

Windows Agent Installation Manual

IHM Southern Africa





1. Windows Agent Installation

- Windows Agent Installation for RDP.

1.1 Windows Agent Installation for RDP

The process of installation of the Windows Agent is very easy, and to install the Windows Agent follow these step-by-step instructions given below:

- To download the Windows Agent, click on the **“User Dropdown Menu”**.
- From the dropdown menu click on the **“Download RDP Agent”**.

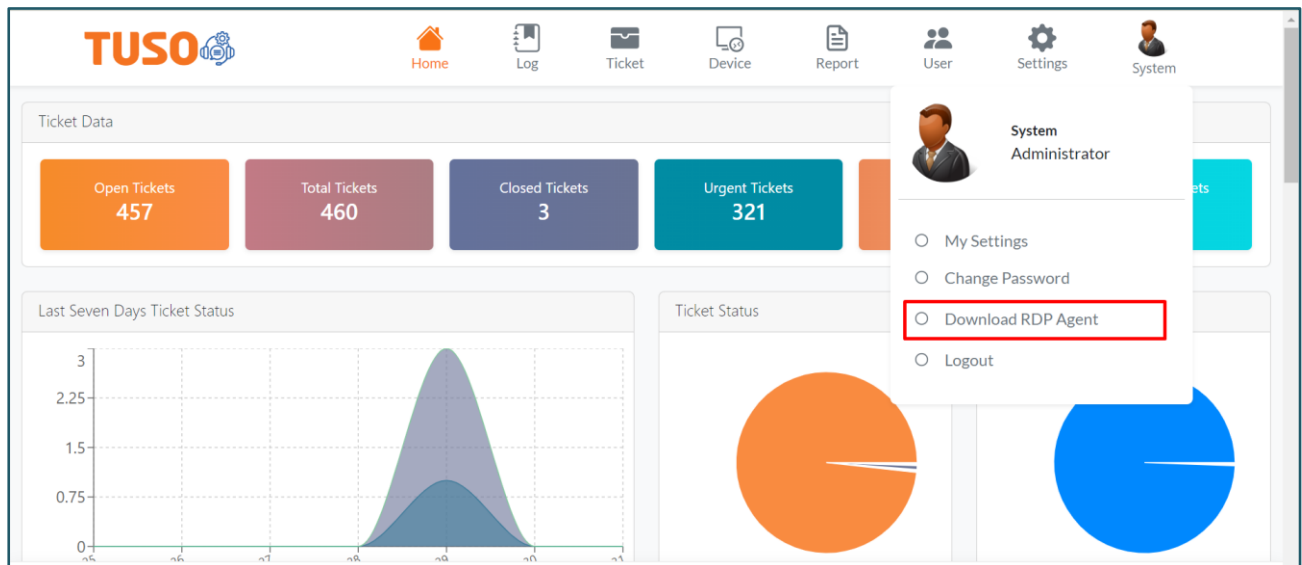


Fig - 1.1: Download RDP Agent.

- A Terms & Condition Page will Load.
- Click on the “**Accept**” button.

