Thanks Corporation Database Project CMSI 486 Enterprise Project Fall 2014

Edward Bramanti

This project designs and implements a database for an employee recognition system for companies to use internally.

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Chapter III

Description of the Enterprise

Thanks is an effective, entirely digital, multi-purpose employee recognition system. The database will consist of many different companies who will pay for a service that makes recognizing employees simple and meaningful. This will allow the Thanks database to be used in a way that is unique to each company using the service.

The enterprise in question will make it much easier for employees to recognize one another across their company. As companies grow, it becomes difficult to maintain an atmosphere of employee worth. This growing size represents a problem as individual employees can feel like their work goes unnoticed in their company. Thanks provides a remedy for that by providing a digital way to send recognition to any employee quickly.

In an organization, there will be one user type with some special attributes. For example, an executive will be a special user type and will be denoted with special attributes. When opening the thanks form, it will be necessary to present a list of all employees in the company. A list of employees would appear with these attributes: name, position and department. This would provide employees with a clear snapshot on everyones role in the company if they saw a fellow employee do something amazing and was not sure what position they occupied in the company. Users will be able to send other users the primary data type known as Thanks. For each thank, we have a user that gives the Thanks and a user that receives the Thanks. This demonstrates the personal aspect of recognition, as an employee recognizes a specific employee directly.

A Thanks also contains an area for an employee to write a message so they can explain what they are thanking the employee for. This allows for personalization of the Thanks so that employees can be detailed on the outstanding work their coworkers are doing. Finally, companies will be able to define a custom attribute for the last part of the Thanks, which will be represented as values the company wants to promote. The advantage of this value is that companies, depending on their mission statements and core beliefs, will be able to tailor this field to encourage specific attributes that represent the company within employees.

Thanks represents a social network within a company than it is a private thanking system. Messages will display on a live feed all of the Thanks being given around the company. Employees will be able to easily see the interaction and encouragement being spread amongst their acquaintances. The potential of Thanks is enormous, which is why a specific structure around a public space of thanks combined with personalized instances and explanations of employee worth are necessary in this database design.

Here are a set of questions employees, department heads or executives may pose when retrieving data:

- 1. List the names of all employees in the company.
- 2. Which department has received the most Thanks in the company?
- 3. Return a list of all employees who have nicknames.
- 4. List all company values for the company.
- 5. Which department head has received the most Thanks in the company?
- 6. Which one of an employee's thanks they gave received the most likes?
- 7. Who has never received a Thanks within a company?
- 8. Who is the newest employee to have joined the company?
- 9. What Thanks were posted in the database on October 20, 2014?
- 10. List the executives in the company.

Chapter IV

Definition of Environment

IV.1 Input and Report Forms

- Thanks Form
 - Name of Employee Being Thanked
 - Message
 - Company Value (optional)
 Represents a custom value that the company wants to encourage in their employees
- Employee Profile Page

Allows for editing of a specific employee's profile. Some of the values stored in the database will not be able to be changed, such as Real Name and Job Title, and must be updated by an admin.

- Edit Employee's Nickname
- Edit Employee's Photo
- "Thanks Feed" of Company

Allows employees to see the "Thanks Feed" of the company, a place where signed-in employees can like Thanks messages that have been given and comment/like those thanks messages.

• Thanks Item in "Thanks Feed"

Allows an employee to take action on a Thanks item within the "Thanks Feed".

- Like Current Message
 - Allows employee to like a Thanks Given, whether it's directly to/from or external from the employee.
- Comment on Current Message

A comment is a text response to a Thanks Given, whether it's directly to/from or external from the employee.

• Admin Panel for Department

Allows for department heads to manage information about their department.

- Edit Department Title

If the title of a department changes slightly, a department head is able to change this.

- Edit Department Description
 Allows department head to change the department description information.
- Edit Department Employee's Job Title
 Allows department head to select a specific employee's job title in their department and edit it.

• Admin Panel for Executive

Allows for executives to manage information about their company, and to change even department-level information.

