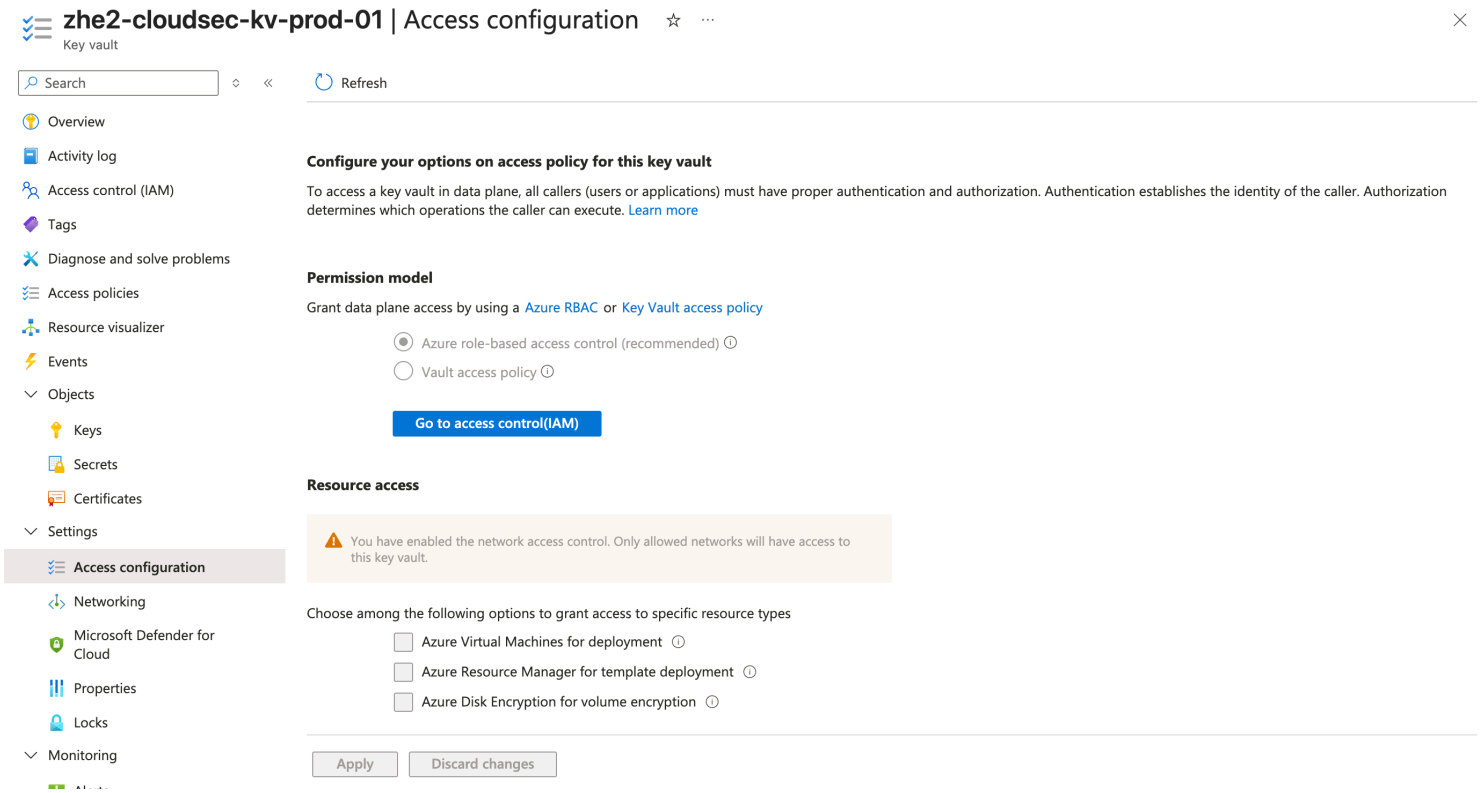
Secure storage of credentials in Azure Key Vaults

Purpose: Guide Cloud Security Team on best practices to securely store API keys

Current Creation Process: Azure key vaults requests are currently created and managed by Cloud Security Team and I via our ITSM system (ServiceNow).