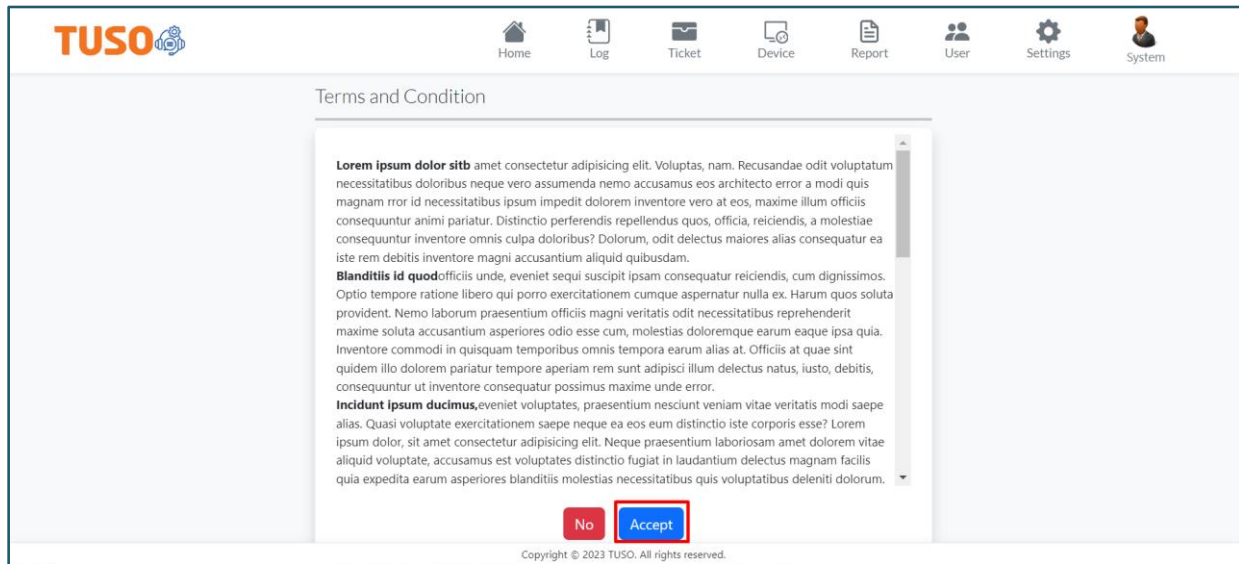


Fig – 1.2 : Accept Terms & Conditions

- A page will Load with Windows Agent and Linux Agent along with their respective manuals.
- Now click on the “**Windows Agent**” to Download the RDP agent for windows.

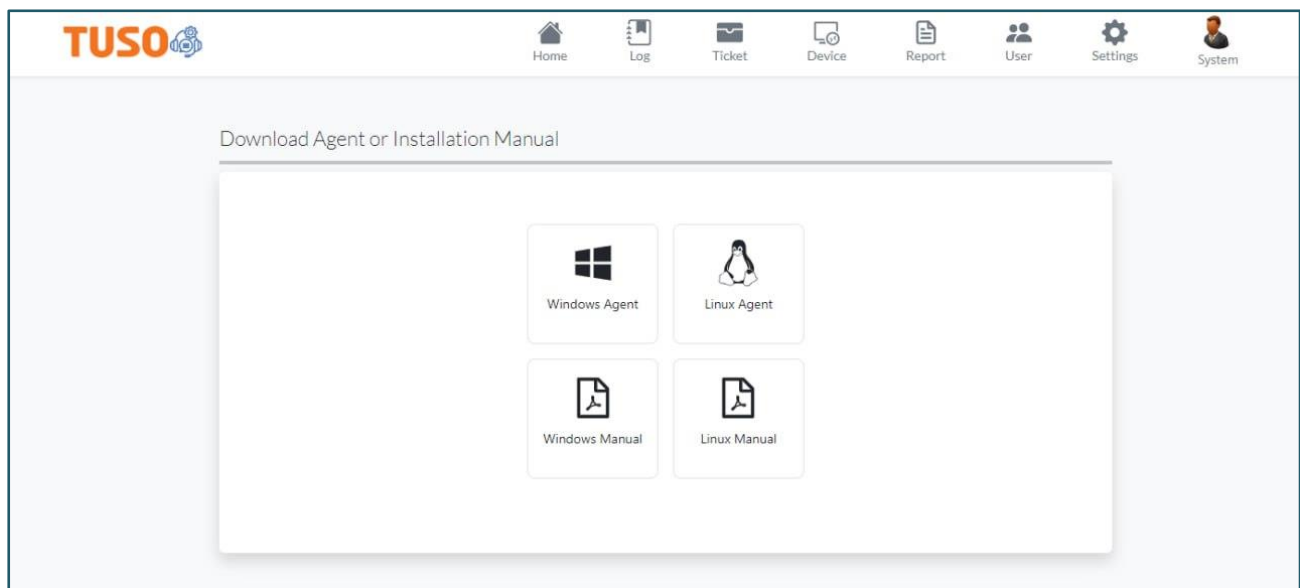


Fig – 1.3: Download Windows Agent.

