# Michael A. Adams, Sr.

# **Website Designer**

404-906-0697

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#### **Industries**

Healthcare

Financial

Software

Retail

# **Certifications**

Full Stack Flex Web Development

Microsoft Certified Systems Engineer

Certified Support Professional

#### **Detail Oriented**

Video Training Scripts

Change Management

Outcome Focused

**Cheat Sheets** 

#### Leadership

Award Winning Team Lead

**Develop Cohesive Teams** 

**Trained Talent** 

#### **Business Outcomes**

**Customer Satisfaction** 

Productivity Improvement

Error Reduction

Process Improvement

### **Manage Resources**

Six Sigma Green Belt

Book of Knowledge White Belt

**Employee Productivity** 

## **No Surprise Approach**

**Timely Updates** 

Milestone Presentations

Manage Changes