M&S vs Arcadia Group

Case Study Analysis

Ebony Healy

Aspiring Data Analyst

ARCADIA

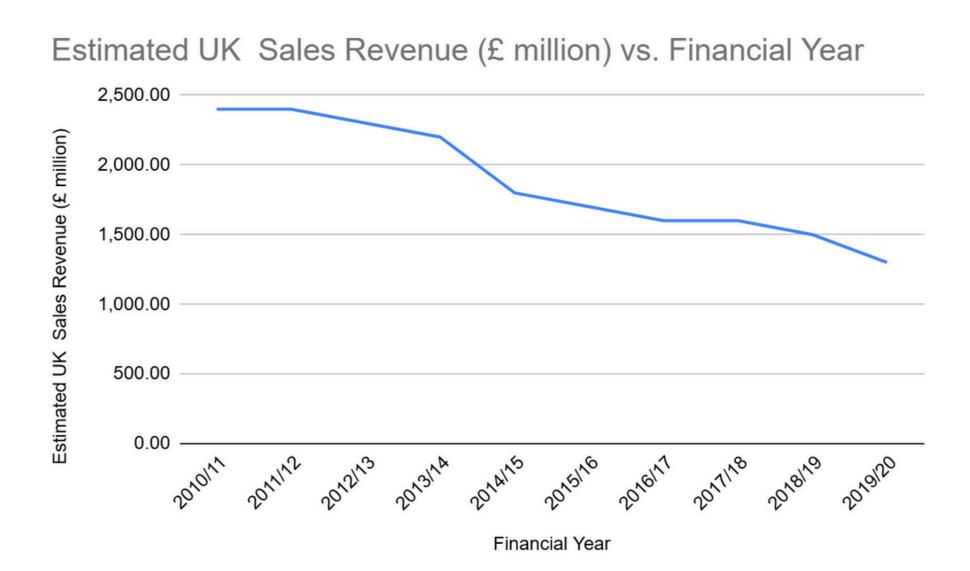
Owner of multiple well known fashion brands, which went into administration in November 2020.

Factors leading to administration

- Failure to adapt to digitalisation of clothes shopping
- Reliance on costly physical stores
- Market shifts and declining brand perceptions
- Negative pandemic impact
- Poor infrastructure
- Loss of consumer trust due to various scandals
- Steady decline in sales revenue in the decade preceding administration

ARCADIA

Owner of multiple well known fashion brands, which went into administration in November 2020.