- Edit Company Title
 Allows executives to change their company name if their corporation undergoes a name change.
- Edit Company Founded Date
 Allows executives to set the founding date of the company.
- Set Department Heads
 Allows executives to set the head of each department.

• Webmaster Panel for DB Manager

Since Thanks Corporation is a business that provides its database service to other companies, a webmaster needs an admin panel to manage the many companies in the database.

- View Companies in Database
 Allows webmaster to view all companies in the database
- Edit Companies in Database
 Allows webmaster to deactivate companies or remove companies from database.

IV.2 Assumptions

- 1. Fellow employees address thanks to other employees.
- 2. Each employee gets their own account, which has predefined data and some limited customization/personalization.
- 3. Employees can view a newsfeed-like interface of all thanks being given throughout the company.
- 4. Employees have the ability to like and comment on all Thanks company-wide.
- 5. Department heads will be able to manage their department info and certain employee info.
- 6. Executives will be able to manage department heads and company info.

IV.3 User-Oriented Data Dictionary

Datum	Information Definition
comment_data	Text data contained within a comment on a Thanks data type
companies	View of companies for a webmaster of Thanks
company_title	Title of a company using Thanks
company_value	Value being exuding that represents the company in the Thanks
department_description	Description of particular department in text form
department_title	The name of a particular department within the company
employee_department	Department employee works in
employee_name	Name of employee in the company, form
employee_nickname	Nickname of an employee
employee_photo	Photo of an employee for the Thanks database
employee_title	Job title of an employees position
founded_date	Date that a company was founded
like_data	Stored when an employee likes a Thanks another employee game
message_data	Text data contained within the body of a Thanks data type
thanks_feed	List of all Thanks in a corporation

IV.4 Cross-Reference Table

Datum	Form/Screen						
	Thanks Form	Employee Profile	"Thanks Feed"	Thanks Item	Department Admin Panel	Executive Admin Panel	Webmaster Admin Panel
comment_data			X	X			
companies							X
company_title			X			X	
company_value	X						
department_description					X		
department_title					X		
employee_department		X		X			
employee_name	X	X		X	X	X	
employee_nickname		X		X	X	X	
employee_photo		X		X			
employee_title		X		X	X	X	
founded_date						X	
like_data			X	X			
message_data	X		X	X			
thanks_feed			X				

Chapter V

Enterprise Database Design

V.1 Logical Model of the Enterprise

V.1.1 List of Entities and Attributes

- Employee
 - eid: Employee ID
 - name: Employee Name
 - job_title: Employee Job Title
 - photo: Employee Photo
 - nickname: Employee Nickname
 - started: Date the Employee Started
- Department Head inherits Employee
 - headid: Department Head ID
- Executive inherits Employee
 - execid: Executive ID
- Department
 - did: Department ID
 - depTitle: Department Title
 - depDescription: Department Description
- Company
 - cid: Company ID
 - cTitle: Company Title
 - founded_date: Date Company was Founded
- Thanks
 - tid: Thanks ID

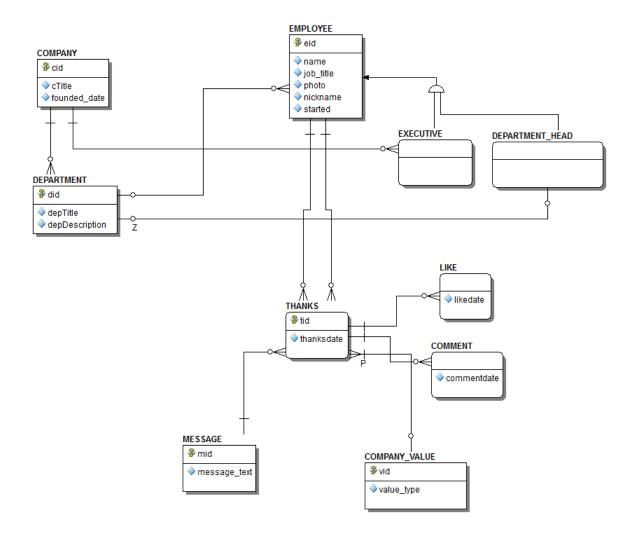
- thanksdate: Date Thanks was Given
- Like
 - likedate: Date Like was Given
- \bullet Comment
 - commentdate: Date Comment was Given
- Message
 - mid: Message ID
 - message_text: Text of Message
- Company Value
 - vid: Company Value ID
 - value_type: type of company value

