

### **QuintoAndar: The platform for housing**

#### **Overview**

- QuintoAndar facilitates the rental process from start to finish: search, transaction, and rental management all in a modern app.
- Tenants enjoy a seamless experience without the friction of a costly guarantee, and landlords benefit from higher liquidity, more income, and the best guarantee on the market all for the same price

#### **Key metrics**

- Over 25,000 rentals under management and 12,000 available for rent
- Over 8,000 new rentals added in Q1 2019, up 4x YoY
- Annual run-rate GMV of R\$700mm and revenue of R\$101.4mm, growing 3.1x
- Over 4x LTV/CAC and 70% gross margin in Q1 2019
- Rapidly launching new cities, expanded to 9 markets in 2018
- Product centric culture with over 200 employees in product/eng



### World-class team with strong product-driven culture

Gabriel Braga



STANFORD BUSINESS

Search Fund

André Penha



STANFORD: BUSINESS





Thiago Tourinho



STANFORDS BUSINESS





McKinsey & Company

Dave Sherry



STANFORD BUSINESS





McKinsey & Company













# Born to solve a huge pain point:

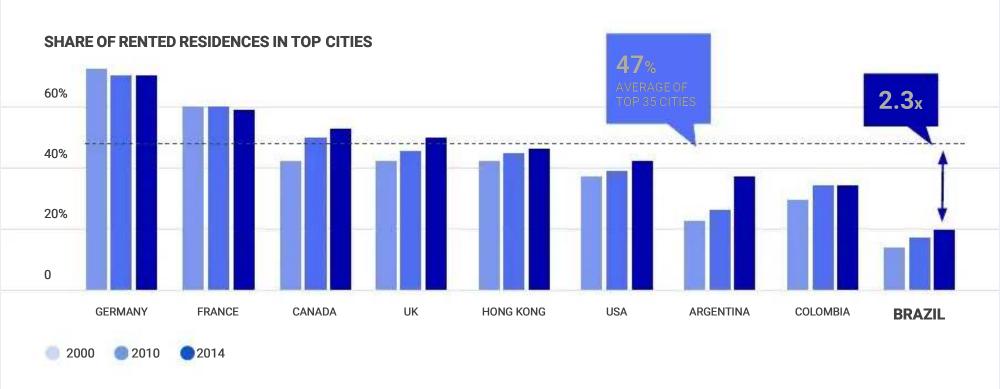
Everyone needs to live somewhere, and now more and more people prefer *housing as a service*...

...but renting is a hassle.

### Rental market in Brazil is massive...



### ...and has the potential to be significantly larger.



### However, the current rental experience is disjointed and expensive

#### Search







### Tenant duplicated listings across lots of sites

Search starts online but quickly moves offline

Poor quality, misleading

#### Landlord

Wasted time with tons of brokers seeing to

represent property on a non-exclusive basis

#### Visit

Offline Agents



### Westry with full that of single broker

Inaccurate listings lead to wrong visitors, meaning longer vacancies

#### Transaction

Offline Agents



#### Game of telephone as broker plays intermediary while trying to force a deal to secure the unit

Brokers charge first month's rent

#### Guarantee







#### Manage

Offline Agents



#### Expansive avoitorise

- + Three-month deposit
- + Guarantor
- + Insurance

Extended vacancies as many tenants cannot meet or afford the quarantee requirements

Distracted and unreliable broker that acts as a frustrating intermediary

Brokers charge landlords 8-10% of monthly rent

### QuintoAndar solves this with a seamless solution, from start to finish

#### Search



Tenant profesisting verified by photographers.

Search 100% self-service

Landlord

Professional photos capture apartment

accurately avoiding disappointed visitors

#### **Visit**



anstantey dank trinit on line

... and visit with reviewed, independent agents.

Fewer wasted visits

Shorter vacancies

#### **Transaction**



Direct negotiation with landlord inside the app.

Fast closing with online credit analysis and digital contracts.

