#### This week

#### Follow this schedule

Assessment-A Q&A

Do Not jump ahead

- 1. Intro to this week
- 2. Association Rule Analysis Notes
- 3. Demo 1
- 4. Python Library How to install
- 5. Demo 2 Explanation -> Exercise to complete

Assessment-B - Discussion

Follow me

Step by Step

Do Not jump ahead

# TU 257 - Fundamentals of Data Science

Data Analytics

L9 – Association Rule Analysis

Brendan Tierney

# Agenda

- Application Areas
- Market Basket Analysis
- A Simple Example
- A Big Search Space Problem
- Frequent Item Sets
- Apriori Algorithm
- How the Apriori Algorithms Example
- Evaluating & Filtering Rules (Support, Confidence & Lift)
- Data Privacy Issues



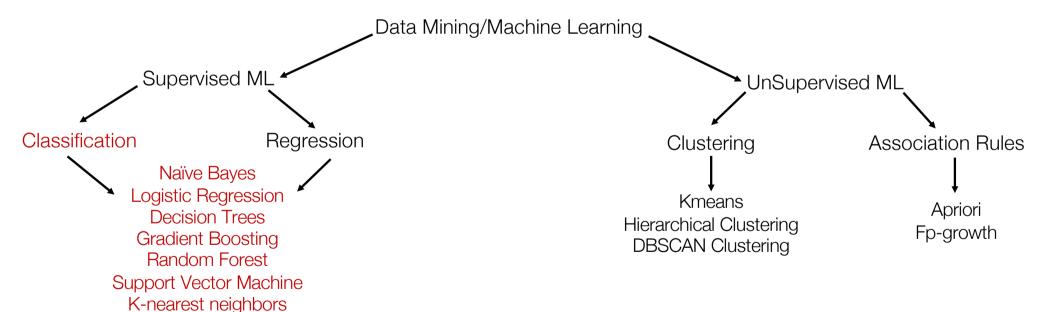




#### Machine Learning

Neural Networks Regression AutoML

 the use and development of computer systems that are able to learn and adapt without following explicit instructions, by using algorithms and statistical models to analyse and draw inferences from patterns in data.

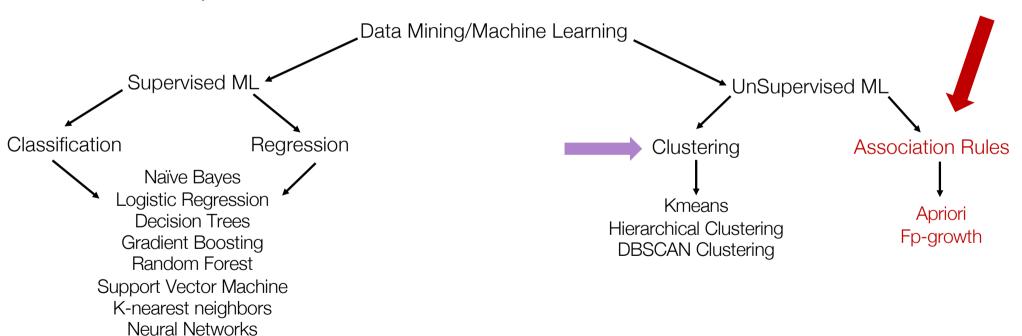


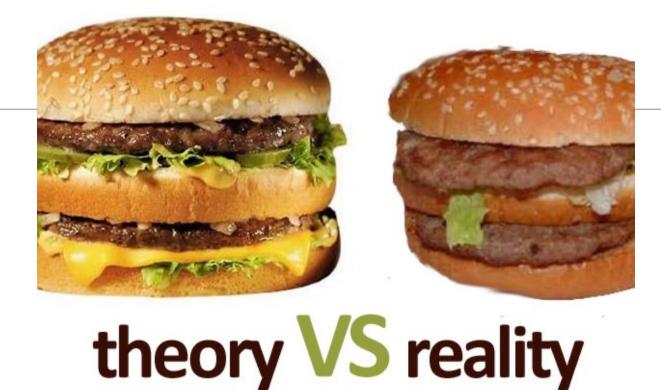


#### Machine Learning

Regression AutoML

 the use and development of computer systems that are able to learn and adapt without following explicit instructions, by using algorithms and statistical models to analyse and draw inferences from patterns in data.