- An .exe file will be downloaded in the device.

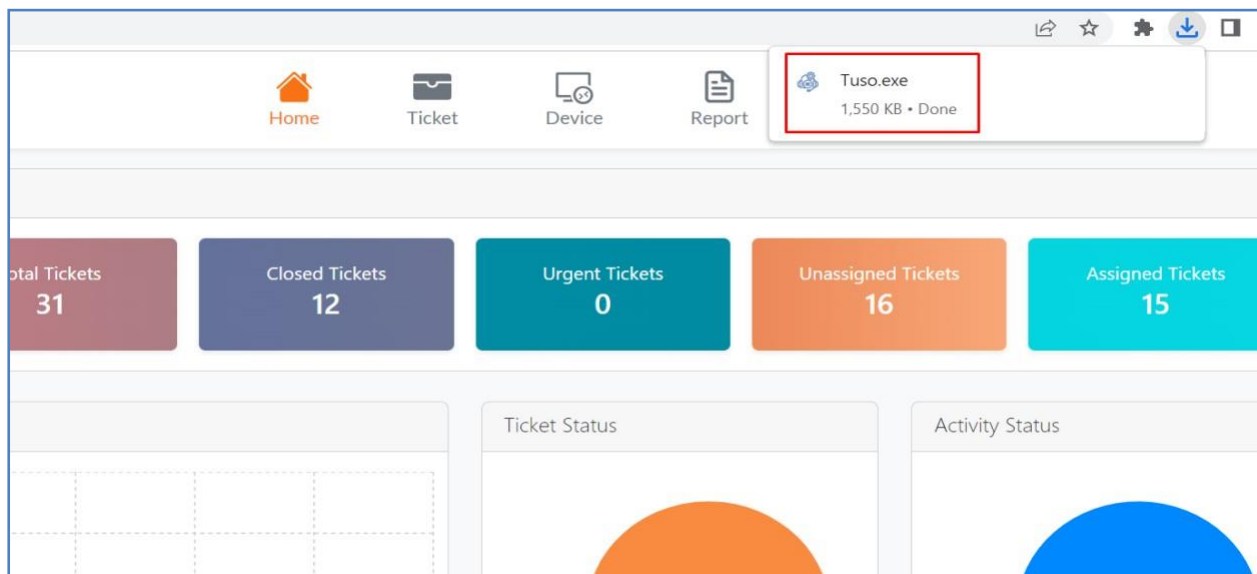


Fig 1.4: Tuso.exe file.

- The file will be found in the system folder – “Downloads”.