Same price as brokers (first month's rent)

#### Guarantee



Tenants don't need to provide any type of security, the guarantee is free

... but landlords get best form of protection

Savings on guarantee translate to higher rents

#### Manage



Pleasant rental experience:

- + caring support
- + assistance for repairs
- + fair intermediary
- + centralized billing

Same or lower price than brokers at 7-8% of

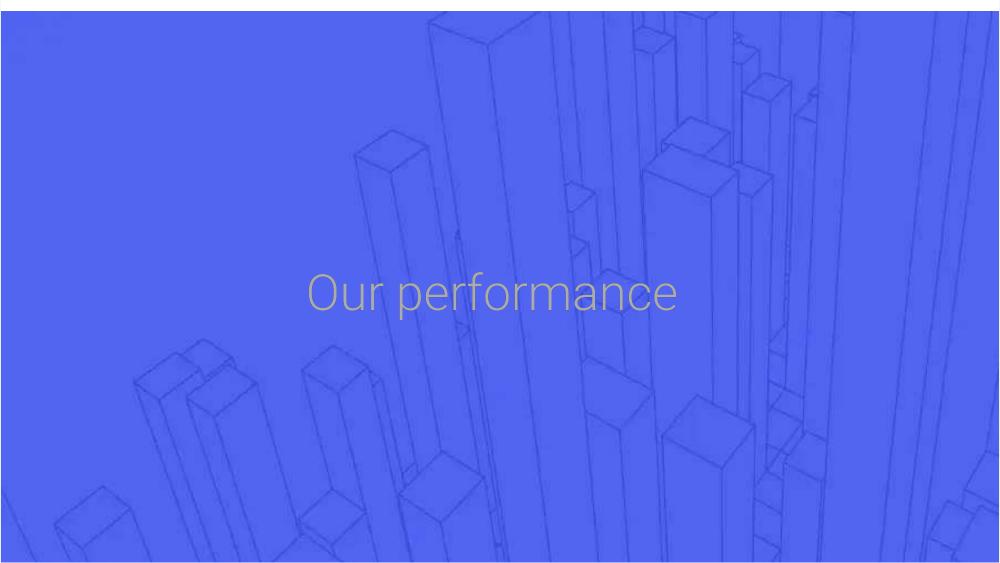
monthly rent

### ...raising the bar on the security for landlords...

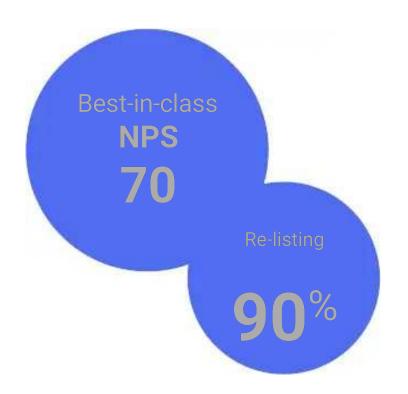
#### **Traditional Market QuintoAndar** 3 months **QuintoAndar** Rental Guarantor deposit insurance Guarantee Difficult to find Liquidity Incredibly **Tenant** Free as requirements constrained by expensive (15% of friction are high upfront payment rent per year) No delays **Impacts** ~6 month rent Delinquency 2 months cash 100% rental coverage for delay until jury above 3 months flow delay until until actual eviction Landlord insurance kicks in enforces rent quarantor to pay + R\$1mm damage coverage per property

### ...for a lower total transaction cost.

Assuming 24 months from date of listing	Status-quo	QuintoAndar	
Cost of vacancy:	11.8% ~2 months	<b>5.9%</b> ~1 month	
Brokerage fee:	<b>4.2%</b> 100% first rent	4.2% 100% first rent	
Management fee:	~9% of mentally rent	~7% o <b>7 m3nt</b> ffly rent	
Total transaction cost:	23.9%	17.4%	



### It all starts with very happy customers...





#### Rita A.

FEB 2018 - Facebook

My apartment was empty for almost an year until a friend recommend QuintoAndar. We found a tenant in less than a month!

