

# NIKHIL MAHADIK

+91 8087972248 | [nikhil.mahadik96@gmail.com](mailto:nikhil.mahadik96@gmail.com) | [linkedin.com/in/nikhilmahadik96](https://www.linkedin.com/in/nikhilmahadik96)

## EXPERIENCE

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Interactive Brokers

Jun 2023–Present

### Model Governance and Risk Analyst

- Oversee all aspects of the Software Development Lifecycle (SDLC) for creating and modifying Compliance models and non-model reports and projects.
- Work across different Global IB entities (US, EU & APAC) to conduct forums with key stakeholders.
- Maintain ongoing project trackers and change management logs using JIRA and Confluence, prepare and present weekly agendas to the Global forum.
- Coordinate User Acceptance Testing (UAT) and implementation between the change owner and technical team.

Hurix Digital | Kitaboo

Mar 2021 – May 2023

### Project Manager

- Efficiently managing and delivering White-labeled projects for a SAAS e-Learning platform on iOS, Android, and Web apps, catering to 13+ global clients (US, EU & APAC) valued over \$500k
- Enabling tailored integrations between Kitaboo and eCommerce platforms (Shopify, WooCommerce, etc), while also configuring Single Sign-On (SSO) functionality with solutions like Auth0, AWS Cognito, Google Classroom, Clever, and Classlink, as per individual client business prerequisites
- Commencing projects by comprehending and documenting client requirements, defining scope and contract-aligned objectives within budget, and establishing precise deliverable timelines
- Facilitating and coordinating Legal Agreements/SOWs in collaboration with both client and product legal teams
- Creating and maintaining Project plans, Project Charter, and Work Breakdown Structure (WBS) for better tracking of project activities
- Following Agile and Scrum methodologies by conducting daily Standups, planning tasks within the sprints, allocating resources, setting risk mitigation plans, conducting retrospective meetings
- Communicating progress and roadblocks to stakeholders, including executive management, and providing proactive recommendations to remove roadblocks leading to the on-time and on-budget delivery of the project
- Scheduling daily/weekly Project meetings with Clients to understand their concerns and provide immediate support. Sharing MOMs and weekly project status report with relevant stakeholders
- Invoicing for Monthly Recurring Revenue (MRR) and customization fees in accordance with the terms outlined in the Contract Agreement
- Partnering with the Content team to broadcast the Product and Business updates Newsletter to existing and potential clients
- Demonstrated proficiency with Project management tools like JIRA, Basecamp and Zendesk

NSE-IT <b>Business Analyst Intern</b>	<b>Jan 2020 – Apr 2020</b>
<ul style="list-style-type: none"> <li>Business Analytics using AIML tools and techniques in BFSI domain</li> </ul>	
ICICI Prudential AMC <b>Research Analyst Intern</b>	<b>Aug 2019 – Oct 2019</b>
<ul style="list-style-type: none"> <li>Comparative analysis of ICICI Pru website and app against companies from different industry</li> </ul>	
Larsen & Toubro Infotech <b>Project Intern</b>	<b>May 2019 – Jul 2019</b>
<ul style="list-style-type: none"> <li>Perform market analysis for scope of AR/VR technologies</li> </ul>	
<b>Management Intern</b>	<b>Feb 2019 – Mar 2019</b>
<ul style="list-style-type: none"> <li>Analyze and recommend upgradation with the latest trends in technology for mobile apps in the BFSI domain</li> </ul>	

## EDUCATION

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Chetana's RK Institute of Management and Research   University of Mumbai <b>MMS - Systems   CGPA: 7.57/10 (Sem IV GPA: 10/10)</b>	<b>2018 - 2020</b>
St. John College of Engineering and Management   University of Mumbai <b>BE - Computer Science</b>	<b>2013 - 2017</b>

## SKILLS

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Agile Project Management, Customer success, Business Analysis, Software Development Life Cycle (SDLC), Project Budgeting, Resource Allocation, Change management.

## CERTIFICATIONS

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- Program Management
- Introduction to Software Product Management (University of Alberta)
- Software Processes and Agile Practices (University of Alberta)
- Client Needs and Software Requirements (University of Alberta)