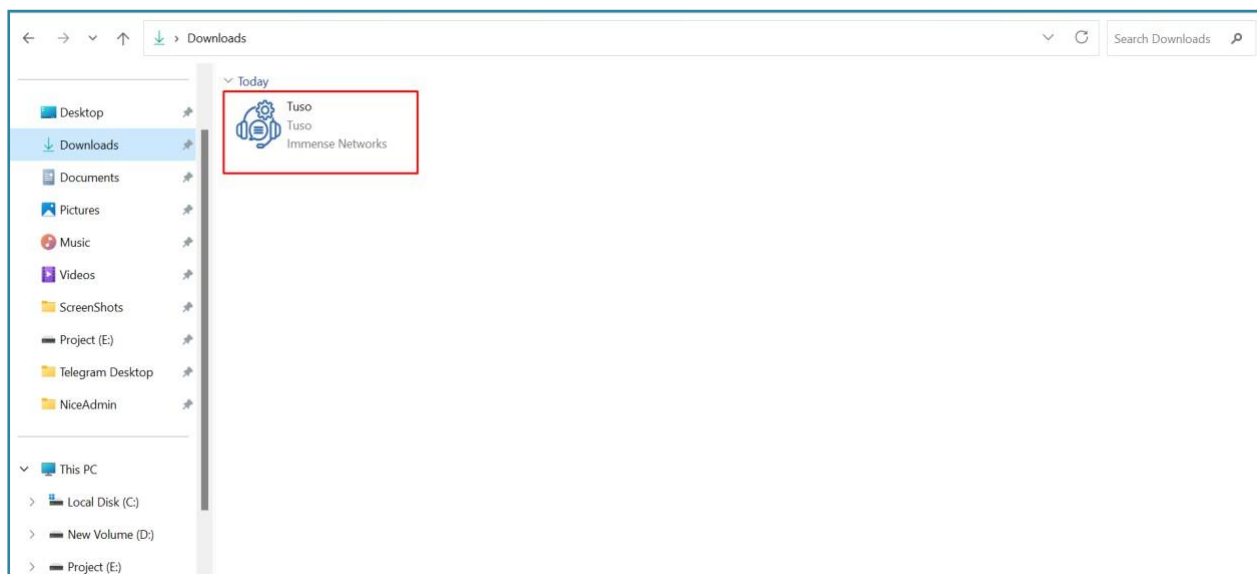


Fig 1.5: System folder “Downloads.”

- Select the file then right-click and select – “Run as administrator.”

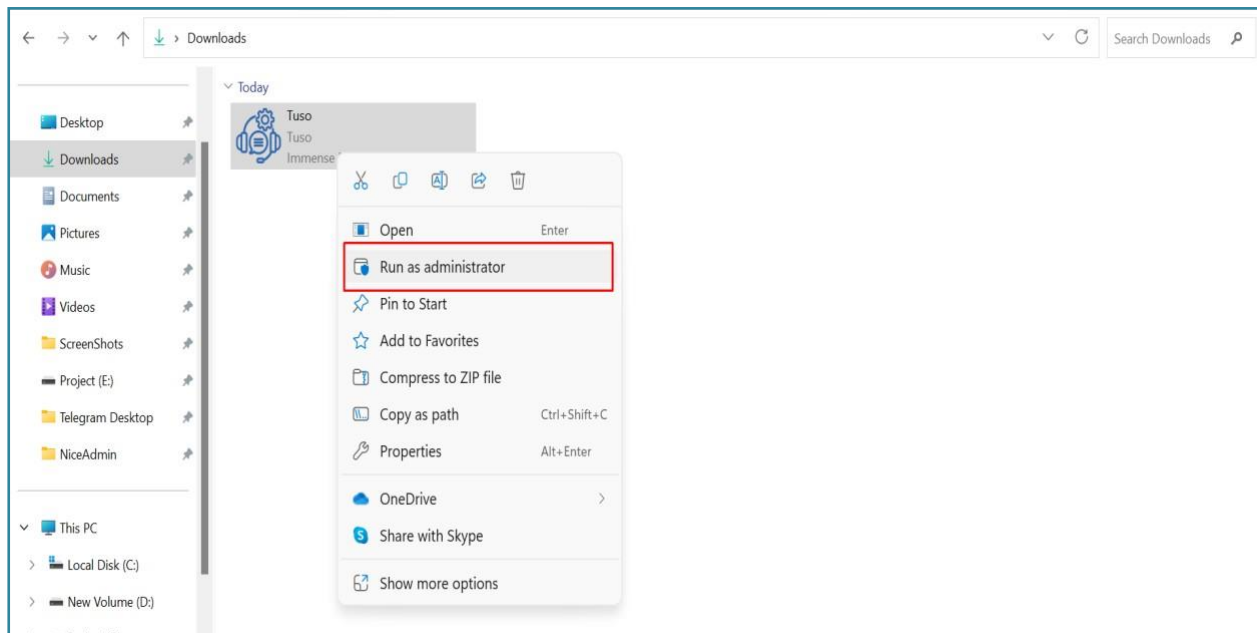


Fig 1.6: Windows Agent installation process.

- Then click on “More info.”