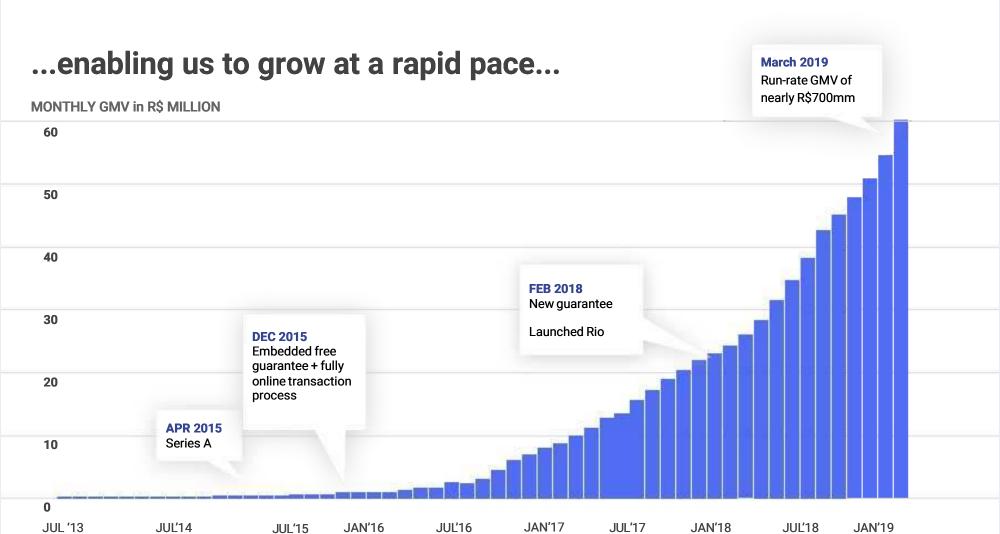


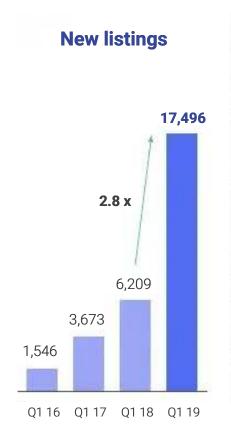
#### Luciana M.

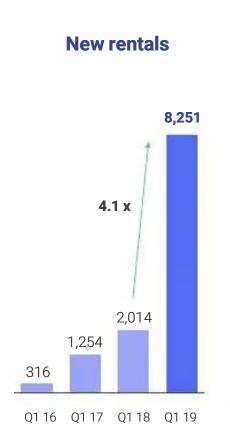
JUNE 2018 - Google Review

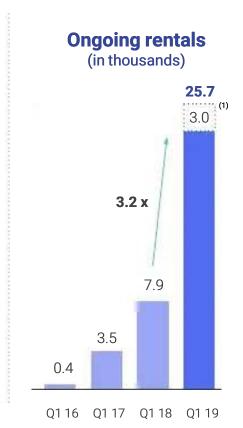
I moved from Rio to São Paulo and needed to rent an apartment without having a cosigner or rent insurance and it was only possible with QuintoAndar. Nice apartments, good prices, transparency and nice agents allowed me to solve

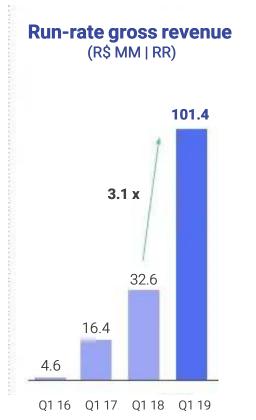
agents allowed me to solve everything in less than 10 days.







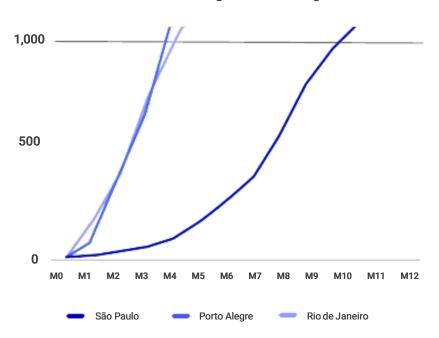




## ..with new cities ramping even faster than São Paulo

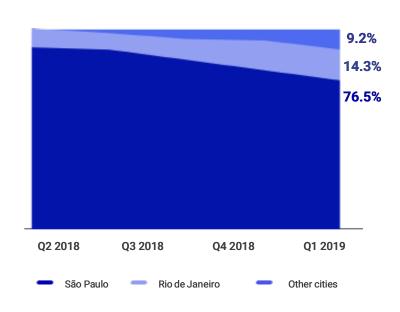
### SHOULD STATE TO SHOULD SHOULD

#### Cumulative listings since launching



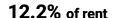
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#### **New Rentals Evolution**



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### We earn a significant margin from the fees we charge landlords...