- · Most Data Analytics etc can be done in a few lines of code
- Don't worry about the Theory, we might touch upon some of it, but it isn't necessary to know in-depth
- You'll never have to write an algorithm from scratch

### Domain Knowledge



- Built up over time
- Experience
- Can take many years or decades
- In-depth knowledge of what is happening and why
- Can be based on Gut Feelings

# Domain Knowledge





### Domain Knowledge



- Built up over time
- Experience
- Can take many years or decades
- In-depth knowledge of what is happening and why
- Can be based on Gut Feelings

VS

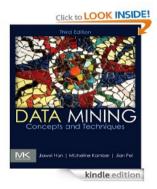
- But what about the DATA
- What is the DATA telling you

#### Exercise

- Think about 2 items you regularly buy in your local shop, supermarket, convenience store, etc?
  - What are they?
  - What can you tell about their placement in the shop?
  - Why are they placed like that?



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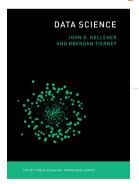
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Data Mining Techniques: For Marketing, Sales, and Customer Relationship Gordon S. Linoff Kindle Edition £20.39



NoSQL Distilled: A Brief Guide to the Emerging . > Pramod J. Sadalage \*nh/hh/h/ (7) Kindle Edition £12.99



Predictive Analytics: The Power to Predict Who .. > Eric Siegel \*\*\*\*\*\*\*\* (9) Kindle Edition £11.45



Seven Databases in Seven Weeks: A Guide to . > Eric Redmond \*\*\*\*\*\*\*\* (3) Kindle Edition £18.81



Python for Data Analysis:

Data Wrangling with ..

> Wes McKinney

\*\*\*\*\*\*\*\*\*\* (5)

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TESCO Every little holes



CP72668 extra points

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### What Is Association Mining?

- Association rule mining:
  - Finding frequent patterns, associations, correlations, or causal structures among sets of items or objects in transaction databases, relational databases, and other information repositories

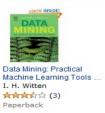
Frequent Pattern: A pattern (set of items, sequence, etc.) that occurs frequently in a database

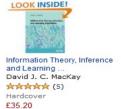
#### **Examples of Application Areas**

- Beer and Nappies Example. (google this story)
- Others include
  - What are the subsequent purchases after buying a PC?
  - What kinds of DNA are sensitive to this new drug?
  - · Can we automatically classify web documents?
  - Basket data analysis, cross-marketing, catalog design, sale campaign analysis
  - Web log (click stream) analysis, DNA sequence analysis, etc

#### **Customers Who Bought This Item Also Bought**









Data Mining with Microsoft SQL Server 2008
Jamie MacLennan



Mining the Social Web: Analyzing Data from ... Matthew A. Russell ★★★★ (2) Paperback £20.14



Handbook of Statistical Analysis and Data Mining Applications Nisbet Hardcover £42.74



£56.31

Pag

#### **Another Example**

"A bank's marketing department is interested in examining associations between various retail banking services used by customers. They would like to determine both typical and atypical service combinations"

• The **BANK** data set has over 32,000 rows coming from 8,000 customers. Each row of the data set represents a customer-service combination. Therefore, a single customer can have multiple rows in the data set, each row representing one of the products he or she owns. The median number of products per customer is three

| Name    | Model Role | Measurement Level | Description               |
|---------|------------|-------------------|---------------------------|
| ACCOUNT | ID         | Nominal           | Account Number            |
| SERVICE | Target     | Nominal           | Type of Service           |
| VISIT   | Sequence   | Ordinal           | Order of Product Purchase |

#### Case Study

The 13 products are represented in the data set as follows:

ATM automated teller machine debit card

AUTO automobile installment loan

CCRD credit card

CD certificate of deposit

CKCRD check/debit card

CKING checking account

HMEQLC home equity line of credit

IRA individual retirement account

MMDA money market deposit account

MTG mortgage

PLOAN personal/consumer instalment loan

SVG saving account

TRUST personal trust account

#### Case Study (cont...)

#### Rules generated by analysis

ATM automated teller machine debit card

AUTO automobile installment loan

CCRD credit card

CD certificate of deposit

CKCRD check/debit card

CKING checking account

· HMEQLC home equity line of credit

IRA individual retirement account

MMDA money market deposit account

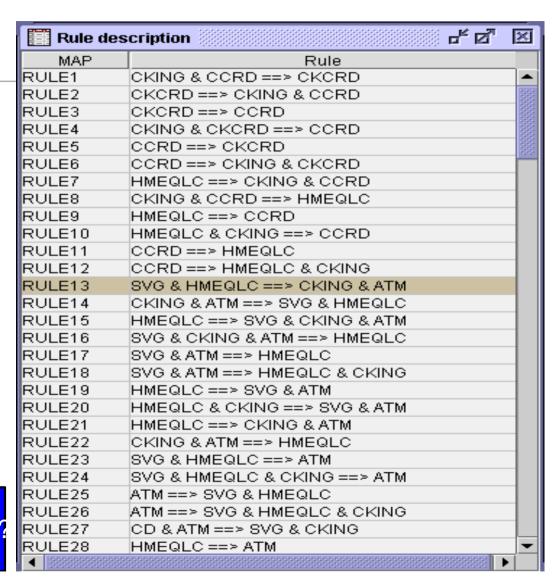
MTG mortgage

PLOAN personal/consumer installment loan

SVG saving account

TRUST personal trust account

What are the most interesting findings?