Well established brand on the British high street for clothing since 1926

Pre-2021



Lack of modernised clothing styles



Store closures



Poor digital presence



Negative pandemic impact



Operational inefficiencies/complex supply chain



Saturated market & fierce competition



Falling clothing sales revenue from 2013/14

Post-2021



New reshape for growth strategy



Modernised clothing and refreshed brand positioning



Digital expansion, seamless omnichannel



Reduction in operational costs



Streamlining of high street stores

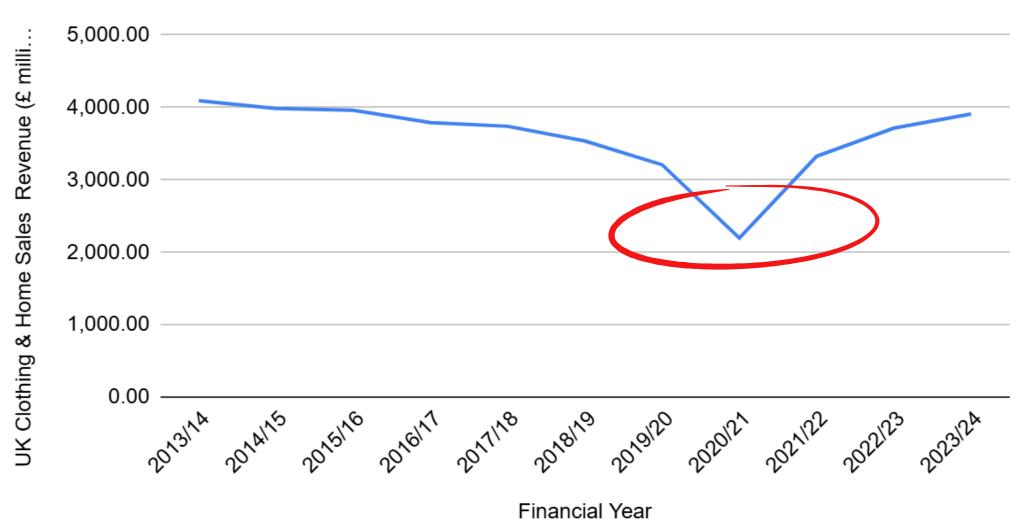


Consistent increase in clothing sales revenue since 2021/22



Well established brand on the British high street for clothing since 1926

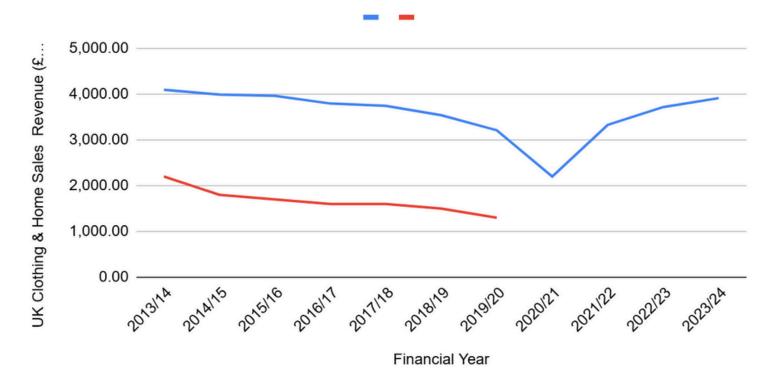




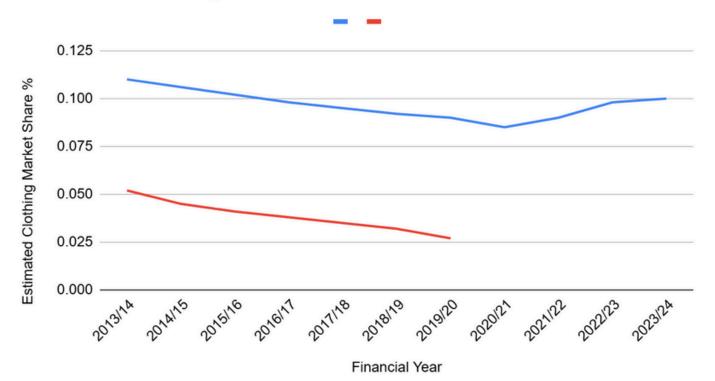
Excel Analysis

M&S (publicly available data)
Arcadia
(estimated data)

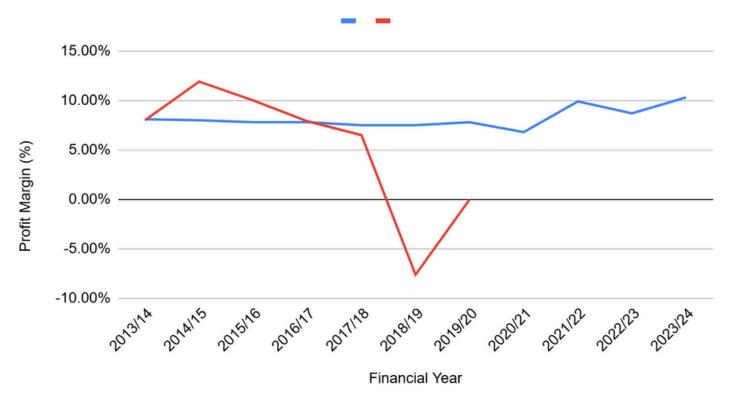
UK Clothing & Home Sales Revenue (£ million) vs. Financial Year



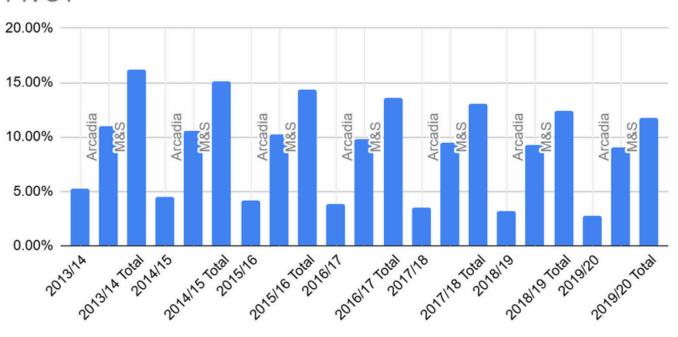
Estimated Clothing Market Share % vs. Financial Year