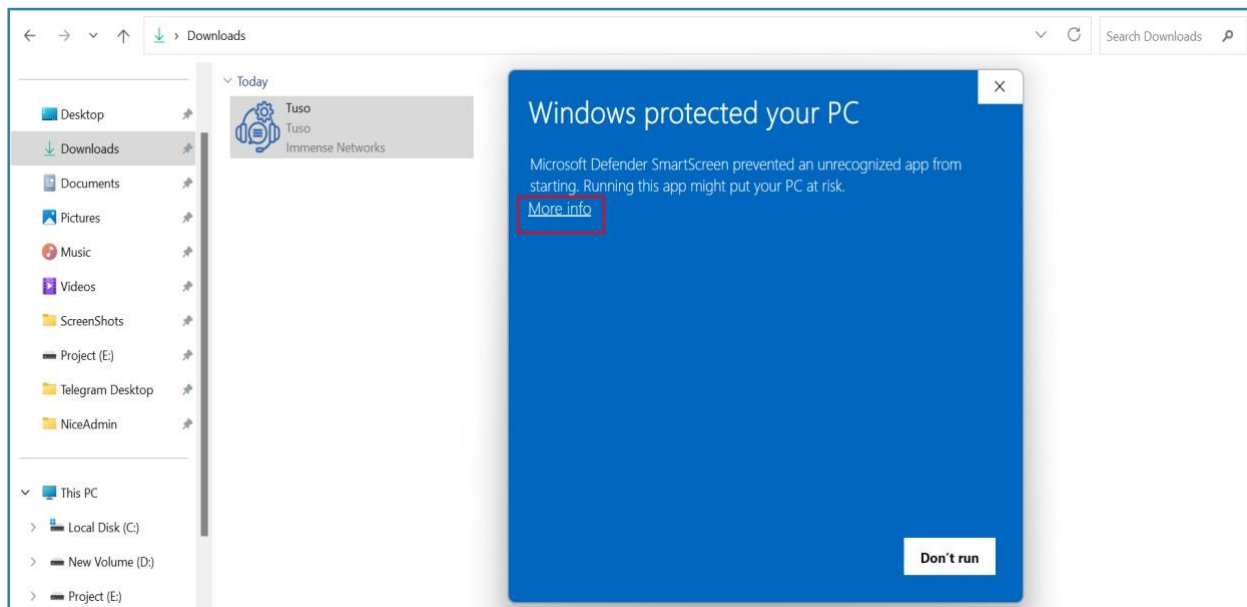


Fig 1.7: Windows Agent installation process.

- Next, click on the “Run anyway” button.

