

Emily Bender

As a dedicated learner I find enjoyment in learning something new every day.

I believe if people stop learning, they will never grow. With growth comes new knowledge and a different perspective. Learning daily allows me to solve new problems or provide better solutions to my work. With this outlook, I have become the positive, hard-working, and determined developer I am today.

Professional Experience

Siemens – Milford, OH: Web Developer Intern January 2020 – Present

I developed as an independent learner and problem solver by learning and using web technologies I was not previously familiar with. I collaborated with my developer team to deliver quality web products.

- Developed web components, such as a Video display, buttons, etc., using ReactJS.
- Collaborated well with developer team to create deliverables on time.
- Worked efficiently individually and with the team, increasing productivity.
- Learned and worked with Javascript, ReactJS, NodeJS, GraphQL, Amazon Web Services (CodeCommit, Lambda, DynamoDB, Cloudformation, Cloudfront).

Country Fresh Farm Market & Wine Depot – Cincinnati, OH: Cashier March 2019 – November 2019

I worked hard to provide the best service to customers by being friendly and performing my work efficiently.

- Managed first register most shifts which oversaw the store phone and speaker as well as the bank for all cashiers.
- Expressed willingness to complete any task need to be done. For example, stocked front of store when store was slow. Helped other departments close at night if behind.
- Gave pleasant service. Recognized regular customers and formed friendly relationships.

Graeter's Ice Cream – Cincinnati, OH: General Employee March

I served customers with a smile to ensure their whole experience was pleasant. I provided help to co-workers and kept morale up during the busy summer months.

- Received great scores on headquarters' monthly evaluations.
- Delivered great customer service by remaining positive and engaging people in pleasant conversation.
- Communicated and up-sold bakery items, candy, and special deals.
- Kept store in order by stocking items and cleaning thoroughly.

Education

I find learning new material and applying the learnt material to solve problems very rewarding. Therefore, I sought a degree involving technology as it is always changing. My Information

Technology courses taught me the fundamentals of networking, cybersecurity, software development, etc. upon which I continue to build upon every day.

University of Cincinnati

Bachelor of Science in Information Technology, May 2022

Activities Addendum

Page 14: Objective/Summary –

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I believe if people stop learning, they will never grow. With growth comes new knowledge and better solutions. Learning everyday allows me to solve new problems or provide better solutions to my work. With this outlook, I am the hard-working developer I am today.

Page 15: Experience –

Company #1:

Grater's Ice Cream, General Employee

I learned the importance of great customer service and working as a team. My success was measured by customers' and my manager's satisfaction. Every month there was a customer sent in by Graeter's headquarters to evaluate the store and employees. Whenever I happened to receive this customer, the review stated I was friendly, and I had up sold well. The co-workers I enjoyed working with most had great humor and friendly dispositions. They also completed their work efficiently.

Company #2:

Country Fresh Farm Market & Wine Depot, Cashier I found excitement in interacting and forming relationships with customers and co-workers while performing my work. Measured success by customers' and my manager's satisfaction. On numerous occasions, my manager was approached by a customer telling her how hard-working and friendly I was. However, I also measured success if I had enjoyed work. Talking with customers and co-workers brought me a lot of joy. The regular customers and co-workers I enjoyed most had a sense of humor and positive disposition.

Company #3:

Siemen's, Developer Intern

I developed immensely as an independent learner and problem solver. At the beginning of this job, I was unfamiliar with the web technologies my team was using. Through online resources, pair programming and completing small work tasks, I was able to teach myself. I became able to take full responsibility for work tasks. I greatly admired my co-workers' patience, work ethic and problem solving abilities while here. When working together, they continuously tried new things when one approach did not work. They also showed understanding and patience while working with me, a student, which allowed me to learn even more.

Page 16: Skills/Qualifications –

Graeter's:

- Received perfect scores on headquarter's secret shoppers
- Manager expressed gratitude at my willingness to take up anything
- Communicated and up-sold bakery items, candy and special deals.
- Gave great customer service by being friendly and remaining positive.

- Kept ice cream, cups, utensils, etc. stocked.

Country Fresh:

- Managed first register with bank, phone, and store speaker phone.
- Expressed willingness to complete any task needed to be done.
- Gave friendly and efficient service. Recognized regular customers.
- Kept front of store stocked.
- Helped other departments close instead of leaving early.

Siemens:

- Developed as an independent learner and worker by developing web components on own.
- Displayed team spirit by volunteering assistance whenever needed to complete a task.
- Worked efficiently individually and with the team, increasing productivity.