TUSO

IT Service Management

Linux Agent Installation Manual

IHM Southern Africa

1. Linux Agent Installation

- Linux Agent Installation.

1.1 Linux Agent Installation

The process of installation of the Linux Agent is very easy, and to install the Linux Agent follow these step-by-step instructions given below:

- To download the Desktop Agent, click on the **"User Dropdown Menu."**
- From the dropdown menu click on the **"Linux Agent."**
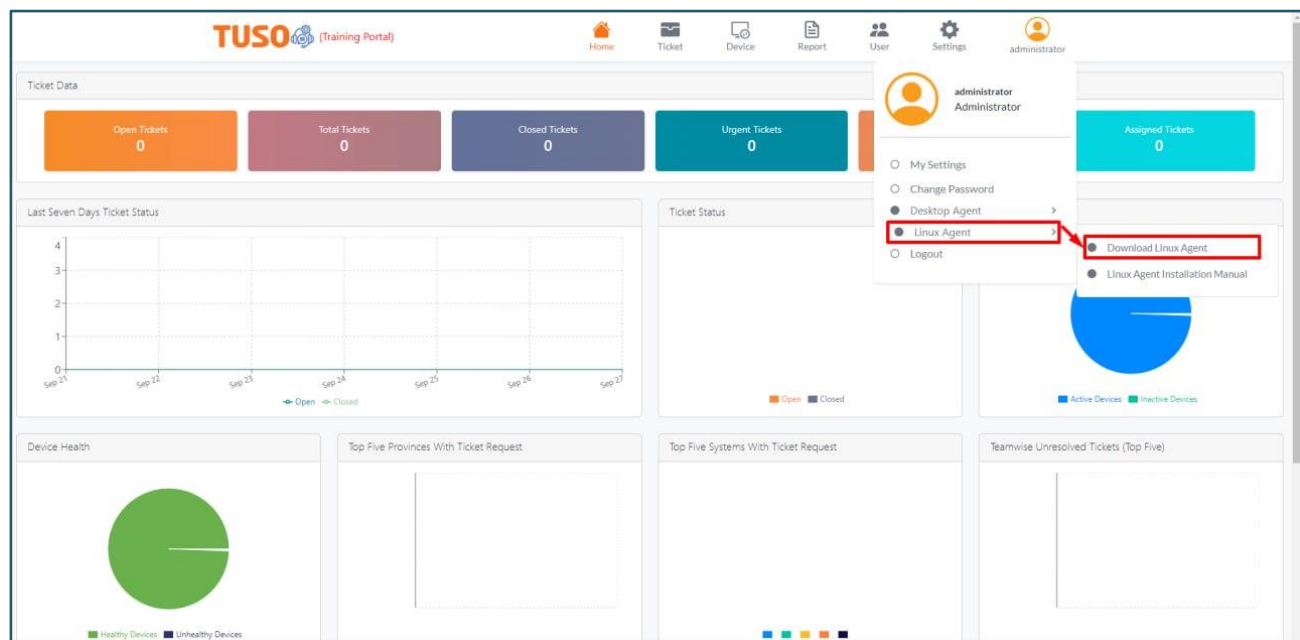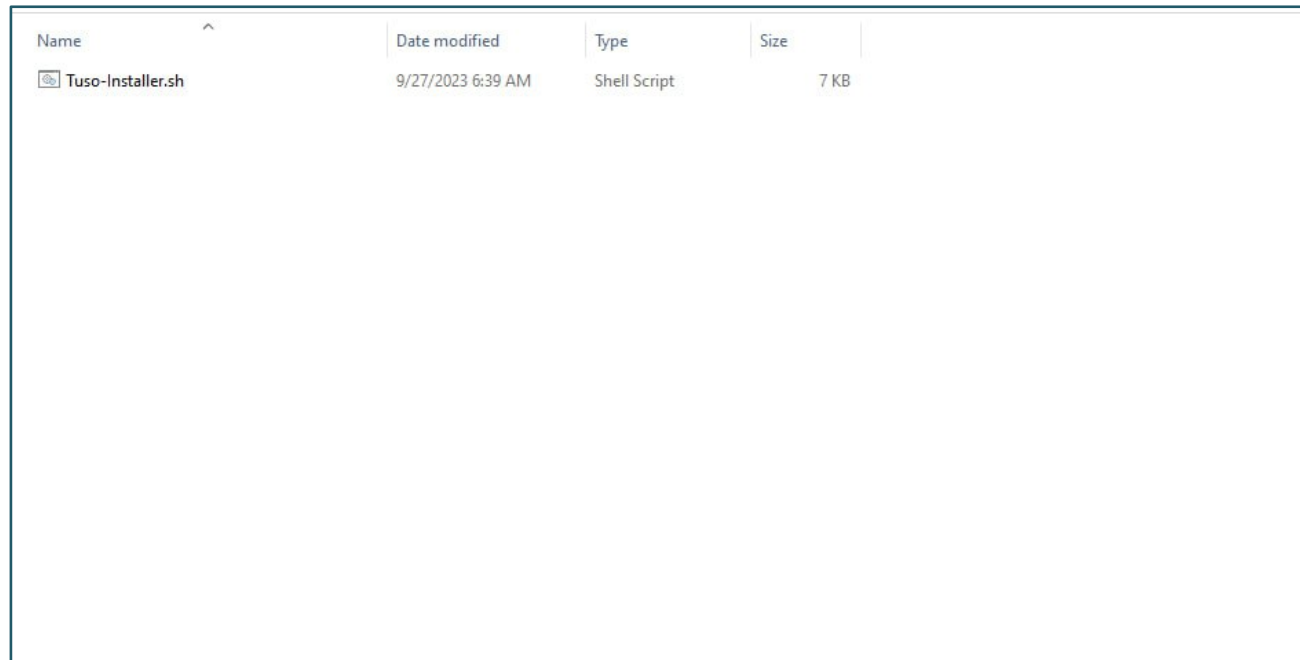- Now from the sub menu click on the **"Download Linux Agent Installer"**.

