

Ebiloma Prince

Gariki, Abuja Nigeria.

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A highly motivated IT specialist with a passion for advanced computer packages and other ICT related cores. Possessing a deep knowledge of various computer systems, programming languages, and software applications. I am seeking a challenging and responsible opportunity to leverage my vast experience, training, and skills to make significant contributions to any project.

Experience

Loryb & DP Ventures LTD (LDP), Zaria Kaduna.

International Conglomerate in Agro-Commodity with 800+ employees and ₦3b+ annual revenue

IT Officer

02/2021 – 02/2023

Assistant IT Officer

01/2020 – 01/2021

- Served as the Lead IT Specialist overseeing a team of 8 IT Technicians, and supported 500+ field agents across 5 regional offices.
- Designed an inventory management system solution to simplify the management for all warehouses; this allowed faster reporting received and dispatched goods.
- Conduct high-tech research and present the most practical options to management and the Managing Director
- Managed all email, webpages, and social media administration.
- Acted as a link between knowledge management and new technologies to improve interdepartmental communication.
- Introduced highly recommended anti-virus and performance optimizing software on desktop and laptop systems, resulting in a 60% increase in performance.
- Created SOP for a cloud back-up procedure and assigned two assistances to conduct weekly reconciliation for all backed-up document/folders; this ensured safety for major for documents.
- Occasionally look out for human & system vulnerability by Verifying the strength of passwords and safety level of the essential data.

IDH Sustainable Trade Initiative, HQ Utrecht South Jakarta, Indonesia

Co-finances sustainable solutions for people in business and government

IT PROJECT Coordinator

09/2018 – 01/2019

- Designed and worked on a 50-page monitoring and evaluation website that serves over 200 Extension agents daily.
- Provided onsite customer service support during client visits, and diagnosed and found appropriate solutions to 120+ technical issues.
- Maintained staff productivity by migrating 45 email accounts between several domains without data loss.
- Provided more than 20 end users with training, and acted as the lead technical contact for assisting in hardware/software issue resolution.

Nigerian National Petroleum Corporation (NNPC)

SIWES and membership CISCO with 120,000 users

ICT (service support)

02/2018 – 07/2018

- Set-up and troubleshoot all network and computer-related issues, including using the CISCO Any Connect package.
- Responsible for implementing and maintaining system security and configurations of 4 departmental servers while providing IT support, to include planning, software and hardware configuration to 160 end-users.
- Managed technical calls and reduced the average time it takes to resolve issues by 35%.

SKILLS

Operations and IT Support:

- Networking
- Troubleshooting
- Technical Support
- Network Administration
- Network Security
- Software Installation
- Computer Hardware

Tools and Software:

- Figma
- Microsoft Office
- Symantec Norton Utilities
- Autodesk AutoCAD
- Wireshark
- Oracle Solaris
- Canvas

Programming Languages:

- HTML
- CSS
- Java Script
- PHP
- SQL
- Django

EDUCATION

2021 - 2023

National Open University of Nigeria

(NOUN KADUNA)

Masters of Science

Information Technology Management

2016 - 2019

(ECO.TE.S) University, Republic of Benin.

Bachelor of Science Computer Science

(Second Class Upper Division:3.51/5.00)

2010 - 2016

Federal Science and Technical College (FSTC) Orozo Abuja.

Senior School Certificate Examination (SSCE)

OTHER

- Cisco Service provider certification (CCNP) (2018)
- Web development bootcamp (Udemy) (2022)