

Rolling Loud[™]

PORTUGAL

JULY 5-7, 2023

PRAIA DA ROCHA, PORTIMÃO, PORTUGAL



FESTIVAL INFORMATION PACK



WE CANNOT WAIT TO RETURN TO THE BEACH FOR THREE DAYS OF RAGE IN THE SUN! WE'VE BEEN WORKING HARD AND CANNOT WAIT TO SHOW YOU ALL THE NEW THINGS WE HAVE IN STORE FOR 2023'S EDITION OF ROLLING LOUD PORTUGAL!

**THE BIGGEST ROLLING LOUD...
ON THE BEACH!**

THIS INFORMATION PACK CONTAINS EVERYTHING YOU'LL NEED TO KNOW AHEAD OF TRAVELLING TO PORTUGAL AND THE FESTIVAL.

PLEASE MAKE SURE YOU READ THROUGH THOROUGHLY TO ENSURE A SMOOTH, SAFE AND ENJOYABLE FESTIVAL EXPERIENCE FOR EVERYONE!



CONTENTS

WRISTBAND EXCHANGE

- P1** GETTING YOUR WRISTBAND
- P2** WRISTBAND RULES
- P3** WRISTBAND EXCHANGE OPENING HOURS

TOPPING UP YOUR CASHLESS WRISTBAND

- P4** WE ARE A CASHLESS FESTIVAL
- P5** TOP-UP AT THE FESTIVAL

FESTIVAL

- P6** FESTIVAL ENTRY TIMES
- P7** FESTIVAL SITE MAP
- P8** LOCAL AREA MAP
- P9** VIP

P10 LOUD CLUB

P11 HAPPY HOUR

GETTING AROUND

- P12** DROP OFF POINTS & TAXIS

P13 LOST & FOUND

P13 ACCESSIBILITY

P14 ENTRY CONDITIONS

P16 SUSTAINABILITY

P17 SAFETY & WELFARE

P18 ROLLING LOUD PARTNERS



WRISTBAND EXCHANGE

GETTING YOUR WRISTBAND

IN ORDER TO ENTER THE MAIN FESTIVAL SITE, YOU WILL FIRST NEED TO PICK UP YOUR WRISTBAND FROM WRISTBAND EXCHANGE. ALL GENERAL ADMISSION AND VIP HOLDERS MUST FOLLOW THE STEPS BELOW BEFORE YOU MAY ENTER THE FESTIVAL.

STEP 1

HEAD TO WRISTBAND EXCHANGE - LOCATED AT FONTE DA ROTUNDA DA ROCHA, 8500-802, PORTIMÃO, PORTUGAL

PLEASE BRING WITH YOU YOUR BARCODED E-TICKET OR PAPER TICKET AND PHOTOGRAPHIC ID. IF YOU HAVE PURCHASED A CASHLESS WRISTBAND VOUCHER, PLEASE BRING THAT QR CODE ALONG TOO.

STEP 2

ONCE YOU ARRIVE, FOLLOW THE SIGNAGE THAT MATCHES YOUR TICKET TYPE (GENERAL ADMISSION OR VIP) AND ENTER THE APPLICABLE QUEUING LANE.

STEP 3

EXCHANGE YOUR BARCODED E-TICKET OR PAPER TICKET FOR YOUR FESTIVAL WRISTBAND. IF YOU HAVE A CASHLESS WRISTBAND VOUCHER QR CODE, THIS WILL ALSO BE UPLOADED ONTO YOUR WRISTBAND AT THIS POINT.