V.1.2 List of Relationships and Attributes

- HEAD_OF_DEPARTMENT(<u>headid</u>, did) CK headid, did
- $\begin{array}{c} \bullet \;\; \mathrm{THANKS_TO}(\underline{\mathrm{to}},\!\mathrm{eid}) \\ \mathrm{CK} \; \cdot \; \mathrm{to} \end{array}$
- THANKS_FROM($\underline{\text{from}}$,eid) CK from

- THANKS_COMMENT(<u>commentid</u>,mid) CK - commentid

V.1.3 Entity-Relationship Diagram of the Enterprise



V.2 Conceptual Model of the Enterprise

A conceptual model of the Thanks database.

```
employee(eid, name, job_title, photo, nickname, started)
PK - eid
CK - eid, name, photo
AK - name, photo
FK - employee.did REFERENCES department.did
   departmenthead(headid)
PK - headid
CK - headid
   executive(execid)
PK - execid
CK - execid
FK - executive.cid REF company.cid
   department(did, depTitle, depDescription)
PK - did
CK - did
FK - department.headid REFERENCES departmenthead.headid
department.cid REFERENCES company.cid
   company(cid, cTitle, founded_date)
PK - cid
CK - cid, cTitle
AK - cTitle
   thanks((tid, mid), thanksdate)
PK - (tid, mid)
CK - tid
FK - thanks.mid REFERENCES message.mid
thanks.to REFERENCES employee.eid
thanks.from REFERENCES employee.eid
thanks.vid REFERENCES company_value.vid
   like((likeid, mid), likedate)
PK - (likeid, mid)
CK - likeid
FK - like.mid REFERENCES message.mid
   comment((commentid, mid), commentdate)
PK - (commented, mid)
CK - commentid
FK - comment.mid REFERENCES message.mid
```

```
message(<u>mid</u>, message_text)
PK - mid
CK - mid

company_value(<u>vid</u>, value_type)
PK - vid
CK - vid
```

V.3 Table Dictionary

Table	Attributes	Definition
EMPLOYEE	eid, name, job_title, photo, nickname, started, did	Employee in a company
DEPARTMENT_HEAD	headid, name, job_title, photo, nickname, started	The manager/head of a department
EXECUTIVE	execid, name, job_title, photo, nickname, started, cid	Executive in a company
DEPARTMENT	did, depTitle, depDescription, headid, cid	Department in a company
COMPANY	cid, cTitle, founded_date	Represents a company, which is the starting data point
THANKS	tid, thanksdate	Data type used to recognize another employee
LIKE	likeid, mid, likedate	A like on a Thanks post
COMMENT	commentid, mid, commentdate	A comment on a Thanks post
MESSAGE	mid, message_text	Message of a Thanks
COMPANY_VALUE	vid, value_type	Company value of a Thanks

V.4 Attribute Dictionary

Attribute	Tables Used In				
eid	EMPLOYEE				
headid	DEPARTMENT_HEAD				
execid	EXECUTIVE				
name	EMPLOYEE, DEPARTMENT_HEAD, EXECUTIVE				
job_title	EMPLOYEE, DEPARTMENT_HEAD, EXECUTIVE				
photo	EMPLOYEE, DEPARTMENT_HEAD, EXECUTIVE				
nickname	EMPLOYEE, DEPARTMENT_HEAD, EXECUTIVE				
started	EMPLOYEE, DEPARTMENT_HEAD, EXECUTIVE				
did	DEPARTMENT				
depTitle	DEPARTMENT				
depDescription	DEPARTMENT				
cid	COMPANY				
cTitle	COMPANY				
founded_date	COMPANY				
tid	THANKS				
thanksdate	THANKS				
likeid	LIKE				
likedate	LIKE				
commentid	COMMENT				
commentdate	COMMENT				
mid	MESSAGE				
message_text	MESSAGE				
vid	COMPANY_VALUE				
value_type	COMPANY_VALUE				