#### Case Study (cont...)

- The most interesting findings from the analysis included:
  - The strongest rule is checking, and credit card implies check card.
    - This is not surprising given that many check cards include credit card logos
  - It appears that customers with auto loans typically have checking and savings accounts (and are ATM users),
  - but do not utilize other services (at least with sufficient support and confidence to be included in the presented analysis)
- Patterns in the data are discovered. Your job is to put a meaning on the patterns.
  - This isn't always possible

#### Association Rule: Basic Concepts

- Given: (1) database of transactions, (2) each transaction is a list of items (purchased by a customer in a visit)
- Find: <u>all</u> rules that correlate the presence of one set of items with that of another set of items
  - E.g., 98% of people who purchase tires and auto accessories also get automotive services done
- Applications
  - Maintenance Agreement (What the store should do to boost Maintenance Agreement sales)
  - Home Electronics (What other products should the store stocks up?)
  - Attached mailing in direct marketing
  - Detecting "ping-pong"ing of patients, faulty "collisions"

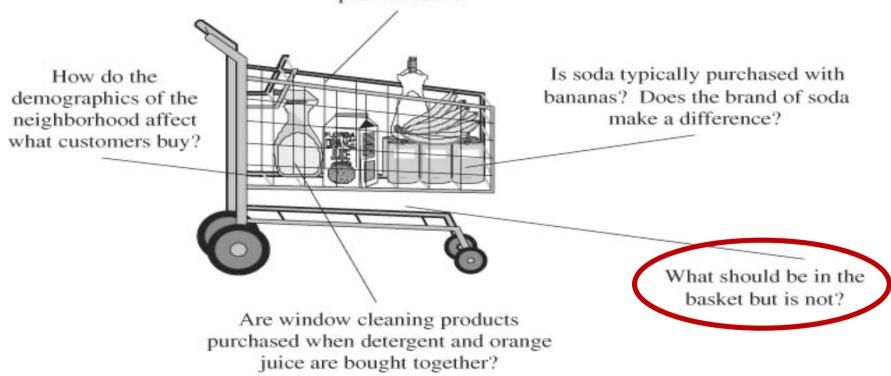
#### Market Basket Analysis

- Market basket analysis is a typical example of frequent itemset mining
- Customers buying habits are divined by finding associations between different items that customers place in their "shopping baskets"
- This information can be used to develop marketing strategies
- One basket tells you about what one customer purchased at one time

 A loyalty cards make it possible to tie together purchases by a single customer (or household) over time

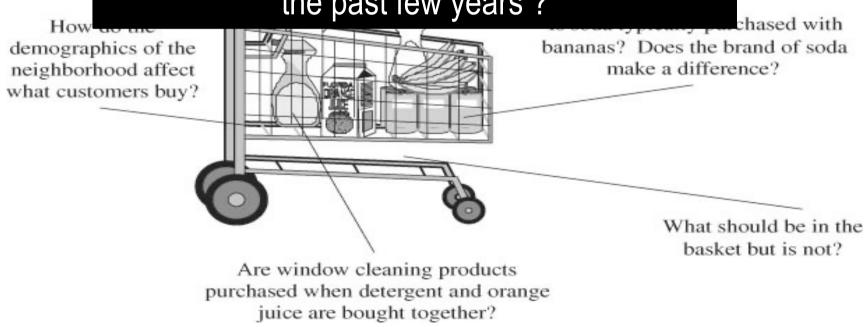


In this shopping basket, the shopper purchased a quart of orange juice, some bananas, dish detergent, some window cleaner, and a six pack of soda.



In this shopping basket, the shopper purchased a quart of orange juice, some bananas, dish detergent, some window cleaner, and a six

# How have these rules / patterns changed over the past few years ?



#### more than just the contents of shopping carts

- It is also about what customers do not purchase, and why.
- If customers purchase baking powder, but no flour, what are they baking?
- If customers purchase a mobile phone, but no case, are you missing an opportunity?
- Are they a drug dealer?
- It is also about key drivers of purchases; for example, the gourmet mustard that seems to lie on a shelf collecting dust until a customer buys that particular brand of special gourmet mustard in a shopping excursion that includes hundreds of dollars' worth of other products. Would eliminating the mustard (to replace it with a better-selling item) threaten the entire customer relationship?

