

Current student in the Computer Software & Database Development Post-Graduate Certificate program. Qualified by 10+ years' experience in software development industry. Experienced in coordinating cross-functional IT solutions through requirements, designing, development, testing, and deployment.

SUMMARY OF QUALIFICATIONS

- Graduated in Canada, MBA in IT Strategic Management, and BSc in Informatics
- Agile methodology utilized with PMBoK procedures and Scrum Practices
- Established standard PMI documentation and tools for project lifecycle (SDLC) from Analysis to Close-out for the IT Sales Organization

TECHNICAL SKILLS

- Agile framework, BABoK and PMBoK
- eCommerce and billing interfaces
- Software as a Service (SaaS)
- Web, mobile and mainframe applications
- Credit Bureau information systems
- Authentication and Digital Signature

EXPERIENCE

Cultural & Academic Mentor

2018 – Present

Lambton College | Educational | +1,000 employees

- Recommended a scheduling tool to manage appointments between mentee and mentor
- Support undergrad and grad students to overcome technical assignments and exams challenges

Coach

2016 – 2017

Amazon Company | Logistics | +10,000 employees

- Coordinated up to 12 warehouse associates per shift and conducted procedures training for 20+ new hires
- Took ownership in solving delivery concerns under pressure in a fast-paced environment

IT Business Analyst Team Coordinator

2011 – 2015

Experian Group | Information Services | +10,000 employees

- Became reference as a BABoK user at IIBA chapter Sao Paulo. Gave a speech to an audience of 80+ business analysts
- Managed a team of 14+ analysts among 5 business units with a yearly payroll of USD\$ 1.2+ million

IT Project Manager

2009 – 2011

Experian Group | Information Services | +10,000 employees

- Act as a principal sales consultant and project manager in contracts with third party providers and partners
- Coordinated a Software as a Service (SaaS) integration in 3 months with General Motors ERP that led to a monthly revenue of US\$ 30 mil

BRUNO SANTOS

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IT Business Analyst

2006 – 2009

Experian Group | Information Services | +10,000 employees

- Played a role as scrum master through the transition from conventional project to Agile project management methodology
- Created Request for Proposal (RFP) for a winner's auction in a Public Key Infrastructure acquisition for a deal of USD\$ 0.5 million

Senior Java System Analyst

2003 – 2006

Experian Group | Information Services | +10,000 employees

- Managed IT staff, implementations, and support of wide variety of software technologies including: Java, Webservices, Oracle DB, WebSphere IBM, Apache-Tomcat, and Linux
- Led an R&D (Resource and Development) team which implemented an Open Source PKI (Private Key Infrastructure) using Java EJB as a Certificate Authority

EDUCATION

Computer Software & Database Development

Post Graduate Certificate

Lambton College, Toronto, ON

Internet & Web Technology

Certificate

Langara College, Vancouver, BC

Strategic Management in IT

MBA

FGV Fundação Getúlio Vargas, São Paulo, SP

Mathematics Applied to Informatics

BSc

FASP Faculdades Associadas, São Paulo, SP

LANGUAGES

• Portuguese

• English

• Spanish