Fig 1.1: Download Linux Installer file.

- The downloaded file will be found in the system folder – "Downloads".

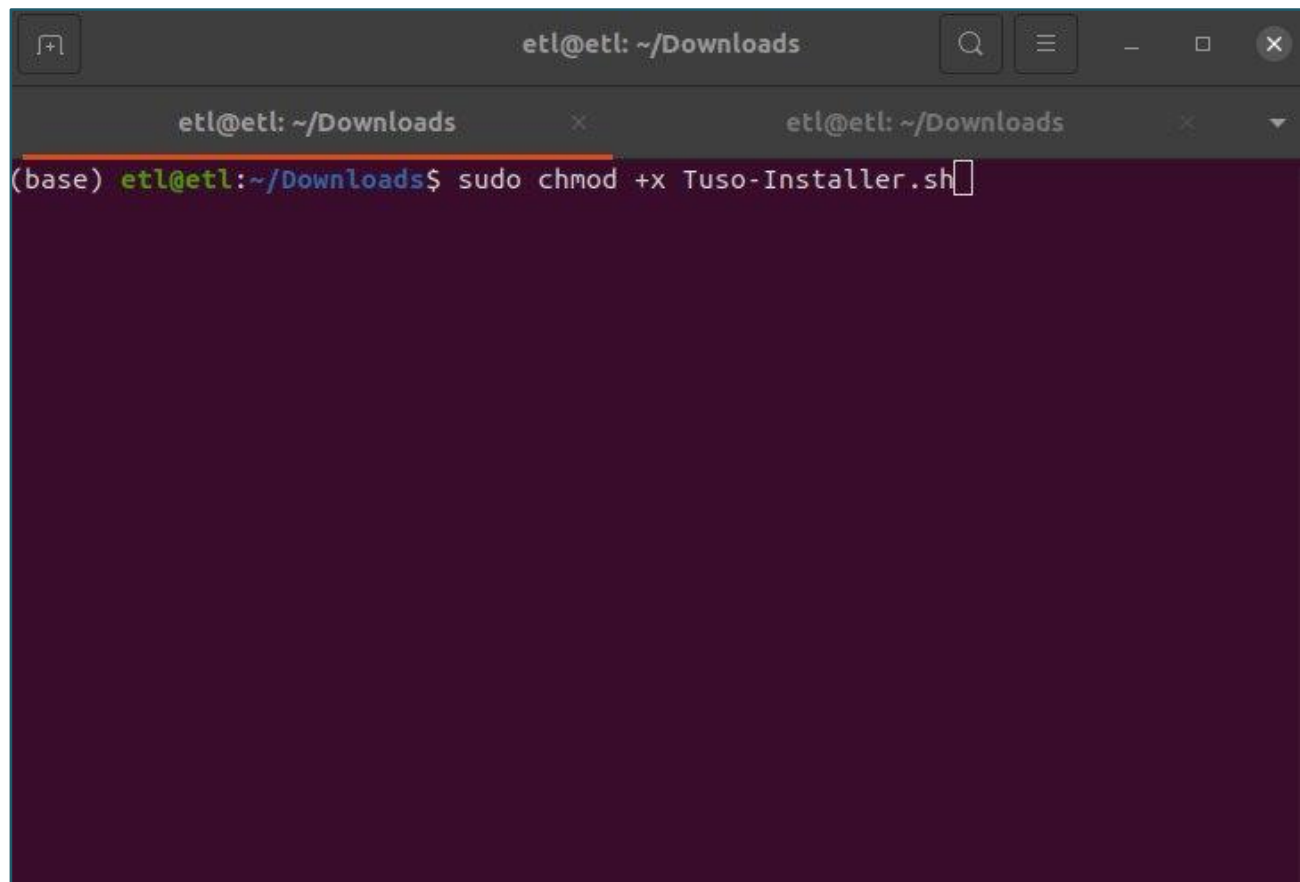| Name	Date modified	Type	Size
Tuso-Installer.sh	9/27/2023 6:39 AM	Shell Script	7 KB