#### Data has a Value

In the USA

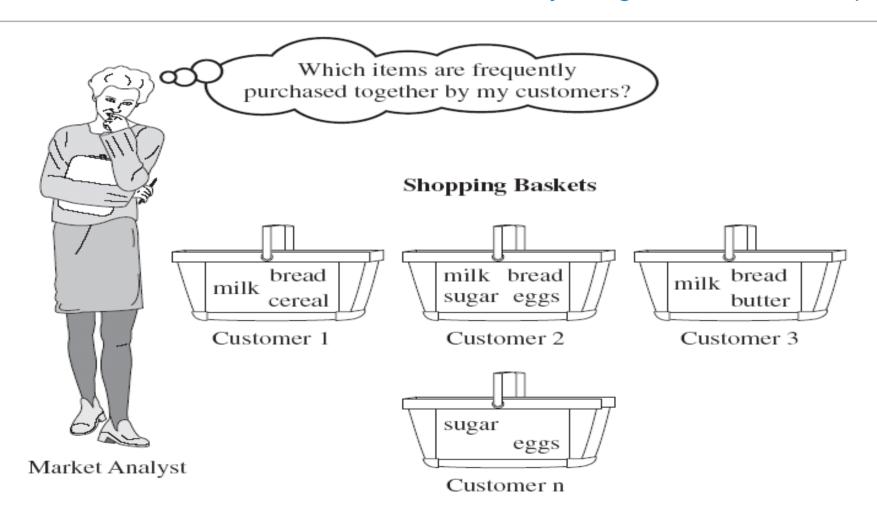
Some retails stores are making more money out of your data

(using it, selling it, etc.)

than they are through their normal day-to-day business

Be careful what you agree too when signing up to "Special Offers"

#### Quick Exercise – What are the most commonly bought combination of products



#### Association Rules: The Problem of Lots of Data

- Fast Food Restaurant...could have 100 items on its menu
  - How many combinations are there with 3 different menu items?
  - 161,700!
- Supermarket...10,000 or more unique items
  - 50 million 2-item combinations
  - 100 billion 3-item combinations

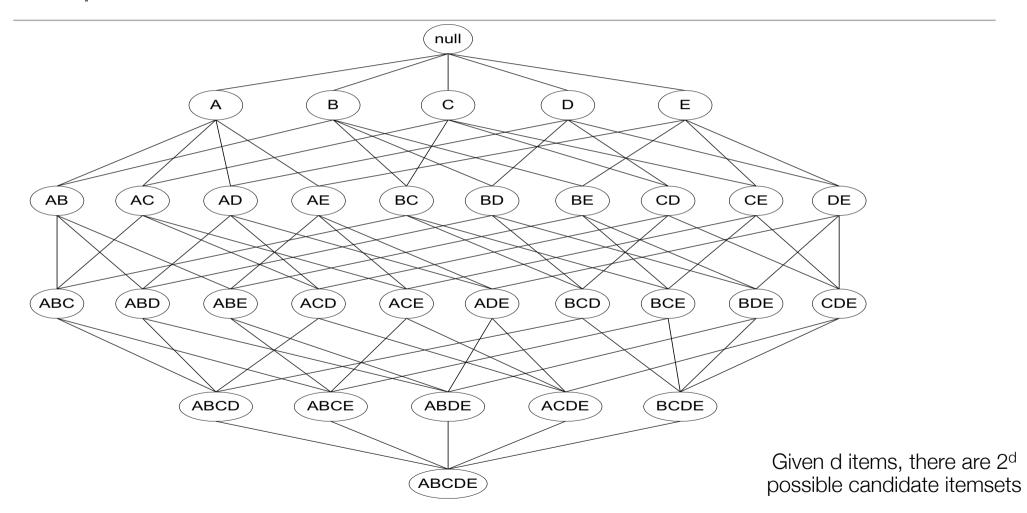
Try writing some SQL queries to find frequently items sets for these situations!

