

# Lucas D S Mangabeira

**Mobile:**07756663372 **Email:**kbelodiniz@hotmail.com

**Software Developer and third year BSc Software Development student with the Open University.**

## Education

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### 2014 - Open University:

- ✓ BSc Software Development and Networking

### Currently studying:

- Java Software Development (M256)

### Previous Modules:

- Object Oriented Programming (M250)
- Cisco Networking CCNA(T216)
- Mathematics (MU123)
- Web technologies (TT284)
- Algorithms and Data Structures(M269)
- Intro to Linux and Networking (TM129)

### 2004 -2008 University Federal da Bahia:

- ✓ BA Music Performance (Classical Guitar)

Equivalent of a 1st BA Hons Degree. The Federal University is the most prestigious University in Brazil. It is fully funded by the government; Entry requirements and competition are extremely high.

## Computing and general skills

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- ✓ Programming languages: Python, Java, C#, SQL.
  - ✓ WebDev Tools: HTML, CSS, JavaScript, JQuery.
  - ✓ CCNA course completed with Distinction CISCO Network Academy.
  - ✓ CCENT Certified – Feb/2016
  - ✓ Microsoft Technology Associate: Networking Fundamentals Certified. June/2013
  - ✓ First Aid at Work qualified.
  - ✓ Languages: Portuguese (native), English (fluent), Spanish (advanced).

## Work



**Microsoft**  
Technology Associate

Networking  
Fundamentals

### **Scivisum Monitor & Test Developer**

Nov 2016-Current

Writing, monitoring and testing scripts in Python that simulates user journeys across websites using different browsers.

- Linux environment focused on DevOps(Docker, Jenkins)
- Troubleshoot and debugging of journeys analyzing DOM completion times, JS, HTML and CSS.
- Agile environment with daily scrums.
- Tools used: Chrome developer tools, Pycharm, Bash, SaltStack, Appium, Selenium Webdriver, Regex, Xpaths, among others.

### **Access Group Support Analyst 2<sup>nd</sup> Line**

Sep 2016-Nov 2016

Building on the previous role, the second line focuses on more complex issues, requiring an in-depth knowledge of the product and advanced command of involved technologies such as hosting, internet information services, MS SQL server and integration.

- I received an award for building an application that helped increase productivity in our department. (C# .NET)
- I was nominated one of the four best Analysts in the entire company.

### **Access Group Support Analyst**

Mar 2016-Sep 2016

Providing quick and efficient technical support for customisable HR and Payroll software.

- ✓ MS SQL Server: extensive use of T-SQL
- ✓ Troubleshooting IIS
- ✓ Crystal Reports
- ✓ Agile environment (JIRA)
- ✓ High analytical and problem solving skills

## Volunteering

- ✓ I have volunteered for Sense (deaf and blind disabilities) helping with retail and stock management.
- ✓ I have volunteered as a music teacher running classes for several communities in Brazil through an Italian NGO.
- ✓ Provided English translation of several scientific articles produced at the Micro molecular department of the University of Santa Cruz.

## Interests

- ✓ I practise Meditation with the Wild Zen Goose Sangha.
- ✓ I take part in the Canterbury Guitar Society.
- ✓ I'm often exercising and reading about nutrition.