a cost per quit of \$700 in PPP-adjusted terms.²³ The typical estimates of the (social) benefits of smoking cessation are considerably larger than that cost; e.g., the U.S. Center for Disease Control (2002) reports that employers alone benefit \$3400 per quit-*year* from increased productivity and reduced health care costs. Many studies also find large annual benefits to former smokers from health improvements and increases in quality-adjusted years of life. So even if CARES merely helps people quit *sooner* (as suggested by two of the three open-ended interviews with CARES clients in the Appendix), its benefits may still be substantial. And of course the commitment contract provider may earn benefits as well. In the implementation studied here Green Bank earned a spread on deposits, and public relations benefits. In other implementations contract providers might cover costs from forfeited balances, fees, and/or from advertising.

Nevertheless the majority of CARES clients in our study failed to quit, suggesting that there is still much to be done in improving the effectiveness of smoking cessation treatments. In particular it remains to be seen whether and how our results will generalize to other populations, or to other behaviors relevant for models of time-inconsistency (e.g., weight loss, exercise, task management, or consumption more generally). Both empirics and theory provide some guidance in how to think about external validity. The 11% take-up rate for CARES implies that our *average* treatment effects mask important heterogeneity in treatment effects across different consumer “types”. Clearly our average

²³ We first estimate per client cost by inflating Green Bank’s per account costs for acquisition (marketing) and administration (deposit collection, urine testing) by the ratio of per capita, purchasing-power-parity-adjusted GDP for U.S. vs. the Philippines. Then we get the per quit cost by inflating per client cost by the inverse of our lowest estimate for the 12-month treatment-on-the-treated effect (i.e., we inflate by 1/0.31).

positive treatment effect should not be driven by time-consistent individuals, who should have no demand for commitment devices. Nor do our results apply directly to time-inconsistent individuals who plan to quit but are “naïve” about their self-control problems and hence incorrectly believe that they will quit without a change in incentives. Rather, it seems likely that our results are driven by a subset of smokers, with time-inconsistent preferences, who are (partly) sophisticated about their self-control problems.²⁴ The evidence that CARES takeup may be higher among smokers who said that they tried to avoid situations that make them want to smoke (Table 1 Panel B; Table 3) is consistent with (partial) sophisticates driving takeup, since avoiding situations can be viewed as a form of (nonbinding) commitment device. Identifying more about heterogeneity in preferences and sophistication is a critical direction for future research.

A closely related line of inquiry for future research is testing whether commitment contracts complement or substitute for other smoking cessation treatments. Bundling commitment devices with other treatments that impart awareness or sophistication (e.g., information on how difficult it is to quit) might benefit naïve consumers. Sophisticated consumers might benefit from binding commitments to adhere to nicotine replacement or other therapies. Binding commitments may not even be necessary for some consumers if the salience of “this account holds the money I’ve saved from not buying cigarettes” is what drives cessation.

Another closely related and open empirical question is the optimal design of an anti-smoking commitment contract.²⁵ To highlight just one aspect of product design, note that in our study CARES was largely bundled with deposit collection services. Hence we cannot yet unpack how much of the treatment effect was due to the financial commitment, and how much was due to frequent contact with the deposit collector. Important sub-questions on the role of deposit collection include whether and how much in-person contact with contract administrators is necessary for the commitment to be effective; e.g., it may be the case that deposit collection is important simply for

²⁴ Interestingly, in two of the three open-ended interviews reported in the Appendix, successful CARES clients did *not* attribute their lasting smoking cessation to CARES. Instead, they perceived themselves as having been ready at the time to stop, and although CARES was the impetus they believed they would have stopped at some point anyhow.

²⁵ For theories of optimal contracting with consumption commitments see, e.g., DellaVigna and Malmendier (2004), and Eliaz and Spiegel (2006).

convenience, and that direct deposit or mobile banking will be efficient substitutes in some settings. Alternately, contact with the deposit collector may be an integral part of the commitment *per se* (e.g., by permitting a commitment to not embarrass oneself by smelling of smoke), and/or a mechanism for making the commitment to quit salient.²⁶

Research on what drives takeup decisions offers the potential for addressing many of the above questions in an integrated framework. If behavioral biases such as loss aversion, partial naiveté, projection bias, and/or over-optimism play a role then there may be implications for product design (e.g., strong defaults) and marketing (e.g., framing, information on failure rates). Moreover this would suggest that consumer “type” is malleable, and hence that large treatment-on-the-treated effects could be achieved broadly.

