# OGIDIOLU EBENEZER TEMITOPE

**No 01 Ewenla Street, Bariga, Lagos.**
**+2349169442847 | +2348063313816 | ogidioluebenezer@gmail.com**

## PROFESSIONAL SUMMARY

I am a results-oriented professional with a wealth of experience in software development, operations and personnel management, customer service, relationship management, administration, and organizational development. Proficient in developing databases, creating user interfaces, writing and testing codes, and troubleshooting simple and complex issues, I excel at implementing new features based on user feedback. I possess outstanding abilities to plan, coordinate, and implement practices and procedures that significantly improve quality and processes towards achieving organizational goals. My strong communication skills and ability to build and maintain relationships with key stakeholders have been instrumental in driving the success of many projects throughout my career. If you're looking for a diligent and strategic-minded professional to join your team, I'm here to deliver high-quality work on time and within budget while maintaining a positive and collaborative work environment..

## SKILLS AND EXPERTISE OFFERED

- ✓ Microsoft Office Packages
- ✓ Visual Studio
- ✓ PHP and MySQL, Node.js
- ✓ HTML, CSS and Javascript
- ✓ Adobe Photoshop
- ✓ VB.Net, C#, Basic4Android

- ✓ Coreldraw
- ✓ Creative and Innovative
- ✓ Target Oriented
- ✓ Teamwork
- ✓ Problem Solving
- ✓ Self-Motivated

- ✓ Good Time Management
- ✓ Decision Making
- ✓ Interpersonal skills
- ✓ Communication Skills
- ✓ Ability to Learn Fast
- ✓ Customer Orientation

## PROFESSIONAL EXPERIENCE

**August 2022 – Present  Syssoft Consultant Limited | Software Application Developer**

*Key Responsibilities / Achievements:*
- ✓ Employed best coding practices and object-oriented programming to work on software development projects.
- ✓ Provide software solutions to Insurance Companies in Nigeria using Php, Mysql, Javascript and CSS programming Languages.
- ✓ Developing Digital Financial Reports and KPI such as Balance Sheet, Cashflow Statements, Income Statement and Trail Balance.
- ✓ Full stacked web developer responsible for end-to-end web app development

**Jan 2018 – Dec 2022     Ametech Global Solution System Limited | FreeLance Software Developer**

*Key Responsibilities / Achievements:*
- ✓ Full stacked web developer responsible for end-to-end web app development
- ✓ Developed Computer Based Test Website for Jamb Students
- ✓ Developed A time management software for Churches
- ✓ Developed Biometric Attendance software
- ✓ Development an Android Gospel Hymnbook App
- ✓ Developed An e-commerce / ads listing website

**Oct 2020 – July 2022     United Bank for Africa | Relationship Officer**

*Key Responsibilities / Achievements:*
- ✓ Ensure deposit liability mobilization and account opening
- ✓ Ensure effective relationship management and building with new and existing customers
- ✓ Risk Asset appraisal, disbursement and Monitoring
- ✓ Optimally exploit new and existing opportunities in the market
- ✓ Ensure Zero tolerance for inactive/dormant accounts

**Dec 2019 – Sept 2020   United Bank for Africa | Customer Service Officer**

*Key Responsibilities / Achievements:*
- ✓ Logging and resolution of customer issues and complaints
- ✓ Cross selling and promotion of the Bank's product and services to customers.
- ✓ Work with customer service manager to ensure proper customer service
- ✓ Always provide splendid customer services to customers in a friendly and courteous manner
- ✓ Have sufficient knowledge about the banking products and services and respond to all inquiries accordingly
- ✓ Open new bank accounts according to laid down rules and guidelines
- ✓ Ensure that customers' confidential information is properly protected and only used for official purposes

**Sept 2017 – Nov 2019    United Bank for Africa | Teller**

*Key Responsibilities / Achievements:*

- ✓ Provides account services to customers by receiving cash deposits and Payment of cash withdrawal on request and cashing of cheques.
- ✓ Cross selling of the Bank's product and services, Collection of E-Payment (Remitta, Paydirect, Western Union, Money Gram, e.t.c).
- ✓ ATM Custodians Team (loading of cash and basic ATM maintenance).
- ✓ Continuously update skill by participating in professional trainings

**Jan 2014 – Dec 2014      Wildoc Computer College | (Industrial Training) - Tutor**

*Key Responsibilities / Achievements:*

- ✓ Provided hands-on training to students on website development
- ✓ General Supervision of assigned project and tasks.
- ✓ Maintained, managed and organized all computer instructional materials.

**Nov 2012 – Feb 2013      Abolarinwa Computer Technology | (SIWES) - Training Instructor**

*Key Responsibilities / Achievements:*

- ✓ Provided hands-on training to students on computer applications.
- ✓ Interacted with students and other staff regularly.
- ✓ Implemented best teaching practices to enhance student-learning processes.
- ✓ Prepared examination question and reviewing of student performance regularly.

## EDUCATIONAL QUALIFICATIONS

**Higher National Diploma in Computer Science**            **2014 – 2016**
Kogi State Polytechnic Lokoja

**National Diploma in Computer Science**            **2011 - 2013**
Kogi State Polytechnic Lokoja

**West African Senior School Certificates**            **2005 - 2011**
Iloro Community High School, Iloro Ekiti

## TRAININGS/CERTIFICATIONS

**Backend Web Development (Node JS)**            **Sept. 2022**
Side-Hustle Internship

**National Youth Service Corps (NYSC)**            **2018**

**Professional Skill Development and Empowerment Training**            **2013**
SkillUp Training Academy

**Corporate Ethical Skills, Job Awareness Skill, Entrepreneurship Skills,**            **2012**
**Netpreneurship Skills, Human Relations Skills** - Trustco Resources Limited

## PERSONAL INFORMATION

Sex: Male / Date of Birth: 09th October, 1994/State of Origin: Ekiti / Marital Status: Single

*References Available On Request*