

DTS - Data Exchange between Services Management and Systems Management



Recombine your Data
for Higher Value
Analysis



Data Translation Services Integrates Data for Cherwell Service Management and Systems Management Tools.

MANAGED PLANET - ITIL and Service Desk Now "Mission Critical"

Managed Planet's Data Translation Services (DTS) is positioned to act as a primary catalyst in the new world order which marries ITIL based concepts such as Service Desk and Systems Management.

In the past, if you wanted to establish ITIL based solutions and/or "Best Practices" it often meant using more than one product, each of which was unaware of the data gathered by the other, to realize the various goals implied by those terms. Do you have one software for Systems Management and another for Service Desk and maybe another for Change Management Policy establishment and reference?

Now, with DTS, you can easily and automatically integrate the data that these applications mutually depend, with automatic data import/export and intelligent, uniquely meaningful and user customizable field mappings. Like the critical connective tissue in our own bodies, Data Translation Services can be a significant tool to tie together the valuable data repositories that have been assembled by your existing and costly Service Desk and Systems Management tools.

Web Import - DTS offers a break through web import feature! Never go online to look up an individual system serial number again! Import OEM system manufacturer purchasing, build, and warranty data directly from the web right into your inventory database! Use the default rules or write your own custom rules on demand. *Actual data varies upon each OEM system manufacturer.

LDAP/Active Directory - When it comes to AD integration, Cherwell and Managed Planet combine forces to provide you with the highest level of AD import/export and recombinant field cross-mapping, so your AD data has the greatest possible value in all your ITIL data repositories.

ODBC Sources - Connect all your ODBC data sources! Cherwell's external data tool and DTS's import/export with field mapping and normalization ensures that all of your ODBC data repositories can educate each other. Bring the application specific data pools together, enabling a comprehensive decision making process for executives and all-inclusive reporting capabilities.

Independent Data Sources - Bring together the independent data sources lurking in your environment. As with any environment the users create various independent data repositories holding key information for many different business aspects . DTS supports rule based data import field mapping from various independent data formats including: Excel, Access, CSV, XML, TXT, and more.

www.managedplanet.com » 1-866-4-ADDONS

About Managed Planet:

Since 1999 Managed Planet plug-in software has been engaging with enterprises worldwide to implement and maintain world class asset & systems management solutions. We have designed cost-effective and efficient solutions to extend, customize, and automate systems management platforms.