

Goal : he tried to order little lemon on the website. and he wants to booking for reseave a table

User • Select Restaurant food

Expectations: • Ability to customize

- Enter adress and pay easly
- Booking Restaurant

Select & Customize Enter Website Details Pay Visit the home page and • Open Little Lemon Website • Add Number of diners • Fill the "reserve a table" Doing • Enter paymet details • Find where I can order food for delivery • Fill the user information tabs. Hmmm Can only see I want to order a • We can pay in easily for Simple the detail Thinking restaurant for dinner • specials, where is booking information user more details tonight order? No customization, i cant This is terrible. I'm going to I'm really dizzy with Greate I can order booking Saying change another detailed information for tonight phone the restaurant restaurant? Felling

Opportunities:

There is an opportunity to add customization options. Customers can make a booking order to reseave a table at the nearest restaurant from where they live

Todo:

- Reserve a table
- Booking Confirmation