

# CHRISLIN EARL C. DAMIAN

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## PROFESSIONAL SUMMARY

A **Bachelor of Science in Information Technology** graduate from NU Baliwag with hands-on experience in web & mobile app development, IT support, mall operations, and networking. Skilled in building responsive websites and cross-platform mobile applications, with a strong focus on user experience, functionality, and performance. Proficient in setting up, maintaining, and troubleshooting hardware and software systems, with proven problem-solving abilities to optimize operations. Recognized for being reliable, detail-oriented, and adaptable, with a passion for contributing to innovative projects and driving organizational success.

## EDUCATION AND PROFESSIONAL DEVELOPMENT

### **National University-Baliwag 2021 - 2025**

Bachelor of Science in Information Technology with a specialization in Mobile and Web Applications

### **Marian College of Baliuag 2019 - 2021**

Science, Technology, Engineering, and Mathematics

**CERTIFICATIONS:** Google Developers Club Students, IIOE Training – Blockchain Essentials for Higher Education Workforce, Zuitt - Coding Bootcamp, Alison Empower Yourself – Ecommerce Web Development & IT/Desktop Computer Support-Troubleshooting for Technicians Project

## AREAS OF EXPERTISE

**Web & App Development** • HTML • CSS • JavaScript • React • PHP • SQL/MySQL • WordPress • Responsive Design • UI Implementation • Flutter • Firebase Integration • Mobile UI/UX

**IT & Networking** • IP Addressing • Subnetting • VLAN Configuration • Computer Hardware Installation & Maintenance • Software Setup, Updates & System Optimization • Remote Desktop Support (AnyDesk & VNC)

**Technical Support & Documentation** • IT Audit Assistance • Troubleshooting & Issue Resolution • Help Desk Operations • System & Process Documentation

## CAREER HISTORY

### **SM Center Pulilan (April 2025 – July 2025)**

#### **Mall Operations & ITSO Assistant (Internship)**

- Assisted the Building Administration and Tenant Relations Office in daily mall operations, ensuring smooth coordination with tenants.
- Supported the ITSO by maintaining servers, performing troubleshooting, and ensuring compliance with company IT policies.
- Delivered end-user support for laptops, computers, and printers, ensuring reliable hardware and software functionality.

### **Intellismart Technology Incorporated (December 2024 – March 2025)**

#### **IT Technical Support (Internship)**

- Employee Laptop and Device Support: Fixed and maintained employee laptops.
- Active Directory and Outlook Management: Created and managed user accounts in Active Directory and Outlook.
- Network and Internet Setup: Set up internet and connected devices securely using Sophos Firewall.
- Software Installation and Updates: Installed and updated software on employee laptops.
- Biometric and Printer Setup: Set up and maintained biometric attendance devices and network printers.
- Remote Desktop Support: Used AnyDesk to provide remote help and fix tech issues quickly.

## PROJECTS (Web & App Development)

- SMPL Janitor Monitoring & Key Holder
- Asset Inventory Management System for the DCP Assets in Balagtas National Agricultural High School
- Chocolate & Berries Hotel – Hotel Booking System
- NU Baliwag Bulldogs Exchange
- FBH Rice Mill - Online Ordering System
- CCRAMF Cages & Chicken Scratch Pen Ordering System