

Ebenezer Graham

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EDUCATION

African Leadership College (ALC), Mauritius; Computing

January 2016 - May 2019

Relevant Coursework: Programming 1 (Java) - Grade 80%, Software Engineering - Grade 92%, Introduction to networking (CCNA1 Switching & Routing) - Grade 92%, Mathematics for Computing - Grade 82%

Adisadel College, Cape Coast, Ghana; WASSCE - General Science

September 2012 - May 2015

Relevant Coursework: Further Mathematics, Further ICT, Physics, Chemistry

WORK EXPERIENCE

ALU School of Business, Rwanda — Social Media Intern (May 2016 -Present)

- Accurately predict the driving force of the platform's campaigns by efficiently analyzing data and implement solutions which averagely results in 200% and 300% increase in post engagement and reach respectively in new campaigns.

Ostec, Ghana — Information Technology Intern (September 2016 - December 2016)

- Spearheaded the reconstruction of the company's [website](#) by researching best UX designs, preparing WordPress prototypes for the executive management hence coordinating a team of developers and interns to develop a website which ameliorated user experience and the company's digital presence.
- Developed an indispensable CRM system for the entire Business Department and a subsidiary company which reformed their customer relation management.
- Prepared a network documentation of the office network which enabled the IT department refactor the network infrastructure for manageability.
- Coached by my manager to write examinations which maintains the company's partnership with Dell, Hewlett-Packard and WhatsUp Gold
- Assisted engineers to troubleshoot data centers and provided tech support.

Jawest Investments, Ghana — Executive Assistant (June 2015 - December 2015)

- I provided high-level administrative support to the CEO by conducting research, preparing statistical reports, handling information requests and performing clerical functions therefore complementing his weakness in the use of IT Tools and increasing his productivity in general.

EXTRA CURRICULAR ACTIVITIES AND PROJECTS

Pactmart - Owner and Freelancer (November, 2016 - present)

- Developer and administrator of the outsourcing and freelancing [website](#).

Climart Campaign - Volunteer and Graphics Designer (April 2016- August 2016)

- Designed creative posters and HD videos with Adobe Suite Applications to enable the campaign to achieve its mission mission; Climate Change Awareness.

TEDxALC - Digital Marketer and Website Administrator (March 2016 - Present)

- Digitally market TedxALC talks to reach the world through the creation of compelling graphics and leveraging our website and social media platforms. [website](#).

CERTIFICATES, AWARDS & ACHIEVEMENTS

- **Certificate of Participation.** Competition organised by International Organization of Francophonie for technology enthusiasts to present solutions of which my team's solution (Web-based Blockchain Technology) came up in the top five.
- **West African Senior Secondary Certificate Examination, 2015** - High School Final Examination Certificate and score straight B's.

SKILLS

Java
JavaScript
HTML & CSS
Wordpress
Adobe Suite

INTERESTS

Web development
Blockchain
Graphic Design
Digital Marketing
Chess

LANGUAGES

English (Expert)
Fante (Expert)
Twi (Expert)
French