**Unit 21.**

collar 옷깃

stained 얼룩이 묻은

get a refund 환불하다.

cuff 소맷동, (~를 손바닥으로 살짝)치다.

lapse 실수, 경과, 일탈, 소멸되다.

convey (생각, 감정 등)전달하다. 실어 나르다.

through ~을 통해, ~을 사이에 두고 보다, 듣다 등

effective 효과적인, 실질적인

indicate 나타내다. 내비치다.

progress 진보, 진전, 진척, 감

doubt 의심, 의혹, 의문, 의문을 갖다.

phrase 문구, 구절, 관용구

May I get a refund on this?

I didn't + V + when I + V (과거 시제) 나는 내가 ~했을 때 V 하지 않았다.

= I didn't know when I saw it.

= I didn't say when I met him.

= I didn't call when I saw you.

= I dinn't buy when I had no money.

I'd like to return this jacket. 이 재킷을 환불하고 싶다.

= I'd like to get a refud on this jacket.

= Can I have a refund on this jacket?

Is there somthing wrong with this? 무슨 문제라도 있습니까?

= What's wrong with this?

= Are there any problem with this?

I should need the item.

Person A ask to get a refund on this.

If I don't want other design. I get a refund on this.

Internet shopping can save time.

I tried to explain by my gesture.

I usually go shopping on the internet.