

# SAMANTHA RHOADES

## // WEB AND GRAPHIC DESIGNER

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www.anchordesigns.info

## // Education

### HARRISBURG AREA COMMUNITY COLLEGE

#### *AA Web Development and Design*

Cum Laude

Concentration in Interactive Media

Graduated May 2015

## // Experience

### STAPLES

#### *Tech and Mobility Sales Supervisor*

January 2014- Present

// Promoted from easyTech associate to Certified Technician in 7 months

// Promoted to Supervisor in an additional 2 months

// Supervises all easyTech Associates and Certified Technicians in PC and electronics sales

// Serves as Manager on Duty, responsible for opening and closing the store, handling cash, resolving customer issues, driving sales, managing operational tasks with associates

// Performs PC repairs and diagnostics with Certified Technicians

// Works with Store Sales Manager to determine weaknesses in department and coaches associates on better sales techniques

## // Skills

HTML



CSS



JavaScript



jQuery



C#



Photoshop



Dreamweaver



Illustrator



Lightroom



Visual Studio



Leadership, coaching, organization, sales, customer service, and time management

Photography and image editing

PC and electronics troubleshooting and basic PC hardware repairs

3d printing and basic 3d printer troubleshooting