Strong interplay between theory and empirics, and continued experimentation on product design (such as that found in Duflo et al., 2009), will be needed to unpack the mechanisms through which commitment contracts work, and what contracting issues will be encountered as markets for such devices develop.

²⁶ Rodgers et al. (2005) present results from a field experiment where some subjects seeking to quit were sent regular, customized text messages containing information, support, distraction, and credits for outgoing text messages to friends and family to generate social support. They find no effect on self-reported smoking status 26-weeks after the onset of treatment if non-responders are assumed to be smoking. On smoking status as measured by urine tests, they have only a small sample of 6-week results that does not permit strong inference on treatment effects.

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Appendix. Summaries of Three Open-Ended Follow-Up Interviews

Below are summaries of three interviews of individuals enrolled in CARES. Interviews were completed with no structured survey instrument, in August of 2009, 3 years after the CARES product was offered.

1. Male. Enrolled in CARES, succeeded at the 6-month deadline and thus received his funds back. He still does not smoke. He said he had tried to quit before CARES using candies (i.e. have a candy whenever you have a craving), but failed. He said of those attempts, "I wasn't really serious." Initially he signed up for CARES because his wife had cancer and he wanted to use the commitment savings component to save up for medicine. Eventually his wife died and he misplaced his CARES savings box, but he still keeps some secret savings in his house. He has noticed some health benefits since he quit smoking, most notably an increased appetite. He doesn't talk to his friends about CARES or about quitting because he "doesn't want to interfere with their decisions". His wife and his friends used to hassle him about quitting, but he says: "You can't do it for anyone else. You must do it for yourself." He claims he was ready to quit, and the CARES account offer came at the right time, but that he believes he would have eventually stopped anyhow.

2. Female. Enrolled in CARES, succeeded at the 6-month deadline and thus received her funds back. She still does not smoke. Had been smoking on and off for 25 years prior to CARES. Most recently had quit for 2 years from 1998-2000 (i.e., 6 years before the CARES account), when she was compelled to quit because she had a kidney infection. When asked why she started up again in 2000, she said she was just sitting around doing nothing after a meal, and it dawned on her she wanted a cigarette. She started smoking again, plateauing at about 6 cigarettes a day for the following 6 years. She enrolled in CARES because she wanted to try quitting again; she thinks it worked because she saw her savings increase and was encouraged. She believed that the reminder effect of having collectors come to pick up savings regularly contributed to her success. She said she was ready to quit (again) and that CARES was offered at a good time. She believes she would have eventually quit on her own. Since quitting with CARES she convinced her husband to quit (just by asking him to do so).

3. Female. Enrolled in CARES, passed the 6-month mark and received her money back, and stayed off cigarettes for one year (long enough and effectively enough to recover her savings). But soon after the one year mark, she relapsed. She now smokes about 20 cigarettes a day. She works in a go-go bar, so she is constantly surrounded by smoke, and her customers and co-workers are always offering her free cigarettes. While the program was ongoing she was able to resist these temptations for fear of losing her savings, but that incentive disappeared when the program ended. If CARES were offered to her today, she's not sure whether she'd sign up. She does tentatively plan to quit in the next year, but "there are so many temptations."