STEP 4

WELCOME TO ROLLING LOUD PORTUGAL 2023! TAKE A PHOTO OF YOUR WRISTBAND AND TAG US @ROLLINGLOUD.PT #ROLLINGLOUDPORTUGAL



WRISTBAND RULES

**WRISTBANDS WILL BE PLACED ON
TO THE WRIST OF THE NAMED
TICKET HOLDER.**

**WRISTBANDS WILL NOT BE GIVEN
OUT TO THOSE NOT PRESENT AT
WRISTBAND EXCHANGE.**

**IF YOU LOSE YOUR WRISTBANDS
WE ARE UNABLE TO REPLACE IT.**

**IF YOU HAVE ANY ISSUES WITH
YOUR WRISTBAND OR NEED A
INVOICE/RECEIPT, PLEASE SEE THE
TEAM AT TICKET RESOLUTION.**



WRISTBAND EXCHANGE & OPENING TIMES

LOCATED AT FONTE DA ROTUNDA DA ROCHA, 8500-802, PORTIMÃO, PORTUGAL

WRISTBAND EXCHANGE CAN BECOME VERY BUSY ON EVENT DAYS.
WE RECOMMEND HEADING DOWN AS SOON AS YOU HAVE ARRIVED IN
PORTIMÃO AND CHECKED INTO YOUR HOTEL TO AVOID THE QUEUES.

**TUESDAY
4TH JULY**

**10:30
- 21:30**

**WEDNESDAY
5TH JULY**

**10:30
- 23:30**

**THURSDAY
6TH JULY**

**10:30
- 23:30**

**FRIDAY
7TH JULY**

**10:30
- 22:00**

TOPPING UP YOUR CASHLESS WRISTBAND

4

WE ARE A CASHLESS FESTIVAL

ALL PURCHASES AT THE FESTIVAL INCLUDING FOOD, DRINK & MERCHANDISE WILL BE MADE USING YOUR CASHLESS WRISTBAND.

ADVANCED VOUCHER REWARDS

IF YOU PURCHASE A VOUCHER IN ADVANCE OF THE FESTIVAL OVER €150 YOU WILL RECEIVE FREE ADDITIONAL CREDIT. VOUCHERS WILL BE UPLOADED AS YOU COLLECT YOUR WRISTBAND AT WRISTBAND EXCHANGE.

€100 CREDIT VOUCHER (NO REWARD)

€150 CREDIT VOUCHER + €15 FREE

€200 CREDIT VOUCHER + €20 FREE

€250 CREDIT VOUCHER + €37.5 FREE

€300 CREDIT VOUCHER + €45 FREE

€350 CREDIT VOUCHER + €50 FREE

€500 CREDIT VOUCHER + €75 FREE



TOP-UP AT THE FESTIVAL

5

YOU CAN TOP-UP YOUR WRISTBAND ANYTIME DURING THE FESTIVAL AT ONE OF OUR WRISTBAND TOP-UP POINTS OR ONLINE BY SCANNING THE ONLINE TOP UP QR CODES DISPLAYED ACROSS THE FESTIVAL.

ALL MAJOR DEBIT/CREDIT CARDS, APPLE PAY & GOOGLE WALLET WILL BE ACCEPTED.

CASH (EURO) IS ONLY ACCEPTED AT WRISTBAND EXCHANGE AND AT THE MAIN GATE TOP-UP.

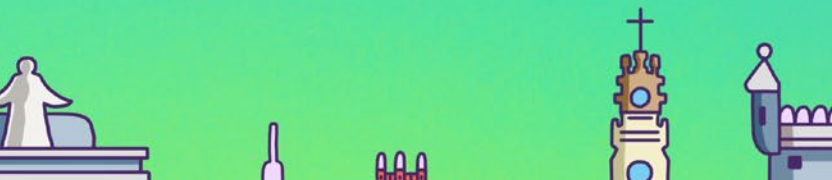
CASHLESS WRISTBANDS AND/OR CARD WILL BE ACCEPTED ON THE LOUD CLUB.

TERMS AND REFUNDS

EACH WRISTBAND WILL INCUR A ONE-OFF €2.50 ACTIVATION FEE, THERE WILL BE A CODE ON EVERY RFID WRISTBAND, WHICH WILL ALLOW YOU TO CHECK YOUR POST-EVENT BALANCE ONLINE AND CLAIM BACK WHAT YOU HAVEN'T SPENT.

*PLEASE NOTE THAT FREE CREDIT WILL BE NON-REFUNDABLE, NON-COMBINABLE WITH OTHER CURRENCIES AND CAN ONLY BE USED ON BAR PURCHASES.