Company and SUM of Estimated Clothing Market Share % PIVOT



Financial Year

SQL

RetailFinancials Database

```
CREATE DATABASE RetailFinancials;
 USE RetailFinancials;
OCREATE TABLE CompanyFinancials (
     ID INT PRIMARY KEY,
     Year INT NOT NULL,
     CompanyName VARCHAR(100) NOT NULL,
     GlobalRevenueMillionGBP DECIMAL(18,2),
     ClothingHomeRevenueMillionGBP DECIMAL(18,2),
     AdjustedOperatingProfitMillionGBP DECIMAL(18,2),
     ProfitMarginPercent DECIMAL(5,2),
     EstimatedClothingMarketSharePercent DECIMAL(5,2)
٠);
INSERT INTO CompanyFinancials (
     ID, Year, CompanyName, GlobalRevenueMillionGBP, ClothingHomeRevenueMillionGBP,
     AdjustedOperatingProfitMillionGBP, ProfitMarginPercent, EstimatedClothingMarketSharePercent
- ) VALUES
 (1, 2014, 'Marks & Spencer', 10309.7, 4092.50, 330.7, 8.1, 11.0),
 (2, 2015, 'Marks & Spencer', 10311.4, 3988.40, 320, 8.0, 10.6),
 (3, 2016, 'Marks & Spencer', 10555.4, 3961.30, 310.00, 7.8, 10.2),
 (4, 2017, 'Marks & Spencer', 10622, 3792.70, 295, 7.8, 9.8),
 (5, 2018, 'Marks & Spencer', 10698.2, 3741.10, 280, 7.5, 9.5),
 (6, 2019, 'Marks & Spencer', 10377.3, 3537.30, 265, 7.5, 9.2),
 (7, 2020, 'Marks & Spencer', 10181.9, 3209.10, 250, 7.8, 9),
 (8, 2021, 'Marks & Spencer', 9166.9, 2198.60, 150, 6.8, 8.5),
 (9, 2022, 'Marks & Spencer', 10885.1, 3327.00, 330.7, 9.9, 9),
 (10, 2023, 'Marks & Spencer', 11931.3, 3715.00, 323.8, 8.7, 9.8),
 (11, 2024, 'Marks & Spencer', 13040.1, 3910.70, 402.8, 10.3, 10.0),
 (12, 2011, 'Arcadia', 2683, 2400.00, 190, 7.1, 5.9),
 (13, 2012, 'Arcadia', 2679, 2400.00, 225, 8.4, 5.7),
 (14.2013, 'Arcadia', 2600, 2300.00, 210, 8.1, 5.5),
```

