



# CAPABILITY STATEMENT

Viatek Technology is committed to providing innovative IT solutions to keep you operating at your best and help your business grow. Established in 1984, we are proudly Australian owned and operated. Located in 20 offices across the eastern seaboard, our experienced team members are committed to delivering value through innovative solutions that drive business productivity and reduce operational costs.

Viatek is a services-based organisation with knowledge and technical experience covering all aspects of business technology. We take time to understand our customers' unique requirements and then design and build a solution that meets their needs.

## WHY CHOOSE VIATEK?

We take the cost and complexity out of managing your IT infrastructure by providing current, effective Cloud Solutions and Managed IT Services.

### CORE COMPETENCIES

#### • TECHNICAL SERVICES

- Service Desk Management
- EUC
- Server Management
- Networking Security
- Telephony
- IT Service Management
- Backup and Storage Printing
- Administration and support services
- Management Services
- Migration from on premise to cloud

#### • CLOUD SERVICES

- Private Cloud PaaS
- Public Cloud Office Productivity
- SAP Specialist Hosting
- Azure

#### • RESOURCE AUGMENTATION

- SAP and IT specialists
- 4000-member database
- 20 years' experience
- Right resource, right skills, right time.

#### • CONSULTING SERVICES

- Viatek SAP Managed Cloud
- SAP Hosting
- Application Management and Support
- SAP Project Management
- SAP Application Migrations
- SAP Basis Monitoring

### PAST PERFORMANCE

#### • GOODSTART EARLY LEARNING

Prime contractor - Implemented ECC6 on HANA, 500 users

#### • SAP

Hosting SAP services for Department of Education and Department of Industry

#### • DEPARTMENT OF FINANCE, DOF

ECC6 on HANA, Infrastructure and Managed Services, S4HANA Upgrade

### DIFFERENTIATORS

- 20 Delivery Locations across Australia
- Strong and well respected, industry savvy Executive Team
- Extensive Government Panel arrangements
- Ability to provide a single point of contact for all IT requirements with our wide range of partnerships.



Viatek Technology is an SAP accredited Systems Implementation Partner and is a locally certified SAP Hosting Partner.

**GIVE US A CALL TODAY**

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