Lucas Diniz

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Software Developer, constantly trying to expand my knowledge and seeking the thrill of finding elegant solutions.

Latest achievements:

- **Selected within the team to train the newest member of staff. (Giving presentations, producing documentation, pair programming and reviewing code, prior to release into production environment.)**
- **Completed probation/ code review, one month ahead of expected deadline.**

Education

2014 - 2018 Open University:

✓ BSc Hons Software Development 2:1 (expected)

Some of the Modules:

- ▪ Software Engineering (M814)
- ▪ Object Oriented Programming (M250)
- ▪ Java Software Development (M256)
- ▪ Cisco Networking CCNA(T216)
- ▪ Algorithms and Data Structures(M269)

2004 -2008 University Federal da Bahia:

✓ BA Music Performance (Classical Guitar)

 Equivalent of a 1st BA Degree. The Federal University is the most prestigious University in Brazil. It is fully funded by the government;

Computing and general skills

✓ Programming languages: Python, Java, C#, SQL.
✓ WebDev: HTML, CSS, JavaScript, JQuery.
✓ CCNA course completed with Distinction CISCO Network Academy.
✓ CCENT Certified – Feb/2016
✓ Microsoft Technology Associate: Networking Fundamentals Certified. June/2013
✓ First Aid at Work qualified.
✓ Languages: English, Spanish, Portuguese.

Work

Scivisum   Nov 2016-Current
Monitor & Test Developer

I'm responsible for writing python scripts using a framework built on top of Selenium, as well as replicating and debugging issues. The role also involves developing internal tools using a TDD approach.

- Linux DevOps environment
- Web Applications
- Git, CVS version control
- Unit testing, Pair programming, OOP.
- Technologies: Docker, Selenium, MySQL, SaltStack, Jenkins, Shell/Bash.

Access Group   Jan 2016-Nov 2016
Support Analyst   2nd Line

Building on the previous role, the second line focuses on more complex issues, requiring an in-depth knowledge of the product and advanced command of involved technologies such as hosting, internet information services, MS SQL server and integration. Issues handled by the second line are both more urgent and complicated, dealing with clients to a high standard is absolutely required, explaining in a clear and concise way as well as reassuring the client, Dealing on a daily basis with critical issues such as database failure on the final day of payroll submission.

- I received an award for building an application that helped increase productivity in our department. (C# .NET)
- I was nominated one of the four best Analysts in the entire company (Over 100 analysts across UK).

Access Group   Jun 2015-Jan 2016
Support Analyst

Providing quick and efficient technical support for customisable HR and Payroll software. The role was centred on providing excellent customer service. As the first point of contact for all issues, it was paramount to establish a good rapport and balance on the daily interactions with customers. Genuinely caring for the client's problem at hand and providing a quick and accurate response, heavily contributed to client fidelity and the overall success of the company.

- ✓ MS SQL Server: (T-SQL)
- ✓ Troubleshooting IIS
- ✓ Crystal Reports
- ✓ Agile environment (JIRA)

Various   Jun 2005-Jun 2015
Music Teacher/ Assistant Lecturer

For over 10 years I have taught music, both theory, aural skills
and practical performance. Engaging students from different
background and ages. As an Assistant Lecturer at the University,
a technical and high level approach was required. Teaching as a
volunteer in a deprived community for children aged between 7
and 16, where some possessed a very basic level of literacy,
required alternative ways to reach the students and convey
information. I believe these experiences have not only taught me
a great deal about human interaction, but also how to be
approachable, creative and attentive when communicating with
people on a professional environment.

Volteering

✓ I have volunteered for Sense (deaf and blind disabilities).
✓ I have volunteered as a music teacher running classes for
  several communities in Brazil through an Italian NGO.
✓ Provided English translation of several scientific articles
  produced at the Micro molecular department of the
  University of Santa Cruz.