

DINESH KUMAR NAIK BUKKE

SYSTEM ENGINEER

CONTACT

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PROFILE SUMMARY

I am an experienced IT professional with 3+ years as an Assistant System Engineer, specializing in SailPoint IIQ and Sailpoint Identitynow. I manage and troubleshoot identity governance processes, ensure efficient user provisioning, and support access management solutions. With a strong foundation in system engineering and a focus on IAM, I'm eager to continue growing in the SailPoint domain and contribute to effective IAM solutions.

EDUCATION

2017 - 2021
JNTUA COLLEGE OF ENGINEERING

- B-Tech in Electrical & Electronics

2015 - 2017
NARAYANA JUNIOR COLLEGE

- Higher Secondary

SKILLS

- SailPoint IdentityNow/IdentityIQ Expertise
- Identity and Access Management (IAM)
- Troubleshooting and Issue Resolution
- Reporting and Analytics
- Security and Compliance
- MySQL
- Service Now
- Cherwell
- JIRA
- Sailpoint
- Softerra
- Active Directory

WORK EXPERIENCE

Tata Consultancy Services
System Engineer

NOV 2021-PRESENT

- Performed provisioning, de-provisioning, and access governance in SailPoint IdentityIQ (v8.0/8.1) to ensure security and compliance.
- Conducted system access reviews to identify security risks and supported SOX audit activities.
- Provided debugging and troubleshooting for IAM issues to maintain system stability.
- Used ServiceNow, Cherwell, Azure AD, CyberArk, Active Directory, and JIRA for efficient incident tracking and IAM task management.
- Handled MFA resets, app onboarding, GPOs, and SSO setups in AD and Azure AD.
- Facilitated access certifications and periodic reviews to enforce compliance policies.
- Strong knowledge of SailPoint IdentityNow JML (Joiner, Mover, Leaver) lifecycle management.
- Validated manual mover cases to ensure secure access transitions.
- Created and managed birthright roles for default access provisioning.
- Performed server health checks and verified patching compliance.
- Resolved ServiceNow incidents assigned to the team with quick turnaround.
- Maintained monthly certification tracker for compliance and reporting.
- Compiled weekly/monthly reports on IAM performance and activity.
- Deep understanding of the certification process for effective access governance.
- Designed and executed access review campaigns to enhance compliance and audit readiness.

PROJECTS

KPMG

Mar 2023 - Present

Sailpoint IdentityNow Engineer

- Implemented and managed the SailPoint IdentityNow JML (Joiner, Mover, Leaver) process for seamless identity lifecycle management.
- Validated manual mover scenarios to ensure accurate and secure access transitions.
- Created and maintained birthright roles to automate default access provisioning for new joiners.
- Performed environment health checks and validated patching activities across all IAM-related servers.
- Managed and resolved ServiceNow incidents assigned to the IAM team.
- Prepared monthly certification trackers to support audit and compliance activities.
- Generated weekly and monthly performance and compliance reports.
- Applied strong understanding of the certification process to support governance and access review cycles.
- Designed and executed access review campaigns, significantly enhancing regulatory compliance and audit readiness.

NXP

Nov 2021 - Feb 2023

Sailpoint IIQ Engineer

- Performed provisioning, de-provisioning, and access governance using SailPoint IdentityIQ (v8.0 & v8.1) to ensure secure and compliant identity lifecycle management.
- Conducted access evaluations, identified potential security risks, and supported SOX audit readiness.
- Debugged and resolved IAM-related issues to maintain system integrity and availability.
- Utilized tools like ServiceNow, Cherwell, JIRA, Azure AD, and Active Directory for incident tracking and task management.
- Managed MFA resets, application onboarding, SSO configurations, and Group Policy Objects (GPOs) within AD and Azure AD.
- Facilitated access certification processes and periodic access reviews to uphold regulatory compliance.
- Specialized in SailPoint workflows, lifecycle events, certification campaigns, and tool customization.
- Handled ServiceNow requests and incidents related to SailPoint and Active Directory in NS/HS environments.
- Administered Active Directory user/group management and policy enforcement.
- Integrated end/target systems with SailPoint and generated custom reports as per business needs.
- Monitored daily LDAP/AD reconciliation reports to detect user account discrepancies and manage IAM group policies.
- Managed password reset processes and submitted Change Requests (CRs) to support environment updates.
- Led onboarding of new applications into the IAM platform, including integration of systems like ESIT and EXT IDM.
- Scheduled and staged certification campaigns, ensuring proper execution and compliance tracking.