1.1% of rent Rev Share - 0.8% of rent

Sales Tax

**Rental Operations** 1.8% of rent

> Guarantee 1.3% of rent

> > **Pre-rental Operations** 1.5% of rent

Marketing for Demand 1.5% of rent

**Gross Revenue** Revenue share

and Taxes

COGS

Sales and Marketing for Demand

Contribution Margin

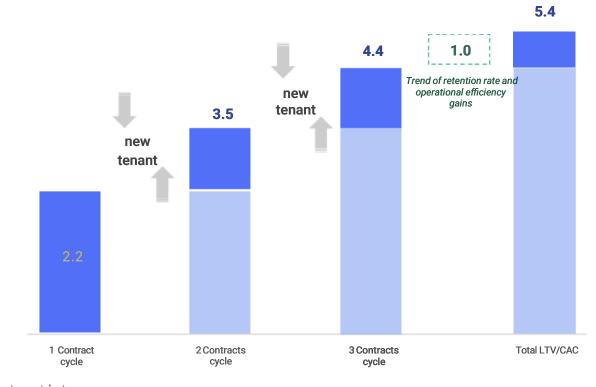
### ...leading to very profitable property acquisition

### First Contract Unit Economics

(As a % of GMV)

### LTV/CAC 2.2x 4.0% 1.9% Supply Contribution Acquisition Cost Margin

#### LTV/CAC Evolution of a Rental Property<sup>(1)</sup>



# Revenue streams that combine the power of recurring SaaS with the upfront payment of a marketplace

New cycle every

time the tenant

changes

Upfront brokerage

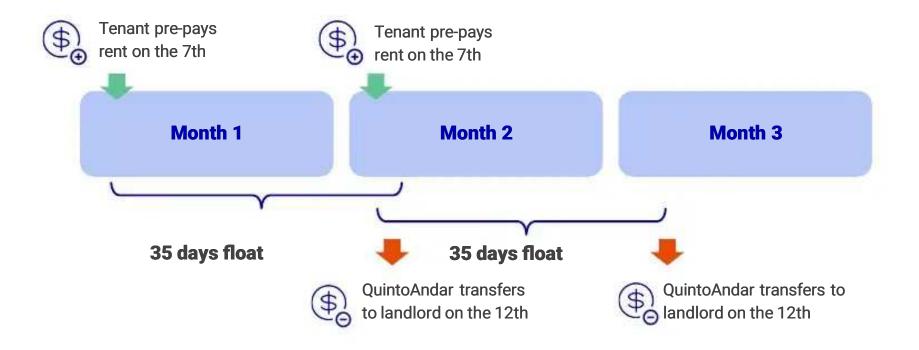
fee covers CAC

Recurring

management fee



### Incredible working capital dynamics



Note: According to current rental regulation: (a) if the tenant provides a rent guarantee he pays the rent in the end of the month; or (b) if the tenant does not provide a rent guarantee, he can be charged upfront (ie: in the beginning of the month). The market practice is post-paid rent (ie: model "A"), but since QuintoAndar eliminates the need of guarantees from tenants, we are allowed to charge rent upfront but only transfer to the landlords in beginning of the following month (as they're used to get paid)

### Hard to replicate: Best guarantee at no cost

#### **Guarantee cost evolution**



#### QuintoAndar's guarantee strategic advantages:

#### Better Underwriting:

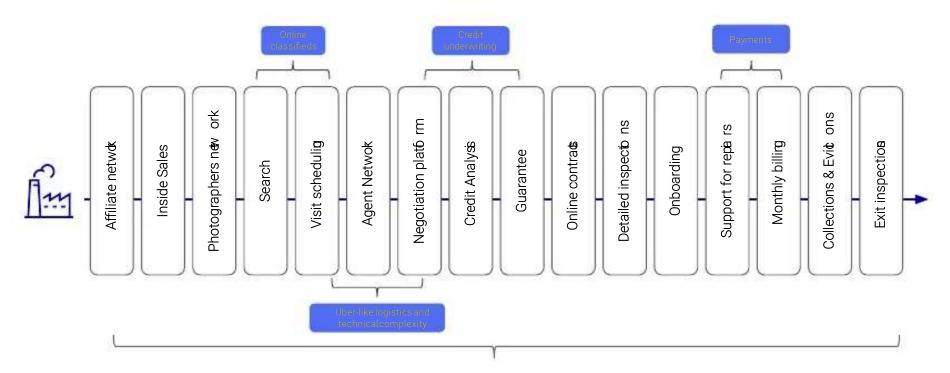
- Scoring enhanced by proprietary data from tenant behavior before (and during) application process, including units
   visited, data entry patterns, and search timeline
- Ability to match tenant risk level with the liquidity of units. Enforcing hot properties to only have best tenants vs higher risk at slower rentals

