



# **Configure the ONTAP Mediator service for unplanned automatic switchover**

## **ONTAP MetroCluster**

NetApp  
April 14, 2022

This PDF was generated from [https://docs.netapp.com/us-en/ontap-metrocluster/install-ip/concept\\_mediator\\_requirements.html](https://docs.netapp.com/us-en/ontap-metrocluster/install-ip/concept_mediator_requirements.html) on April 14, 2022. Always check docs.netapp.com for the latest.

# Table of Contents

- Configure the ONTAP Mediator service for unplanned automatic switchover . . . . . 1
  - Prepare to install the ONTAP Mediator service . . . . . 1
  - Configure the ONTAP Mediator service from a MetroCluster IP configuration . . . . . 2
  - Connecting a MetroCluster configuration to a different ONTAP Mediator instance . . . . . 4

# Configure the ONTAP Mediator service for unplanned automatic switchover

## Prepare to install the ONTAP Mediator service

Your environment must meet the following requirements.



- If you plan on updating your Linux version, do so before you install the most current ONTAP Mediator service.
- The ONTAP Mediator service and MetroCluster Tiebreaker software should not both be used with the same MetroCluster configuration.
- The ONTAP Mediator must be installed on a LINUX host at a separate location from the MetroCluster sites.
- The ONTAP Mediator service can support up to five MetroCluster configurations simultaneously.
- Automatic unplanned switchover is supported in ONTAP 9.7 and later.

## Network requirements for using Mediator in a MetroCluster configuration

To install the ONTAP Mediator service in a MetroCluster configuration, you must ensure that the configuration meets several network requirements.

- Round trip latency

Round trip latency must be no more than 25 ms.

- MTU

The MTU size must be at least 1400.

- Packet loss

Packet loss must be less than or equal to 0.01%.

- Bandwidth

The link between the Mediator service and the MetroCluster configuration must have at least 1 Gbps of bandwidth.

## Firewall requirements for ONTAP Mediator

ONTAP Mediator uses a number of ports to communicate with specific services.

If you are using a third-party firewall:

- HTTPS access must be enabled.
- It must be configured to allow access on ports 31784 and 3260.

When using the default Red Hat or CentOS firewall, the firewall is automatically configured during Mediator

installation.

The following table lists the ports that you must allow in your firewall:

Port/services	Source	Destination	Purpose
31784/tcp	ONTAP cluster management interfaces	ONTAP Mediator web server	REST API (HTTPS)
3260/tcp	ONTAP cluster	ONTAP Mediator iSCSI targets	iSCSI data connection for mailboxes

## Guidelines for upgrading the ONTAP Mediator in a MetroCluster configuration

If you are upgrading the ONTAP Mediator you must meet the Linux version requirements and follow guidelines for the upgrade.

- The Mediator service can be upgraded from version from an immediately prior version to the current version.
- All Mediator versions are supported on MetroCluster IP configurations running ONTAP 9.7 or later.

[Install or upgrade the ONTAP Mediator service](#)

### After the upgrade

After the Mediator and operating system upgrade is complete, you should issue the `storage iscsi-initiator show` command to confirm that the Mediator connections are up.

## Configure the ONTAP Mediator service from a MetroCluster IP configuration

The ONTAP Mediator service must be configured on the ONTAP node for use in a MetroCluster IP configuration.

### Before you begin

- The ONTAP Mediator must have been successfully installed on a network location that can be reached by both MetroCluster sites.

[Install or upgrade the ONTAP Mediator service](#)

- You must have the IP address of the host running the ONTAP Mediator service.
- You must have the username and password for the ONTAP Mediator service.
- All nodes of the MetroCluster IP configuration must be online.

### About this task

- This task enables automatic unplanned switchover by default.
- This task can be performed on the ONTAP interface of any node in the MetroCluster IP configuration.
- A single installation of the ONTAP Mediator service can be configured with up to five MetroCluster IP

configurations.

## Steps

1. Add the ONTAP Mediator service to ONTAP:

```
metrocluster configuration-settings mediator add -mediator-address ip-address-of-mediator-host
```



You will be prompted for the username and password for the Mediator admin user account.

2. Verify that the automatic switchover feature is enabled:

```
metrocluster show
```

3. Verify that the Mediator is now running.

- a. Show the Mediator virtual disks:

```
storage disk show -container-type mediator
```

```
cluster_A::> storage disk show -container-type mediator
```

	Usable		Disk		Container	
Container						
Disk	Size	Shelf	Bay	Type	Type	Name
Owner						
NET-1.5	-	-	-	VMDISK	mediator	-
node_A_2						
NET-1.6	-	-	-	VMDISK	mediator	-
node_B_1						
NET-1.7	-	-	-	VMDISK	mediator	-
node_B_2						
NET-1.8	-	-	-	VMDISK	mediator	-
node_A_1						

- b. Set the privilege mode to advanced:

```
set advanced
```

```
cluster_A::> set advanced
```

- c. Display the initiators labelled as mediator:

```
storage iscsi-initiator show -label mediator
```

```

cluster_A::*> storage iscsi-initiator show -label mediator
(storage iscsi-initiator show)
+
Status
Node Type Label      Target Portal      Target Name
Admin/Op
-----
node_A_1
  mailbox
    mediator 1.1.1.1      iqn.2012-
05.local:mailbox.target.6616cd3f-9ef1-11e9-aada-
00a098ccf5d8:a05e1ffb-9ef1-11e9-8f68- 00a098cbca9e:1 up/up
node_A_2
  mailbox
    mediator 1.1.1.1      iqn.2012-
05.local:mailbox.target.6616cd3f-9ef1-11e9-aada-
00a098ccf5d8:a05e1ffb-9ef1-11e9-8f68-00a098cbca9e:1 up/up

```

## Connecting a MetroCluster configuration to a different ONTAP Mediator instance

If you want to connect the MetroCluster nodes to a different ONTAP Mediator instance, you must unconfigure and then reconfigure the Mediator connection in the ONTAP software.

### Before you begin

You need the username, password, and IP address of the new ONTAP Mediator instance.

### About this task

These commands can be issued from any node in the MetroCluster configuration.

### Steps

1. Remove the current ONTAP Mediator from the MetroCluster configuration:

```
metrocluster configuration-settings mediator remove
```

2. Establish the new ONTAP Mediator connection to the MetroCluster configuration:

```
metrocluster configuration-settings mediator add -mediator-address ip-address-of-mediator-host
```

## Copyright Information

Copyright © 2022 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system- without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

## Trademark Information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.