Current RBAC model: Our current RBAC model for key vaults follows Microsoft recommended best practices, by leveraging Azure RBAC to grant access to key vaults. (See Below).



Azure RBAC roles assigned to access key vaults:

1. `Key Vault Contributor:` RBAC role for control plane operations only to manage key vaults. It does not allow access to keys, secrets and certificates.

2. `Key Vault Administrator:` RBAC Role that has full access to data plane operations including read, write, and delete on all objects.

3. `Key Vault Secrets Officer:` RBAC Role to perform all actions on the ***secrets*** only within a Key Vault but cannot control access to the vault itself

4. `Key Vault Reader` : RBAC role that provides read-only access to key vaults.

Current key and secret creation process (ownership and access controls):

NOTE: No user will be able to manage objects within the key vault or access its objects unless they are given a RBAC role. The requestor's manager must approve all requests for permissions.

RBAC requests:

1. All requests to create a Azure Key Vault or request RBAC role to access the secrets/keys/certificates must come from a ServiceNow ticket and must obtain approval from the requestor's manager.
2. Important details that are needed in ServiceNow ticket

- Purpose of Key Vault creation
- Purpose of object created
- Approval from requestor's manager

Why do we need to securely store secrets, certificates, and API keys?

1. Prevents unauthorized access to sensitive data
2. System integrity
3. Reputational damage
4. Compliance

Common bad practices of storing secrets and API keys:

1. Storing API keys in OneNote or Notes application
2. Hardcoding API keys in source code and not using environmental variables

Process: Store API keys in Azure Key Vaults

Step 1: Create a key vault following 's naming conventions.

- <region>-<workload>-kv-<environment>-<instance>

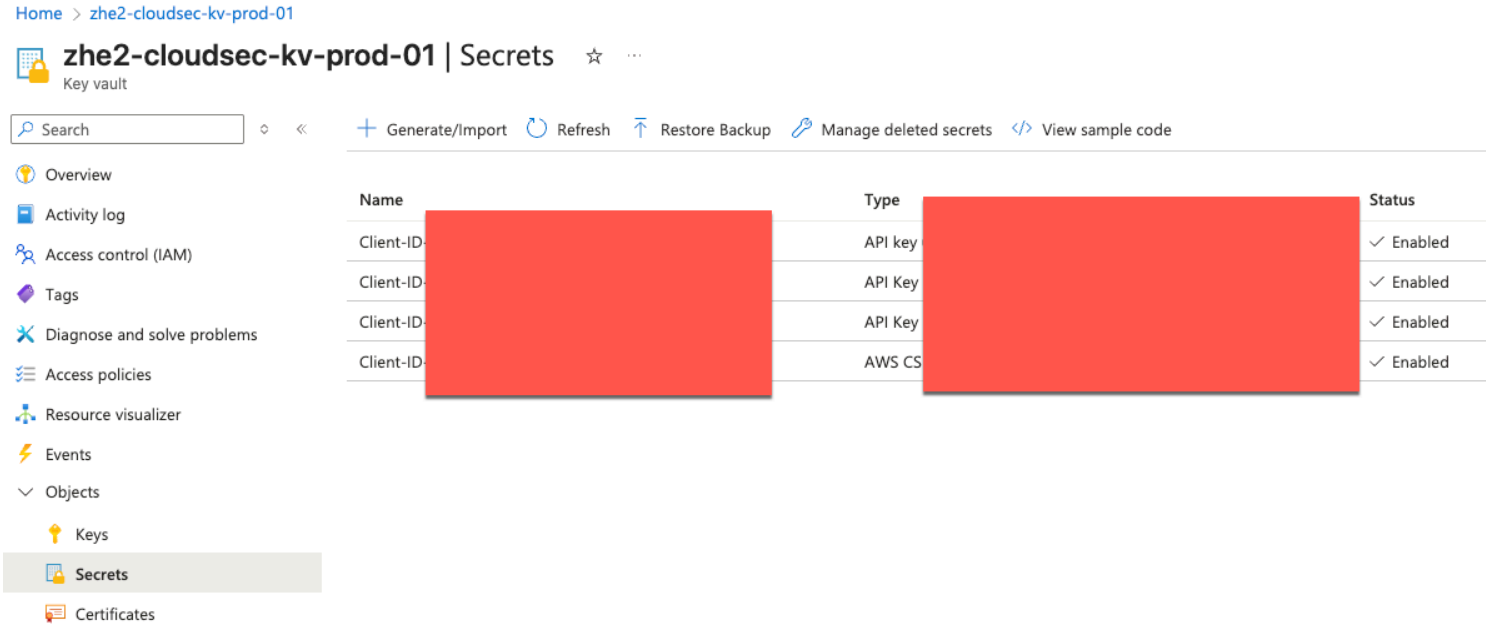
Example:

- zhe2-epic-kv-dev-01
- zhe2-clinical-kv-dev-01

Step 2: For API keys or passwords:

- Select key vault
- Store under Objects > Secrets > Select Generate/import
- Provide Client ID
- Enter Description and API key details
- Click "Save"

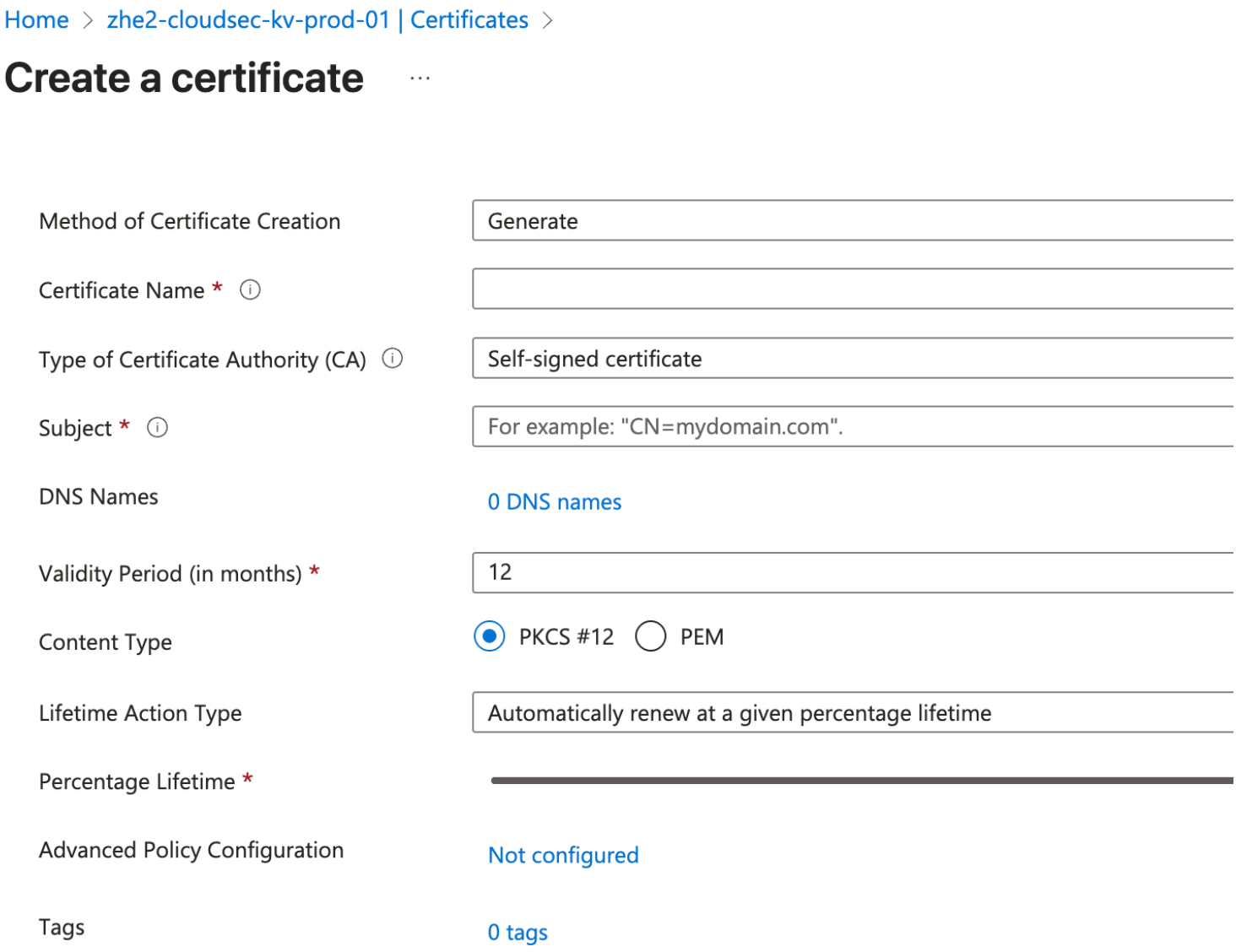
Note: In below screenshot, I have saved all our Falcon CrowdStrike API keys in our Key Vault with detailed description of the purpose of each key.