Chapter VI

Database and Query Definition

VI.1 Database Definition

```
-- ER/Studio Data Architect 9.6 SQL Code Generation
-- Project :
                 ThanksCorp.DM1
-- Date Created: Tuesday, November 04, 2014 21:35:39
-- Target DBMS : MySQL 5.x
-- TABLE: COMMENT
CREATE TABLE COMMENT(
   commentid
                  VARCHAR(30)
                                 NOT NULL,
   mid
                  VARCHAR(30)
                                NOT NULL,
   commentdate
                  DATETIME
                                 NOT NULL,
   PRIMARY KEY (commentid, mid)
)ENGINE=INNODB
-- TABLE: COMPANY
CREATE TABLE COMPANY(
   cid
                 VARCHAR(30)
                               NOT NULL,
   cTitle
                   VARCHAR(30)
                               NOT NULL,
   founded_date DATETIME
                                 NOT NULL,
   PRIMARY KEY (cid)
)ENGINE=INNODB
```

```
;
-- TABLE: COMPANY_VALUE
CREATE TABLE COMPANY_VALUE(
   vid
                VARCHAR(30)
                               NOT NULL,
                               NOT NULL,
              VARCHAR(30)
   value_type
   PRIMARY KEY (vid)
)ENGINE=INNODB
-- TABLE: DEPARTMENT
CREATE TABLE DEPARTMENT(
   did
                                   NOT NULL,
                    VARCHAR(30)
   depTitle
                     VARCHAR(30),
   depDescription
                     VARCHAR(255),
   headid
                     VARCHAR(30),
   cid
                     VARCHAR(30)
                                    NOT NULL,
   PRIMARY KEY (did)
)ENGINE=INNODB
-- TABLE: DEPARTMENT_HEAD
CREATE TABLE DEPARTMENT_HEAD(
   headid VARCHAR(30)
                            NOT NULL,
   PRIMARY KEY (headid)
)ENGINE=INNODB
;
-- TABLE: EMPLOYEE
```

```
CREATE TABLE EMPLOYEE(
                               NOT NULL,
    eid
                VARCHAR(30)
   name
                VARCHAR(30)
                               NOT NULL,
    job_title VARCHAR(30)
                               NOT NULL,
   photo
                BLOB,
   nickname
                VARCHAR(30),
    started
                DATETIME
                               NOT NULL,
                VARCHAR(30),
   PRIMARY KEY (eid)
)ENGINE=INNODB
-- TABLE: EXECUTIVE
CREATE TABLE EXECUTIVE(
           VARCHAR(30)
    execid
                            NOT NULL,
             VARCHAR(30)
                            NOT NULL,
   PRIMARY KEY (execid)
)ENGINE=INNODB
-- TABLE: LIKE
CREATE TABLE LIKE(
   likeid
               VARCHAR(30)
                              NOT NULL,
   mid
               VARCHAR(30)
                              NOT NULL,
                              NOT NULL,
    likedate
               DATETIME
   PRIMARY KEY (likeid, mid)
)ENGINE=INNODB
-- TABLE: MESSAGE
CREATE TABLE MESSAGE(
   mid
                   VARCHAR(30)
                                   NOT NULL,