Figure 1

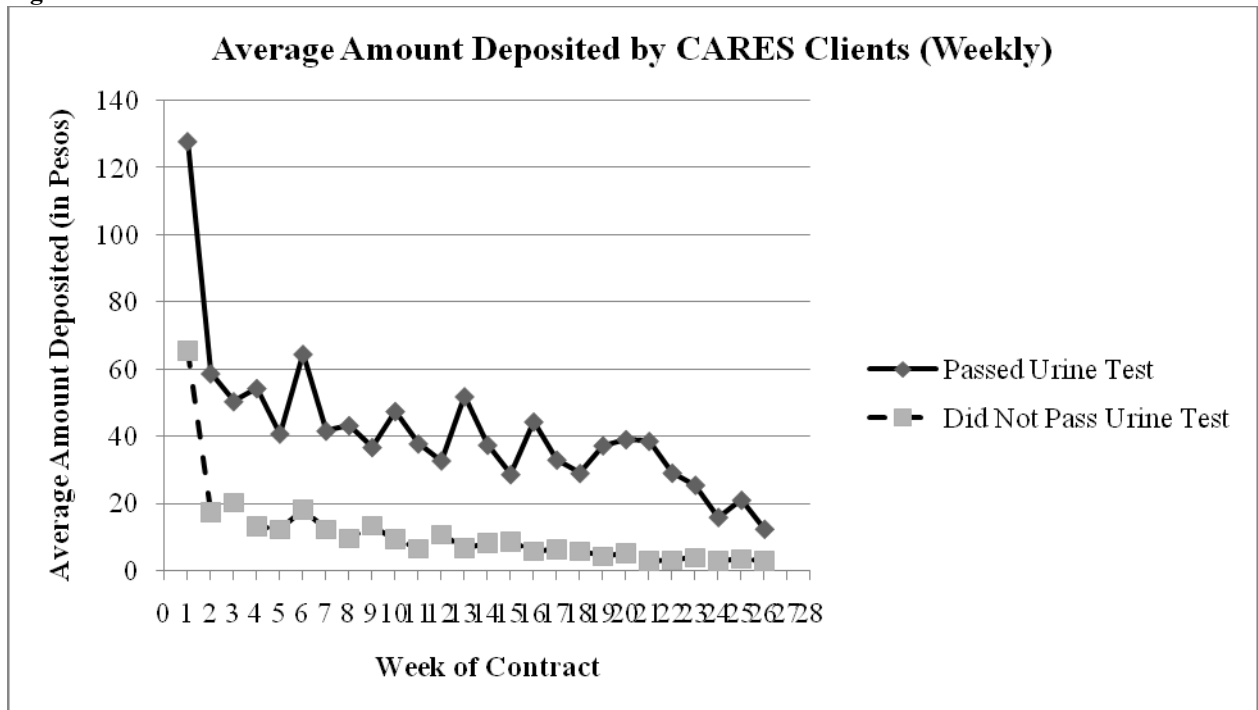


Figure 2

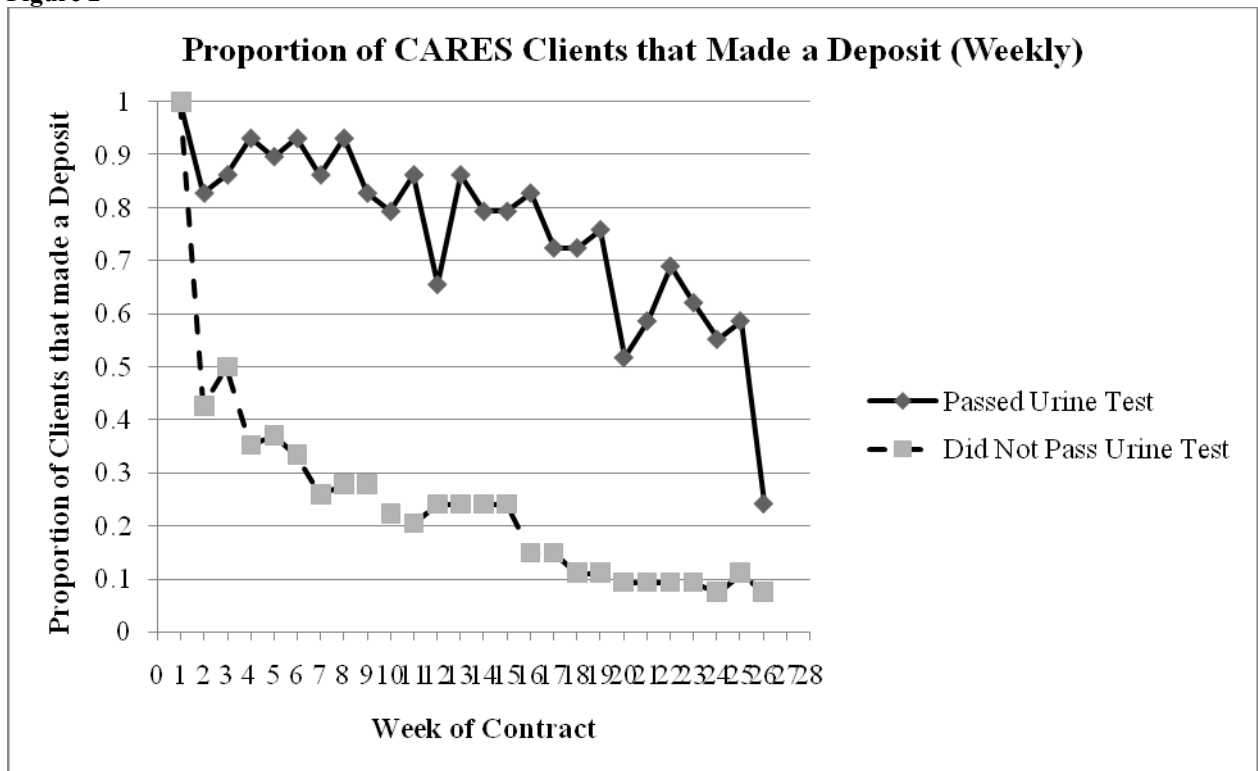


Table 1. Summary Statistics

| | All | CARES | Cues | Control | t-test of (2) vs (4) | t-test of (3) vs (4) | CARES Group | | |
|--|--------------------|-------------------|--------------------|--------------------|-------------------------|-------------------------|-------------------|-------------------|-------------------------|
| | | | | | | | Took up | Did Not Takeup | t-test of (7) vs (8) |
| | (1) | (2) | (3) | (4) | (5) | (6) | (7) | (8) | (9) |
| Panel A: CARES take-up | | | | | | | | | |
| total number of CARES accounts | 85 | 83 | 2 | 0 | | | | | |
| accounts with deposit collection services | 77 | 75 | 2 | 0 | | | | | |
| offers with deposit collection services | 640 | 640 | 0 | 0 | | | | | |
| takeup rate with deposit collection services | | 0.117 | | | | | | | |
| accounts without deposit collection services | 8 | 6 | 2 | 0 | | | | | |
| offers without deposit collection services | 141 | 141 | 0 | 0 | | | | | |
| takeup rate without deposit collection services | | 0.043 | | | | | | | |
| Panel B: Baseline Summary Statistics | | | | | | | | | |
| Female | 0.058 (0.005) | 0.061 (0.009) | 0.599 (0.010) | 0.053 (0.009) | 0.525 | 0.606 | 0.072 (0.029) | 0.069 (0.010) | 0.905 |
| Age | 36.571 (0.310) | 36.951 (0.493) | 35.667 (0.547) | 36.972 (0.576) | 0.978 | 0.101 | 38.341 (1.367) | 37.181 (0.520) | 0.465 |
| Number of cigarettes per day in the past 7 days | 14.531 (0.234) | 14.184 (0.350) | 15.051 (0.463) | 14.461 (0.416) | 0.611 | 0.344 | 14.122 (1.105) | 14.067 (0.369) | 0.962 |
| Estimated amount spent on cigarettes per week (pesos) | 101.715 (1.637) | 99.287 (2.453) | 105.351 (3.239) | 101.227 (2.915) | 0.611 | 0.344 | 98.854 (7.732) | 98.472 (2.586) | 0.962 |
