## **COMPETITIVE ANALYSIS**

COMPETITOR/ SUMMARY	Flipkart is the India's largest E-commerce company & had sold (gross merchandising value) of \$1 billion till now.	Snapdeal is known for excellent customer service and wide array of deals in major cities	Pepperfry is a one stop store for customers wanting to give their home a great look.
TARGET AUDIENCE	Online shoppers looking for a good deal.	Internet users relying on internet for shopping and other transactions	Young, rising affluent class having a strong taste of fashion and trends
OPPURTUNITIES	<ul> <li>Expansion of business by targeting other emerging markets company can increase their revenues</li> <li>Expanding their Product categories</li> <li>Changing mentality of Indian customers by getting comfortable with online shopping</li> <li>Establishing in other developing economies</li> </ul>	<ul> <li>Customers reluctant in shopping online can be persuaded</li> <li>Partnerships with bigger corporate houses for bulk selling</li> </ul>	<ul> <li>Collaboration with real estate online portals can increase position</li> <li>Tie-up with corporate to be an infrastructure partner.</li> </ul>
STRENGTHS	<ul> <li>India's Largest E-commerce Retailer</li> <li>Experienced founders in the E-commerce industry helped the founders to work strategically and differentiate their business in a highly competitive market.</li> <li>Acquisition with its series of acquisitions in 2014 has helped the company to expand in the E-commerce space &amp; used the capabilities and existing resources of acquired companies.</li> </ul>	<ul> <li>Constant innovations and good branding</li> <li>Vast network of retailers across nation</li> <li>Excellent service through convenient processes</li> <li>Wide range of deals and transactions to choose from</li> <li>Lots of awards and recognition as best startups, ecommerce etc</li> </ul>	<ul> <li>Received three rounds of funding.</li> <li>For the categories it caters to, having 1 million customers is an exemplary record.</li> <li>Partnership with more than 1000 merchants</li> <li>55000+ plus products in product categories</li> <li>High sales rate can be validated from facts like sale of furniture every 20 minute, sale of an item in every 1 minute.</li> <li>Innovative campaigns are increasing brand awareness.</li> </ul>
WEAKNESS	<ul> <li>Limited Distribution</li> <li>channel reach</li> <li>Cost of Acquisition</li> <li>Power in the hand of</li> <li>buyers, since this industry</li> <li>is flooded with many</li> </ul>	- Services not available in all cities	<ul> <li>- Furniture shipping entails huge shipping costs compared to other sectors</li> <li>- Increasing competition from new players and unorganized sector can</li> </ul>

players, buyers have a lot

of options to choose.

affect market share