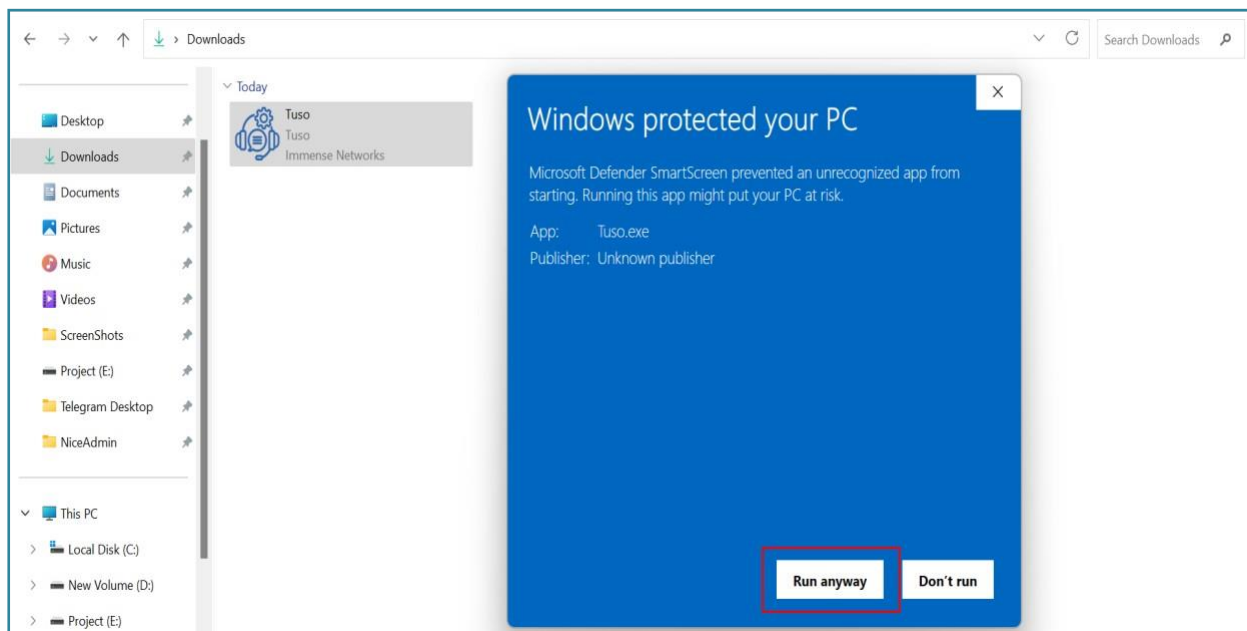


Fig 1.8: Windows Agent installation process.

- Click on the “Yes” button from the User Account Control dialogue box.

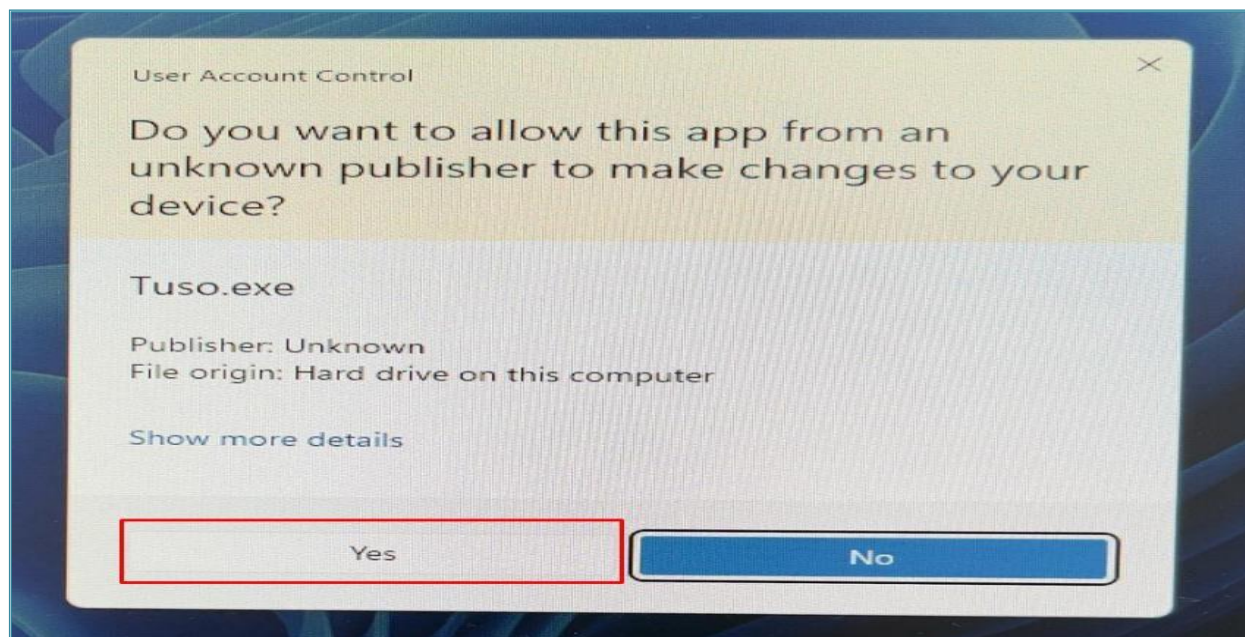


Fig 1.9: Windows Agent installation process.