- Use of product hierarchies (groupings) helps address this common issue
- Finally, know that the number of transactions in a given time-period could also be huge (hence expensive to analyse)

### Itemsets & Frequent Itemsets

- · An itemset is a set of items
- A K-itemset is an itemset that contains K items
- The occurrence frequency of an itemset is the number of transactions that contain the itemset
  - This is also known more simply as the frequency, support count or count
- An itemset is said to be frequent if the support count satisfies a minimum support count threshold
- $\cdot$  The set of frequent itemsets is denoted  $oldsymbol{L}_{k}$

# Frequent Itemset Generation



#### **Association Rule Mining**

- In general association rule mining can be reduced to the following two steps:
  - 1. Find all frequent itemsets
    - Each itemset will occur at least as frequently as as a minimum support count
  - 2. Generate strong association rules from the frequent itemsets
    - These rules will satisfy minimum support and confidence measures

 Apriori pruning principle: If there is any itemset which is infrequent, its superset should not be generated/tested!





### The Apriori Algorithm

- Join Step: C<sub>k</sub> is generated by joining L<sub>k-1</sub>with itself
- Prune Step: Any (k-1)-itemset that is not frequent cannot be a subset of a frequent k-itemset

#### · Pseudo-code:

```
C_k: Candidate itemset of size k

L_k: frequent itemset of size k

L_1 = {frequent items};

for (k = 1; L_k != \emptyset; k++) do begin

C_{k+1} = candidates generated from L_k;

for each transaction t in database do

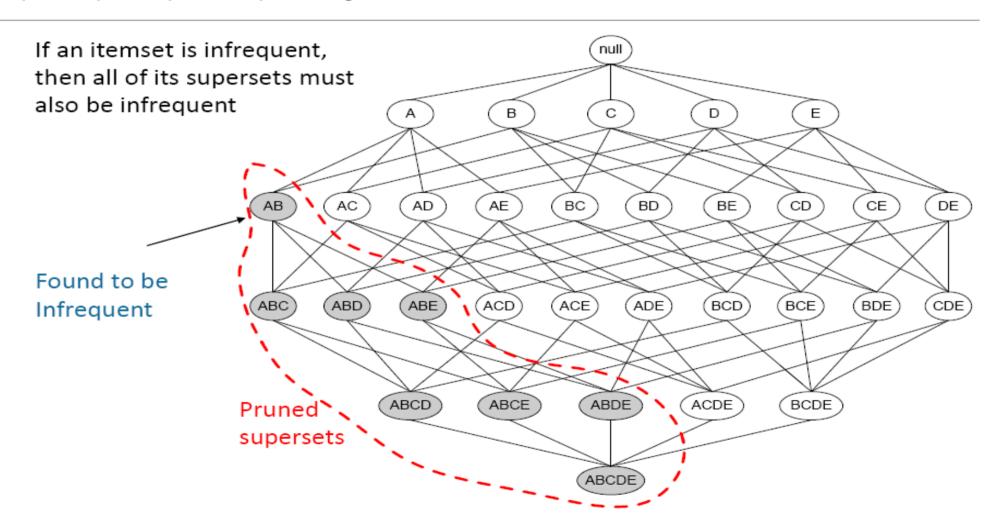
increment the count of all candidates in C_{k+1} that are contained in t

L_{k+1} = candidates in C_{k+1} with min_support

end

return \bigcup_k L_k;
```

# Apriori principle for pruning candidates

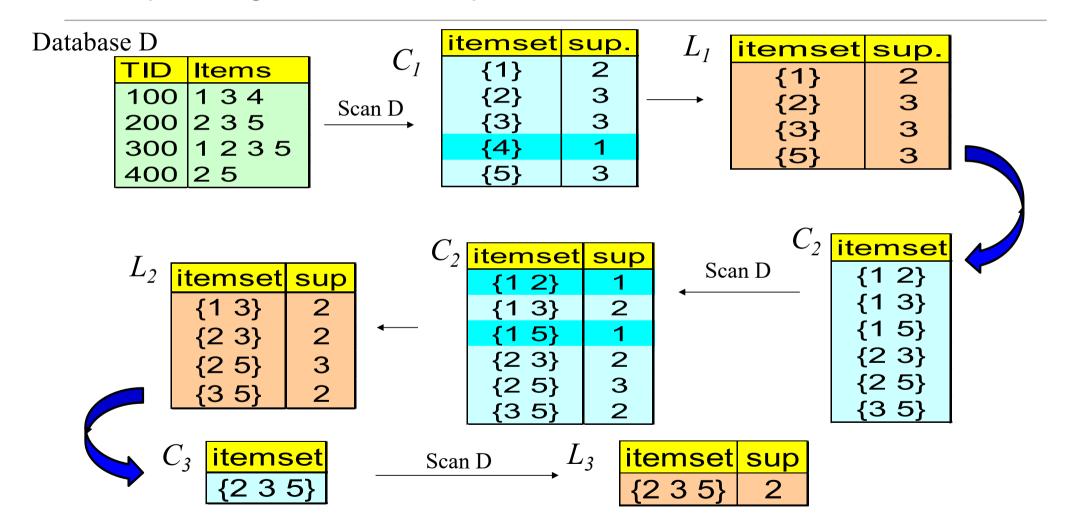


### Generating Association Rules

• Once all frequent itemsets have been found, the association rules can be generated

