



## **Life Lessons Festival 2021 Cancellation FAQs**

### **Why are you cancelling Life Lessons Festival 2021, 16-18th July, Chiswick House & Gardens?**

While Covid restrictions have been lifted in recent weeks, our fundamental responsibility remains to our audience, our speakers, our exhibitors, our suppliers and our sponsors. Their wellbeing remains our paramount concern. And while we hope and believe that the UK is on the right track to emerge safely from the pandemic in the months ahead, we have taken the hard decision to put safety ahead of ticket sales and cancel the Life Lessons festival planned for the weekend of July 16th to 18th at Chiswick House in London.

We believe this is the right decision, and provides clarity for everyone. But be in no doubt – The Sunday Times' Life Lessons festival will return: bigger, better, stronger and more relevant than ever before. Our speakers – who illuminate our cultural landscape – can't wait to return to share their ideas with the Life Lessons community. And when we can gather safely together once again, we will celebrate all the big things that matter to us: from cohesion to wellbeing and sustainability; challenging perceived wisdom and redefining the horizons ahead of us.

### **I have already bought tickets? Will I get refunded?**

Yes, please be reassured that all ticket holders will be automatically refunded. Our refund process is beginning today (Wednesday 30th June) and we expect all funds to come through within four weeks. Please bear with us whilst we work through the administration involved and please be aware that some credit card providers take longer to process than others.

### **I have transferred tickets to 2022? Does my transfer still apply?**

As the 2021 event is now cancelled, we have taken the decision to refund all ticket holders. You don't need to do anything, your tickets will be refunded automatically. Our refund process is beginning today (Wednesday 30th June) and we expect all funds to come through within three weeks. Please bear with us whilst we work through the administration involved and please be aware that some credit card providers take longer to process than others.

### **When and where will Life Lessons take place next year?**

We are very much hoping to be able to host Life Lessons at Chiswick House & Gardens in 2022. The date has not been confirmed yet but we will inform all our newsletter subscribers and past ticket holders as soon as we can. We are also working on announcing other Life Lessons events in the future so make sure you are signed-up to our [newsletter](#) if you aren't already. You can also follow us on social media on [Facebook](#), [Instagram](#) and [Twitter](#).

### **Will the speakers programme remain the same in 2022?**

Our editorial team is already working on programmes for events later this year and for 2022. We very much hope we will be able to bring some of our original speakers to you later this year, or next. Once we have finalised a date, we will work closely with them and will announce the programme as soon as we are able.

### **When will tickets go on sale for 2022?**

The onsale date has not been confirmed yet. Please make sure you are signed-up to our [newsletter](#) to be the first to know.

### **How can I contact the Life Lessons team?**

If you have any additional enquiries, you can contact us by email on: [info@lifelessonsfestival.com](mailto:info@lifelessonsfestival.com)