- Provide Username and Password and then click on the “Sign in” button.

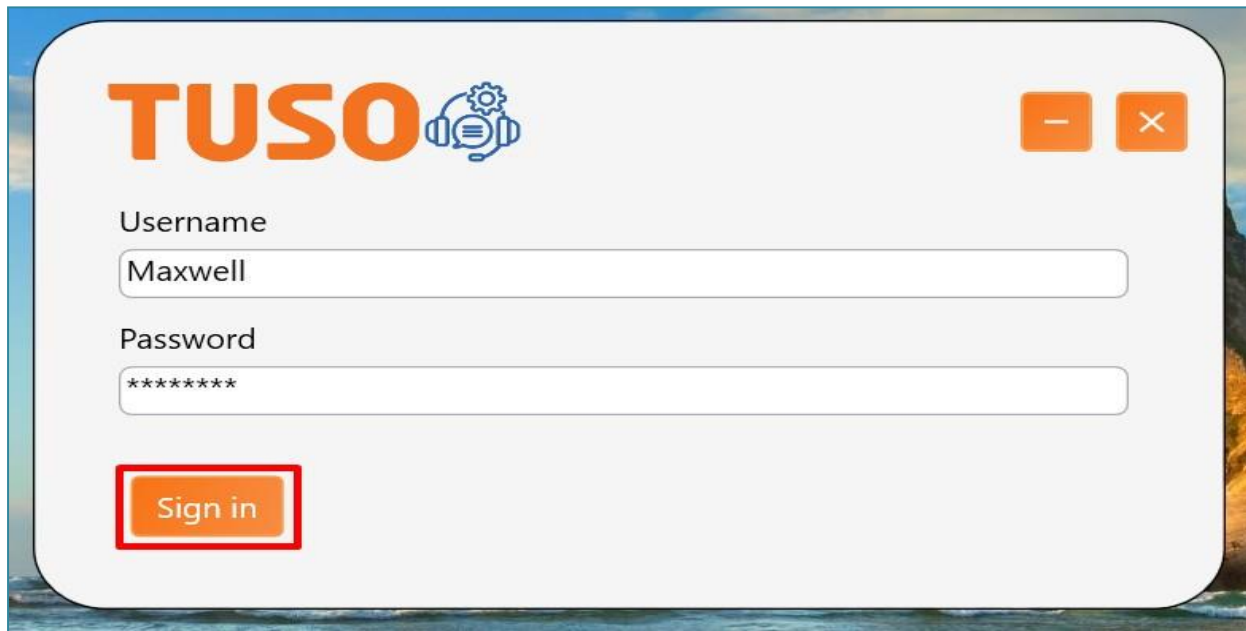


Fig 1.10: Windows Agent installation process.

- A message will appear indicating that the app is installing.

