

CHRISLIN EARL C. DAMIAN

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PROFESSIONAL SUMMARY

A **Bachelor of Science in Information Technology** graduate from NU Baliwag with hands-on experience in web and mobile app development, IT support, mall operations, and networking. Skilled in building responsive websites and cross-platform mobile applications, with a strong focus on user experience, functionality, and performance. Proficient in setting up, maintaining, and troubleshooting hardware and software systems, with proven problem-solving abilities to optimize operations. Recognized for being reliable, detail-oriented, and adaptable, with a passion for contributing to innovative projects and driving organizational success.

EDUCATION AND PROFESSIONAL DEVELOPMENT

National University-Baliwag 2021 - 2025

Bachelor of Science in Information Technology with a specialization in Mobile and Web Applications

Marian College of Baliuag 2019 - 2021

Science, Technology, Engineering, and Mathematics

CERTIFICATIONS : Google Developers Club Students, IIOE Training – Blockchain Essentials for Higher Education Workforce, Zuitt - Coding Bootcamp, Alison Empower Yourself – Ecommerce Web Development & IT/Desktop Computer Support-Troubleshooting for Technicians Project

AREAS OF EXPERTISE

Web & App Development • HTML • CSS • JavaScript • React • PHP • Java • Dart • C# • SQL/MySQL • Responsive Design • UI Implementation • Flutter • Firebase Integration • Mobile UI/UX

IT & Networking • IP Addressing • Subnetting • VLAN Configuration • Computer Hardware Installation & Maintenance • Software Setup, Updates & System Optimization • Remote Desktop Support (AnyDesk & VNC)

Technical Support & Documentation • IT Audit Assistance • Troubleshooting & Issue Resolution • Help Desk Operations • System & Process Documentation

Tools & Platforms • Visual Studio Code XAMPP • Git/GitHub • Firebase Console • Microsoft Office Suite • Figma • Lunacy • Canva

Professional & Interpersonal Skills • Team Collaboration • Time Management • Multitasking • Adaptability • Communication • Scheduling • Strategic Planning

CAREER HISTORY (Internship)

SM Center Pulilan (April 2025 – July 2025)

Mall Operations, Software & Technical Support Assistant

- Provided technical support to tenants using a ticketing system, delivered in-office and on-site assistance.
- Maintained and monitored server performance and security across the entire mall to ensure smooth operations.
- Handled software installations, system updates, and laptop deployments.
- Delivered end-user support for laptops and ensured reliable hardware and software functionality.

Intellismart Technology Incorporated (December 2024 – March 2025)

IT Technical Support

- Employee Laptop and Device Support: Fixed and maintained employee laptops
- Active Directory and Outlook Management: Created and managed user accounts in Active Directory and Outlook.
- Network and Internet Setup: Set up internet and connected devices securely using Sophos Firewall.
- Software Installation and Updates: Installed and updated software on employee laptops.
- Biometric and Printer Setup: Set up and maintained biometric attendance devices and network printers.
- Remote Desktop Support: Used AnyDesk to provide remote help and fix tech issues quickly

PROJECTS (Web & App Development)

- Asset Inventory Management System for the DCP Assets in Balagtas National Agricultural High School
- Chocolate & Berries Hotel – Hotel Booking System
- FBH Rice Mill - Online Ordering System
- CCRAMF Cages & Chicken Scratch Pen Ordering System
- Trisakay – Tricycle Transportation Booking System
- SMPL Janitor Monitoring System