### Better loss prevention:

- Because we charge rent in advance, we know earlier than any insurance provider when tenants are delaying payment.
- As both the property manager and guarantee provider, we are able to proactively manage out tenants that are unable to pay

### Hard to replicate: Easy to use, end-to-end solution

Amazing customer experience requires intricate technology to deal with complex end-to-end operations



**Great products require a great factory. The only genuinely tech-driven company in the space.**Easy to say, hard to do. *Shaper* Culture (not follower) with proven ability to deliver amazing tech and CX.

Easy to say, hard to do. Shaper Culture (not follower) with proven ability to deliver amazing tech and CX. 200+ team of world-class engineers, data scientists, and designers.

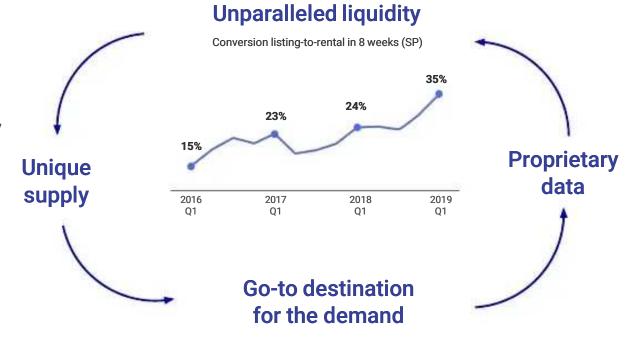
### Hard to replicate: Uniquely powerful network-effects

Very fragmented supply and absence of MLS reinforces bargain power of the platform.

**Heterogeneous inventory** and Exclusive Listings increases the cost of switching from the dominant platform.

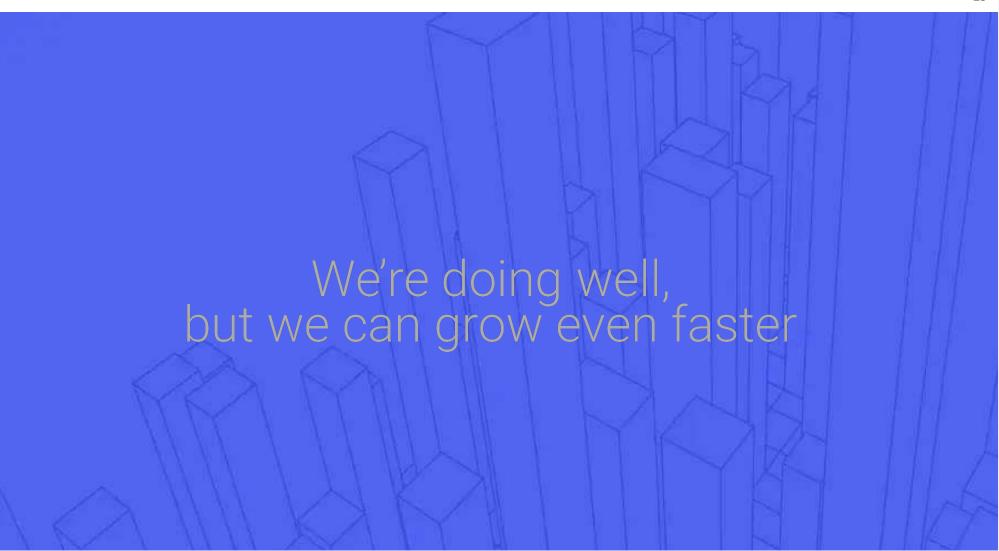
#### **Certified branded rentals** further reinforce the attractiveness and exclusiveness of our

inventory strengthening such dynamics.