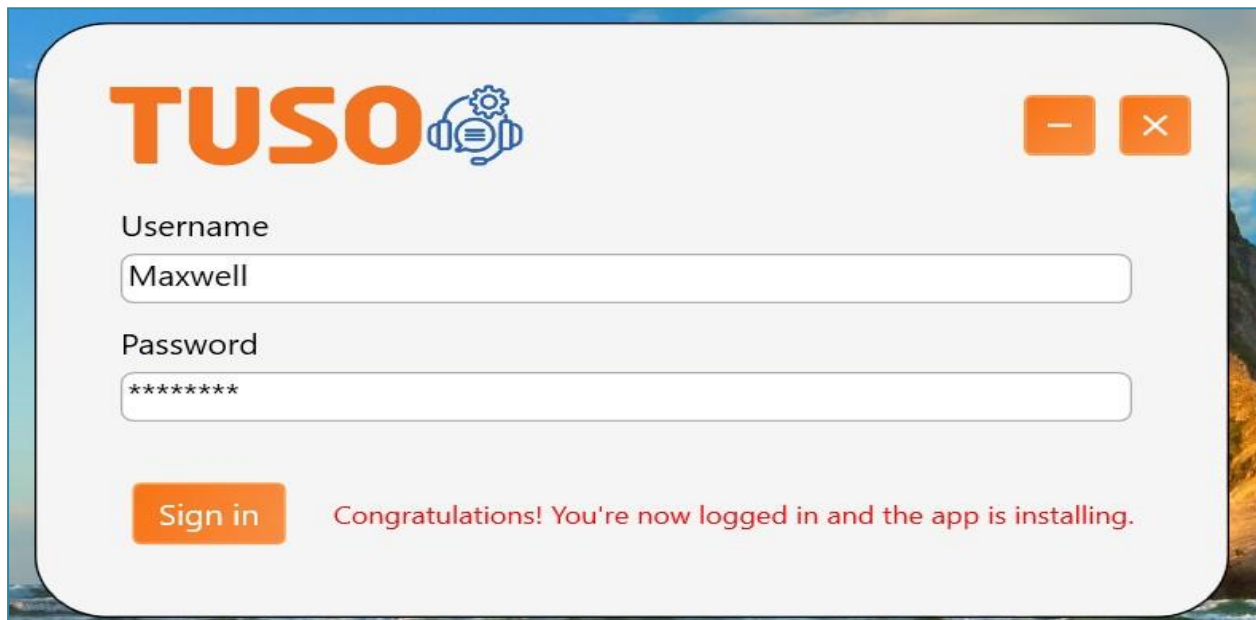


Fig 1.11: Windows Agent installation process.

- When the installation is completed, a message will appear notifying the user that the installation of the Windows Agent is successful.

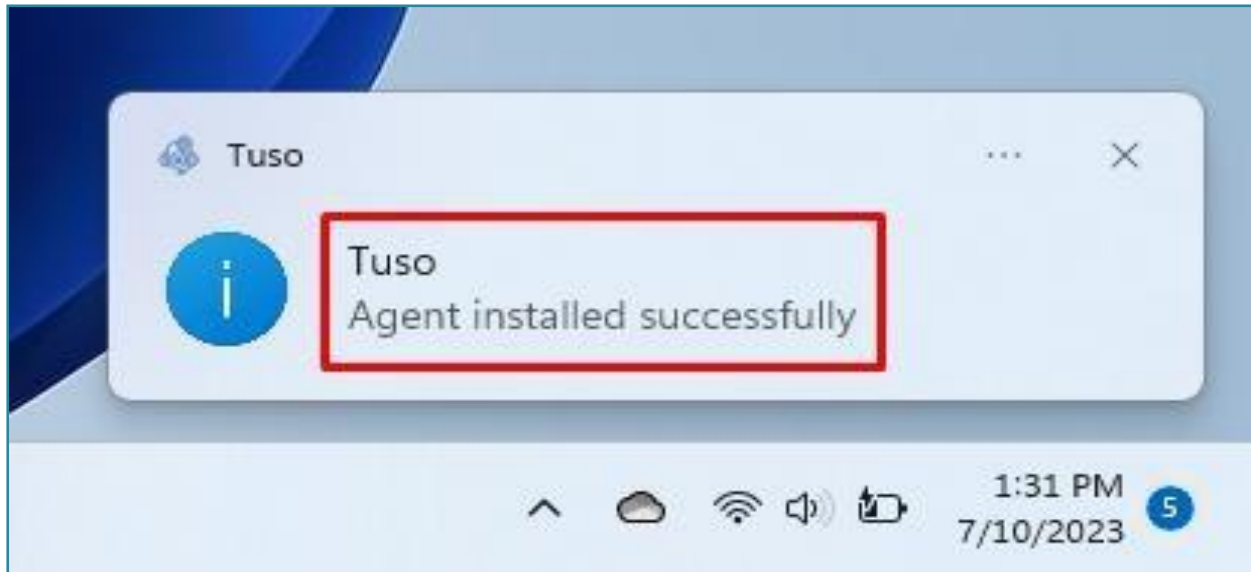


Fig 1.12: Windows Agent installation process.