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November 21, 2017

To Whom It May Concern:

This letter is written as a professional reference for Alasdair Hazen.

Alasdair was my Computer Systems Engineer and Technical Support in our Development and Support department from 2013 to 2017. In this capacity, he performed complex duties such as analysing code, writing code, developing agents for monitoring, developing internal web applications, and taking rotation on Technical Support. He flexibly and expeditiously handled these tasks and other projects requiring complex coding in multiple languages across multiple platforms and a variety of software applications.

Unfortunately, due to downsizing, our entire department has been made redundant and our team dismissed or disbanded. I highly recommend Alasdair Hazen as an employee with an excellent work ethic who is organized, creative, dependable, and very personable. I know that whatever job he undertakes, he will succeed.

Sincerely,

Francis Duguay

Francis Duguay,

Sr. Manager – Global Operations

IBM Corporation