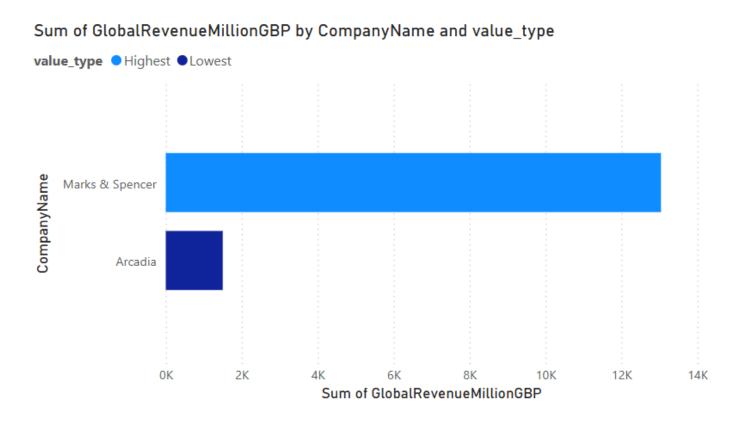
CompanyFinancials Table

ID	Year	CompanyName	GlobalRevenueMillionGBP	ClothingHomeRevenueMillionGBP	AdjustedOperatingProfitMillionGBP	ProfitMarginPercent	EstimatedClothingMarketSharePercent
1	2014	Marks & Spencer		4092.50	330.70	8.10	11.00
2	2015	Marks & Spencer		3988.40	320.00	8.00	10.60
3	2016	Marks & Spencer		3961.30	310.00	7.80	10.20
4	2017	Marks & Spencer		3792.70	295.00	7.80	9.80
5	2018	Marks & Spencer		3741.10	280.00	7.50	9.50
6	2019	Marks & Spencer		3537.30	265.00	7.50	9.20
7	2020	Marks & Spencer		3209.10	250.00	7.80	9.00
8	2021	Marks & Spencer	9166.90	2198.60	150.00	6.80	8.50
9	2022	Marks & Spencer	10885.10	3327.00	330.70	9.90	9.00
10	2023	Marks & Spencer	11931.30	3715.00	323.80	8.70	9.80
11	2024	Marks & Spencer	13040.10	3910.70	402.80	10.30	10.00
12	2011	Arcadia	2683.00	2400.00	190.00	7.10	5.90
13	2012	Arcadia	2679.00	2400.00	225.00	8.40	5.70
14	2013	Arcadia	2600.00	2300.00	210.00	8.10	5.50
15	2014	Arcadia	2500.00	2200.00	200.00	8.00	5.20
16	2015	Arcadia	2100.00	1800.00	250.00	11.90	4.50
17	2016	Arcadia	2000.00	1700.00	200.00	10.00	4.10
18	2017	Arcadia	1900.00	1600.00	150.00	7.90	3.80
19	2018	Arcadia	1910.00	1600.00	124.00	6.50	3.50
20	2019	Arcadia	1800.00	1500.00	-137.00	-7.60	3.20
21	2020	Arcadia	1500.00	1300.00	0.00	0.00	2.70

Query 1 - Financial years with the highest vs lowest Global Revenue

ID	Year	CompanyName	GlobalRevenueMillionGBP	ClothingHomeRevenueMillionGBP	AdjustedOperatingProfitMillionGBP	ProfitMarginPercent	EstimatedClothingMarketSharePercent	value_type
11	2024	Marks & Spencer	13040.10	3910.70	402.80	10.30	10.00	Highest
21	2020	Arcadia	1500.00	1300.00	0.00	0.00	2.70	Lowest