ANY TOP-UP YOU DO NOT USE CAN BE REFUNDED FROM 16:00 ON THE 12TH OF JULY AND 23:59 ON THE 16TH OF JULY GMT, VIA THIS [LINK](#). REFUNDS WILL INCUR A €1.50 PROCESSING FEE.



FESTIVAL SITE MAP

7



LOCAL AREA MAP

8



WRISTBAND EXCHANGE LOCATION

FESTIVAL ENTRY TIMES

**MAIN FESTIVAL SITE
4PM - 10PM
EACH DAY**

**PRIVATE BEACH
OPEN FROM 1PM
FOR VIP TICKET
HOLDERS ONLY**





VIP

VIP TICKETS INCLUDE THE FOLLOWING

2X FESTIVAL VIP AREAS

**VIP PRIVATE BEACH - SEATED RESTAURANT
WITH TABLE SERVICE**

BARBERSHOP - GET A FREE TRIM!

**BUNNY'S BAE BAR - GLITTER MAKE-UP,
BODY PAINT, NAILS & MORE**

DESIGNATED VIP BARS

**FAST-TRACK QUEUING LANES - AT THE
FESTIVAL & WRISTBAND EXCHANGE**

LUXURY TOILETS

**ACCESS TO THE FESTIVAL
FOR ALL 3 DAYS - NO RE-ENTRY**

10

LOUD CLUB

EXPERIENCE PORTUGAL THROUGH OUR MOST PREMIUM OFFERING AVAILABLE THE LOUD CLUB, THE ULTIMATE WAY TO EXPERIENCE ROLLING LOUD.

BOTTLE SERVICE AND BAR SERVICE

PRIVATE VIP TABLES WITH DEDICATED WAITRESSES AND STAFF

PRIVATE SECURITY FOR ENTIRE SHOW

DEDICATED VIP ENTRANCE, DROP OFF FOR LOUD CLUB GUESTS ONLY

CELEBRITY DJS IN BETWEEN SETS

FOOD SERVICES OF DIFFERENT VARIETIES

OPTION TO ORDER FOOD AND EXCLUSIVE MERCH TO BE DELIVERED TO YOUR SECTION

MODELS & CELEBRITY GUEST APPEARANCES

BEST VIEW OF THE SHOW ON ELEVATED DECK

PRIVATE LUXURY BATHROOMS

DEDICATED COUCHES AND TABLE

AMPLIFIED PRODUCTION WITHIN THE LOUD CLUB

BUY NOW

HAPPY HOUR

**2 FOR 1 COCKTAILS
5TH - 7TH JULY**

4PM-5PM

***AVAILABLE ON SELECTED COCKTAILS ONLY**



GETTING AROUND

DROP OFF POINTS & TAXIS

TAXIS ARE READILY AVAILABLE IN PORTIMÃO, AND ARE A CONVENIENT WAY TO GET TO AND FROM THE FESTIVAL SITE. SEE THE SUGGESTED DROP OFF LOCATION BELOW:

DROP OFF LOCATION

WE SUGGEST THAT ALL GUESTS ARE DROPPING OFF AT WRISTBAND EXCHANGE AT AT FONTE DA ROTUNDA DA ROCHA, 8500-802, PORTIMÃO, PORTUGAL AND MAKE YOUR WAY TO BEACH ON FOOT.

PICK UP POINT

AFTER THE FESTIVAL, THE TAXI RANK WILL BE LOCATED AT FONTE DA ROTUNDA DA ROCHA, 8500-802, PORTIMÃO, PORTUGAL

ALTHOUGH UBER IS AVAILABLE IN PORTIMÃO, CARS ARE NOT READILY AVAILABLE, THEREFORE WE SUGGEST BOOKING YOUR TAXIS AHEAD OF SCHEDULE THROUGH A TRUSTED OPERATOR.

TRAVELLING BY CAR

THERE IS NO CAR PARKING AT THE FESTIVAL. WE STRONGLY SUGGEST USING TAXIS.