| Tried to stop smoking in the past 12 months | 0.457 (0.011) | 0.446 (0.018) | 0.452 (0.020) | 0.476 (0.020) | 0.277 | 0.417 | 0.422 (0.055) | 0.427 (0.019) | 0.927 |
| Wants to stop smoking sometime in life | 0.723 (0.010) | 0.725 (0.016) | 0.690 (0.019) | 0.754 (0.017) | 0.219 | 0.013 | 0.855 (0.039) | 0.723 (0.017) | 0.010 |
| Wants to stop smoking now | 0.168 (0.008) | 0.178 (0.014) | 0.144 (0.014) | 0.179 (0.015) | 0.957 | 0.099 | 0.289 (0.050) | 0.159 (0.014) | 0.003 |
| Wants to stop smoking in 1 year | 0.426 (0.011) | 0.431 (0.018) | 0.393 (0.020) | 0.452 (0.020) | 0.420 | 0.037 | 0.494 (0.055) | 0.426 (0.019) | 0.234 |
| Wants to stop smoking after 1 year | 0.106 (0.007) | 0.095 (0.010) | 0.126 (0.014) | 0.100 (0.012) | 0.721 | 0.159 | 0.036 (0.021) | 0.113 (0.012) | 0.030 |
| Will actually quit smoking in 6 months | 0.523 (0.011) | 0.537 (0.018) | 0.473 (0.020) | 0.555 (0.020) | 0.493 | 0.004 | 0.741 (0.049) | 0.483 (0.019) | 0.000 |
| Respondent smells like cigarettes | 0.403 (0.011) | 0.423 (0.018) | 0.379 (0.020) | 0.400 (0.020) | 0.377 | 0.469 | 0.277 (0.049) | 0.461 (0.019) | 0.001 |
| There are situations that make him/her want to smoke | 0.933 (0.006) | 0.954 (0.008) | 0.911 (0.012) | 0.927 (0.010) | 0.042 | 0.290 | 0.927 (0.029) | 0.888 (0.012) | 0.285 |
| Tries to avoid areas that make him/her want to smoke | 0.571 (0.011) | 0.565 (0.018) | 0.578 (0.020) | 0.573 (0.020) | 0.783 | 0.857 | 0.658 (0.054) | 0.505 (0.019) | 0.010 |
| So addicted that s/he needs help to stop smoking | 0.524 (0.011) | 0.530 (0.018) | 0.510 (0.020) | 0.532 (0.020) | 0.943 | 0.443 | 0.582 (0.055) | 0.504 (0.019) | 0.700 |
| F-statistic [p-value] from regression of assigned group on all of the above baseline variables and marketing wave | | | | | 0.410 [0.969] | 0.540 [0.900] | | | |
| Number of observations | 2000 | 781 | 603 | 616 | | | 83 | 698 | |