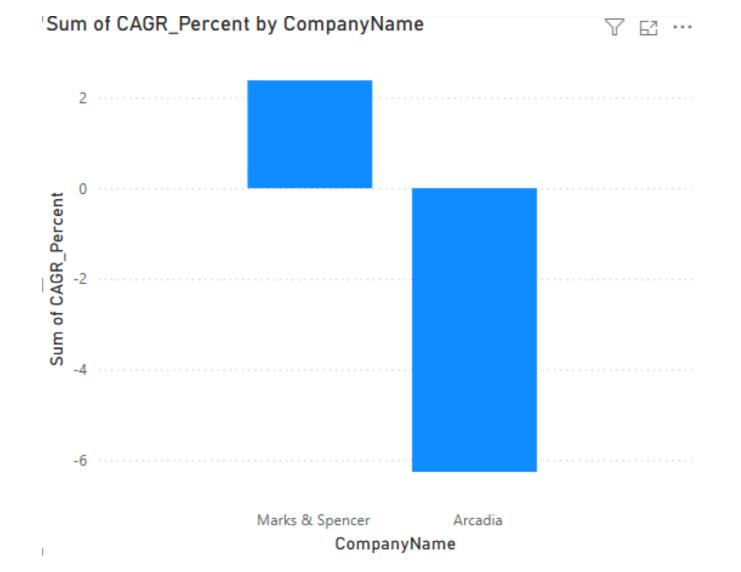
Visualisation using PowerBI



Query 2 - Combined Annual Growth Rate (CAGR) for both companies

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CompanyName	StartYear	EndYear	StartRevenue	EndRevenue	CAGR_Percent
Arcadia	2011	2020	2683.00	1500.00	-6.26
Marks & Spencer	2014	2024	10309.70	13040.10	2.38
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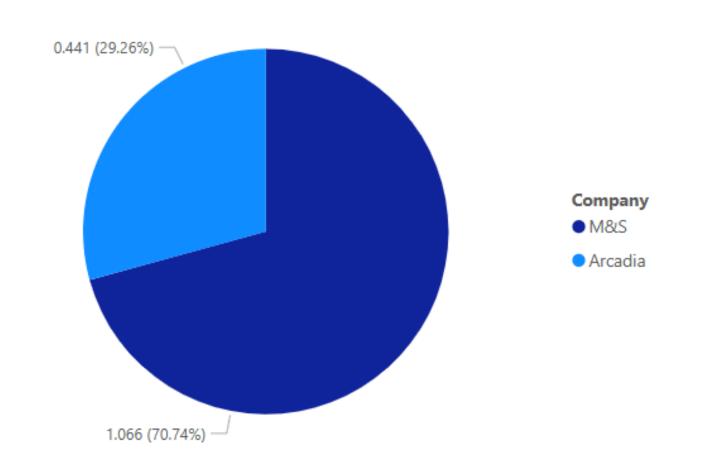
Visualisation using PowerBI



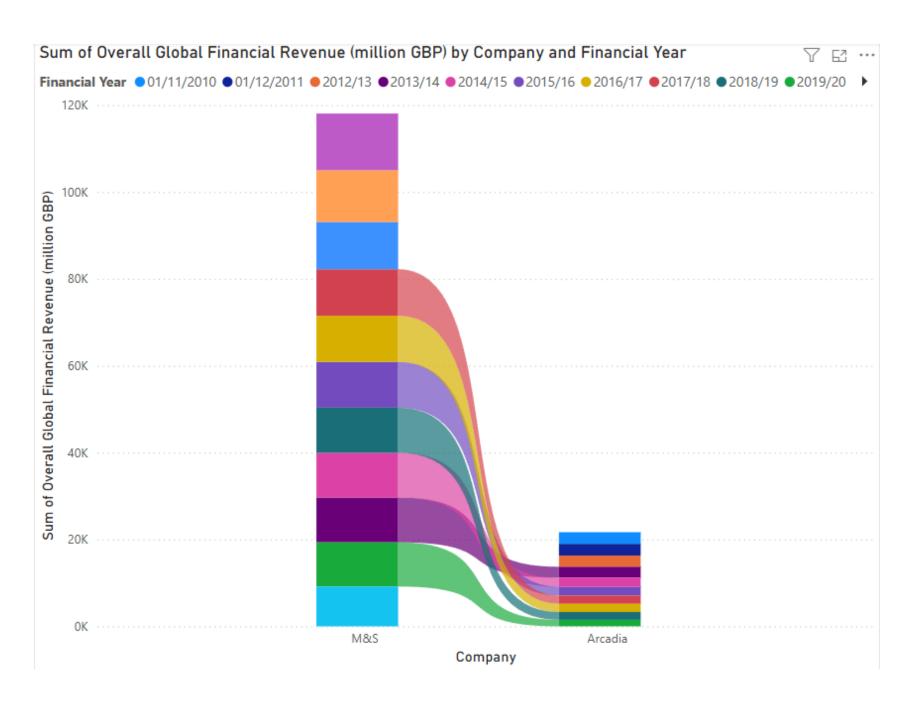
PowerBI

Visual 1 - Clothing market share comparison

Sum of Estimated Clothing Market Share % by Company



Visual 2 – Global Revenue comparison



Python

```
import matplotlib.pyplot as plt
import pandas as pd
data = {
    'Year': [2014, 2015, 2016, 2017, 2018, 2019, 2020],
    'M&S Revenue': [10309.7, 10311.4, 10555.4, 10622, 10698.2, 10377.3, 10181.9],
    'Arcadia Revenue': [2500, 2100, 2000, 1900, 1910, 1800, 1500]
df = pd.DataFrame(data)
# Plot
plt.plot( *args: df['Year'], df['M&S Revenue'], label='M&S', marker='o')
plt.plot( *args: df['Year'], df['Arcadia Revenue'], label='Arcadia', marker='o')
plt.title('Revenue Comparison (2014-2020)')
plt.xlabel('Year')
plt.ylabel('Revenue (£m)')
plt.legend()
plt.grid(True)
```