Uniquely granular data combined with AI on pricing provides for better returns.

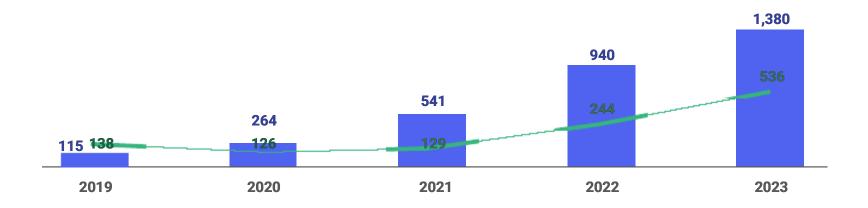
**Smarter credit decisions** allow us to balance liquidity with lowest costs due to scale of proprietary data pool



### The company is self sustainable on the current plan...

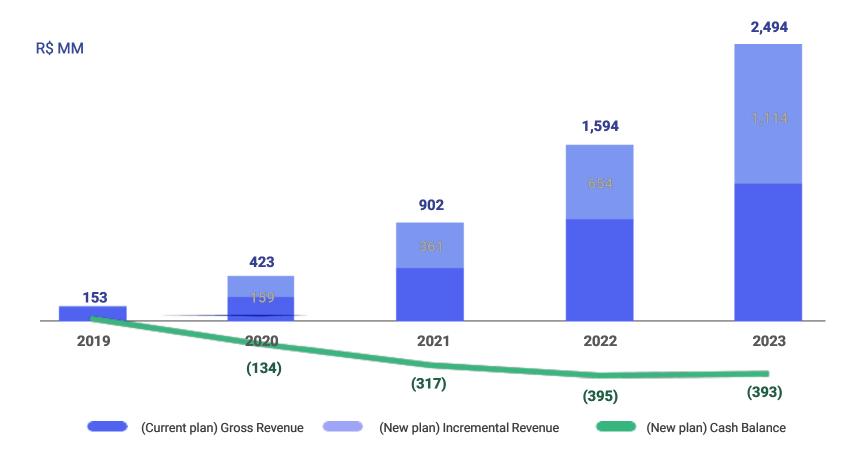
(Current plan) Gross Revenue

R\$ MM



(Current plan) Cash Balance

### ... but with additional capital we can reach R\$2.5B in topline in 2023



### Levers to accelerate current business in Brazil

- Propel acquisition
- Channel expansion
- 3 Originals
- "Own" the supply



#### PROPEL ACQUISITION

### More aggressive market share acquisition



Aggressive PR and advertising campaign focused on QuintoAndar's mission to make rent easier for tenants and more profitable for landlords

Company has never invested in brand before, but the time is right now for a mass market message that establishes QuintoAndar as **the** 

destination for rentals



## Spend more to acquire supply

Given the size of the

opportunity and the potential for the winner to take a significant share, it's worthwhile, in the short-term, to lower our unit economic targets to reach scale

Target LTV/CAC of 1x on first contract rather than 2x+



#### **Increase liquidity**

Incentivize agents based on conversion rates and rented units to align interests

Experiment with underwriting guidelines to increase approval rates, especially on stranded properties. Current loss rates are leaving money on the table

Leverage our data to provide more refined pricing

recommendation to

#### CHANNEL EXPANSION

### **Transform competing brokers into allies**



#### **Affiliates**

We have built a network of

thousand siefingents and donning aligh local density.



#### **Affiliates Pro**

Instead of competing, small brokers

will he able to either refer properties exchange for a fee.



#### **Affiliate Prime (B2B)**

Exclusive partnerships with large

share. We also secure future market-share by acquiring brokers existing portfolio and gradually migrating the properties to our platform as leases end.

ORIGINALS

### Ultimate rental experience in exclusive branded listings



We know what matters

**FOR TENANTS** 

Smart algorithms backed by extensive data to predict what demand looks for

**FOR OWNERS** 

Renovation projects focused on features for yield: rent faster with optimal price



Exclusive listings with unique set of features and design

No execution headaches.

End-to-end process with contractors and suppliers managed by QuintoAndar.



Enables a lifestyle that amplifies the rental opportunity.

No upfront costs.

QuintoAndar deducts product cost in installments once the unit is rented.