```

```
message_text VARCHAR(255),
   PRIMARY KEY (mid)
)ENGINE=INNODB
-- TABLE: THANKS
CREATE TABLE THANKS (
                VARCHAR(30)
                               NOT NULL,
   tid
   mid
                VARCHAR(30)
                                NOT NULL,
   to
                VARCHAR(30)
                                NOT NULL,
   from
               VARCHAR(30)
                                NOT NULL,
   vid
                VARCHAR(30),
                                NOT NULL,
   thanksdate DATETIME
   PRIMARY KEY (tid, mid)
)ENGINE=INNODB
;
-- INDEX: Ref720
CREATE INDEX Ref720 ON COMMENT(commentid, mid)
-- INDEX: Ref1529
CREATE INDEX Ref1529 ON DEPARTMENT(headid)
;
-- INDEX: Ref332
CREATE INDEX Ref332 ON DEPARTMENT(cid)
;
-- INDEX: Ref148
CREATE INDEX Ref148 ON DEPARTMENT_HEAD(headid)
```

```
-- INDEX: Ref430
CREATE INDEX Ref430 ON EMPLOYEE(did)
-- INDEX: Ref147
CREATE INDEX Ref147 ON EXECUTIVE(execid)
-- INDEX: Ref328
CREATE INDEX Ref328 ON EXECUTIVE(cid)
-- INDEX: Ref719
CREATE INDEX Ref719 ON LIKE(likeid, mid)
-- INDEX: Ref617
CREATE INDEX Ref617 ON THANKS(vid)
-- INDEX: Ref1422
CREATE INDEX Ref1422 ON THANKS(to)
;
-- INDEX: Ref1424
CREATE INDEX Ref1424 ON THANKS(from)
;
-- INDEX: Ref531
CREATE INDEX Ref531 ON THANKS(mid)
```

```
-- TABLE: COMMENT
ALTER TABLE COMMENT ADD CONSTRAINT RefTHANKS20
   FOREIGN KEY (commentid, mid)
   REFERENCES THANKS(tid, mid)
;
-- TABLE: DEPARTMENT
ALTER TABLE DEPARTMENT ADD CONSTRAINT RefDEPARTMENT_HEAD29
   FOREIGN KEY (headid)
   REFERENCES DEPARTMENT_HEAD(headid)
ALTER TABLE DEPARTMENT ADD CONSTRAINT RefCOMPANY32
   FOREIGN KEY (cid)
   REFERENCES COMPANY(cid)
-- TABLE: DEPARTMENT_HEAD
ALTER TABLE DEPARTMENT_HEAD ADD CONSTRAINT RefEMPLOYEE8
   FOREIGN KEY (headid)
   REFERENCES EMPLOYEE(eid)
-- TABLE: EMPLOYEE
ALTER TABLE EMPLOYEE ADD CONSTRAINT RefDEPARTMENT30
   FOREIGN KEY (did)
   REFERENCES DEPARTMENT(did)
;
-- TABLE: EXECUTIVE
```

```
ALTER TABLE EXECUTIVE ADD CONSTRAINT RefEMPLOYEE7
   FOREIGN KEY (execid)
   REFERENCES EMPLOYEE(eid)
;
ALTER TABLE EXECUTIVE ADD CONSTRAINT RefCOMPANY28
   FOREIGN KEY (cid)
   REFERENCES COMPANY(cid)
-- TABLE: LIKE
ALTER TABLE LIKE ADD CONSTRAINT RefTHANKS19
   FOREIGN KEY (likeid, mid)
   REFERENCES THANKS(tid, mid)
;
-- TABLE: THANKS
ALTER TABLE THANKS ADD CONSTRAINT RefCOMPANY_VALUE17
   FOREIGN KEY (vid)
   REFERENCES COMPANY_VALUE(vid)
ALTER TABLE THANKS ADD CONSTRAINT RefEMPLOYEE22
   FOREIGN KEY (to)
   REFERENCES EMPLOYEE(eid)
ALTER TABLE THANKS ADD CONSTRAINT RefEMPLOYEE24
   FOREIGN KEY (from)
   REFERENCES EMPLOYEE(eid)
ALTER TABLE THANKS ADD CONSTRAINT RefMESSAGE31
   FOREIGN KEY (mid)
   REFERENCES MESSAGE(mid)
```

VI.2 Database Queries

Given below are 11 example English queries, with their SQL DML used to retrieve the necessary data.