 Strong association rules from a frequent itemset are generated by calculating the <u>confidence</u> in each possible rule arising from that itemset and testing it against a <u>minimum confidence</u> threshold

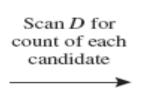
### The Apriori Algorithm — Example

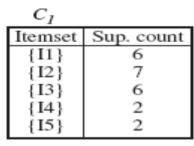


# Another Example

| TID  | List of item_IDs            |
|------|-----------------------------|
| T100 | Beer, Crisps, Milk          |
| T200 | Crisps, Bread               |
| T300 | Crisps, Nappies             |
| T400 | Beer, Crisps, Bread         |
| T500 | Beer, Nappies               |
| T600 | Crisps, Nappies             |
| T700 | Beer, Nappies               |
| T800 | Beer, Crisps, Nappies, Milk |
| T900 | Beer, Crisps, Nappies       |

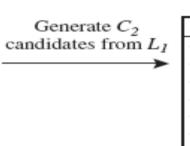
| ID         | Item    |
|------------|---------|
| <b>I</b> 1 | Beer    |
| <b>l</b> 2 | Crisps  |
| <b>I</b> 3 | Nappies |
| 14         | Bread   |
| <b>I</b> 5 | Milk    |

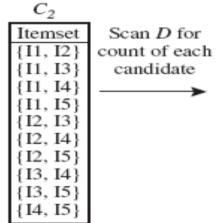




Compare candidate support count with minimum support count

| $L_I$   |            |
|---------|------------|
| Itemset | Sup. count |
| {I1}    | 6          |
| {I2}    | 7          |
| {I3}    | 6          |
| {I4}    | 2          |
| {I5}    | 2          |





|   | 2        |            |
|---|----------|------------|
|   | Itemset  | Sup. count |
| ı | {I1, I2} | 4          |
|   | {I1, I3} | 4          |
|   | {I1, I4} | 1          |
|   | {I1, I5} | 2          |
|   | {I2, I3} | 4          |
|   | {I2, I4} | 2          |
|   | {I2, I5} | 2          |
|   | {I3, I4} | 0          |
|   | {I3, I5} | 1          |
|   | {I4, I5} | 0          |
|   |          |            |

 $C_2$ 

Compare candidate support count with minimum support count

| 2        |            |
|----------|------------|
| Itemset  | Sup. count |
| {I1, I2} | 4          |
| {I1, I3} | 4          |
| {I1, I5} | 2          |
| {I2, I3} | 4          |
| {I2, I4} | 2          |
| {I2, I5} | 2          |

 $L_{2}$ 

| Generate $C_3$  | Γ |
|-----------------|---|
| candidates from | { |
| $L_2$           | Г |
|                 | ł |

| $C_3$        |  |  |  |
|--------------|--|--|--|
| Itemset      |  |  |  |
| {I1, I2, I3} |  |  |  |
| {I1, I2, I5} |  |  |  |

Scan D for count of each candidate

| $C_3$        |            |
|--------------|------------|
| Itemset      | Sup. count |
| {I1, I2, I3} | 2          |
| {11, 12, 15} | 2          |

Compare candidate support count with minimum support count

|   | $L_3$        |            |
|---|--------------|------------|
|   | Itemset      | Sup. count |
|   | {I1, I2, I3} | 2          |
| - | {I1, I2, I5} | 2          |

### Association Rule Support & Confidence

- We say that an association rule  $A\Longrightarrow B$  holds in the transaction set D with support, S, and confidence, C
- The **support** of the association rule is given as the percentage of transactions in D that contain both A and B (or  $A \cup B$ )
  - So, the support can be considered the probability  $P(A \cup B)$
- The **confidence** of the association rule is given as the percentage of transactions in D containing A that also contain B
- So, the confidence can be considered the conditional probability  $P(B \mid A)$
- Association rules that satisfy minimum support and confidence values are said to be strong

### Support & Confidence Again

Support and confidence values can be calculated as follows:

$$support(A \Rightarrow B) = P(A \cup B)$$

$$= \frac{support\_count(A \cup B)}{count()}$$

$$confidence(A \Rightarrow B) = P(B \mid A)$$

$$= \frac{support(A \cup B)}{support(A)}$$
$$= \frac{support\_count(A \cup B)}{support\_count(A)}$$