Standard errors in parentheses.

Table 2. Summary Statistics on 12-Month Smoking Cessation, by Marketing Wave

| | All (1) | CARES (2) | Cues (3) | Control (4) | t-test of (2) vs (4) (5) | t-test of (3) vs (4) (6) | CARES Group | | |
|--|------------------|------------------|------------------|------------------|--------------------------------|--------------------------------|------------------|--------------------------|--------------------------------|
| | | | | | | | Took up (7) | Did Not Takeup (8) | t-test of (7) vs (8) (9) |
| Outcome Measures, One Year - Wave 3 (Ampayon) | | | | | | | | | |
| Found by surveyor for follow-up measurement | 0.642 (0.012) | 0.643 (0.021) | 0.636 (0.021) | 0.646 (0.021) | 0.913 | 0.740 | 0.531 (0.072) | 0.730 (0.021) | 0.019 |
| Agreed to take urine test, conditional on being found | 0.958 (0.006) | 0.952 (0.012) | 0.965 (0.010) | 0.956 (0.011) | 0.776 | 0.567 | 0.974 (0.026) | 0.949 (0.013) | 0.483 |
| Found and agreed to test urine test | 0.614 (0.012) | 0.612 (0.021) | 0.614 (0.021) | 0.618 (0.021) | 0.841 | 0.896 | 0.776 (0.060) | 0.594 (0.023) | 0.013 |
| Passed urine test (omitted missing respondents) | 0.160 (0.012) | 0.187 (0.022) | 0.158 (0.020) | 0.137 (0.019) | 0.086 | 0.452 | 0.237 (0.070) | 0.181 (0.023) | 0.405 |
| Passed urine test (assumes all respondents who did not take the test are smokers) | 0.099 (0.007) | 0.115 (0.014) | 0.097 (0.013) | 0.085 (0.012) | 0.108 | 0.486 | 0.184 (0.056) | 0.107 (0.014) | 0.111 |
| Passed urine test (assumes all respondents who were found but refused the test are smokers) | 0.154 (0.011) | 0.178 (0.021) | 0.152 (0.019) | 0.131 (0.018) | 0.092 | 0.426 | 0.231 (0.068) | 0.171 (0.022) | 0.363 |
| # of CARES accounts | 49 | 0 | 0 | 0 | | | | | |
| Number of observations | 1582 | 515 | 536 | 531 | | | 49 | 466 | |

Standard errors in parentheses.

Table 3. Multivariate Analysis of CARES Take-up

| Estimator: | OLS, Probit | |
|--|---------------------|----------------------|
| | OLS (1) | Probit (2) |
| Female | -0.034 (0.041) | -0.024 (0.028) |
| Age (/100) | 0.894** (0.405) | 0.858** (0.398) |
| Age squared (/100) | -.010** (0.005) | -0.010** (0.005) |
| Number of cigarettes per day in the past 7 days (/100) | 0.153 (0.321) | 0.103 (0.252) |
| Number of cigarettes per day squared (/100) | -0.002 (0.007) | -0.001 (0.005) |
| Having tried to stop smoking in the past 12 months | -0.034 (0.025) | -0.025 (0.019) |
| Wanting to stop smoking sometime in life | 0.085 (0.085) | 0.062 (0.039) |
| Wanting to stop smoking now | 0.034 (0.038) | 0.019 (0.028) |
| Wanting to stop smoking in 1 year | 0.076 (0.080) | 0.080 (0.127) |
| Wanting to stop smoking after 1 year | -0.002 (0.037) | -0.003 (0.050) |
| Will actually quit smoking in 6 months | 0.116*** (0.036) | 0.114*** (0.041) |
| Respondent smells like cigarettes | -0.073** (0.024) | -0.056*** (0.019) |
| There are situations that make him/her want to smoke | 0.031 (0.039) | 0.037 (0.033) |
| Try to avoid areas that make him/her want to smoke | 0.043 (0.027) | 0.039* (0.022) |
| So addicted that s/he needs help to stop smoking | 0.034 (0.027) | 0.026 (0.022) |
| probability (all variables above = 0) | 0.000 | 0.000 |
| Observations | 781 | 775 |
| (pseudo-)R-squared | 0.101 | 0.142 |
| Number of CARES accounts opened | 83 | 83 |
| Mean of dependent variable | 0.106 | 0.107 |