Fig 1.3: System folder "Downloads."
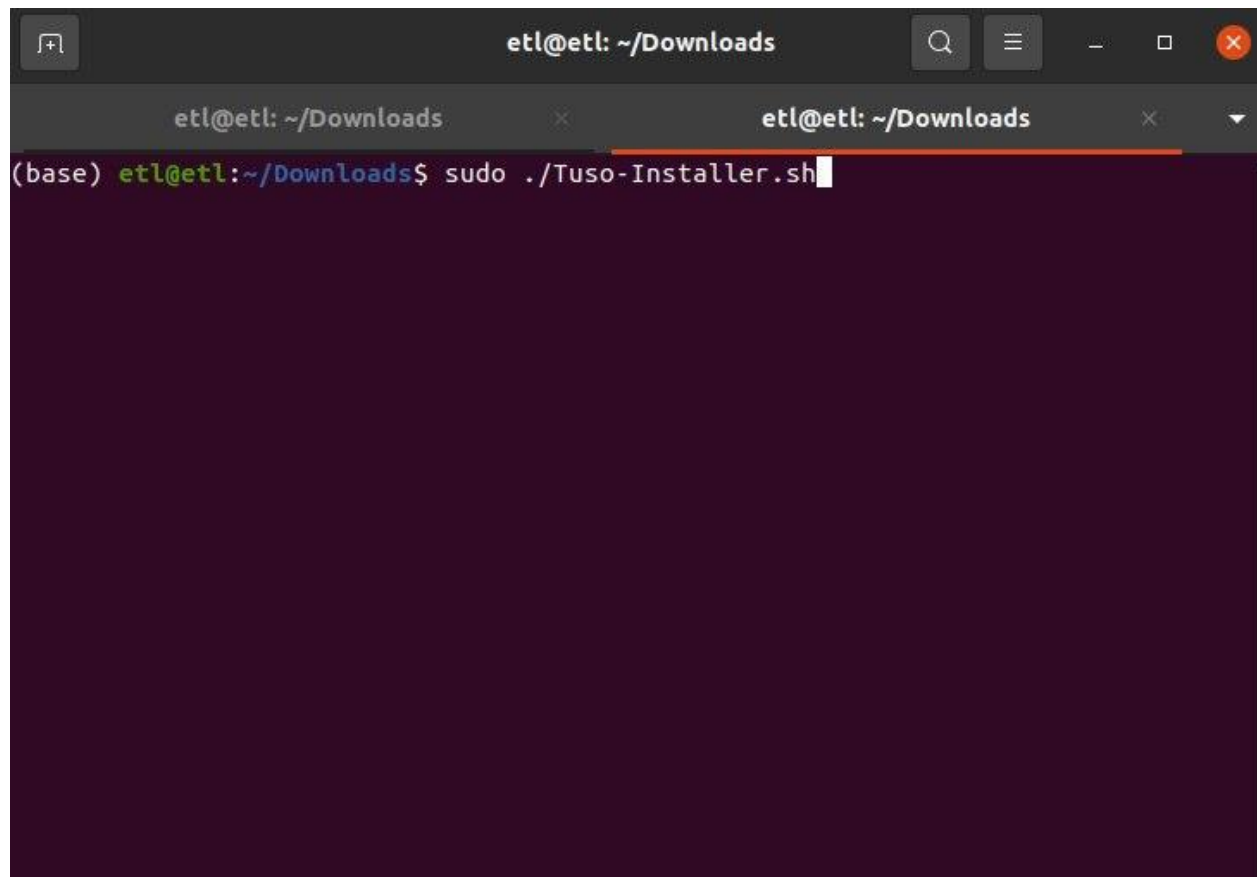
- Now Open the Ubuntu Terminal to run the file by commanding - **sudo chmod +x Tuso-Installer.sh**