LOST & FOUND

IF YOU HAVE LOST SOMETHING AT THE FESTIVAL, PLEASE HEAD TO LOST & FOUND (LOCATED AT THE MAIN FESTIVAL ENTRANCE) WHERE THE TEAM WILL BE WAITING TO HELP.

IF YOU FIND ANYTHING, PLEASE HAND IT OVER TO A MEMBER OF SECURITY.

LOST & FOUND MAY ALSO BE ABLE TO ASSIST WITH TICKET RESOLUTION AND GENERAL INFORMATION.

LOST & FOUND OPENING TIMES

WEDNESDAY 5TH JULY - 3PM - 3AM

THURSDAY 6TH JULY - 3PM - 3AM

FRIDAY 7TH JULY - 3PM - 3AM

SATURDAY 8TH JULY - 10AM - 6PM

ACCESSIBILITY

IF YOU FEEL YOU COULD BENEFIT FROM THE FACILITIES WE PROVIDE; SUCH AS OUR DISABLED VIEWING PLATFORMS, ACCESSIBLE TOILETS AND ASSISTED ACCESS PLEASE REACH OUT TO US WITH YOUR REQUIREMENTS AND A MEMBER OF OUR TEAM WILL ADVISE YOU FURTHER.

PLEASE CONTACT US

BAG POLICY

ALLOWED

BAGS THAT ARE CLEAR PLASTIC, VINYL OR PVC AND DO NOT EXCEED 12" X 6" X 12".

ONE-GALLON CLEAR PLASTIC FREEZER BAGS, I.E. ZIPLOC BAG OR SOMETHING SIMILAR.

SMALL CLUTCH BAGS, APPROXIMATELY THE SIZE OF A HAND (AND THAT DO NOT EXCEED 4.5" X 6.5"), WITH OR WITHOUT A HANDLE OR STRAP (THESE DO NOT HAVE TO BE CLEAR).

NOT ALLOWED

BACKPACKS, PURSES, OR BAGS THAT DO NOT MEET THE ABOVE SPECIFICATIONS ARE NOT ALLOWED,

FOR THE AVOIDANCE OF DOUBT, IRIDESCENT, COLOUR-TINTED, AND OPALESCENT BAGS ARE NOT ALLOWED; THEY MUST BE CLEAR

ENTRY CONDITIONS

THE FOLLOWING ITEMS ARE PROHIBITED AND WILL
BE LIABLE TO CONFISCATION.

- FOOD OR DRINK
- GLASS
- ANIMALS
- WEAPONS OR DANGEROUS OBJECTS
- EXPLOSIVE AND PYROTECHNIC MATERIAL
- NON-ACCREDITED PROFESSIONAL FILM CAMERAS,
SELFIE STICKS OR SIMILAR.
- ANY GLASS CONTAINERS
- EXCESSIVE AMOUNTS OF CIGARETTES
- NON-PRESCRIPTION DRUGS
- UMBRELLAS OR CHAIRS
- HELMETS
- DRONES
- SPRAYS (OF ANY TYPE)

ANY OTHER ITEMS WHICH MAY REASONABLY BE CONSIDERED
FOR USE IN AN ILLEGAL OR OFFENSIVE MANNER, OR WHICH MAY
CAUSE DANGER OR DISRUPTION TO ANY PERSON AT THE EVENT.

IF THE ABOVE ITEMS ARE FOUND EITHER OF THE FOLLOWING MAY
TAKE PLACE:

- CONFISCATION
- REFUSAL OF ENTRY
- ASKED TO LEAVE OR EVICTED
- REPORTED TO THE POLICE

SUSTAINABILITY

16

BLUE FLAG BEACH

WE ARE LUCKY ENOUGH TO HOST ROLLING LOUD PORTUGAL ON A BLUE FLAG BEACH - A BEACH THAT YEAR ON YEAR IS AWARDED THIS PRESTIGIOUS STATUS REGARDING ITS SAFETY, WATER QUALITY, FACILITIES AND ENVIRONMENTAL MANAGEMENT.