Process: Creating Certificates and secure storage in Key Vault

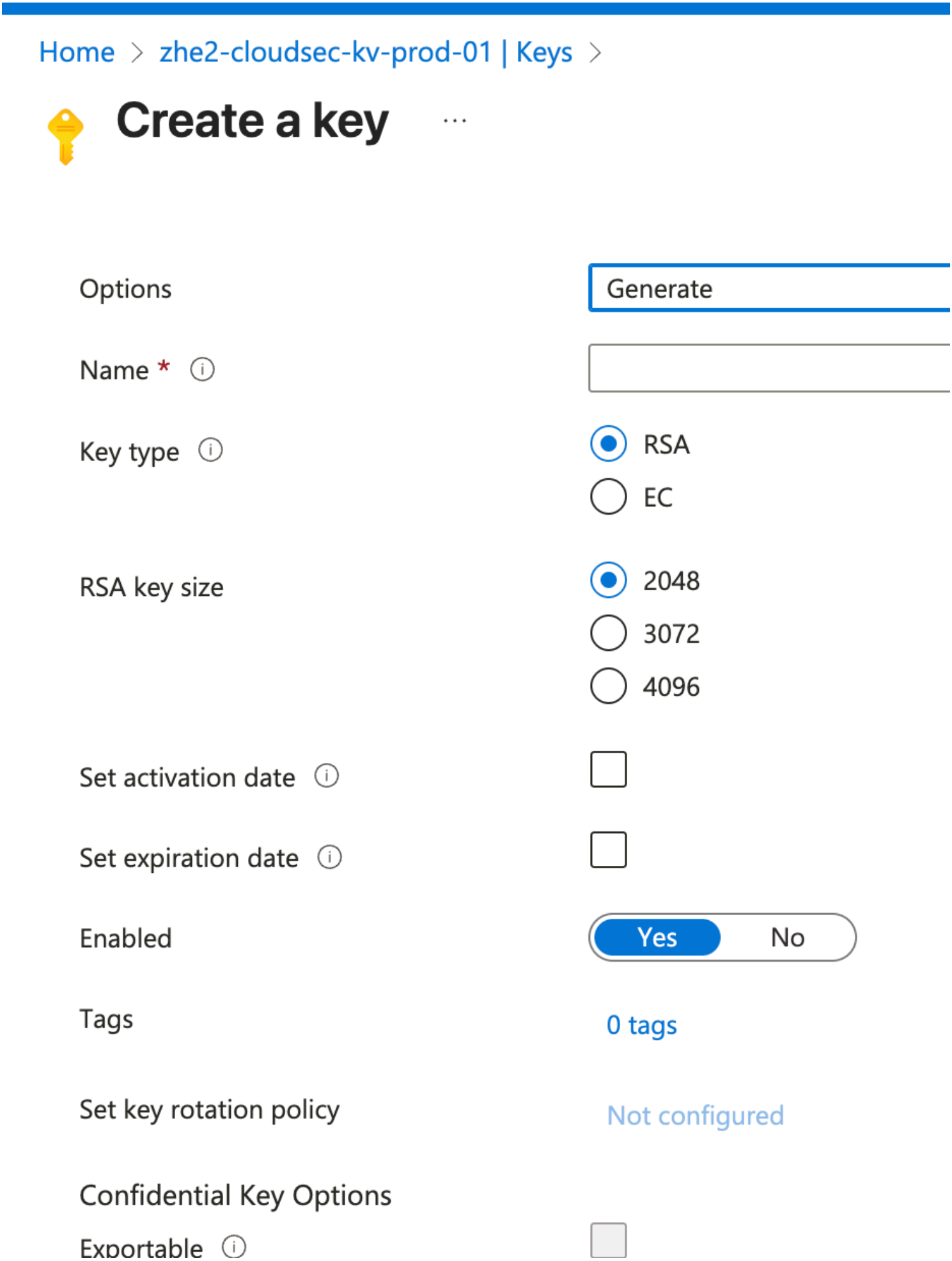
Step 1: Go to portal.azure.com
Step 2: Select designated key vault where you want to generate Certificate
Step 3: Under objects > certificate