Fig 1.4: Linux Agent installation process.
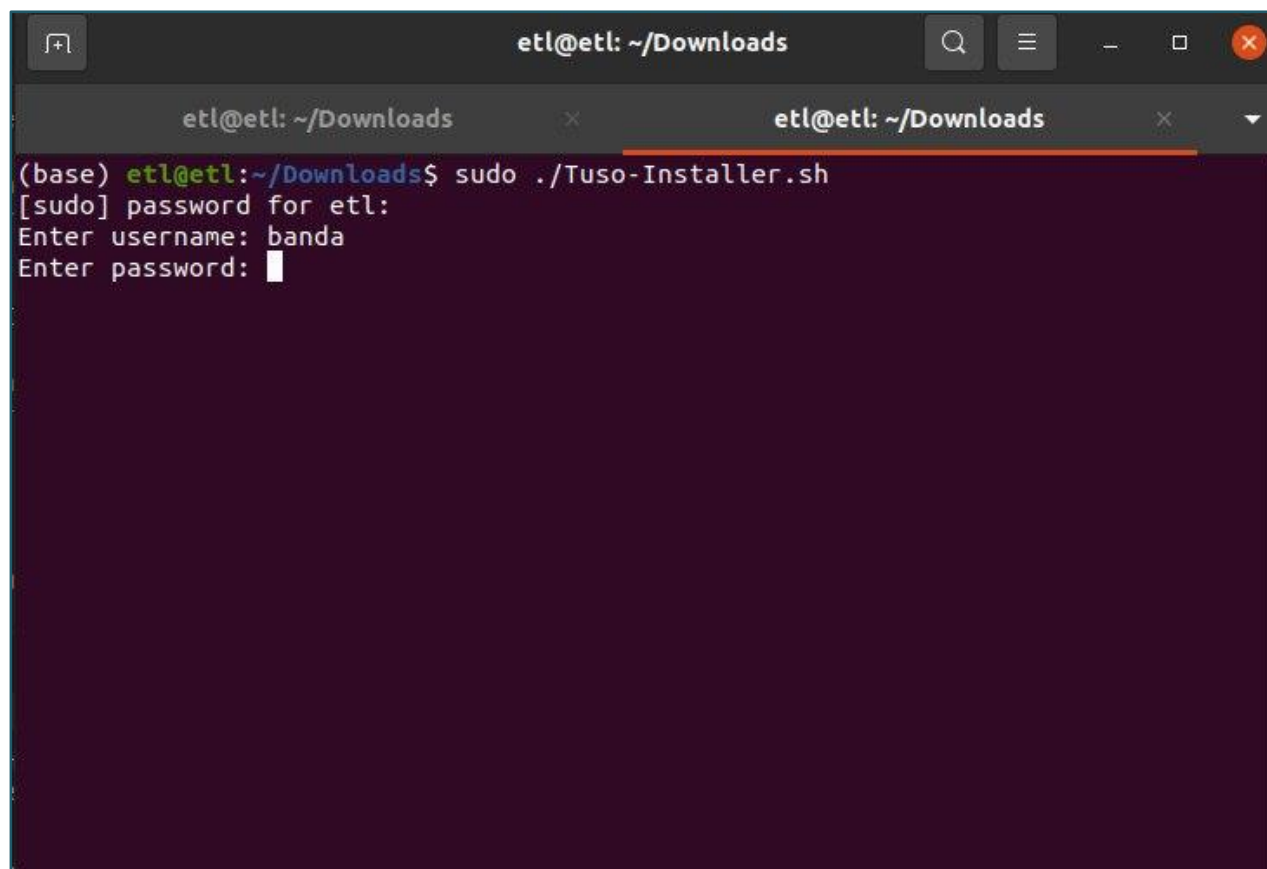
- Then use this command to install the Linux Agent in your device - **sudo ./Tuso-Installer.sh**

Fig 1.5: Linux Agent installation process.