Robust standard errors in parentheses; * significant at 10%; ** significant at 5%; *** significant at 1%. Standard errors are clustered by the marketing group if the respondents were surveyed in group. All regressions control for 3 phases of randomization and use marketer fixed effects. Probit specification reports marginal effects.

Table 4. Usage of CARES Bank Account by 6-Month Urine Test Result
Summary Statistics, Philippine Pesos (P50 = US\$1)

| | # of Accounts (1) | Min (2) | Average (3) | Max (4) | Std. Dev (5) |
|---|----------------------|------------|----------------|------------|-----------------|
| Opening balance | 85 | 50 | 57.18 | 410 | 40.49 |
| Success (i.e., those who passed 6-month urine test) | 29 | 50 | 71.03 | 410 | 67.95 |
| Failures (i.e., those who failed 6-month urine test) | 56 | 50 | 50.00 | 50 | 0.00 |
| # of deposits made into CARES account | 85 | 1 | 11.75 | 29 | 9.35 |
| Success (i.e., those who passed 6-month urine test) | 29 | 7 | 20.90 | 26 | 5.47 |
| Failures (i.e., those who failed 6-month urine test) | 56 | 1 | 7.02 | 29 | 7.17 |
| Proportion of clients who missed 3 deposits & lost deposit collection service | 85 | 0 | 0.64 | 1 | 0.48 |
| Success (i.e., those who passed 6-month urine test) | 29 | 0 | 0.14 | 1 | 0.35 |
| Failures (i.e., those who failed 6-month urine test) | 56 | 0 | 0.89 | 1 | 0.31 |
| Balance at 6 months | 85 | 50 | 551.12 | 3410 | 651.01 |
| Success (i.e., those who passed 6-month urine test) | 29 | 282.75 | 1079.58 | 3410 | 703.37 |
| Failures (i.e., those who failed 6-month urine test) | 56 | 50 | 277.45 | 2657.75 | 414.62 |

Notes: Minimum account opening deposit was 50 pesos.

Table 5. Impact of CARES on Passing Urine Test One Year Later
OLS, Intent-to-Treat Estimates

| | Everyone That Did Not Take The Test | | | | Everyone That Was Found But Refused To Take The Test Still Smokes | |
|---|-------------------------------------|-------------------|-------------------------------|-------------------|---|--------------------|
| Assumption: | Continues Smoking | | Drop If Did Not Take The Test | | | |
| | (1) | (2) | (3) | (4) | (5) | (6) |
| Panel A, with baseline covariates | | | | | | |
| CARES Treatment | 0.035** (0.018) | 0.035* (0.018) | 0.057** (0.028) | 0.055* (0.028) | 0.054** (0.027) | 0.054** (0.027) |
| Cue cards | 0.009 (0.016) | 0.008 (0.016) | 0.019 (0.026) | 0.018 (0.026) | 0.019 (0.025) | 0.018 (0.025) |
| F-test p-value: CARES = Cues | 0.142 | 0.142 | 0.184 | 0.197 | 0.194 | 0.193 |
| R-squared | 0.057 | 0.05 | 0.083 | 0.077 | 0.081 | 0.077 |
| Panel B, dropping baseline covariates | | | | | | |
| CARES Treatment | 0.034* (0.018) | 0.034* (0.018) | 0.053* (0.028) | 0.050* (0.029) | 0.050* (0.027) | 0.047* (0.027) |
| Cue cards | 0.006 (0.017) | 0.005 (0.017) | 0.015 (0.027) | 0.014 (0.027) | 0.015 (0.026) | 0.014 (0.026) |
| F-test p-value: CARES = Cues | 0.103 | 0.109 | 0.191 | 0.225 | 0.200 | 0.228 |
| R-squared | 0.004 | .003 | 0.006 | .005 | 0.006 | .005 |
| # of observations | 2000 | 1859 | 1161 | 1103 | 1218 | 1155 |
| Mean of dependent variable | 0.089 | 0.089 | 0.147 | 0.147 | 0.140 | 0.140 |
| Omits no-deposit-collection treatment group | no | yes | no | yes | no | yes |
| Sampling weights | no | no | yes | yes | yes | yes |

Robust standard errors in parentheses; * significant at 10%; ** significant at 5%; *** significant at 1%. All regressions control for the 3 waves of marketing. Baseline covariates include all independent variables from take-up regressions in Table 3. Models estimated in columns (3)-(6) are weighted to reflect the different likelihood of a subject taking a urine test between CARES clients and non-clients and across CARES, Cues, and control groups.

