

ERCAN ŞAHİN

BUSINESS ANALYST

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SUMMARY

Results-driven Business Analysis with 6+ years of experience delivering digital solutions in iGaming, Lottery, Sportsbook, ERP and integration-heavy environments. Proven track record in leading 3rd-party integrations (50+ games, 8 providers), improving business processes and aligning technical teams with their goals.
Open to international opportunities where business and technology meet.

SKILLS

Requirement Analysis, Change Management, Data Analysis, 3rd Party Integration, UML, BRD, Backlog, User Stories, Prioritization, Stakeholder Management, BPM, Sprint & Release Planning, Agile-Scrum, Kanban, JIRA, Postman, SQL, Figma-Lucid, Kafka, Restful, Websocket, .NET, Javascript.

WORK EXPERIENCE

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| Business Analyst
Şanstech | Turkey Remote
Aug 2021 - Now |
| <ul style="list-style-type: none">Delivered 50+ game integrations (36 slot games, 17 virtual sports, 4 lottery) across multiple providers.Led processes with external providers, coordinating 8+ third-party integrations (Betradar, SidePlay, 7777, NSoft).Designed and launched customer engagement campaigns (deposit bonus, insurance, segmentation, prepaid).Supported operations for a platform with ~375,000 monthly website traffic and managed daily reconciliation.Designed and documented end-to-end requirements for a Central Lottery System, including backoffice, game engine and prize pool management.Authored BRDs for Risk Management, Event Module Management, Sportsbetting, Wagering processes. | |
| Developer Analyst
Tirsan Trailer A.Ş | Turkey Sakarya
Feb 2020 - July 2021 |
| <ul style="list-style-type: none">Developed an internal Task Management module to track tasks and generate reports.Developed HR Payroll modules on .NET, saving 15+ hours/month for HR unit.Applied Kaizen by creating technical documentation, reducing onboarding time from 2 months to 1 month.Implemented approval workflows for Accounting and Quality Control units within the BPM tool. | |
| Software Engineer
SPS Group Company | Turkey Sakarya
Jan 2019 - Jan 2020 |
| <ul style="list-style-type: none">Improved ERP systems through development with ASP.NET MVC, Entity Framework, and MSSQL, ensuring performance and reliability.Developed and optimized business processes for Material Management, Inventory, Work Orders, and Procurement modules, improving operational efficiency. | |
| Frontend Developer
OFoundation | Netherlands Amsterdam
Oct 2016 - Mar 2017 |
| <ul style="list-style-type: none">Plug-in based website were re-coded client-based coding languages.Used Kanban board and learned stakeholder management. | |

EDUCATION

Bachelor of Engineering in Computer Science Sakarya University	2010-2015
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PROJECTS

Volunteer Project for Children Croatia Sunsocret Foundation	Mar 2016 – May 2016
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LANGUAGES

Fluent in English, Native Turkish