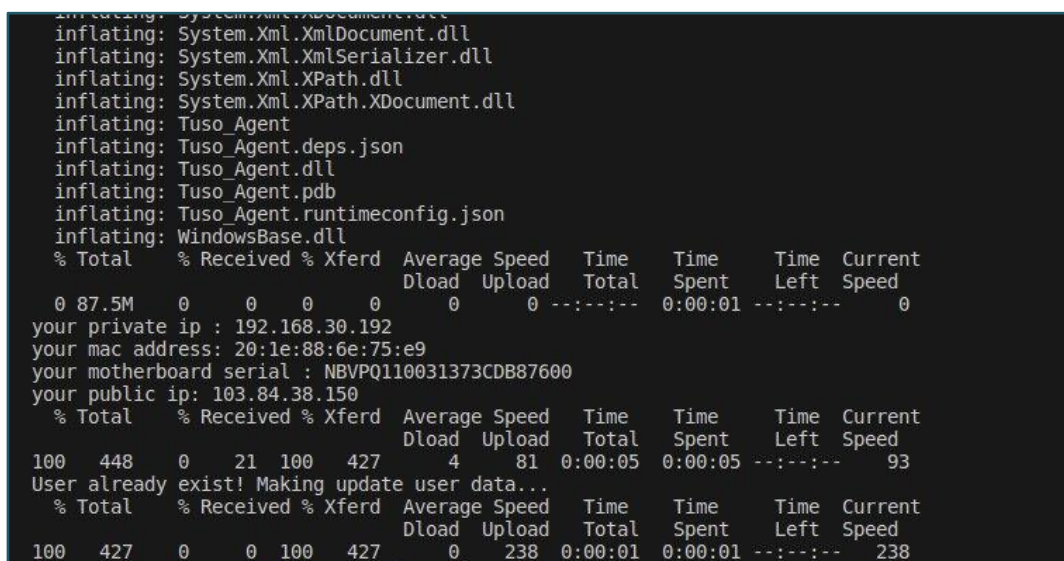- Now provide the Username & Password associated with the TUSO user account.


```
(base) etl@etl:~/Downloads$ sudo ./Tuso-Installer.sh
[sudo] password for etl:
Enter username: banda
Enter password: █
```

Fig 1.6: Linux Agent installation process.

- When the installation is completed, a message will appear notifying the user that the installation of the Linux Agent is successful.


```
inflating: System.Xml.XmlDocument.dll
inflating: System.Xml.XmlSerializer.dll
inflating: System.Xml.XPath.dll
inflating: System.Xml.XPath.XDocument.dll
inflating: Tuso_Agent
inflating: Tuso_Agent.deps.json
inflating: Tuso_Agent.dll
inflating: Tuso_Agent.pdb
inflating: Tuso_Agent.runtimeconfig.json
inflating: WindowsBase.dll
  % Total    % Received % Xferd  Average Speed   Time    Time     Time  Current
                                 Dload  Upload   Total   Spent    Left  Speed
  0 87.5M    0     0    0     0      0      0 --:--:--  0:00:01 --:--:--     0
your private ip : 192.168.30.192
your mac address: 20:1e:88:6e:75:e9
your motherboard serial : NBVPQ110031373CDB87600
your public ip: 103.84.38.150
  % Total    % Received % Xferd  Average Speed   Time    Time     Time  Current
                                 Dload  Upload   Total   Spent    Left  Speed
100   448    0    21  100   427      4     81  0:00:05  0:00:05 --:--:--    93
User already exist! Making update user data...
  % Total    % Received % Xferd  Average Speed   Time    Time     Time  Current
                                 Dload  Upload   Total   Spent    Left  Speed
100   427    0     0  100   427      0    238  0:00:01  0:00:01 --:--:--   238
```

Fig 1.7: Linux Agent installation process.