Appendix Table 1. Summary Statistics on 6-Month Smoking Cessation, by Marketing Wave
Same as Table 2, except with 6-Month instead of 12-Month Cessation

| Same as Table 2, except with 6-month instead of 12-month Cessation | | | | | | | | | |
|--|------------------|------------------|------------------|------------------|--------------------------------|--------------------------------|------------------|--------------------------|--------------------------------|
| | | | | | | | CARES Group | | |
| | All (1) | CARES (2) | Cues (3) | Control (4) | t-test of (2) vs (4) (5) | t-test of (3) vs (4) (6) | Took up (7) | Did Not Takeup (8) | t-test of (7) vs (8) (9) |
| Panel C: Outcome Measures, Full Sample, Six Month - Wave 3 (Ampayon) | | | | | | | | | |
| Found by surveyor for follow-up measurement | 0.724 (0.011) | 0.711 (0.020) | 0.722 (0.019) | 0.742 (0.019) | 0.257 (0.019) | 0.462 (0.019) | 0.531 (0.072) | 0.730 (0.021) | 0.003 (0.021) |
| Agreed to take urine test, conditional on being found | 0.972 (0.005) | 0.959 (0.010) | 0.982 (0.007) | 0.977 (0.008) | 0.158 (0.008) | 0.639 (0.008) | 0.923 (0.053) | 0.962 (0.010) | 0.339 (0.010) |
| Found and agreed to test urine test | 0.703 (0.011) | 0.682 (0.021) | 0.709 (0.020) | 0.725 (0.019) | 0.124 (0.019) | 0.560 (0.019) | 0.490 (0.072) | 0.702 (0.021) | 0.002 (0.021) |
| Passed urine test (omitted missing respondents) | 0.149 (0.011) | 0.168 (0.020) | 0.147 (0.018) | 0.127 (0.017) | 0.120 (0.017) | 0.420 (0.017) | 0.583 (0.103) | 0.138 (0.019) | 0.000 (0.019) |
| Passed urine test (assumes all respondents who did not take the test are smokers) | 0.105 (0.008) | 0.115 (0.014) | 0.104 (0.013) | 0.092 (0.013) | 0.237 (0.013) | 0.504 (0.013) | 0.286 (0.065) | 0.097 (0.014) | 0.000 (0.014) |
| Passed urine test (assumes all respondents who were found but refused the test are smokers) | 0.145 (0.010) | 0.161 (0.019) | 0.145 (0.018) | 0.124 (0.017) | 0.148 (0.017) | 0.406 (0.017) | 0.538 (0.100) | 0.132 (0.018) | 0.000 (0.018) |
| # of CARES accounts | | | | | | | | | |
| Number of observations | 1582 | 515 | 536 | 531 | | | 49 | 466 | |

Standard errors in parentheses.

Appendix Table 2. Impact of CARES on 6-Month Test Passage
Same as Table 5, Except Outcome = 6-Month Test Passage instead of 12-Month

| Assumption: | Everyone That Did Not Take The Test | | Drop If Did Not Take The Test | | Everyone That Was Found But Refused To Take The Test Still Smokes | |
|---|-------------------------------------|---------|-------------------------------|---------|---|---------|
| | Continues Smoking | | | | | |
| | (1) | (2) | (3) | (4) | (5) | (6) |
| CARES Treatment | 0.033* | 0.037** | 0.058** | 0.068** | 0.041* | 0.051** |
| | (0.017) | (0.018) | (0.026) | (0.026) | (0.024) | (0.025) |
| Cue cards | 0.015 | 0.015 | 0.022 | 0.022 | 0.021 | 0.021 |
| | (0.016) | (0.016) | (0.024) | (0.024) | (0.023) | (0.023) |
| # of observations | 2000 | 1859 | 1226 | 1199 | 1287 | 1255 |
| F-test p-value: CARES = Cues | 0.302 | 0.220 | 0.162 | 0.086 | 0.408 | 0.234 |
| R-squared | 0.048 | 0.047 | 0.068 | 0.075 | 0.056 | 0.061 |
| Mean of dependent variable | 0.083 | 0.083 | 0.123 | 0.123 | .119 | 0.119 |
| Omits no-deposit-collection treatment g | no | no | no | no | no | no |
| Sampling weights | no | no | yes | yes | yes | yes |

Robust standard errors in parentheses; * significant at 10%; ** significant at 5%; *** significant at 1%. All regressions control for the 3 waves of marketing and include covariates (all independent variables from take-up regressions in Table 3). Models estimated in columns (3)-(6) are weighted to reflect the different likelihood of a subject taking a urine test between CARES clients and non-clients and across CARES, Cues, and control groups.