PLATFORM DOMINANCE

### Leverage data to own the supply and drive liquidity



#### STEP 1:

Leverage our extensive market data set to identify hot or underpriced properties

#### STEP 2:

Instantly offer to rent from Landlord securing property from market right away

#### **STEP 3:**

Sublet to final tenant with Dynamic Pricing driven by Al

### Renting is a hassle in most places.

We will target the largest and messiest cities, not limited to Latam.



### Our vision is to build

### THE PLATFORM FOR HOUSING



# Besides being a great business by itself, rentals are the best foundation for the entire platform

# **Strategic sourcing**

- Long-tail Affiliates: massive network with >100K members referring >40k leads per month for rentals only
  - our agents do millions of visits which are unique opportunities
  - to source fresh inventory
- Exclusive Affiliate Brokers leverages local credibility and eliminates competition.
- Large Ongoing Portfolio insight on future sellers & buyers

# The frequent destination

- Higher turnover leads to more frequent interactions with both sellers and buyers
- Ongoing trusted relationship with owners and residents

# Forced to be super efficient

- Despite larger revenue pool, rental transactions are neglected by current players due to lower ticket, high friction, super fast turnover.
- We've built a platform and a cost structure that works for low-ticket rental transactions. It's easier for us to move upstream than the other way around.

### Replicate our impact on housing to become

### FATFORM FOR SMALL COMMERCIAL REAL

### **Sourcing**

Synergies

- Current landlords, affiliates, and partner brokers also own or work with small commercial real estate and constantly demand us for a solution
- Supply is also very fragmented with even higher liquidity issues



Synergies

- Searching and visiting fragmented inventory with huge asymmetry of information is equally hard and inefficient
- Higher density of inventory and higher average ticket could make our agents more productive and reduce cost of renting
- Weak competition: served by same small mom & pop brokers and neglected by online classifieds and large brokers such as CBRE and

0....

#### **Transaction**

Synergies

 Similar pain with quarantees



### It's a R\$100B+ market opportunity

	For Rent (BR)	For Sale (BR)	ADD-ONs (BR)	CRE (BR)	INTERNATIONAL
ТАМ	R\$40B <sup>(1)</sup>	R\$30B <sup>(1)</sup> 1% of total GMV (for sale + for rent)  20% residential		R\$50B+	
SAM R\$17B <sup>(1)</sup>		R\$10B <sup>(1)</sup>	R\$6B <sup>(1)</sup>	R\$6B <sup>(1)</sup>	КОООТ
% SHARE	50%	30%	30%	30%	•••
ENUE (R\$)	8B	3B	2B	<b>2</b> B	TBD



### Targeting R\$2.5B in revenue in 2023 in rentals in Brazil only

(R\$ in million, except otherwise stated)	2018	2019	2020	2021	2022	2023
New listings (#)	36,054	99,476	245,955	432,800	641,489	877,143
New rentals (#)	11,908	47,655	125,251	238,381	389,590	571,823
Ongoing rentals (#)	15,698	56,236	158,474	335,727	593,308	925,607
GMV	367	980	2,669	6,170	11,555	18,833
GROSS REVENUE	45	153	423	902	1,594	2,494
Yoy Growth		257%	277%	22396	77%	56%
Brokerage fee	24	94	247	470	763	1,118
Management fee & others	21	59	176	432	831	1,376
NET REVENUE	35	122	327	695	1,232	1,938
GROSS PROFIT	18	93	252	524	920	1,440
% of Net Revenue	51%	76%	77%	75%	75%	74%
Opex exc. Marketing	(58)	(189)	(340)	(546)	(746)	(1,014)
EBITDA exc. Marketing	(40)	(96)	(87)	(22)	174	426
% of Net Revenue	-224%	-79%	-27%	-3%	10%	22%
Marketing expenses	(22)	(99)	(308)	(418)	(507)	(568)
EBITDA	(62)	(195)	(395)	(440)	(333)	(142)
% of Net Revenue	-175%	-152%	-121%	-63%	-27%	-796
Working Capital		84	182	257	255	144
FCF		(111)	(213)	(183)	(78)	2
% of Net Revenue		-91%	-65%	-26%	-6%	Q9i
Cash Balance	190	79	(134)	(317)	(395)	(393)

Appendix