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Update

WARNING: Do not disconnect the wires connected to or turn off the power to the device while the firmware update is in progress.

Current software version: 6.33.5

The software on this device is automatically updated. To manually update this device's software, select the update file stored on your computer, then click 'Update'.

Choose File No file chosen

[Update](#)

Help

IN MOST CASES, THE FIRMWARE UPDATE PROCESS CANNOT BE CANCELED ONCE IT HAS BEGUN. THE DEVICE WILL BE RESTARTED DURING THIS PROCESS.

Operating System Software is what makes your device run and occasionally it needs to be updated. Your Current Software Version is displayed at the top of the page.

You should only update your device when instructed to do so by AT&T Customer Care.

To update your software from a file on your PC, you must first download the software as instructed by AT&T.

1. Browse your computer and select the file you downloaded.
2. Click the 'Update' button.
3. If successful, your device will restart itself.
The software installation and restart will take a few minutes. Please wait for it to complete.

WARNING: Do not disconnect the wires or turn off the power to this device while the update is in progress.

4. Your new operating system will be running.