Appendix Table 3: Impact of CARES on Passing Urine Test One Year Later
Same as Table 5, Except Using Probit Instead of OLS
Probit, Intent-to-Treat Estimates

| Assumption: | Everyone That Did Not Take The Test | | | | Everyone That Was Found But Refused To Take The Test Still Smokes | |
|---|-------------------------------------|---------|-------------------------------|---------|---|---------|
| | Continues Smoking | | Drop If Did Not Take The Test | | | |
| | (1) | (2) | (3) | (4) | (5) | (6) |
| CARES Treatment | 0.033* | 0.035* | 0.059** | 0.058* | 0.055** | 0.056** |
| | (0.017) | (0.018) | (0.029) | (0.030) | (0.028) | (0.028) |
| Cue cards | 0.009 | 0.009 | 0.020 | 0.020 | 0.020 | 0.020 |
| | (0.017) | (0.017) | (0.029) | (0.029) | (0.028) | (0.027) |
| # of observations | 1989 | 1849 | 1155 | 1097 | 1212 | 1149 |
| F-test p-value: CARES = Cues | 0.140 | 0.127 | 0.178 | 0.189 | 0.192 | 0.189 |
| Mean of dependent variable | 0.089 | 0.089 | 0.147 | 0.147 | 0.140 | 0.140 |
| Omits no-deposit-collection treatment group | no | yes | no | yes | no | yes |
| Sampling weights | no | no | yes | yes | yes | yes |

Marginal effects with robust standard errors in parentheses; * significant at 10%; ** significant at 5%; *** significant at 1%. All probits control for the 3 waves of marketing and include covariates (all independent variables from take-up regressions in Table 3). Models estimated in columns (3)-(6) are weighted to reflect the different likelihood of a subject taking a urine test between CARES clients and non-clients and across CARES, Cues, and control groups. The sample size decreases here vs. OLS because indicator variables for a small number of missing baseline survey responses perfectly predict failure in test results.

Appendix Table 4. Impact of CARES on Passing Urine Test One Year Later
Same as Table 5, Except on Sub-Sample Reporting in Baseline That Want to Stop Smoking at Some Point in Life
OLS, Intent-to-Treat Estimates

| | Everyone That Did Not Take The Test | | | | Everyone That Was Found But Refused To Take The Test Continues Smoking | | |
|---|-------------------------------------|-------------------|-------------------------------|-------------------|--|-------------------|------------------|
| | Assumption: | Continues Smoking | Drop If Did Not Take The Test | | | | |
| | | (1) | (2) | (3) | (4) | (5) | (6) |
| CARES Treatment | | 0.034 (0.021) | 0.033 (0.022) | 0.064* (0.035) | 0.059* (0.035) | 0.058* (0.033) | 0.055 (0.034) |
| Cue cards | | -0.001 (0.020) | -0.001 (0.020) | 0.006 (0.032) | 0.005 (0.032) | 0.004 (0.031) | 0.004 (0.031) |
| # of observations | | 1434 | 1331 | 824 | 780 | 865 | 817 |
| F-test p-value: CARES = Cues | | 0.094 | 0.110 | 0.102 | 0.132 | 0.111 | 0.130 |
| R-squared | | 0.066 | 0.060 | 0.100 | 0.091 | 0.097 | 0.089 |
| Mean of dependent variable | | 0.099 | 0.099 | 0.161 | 0.161 | 0.155 | 0.155 |
| Omits no-deposit-collection treatment group | | no | yes | no | yes | no | yes |
| Sampling weights | | no | no | yes | yes | yes | yes |

Robust standard errors in parentheses; * significant at 10%; ** significant at 5%; *** significant at 1%. All regressions control for the 3 waves of marketing and include covariates (all independent variables from take-up regressions in Table 3). Models estimated in columns (3)-(6) are weighted to reflect the different likelihood of a subject taking a urine test between CARES clients and non-clients and across CARES, Cues, and control groups.