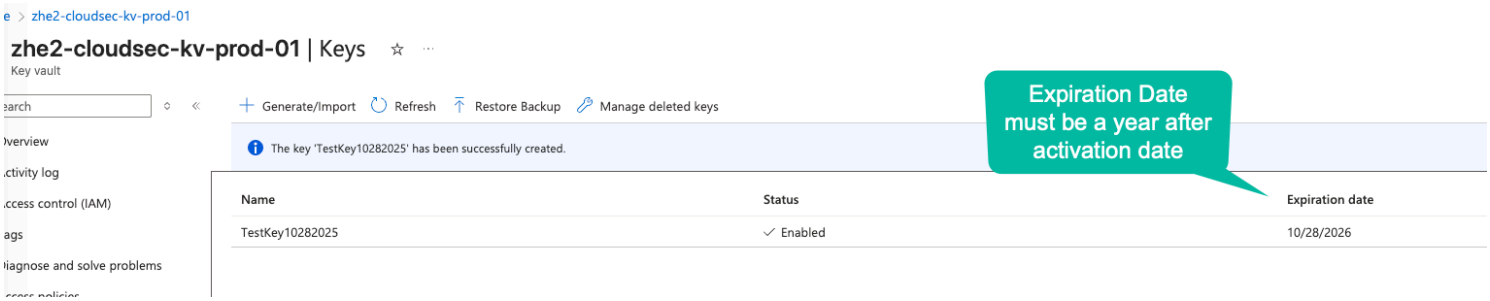
Step 4: Enter certificate details and save



Process: Creating keys and securely storing the secret in Key Vault
Note: Keys created will need to be rotated on annual basis

Step 1: Go to portal.azure.com
Step 2: Select designated key vault where you want to generate Certificate
Step 3: Under objects > keys
Step 4: Enter key details like expiration date and activation date and save


Home > zhe2-cloudsec-kv-prod-01 | Keys >
Create a key
...
Options
Generate
Name *
Key type
RSA
EC
RSA key size
2048
3072
4096
Set activation date
Set expiration date
Enabled
Yes
No
Tags
0 tags
Set key rotation policy
Not configured
Confidential Key Options
Exportable


zhe2-cloudsec-kv-prod-01
zhe2-cloudsec-kv-prod-01 | Keys
Key vault
Generate/Import
Refresh
Restore Backup
Manage deleted keys
The key 'TestKey10282025' has been successfully created.
Expiration Date must be a year after activation date
Name
Status
Expiration date
TestKey10282025
Enabled
10/28/2026


Create
Cancel