Earl Reinan Palisoc Hapal

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https://earlyshell.github.io/earlyshell

Skills & Abilities	**Web Development**: HTML, CSS, Javascript, JQuery (AJAX, JSON), MySQL, PHP, Laravel, Git, Bootstrap (3, 4) **Quality Assurance/Business Analysis**: Requirements Gathering, Requirements Analysis, Requirements Documentation, Design/Execute Test Cases (Manual Testing), Collaboration, Data Seeding (MySQL, XML) **Software**: Adobe Photoshop, GIMP, JIRA, Microsoft Office (Word, PowerPoint, Visio, Excel/Macro)
Experience	**September 2016 – December 2017** Junior Quality Assurance Analyst, Rodin Knowledge Solutions Inc. - Designs and executes test cases; creates user stories in JIRA; manual testing - Documents test result; maintains a worksheet of findings - Writes release notes and user manuals - Maintains manuals that are used internally **September 2012 – February 2016** Support Analyst (Junior Business Analyst), RCG Global Services (Insurity – Rates/Forms Maintenance Project) - Anticipates release of circulars - Analyzes/reviews circular and determines system impact; documents requirements - Collaborates with the Support Specialists Team in implementing updates captured from the reviewed circular; as well with Developers Team and Quality Assurance Team when certain updates need development effort. - Maintains processing templates for the Support Specialists Team. **July 2011 – September 2012** Support Specialist, RCG Global Services (Insurity – Rates/Forms Maintenance Project) - Processes maintenance tickets; reviews requirements and communicates any discrepancy (with the analysts, account executives, or clients); implements updates in accordance with the template and customer-specific instructions; performs unit testing and peer-to-peer testing - Documents work done; attaches change log and test documentation to the processed ticket - Conducts spot-check /sampling per release (service pack) as assigned - Maintains processing templates for the team; submits draft to the Analysts Team for review.
Education	**Tuitt Incorporated | Full-stack Web Development (Coding Bootcamp)** May 2018 **De La Salle University - Manila | Bachelor of Science Degree in Manufacturing Engineering and Management minor in Mechatronics and Robotics Engineering** April 2011
References	Available upon request