# **CURRICULUM VITAE**

# MD. Eanam Hossain

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Address: 31, Arjotpara, Mohakhali, Dhaka



#### **CAREER OBJECTIVE**

To obtain a position with opportunities to utilize my technical, educational and professional experiences, skills, talent, creativity, and sincerity for the better achievement of the organization.

## **EXPERIENCE**

### 1. WAFILIFE.COM

**Position**: Customer Support Executive

Location : House: 310, Road: 21, Mahakhali DHOS, Dhaka

**Duration**: 17 July – Still Now

#### **Achievement:**

- ✓ Listen to customer complaints and provide adequate solutions for their problem via phone
- ✓ Communicate effectively with the customer support team
- ✓ Maintain a good relationship between customers and the company
- ✓ Task management software : ClickUp<sup>TM</sup>, Slack

# PROGRAMMING QUALIFICATION

- Frontend knowledge in HTML, CSS, Bootstrap in addition to JavaScript
- Experience with version control such as Git & Bitbucket
- Fundamentals of Python such as Data Structures & Python OOPs
- Understanding of Django MVT & CURD
- Knowledge about UI/UX designing tools: Figma, Adobe XD

# **EDUCATIONAL QUALIFICATION**

# 1. BACHELOR OF SCIENCE

University : Northern University Bangladesh
Department : Electrical & Electronics Engineering

Passing Year : 2022

Result : Not published yet

#### 2. <u>DIPLOMA IN ENGINEERING</u>

Institute : Kushtia Institute of Science & Technology

Department : Electrical Engineer

Board : Bangladesh Technical Education Board

Passing Year : 2016

Result : 3.47

# PERSONAL INFORMATION

Father's Name : Md. Yousuf Hossain Mother's Name : Mst. Nadira Khatun Date of Birth : 13th October 1996

Marital Status : Unmarried Religion : Islam

Permanent Address : Abdul Goni Road, Uttor Lahini, Kushtia

# **REFERENCE**

### **Farhan Hussain**

**Assistant Accountant** 

Wafilife.com Cell: 01722911589 Relation: Professional



**Signature**