1. List the names of all employees in the company "I Love Thanks".

```
SELECT e.name
FROM company as c
INNER JOIN department as d
ON c.cid = d.cid
INNER JOIN employee as e
ON d.did = e.did
WHERE c.cTitle = "I Love Thanks"
:
```

2. Show all department names in the corporation "Blitz".

```
SELECT d.depTitle
FROM company AS c
INNER JOIN department as d
ON c.cid = d.cid
WHERE c.cTitle = "Blitz"
;
```

3. Return a list of all employees in the database who have nicknames.

```
SELECT e.name, e.nickname
FROM employee AS e
WHERE EXISTS (
         SELECT e.nickname
         FROM employee
)
;
```

4. Show names of employees who do not have photos in the "I Love Thanks" company.

```
SELECT e.name
FROM company as c
INNER JOIN department as d
ON c.cid = d.cid
INNER JOIN employee as e
ON d.did = e.did
WHERE c.photo IS NULL
AND c.cTitle = "I Love Thanks"
;
```

5. Show all department heads in "Insomniac Corporation".

```
SELECT dh

FROM company as c

INNER JOIN department as d

ON c.cid = d.cid

INNER JOIN department_head as dh

ON d.headid = dh.headid

WHERE c.cTitle = "Insomniac Corporation";
```

6. Show all of the Thanks that Julia Crow from "Playa Medical" gave.

```
SELECT t
FROM company as c
INNER JOIN department as d
ON c.cid = d.cid
INNER JOIN employee as e
ON d.did = e.did
INNER JOIN thanks as t
ON t.from = e.eid
WHERE c.cTitle = "Playa Medical"
AND e.name = "Julia Crow"
;
```

7. Show all of the Thanks that Emma Cross from "Boeing" received.

```
SELECT t
FROM company as c
INNER JOIN department as d
ON c.cid = d.cid
INNER JOIN employee as e
ON d.did = e.did
INNER JOIN thanks as t
ON t.from = e.eid
WHERE c.cTitle = "Boeing"
AND e.name = "Julia Crow"
;
```

8. Show all thanks that have been given in the corporation "First America".

```
SELECT t
FROM company as c
INNER JOIN department as d
ON c.cid = d.cid
```

```
INNER JOIN employee as e
ON d.did = e.did
INNER JOIN thanks as t
ON t.to = e.eid
WHERE c.cTitle = "First America";
```

9. Who is the newest employee to have joined the company "Lightning Corporation"?

```
SELECT e.name
FROM company as c
INNER JOIN department as d
ON c.cid = d.cid
INNER JOIN employee as e
ON d.did = e.did
WHERE c.cTitle = "Lightning Corporation"
AND e.started = (
    SELECT MAX(e.started)
    FROM company as c
    INNER JOIN department as d
    ON c.cid = d.cid
    INNER JOIN employee as e
    ON d.did = e.eid
    WHERE c.cTitle = "Lightning Corporation"
)
```

10. List all thanks posted in the database in October.

```
SELECT t
FROM thanks as t
WHERE MONTHNAME(t.thanksdate) = "October"
;
```

11. List the executives in the company "I Love Thanks".

```
SELECT e
FROM company as c
INNER JOIN executive as e
ON c.cid = e.cid
WHERE c.cTitle = "I Love Thanks"
.
```

VI.3 Design Tradeoffs and Limitations

One design tradeoff in its current state is the lack of Thanks being tied to the company. In order to gain access to all thanks by company, multiple joins must be performed instead of having a relationship directly between company and the thanks given within a company. This may be remedied in the future by adding a relationship between THANKS and COMPANY.

Another design tradeoff is the lack of relationship between COMPANY and COMPANY_VALUE. This issue is very similar to the tradeoff listed above: multiple joins are required in order to get the COMPANY_VALUE when a relationship could be tied between COMPANY and COMPANY_VALUE.

Finally, one design difficulty was in how employees are linked to thanks. Two foreign keys are required in a Thanks entity, which have been aliased to 'to' and 'from'. Both of these reference an employee, and can create difficulty due to the aliasing of the foreign keys. However, this is necessary in the current implementation.