THEREFORE WE ASK ALL FESTIVAL GOERS TO RESPECT ONE OF THE MOST BEAUTIFUL BEACHES IN THE WORLD, SEE HOW YOU CAN HELP BELOW:

**DISPOSE OF CIGARETTES/VAPES IN THE BINS LOCATED ONSITE
(AFTER EXTINGUISHING)**

ENSURE YOU USE THE RECYCLING BINS PROVIDED

PLEASE DON'T PEE ON THE BEACH - USE THE TOILETS PROVIDED

**RESPECT THE LOCAL AREA AND COMMUNITY,
AS WELL AS THE FESTIVAL SITE**

RECYCLING AND BINS

THERE WILL BE MULTIPLE BINS ACROSS THE SITE FOR GENERAL WASTE AND RECYCLING, PLEASE USE THESE APPROPRIATELY.

REUSABLE CUPS

AS PART OF OUR EFFORTS TO BECOME MORE SUSTAINABLE, THIS YEAR'S FESTIVAL WILL USE A FULLY RECYCLABLE AND REUSABLE CUP. CUPS ARE CHARGED AT €1.20 AND CAN BE RE-USED OR EXCHANGED AT THE BAR AS MANY TIMES AS YOU LIKE. AFTER THE FESTIVAL ALL CUPS WILL BE RECYCLED.

WATER POINTS

SAVE WATER - PLEASE TURN OFF THE TAPS!

SAFETY & WELFARE

ON-SITE MEDICAL & WELFARE

THERE WILL BE TWO MEDICAL AND WELFARE STATIONS LOCATED AT THE MAIN FESTIVAL SITE, ALERT ANY MEMBER OF FESTIVAL STAFF IF YOU'RE FEELING UNWELL.

DRUGS WARNING

AS A FESTIVAL WE HAVE A NO TOLERANCE TO DRUGS POLICY, ANYONE FOUND TO BE IN THE POSSESSION OF ILLEGAL DRUGS WILL HAVE THEIR FESTIVAL WRISTBAND REMOVED AND HANDED OVER TO THE POLICE.

HOUSE RULES

NO PHYSICAL, VERBAL OR SEXUAL ABUSE IS TOLERATED AT ROLLING LOUD FESTIVAL. TREAT ALL PERFORMERS, ARTISTS AND FELLOW ATTENDEES WITH KINDNESS AND RESPECT. IF YOU WITNESS OR EXPERIENCE ANYTHING THAT MAKES YOU FEEL UNCOMFORTABLE, PLEASE REPORT THE INCIDENT TO STAFF.

PASSPORT

LOOK AFTER YOUR PASSPORT. TAKE A PHOTOCOPY OF YOUR PASSPORT WITH YOU, LEAVE ONE AT YOUR HOTEL & CARRY ONE WITH YOU.

PERSONAL BELONGINGS

WE RECOMMEND YOU DON'T BRING ANYTHING TOO VALUABLE WITH YOU, AND KEEP PERSONAL BELONGINGS LOCKED AWAY AT ALL TIMES JUST TO BE SAFE. SOME OF THE HOTELS WILL HAVE SAFES IN THE ROOMS TO STORE VALUABLES.

SAFETY

PORTUGAL IS A SAFE AND FRIENDLY COUNTRY BUT PLEASE TAKE CARE OF YOURSELF & YOUR FRIENDS AS YOU WOULD BACK HOME.

EMERGENCY

IN AN EMERGENCY WITHIN THE FESTIVAL SITE, PLEASE ALERT A MEMBER OF STAFF. FOR EMERGENCY SERVICES IN PORTUGAL CALL 112.

ENVIRONMENT

PLEASE RESPECT THE LOCAL COMMUNITY, PUT YOUR LITTER IN THE BIN AND KEEP NOISE TO A MINIMUM.

FOOTWEAR

THE MAIN FESTIVAL SITE IS LOCATED ON SAND, PLEASE MAKE SURE YOU'RE WEARING APPROPRIATE AND COMFORTABLE FOOTWEAR.

OFFICIAL PARTNERS

PRODUCED BY



MOT

MEMORIES OF TOMORROW

OFFICIAL PARTNERS



El Ron de Cuba

snipes

Yorta 6