#### Rule Measures: Support and Confidence

- Find all the rules  $X \& Y \Rightarrow Z$  with minimum confidence and support
  - support, s, probability that a transaction contains {X ? Y ? Z}
  - confidence, c, conditional probability that a transaction having {X \mathbb{Z} Y} also contains Z

| Transaction ID | Items Bought |
|----------------|--------------|
| 2000           | A, B, C      |
| 1000           | A, C         |
| 4000           | A, D         |
| 5000           | B, E, F      |

Let minimum support 50%, and minimum confidence 50%, we have

$$A \Rightarrow C (50\%, 66.6\%)$$
  
 $C \Rightarrow A (50\%, 100\%)$ 

#### Rule Measures: Support and Confidence

- Find all the rules  $X \& Y \Rightarrow Z$  with minimum confidence and support
  - support, s, probability that a transaction contains {X \( \text{\mathbb{Z}} \) \( \text{\mathbb{Z}} \)
  - confidence, c, conditional probability that a transaction having {X ? Y} also contains Z

| Transaction ID | Items Bought |  |
|----------------|--------------|--|
| 2000           | A, B, C      |  |
| 1000           | A, C         |  |
| 4000           | A, D         |  |
| 5000           | B, E, F      |  |

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 (50%, 66.6%)  
 $C \Rightarrow A$  (50%, 100%)

#### Rule Measures: Support and Confidence

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| 5000           | B, E, F      |

Let minimum support 50%, and minimum confidence 50%, we have

$$A \Rightarrow C$$
 (50%, 66.6%)  
 $C \Rightarrow A$  (50%, 100%)

#### Mining Association Rules: An Example

| Transaction-id | Items bought |
|----------------|--------------|
| 10             | A, B, C      |
| 20             | A, C         |
| 30             | A, D         |
| 40             | B, E, F      |

| Frequent pattern | Support |
|------------------|---------|
| {A}              | 75%     |
| {B}              | 50%     |
| {C}              | 50%     |
| {A, C}           | 50%     |

$$support(A \Rightarrow C) = \frac{support\_count(\{A\} \cup \{C\})}{count()}$$

$$= 50\%$$

$$confidence(A \Rightarrow C) = \frac{support\_count(\{A\} \cup \{C\})}{support\_count(\{A\})}$$

$$= 66.7\%$$

The Apriori principle:

<u>Any subset of a frequent itemset must be frequent</u>

#### Mining Association Rules: An Example

| Transaction-id | Items bought |
|----------------|--------------|
| 10             | A, B, C      |
| 20             | A, C         |
| 30             | A, D         |
| 40             | B, E, F      |

| Frequent pattern | Support |
|------------------|---------|
| {A}              | 75%     |
| {B}              | 50%     |
| {C}              | 50%     |
| {A, C}           | 50%     |

$$support(C \Rightarrow A) = \frac{support\_count(\{C\} \cup \{A\}))}{count()}$$

$$= 50\%$$

$$confidence(C \Rightarrow A) = \frac{support\_count(\{C\} \cup \{A\}))}{support\_count(\{C\})}$$

$$= 100\%$$

### Support

• The rule  $X \Rightarrow Y$  holds with supports if s% of transactions in D contain  $X \cup Y$ .

| TID | Items | Support = Occurence / Total Support |
|-----|-------|-------------------------------------|
| 1   | ABC   |                                     |
| 2   | ABD   | Total Support = 5                   |
| 3   | BC    | Support $\{AB\} = 2 / 5 = 40\%$     |
| 4   | AC    | Support $\{BC\} = 3 / 5 = 60\%$     |
| 5   | BCD   | Support $\{ABC\} = 1 / 5 = 20\%$    |

• Rules that have a S greater than a user-specified support is said to have minimum support.

• **Support:** Support of a rule is a measure of how frequently the items involved in it occur together. Using probability notation: support (A implies B) = P(A, B).

#### Confidence

• The rule  $X\Rightarrow Y$  holds with confidence c if c% of the transactions in D that contain X also contain Y.

| TID | Items | Given X ⇒ Y                                      |
|-----|-------|--|
| 1   | ABC   | Confidence = Occurrence {Y} / Occurrence {X}     |
| 2   | ABD   |  |
| 3   | BC    | Confidence $\{A \Rightarrow B\} = 2/3 = 66\%$    |
| 4   | AC    | Confidence $\{B \Rightarrow C\} = 3 / 4 = 75\%$  |
| 5   | BCD   | Confidence $\{AB \Rightarrow C\} = 1 / 2 = 50\%$ |

• Rules that have a *C* greater than a user-specified confidence is said to have minimum confidence.

• **Confidence:** Confidence of a rule is the conditional probability of B given A. Using probability notation: confidence (A implies B) = P (B given A).

#### Lift

- Lift
  - Lift indicates the strength of a rule over the random co-occurrence of the antecedent and the
    consequent, given their individual support. It provides information about the improvement, the increase in probability of the
    consequent given the antecedent. Lift is defined as follows.
    - (Rule Support) /(Support(Antecedent) \* Support(Consequent))
    - This can also be defined as the confidence of the combination of items divided by the support of the consequent.
- Example
  - Convenience store customers who buy orange juice also buy milk with a 75% confidence.
  - The combination of milk and orange juice has a support of 30%.
  - This at first sounds like an excellent rule, and in most cases, it would be. It has high confidence and high support. However, what if convenience store customers in general buy milk 90% of the time? In that case, orange juice customers are actually less likely to buy milk than customers in general.
  - in our milk example, assuming that 40% of the customers buy orange juice, the improvement would be:
  - 30% / (40% \* 90%) = 0.83 an improvement of less than 1.
  - Any rule with an improvement of less than 1 does not indicate a real cross-selling opportunity, no matter how high its support and confidence, because it actually offers less ability to predict a purchase than does random chance.
  - If lift > 1, then items are positively correlated
  - lift < 1, then negatively correlated</li>
  - lift = 1, then are independent

### Sequence Databases and Sequential Pattern Analysis

- Frequent patterns vs. (frequent) sequential patterns
- Applications of sequential pattern mining
  - Customer shopping sequences:
    - First buy computer, then a Printer, and then Head Set, within 3 months.
  - Medical treatment
  - Natural disasters (e.g., earthquakes)
  - Science & engineering processes,
  - Stocks Markets
  - Telephone calling patterns,
  - Weblog click streams
  - DNA sequences and gene structures
  - •





# But

What about privacy issues?

Does this matter?



#### How Target Figured Out A Teen Girl Was Pregnant Before Her Father Did



Every time you go shopping, you share intimate details about your consumption patterns with retailers. And many of those retailers are studying those details to figure out what you like, what you need, and which coupons are most likely to make you happy. Target, for example, has figured out how to data-mine its way into your womb, to figure out whether you have a baby on the way long before you need to start buying diapers.

Charles Duhigg outlines in the New York
Times how Target tries to hook parents-to-be
at that crucial moment before they turn into
rampant — and loyal — buyers of all things



Target has got you in its aim

pastel, plastic, and miniature. He talked to Target statistician Andrew Pole — before Target freaked out and cut off all communications — about the clues to a customer's impending bundle of joy. Target assigns every customer a Guest ID number, tied to their credit card, name, or email address that becomes a bucket that stores a history of everything they've bought and any demographic information Target has collected from them or bought from other sources. Using that, Pole looked at historical buying data for all the ladies who had signed up for Target baby registries in the past. From the NYT:





Automated Pattern Discovery

No human in the loop



https://www.forbes.com/sites/kashmirhill/2012/02/16/how-target-figured-out-a-teen-girl-was-pregnant-before-her-father-did/?sh=7385e4a16668



Maciek Wasiak commented on this



**₹** 98% [



#### Anthony O'Neill

Director, Analytics Centre of Excellence at eir 10 hrs

When predictive analytics goes wrong....

Jac Rayner (@GirlFromBlupo) tweeted at 8:22 AM on Fri, Apr 06, 2018:

Dear Amazon, I bought a toilet seat because I needed one. Necessity, not desire. I do not collect them. I am not a toilet seat addict. No matter how temptingly you email me, I'm not going to think, oh go on then, just one more toilet seat, I'll treat myself.

#### 13 Likes • 1 Comment



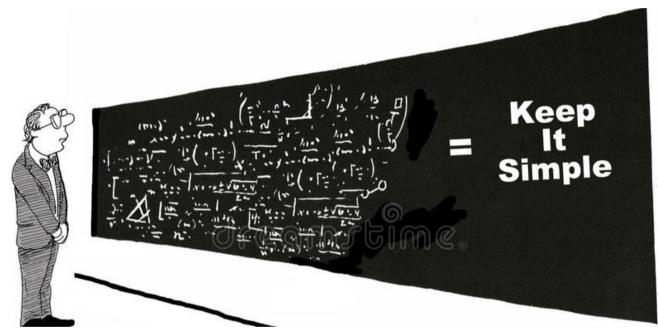


Maciek Wasiak Lol, recommender systems can be tricky to build but by now everyone would expect from Amazon to notice the difference between one-off and repeat purchases.

How many garden sheds do I need, like...











# Time for an Example

## Any Questions?

What NoW/Next?