

## IT PROJECT MANAGER WITH 8+ YEARS OF EXPERIENCE

Qualified by 20+ years' experience in IT sector. My area of expertise is SaaS and internet software. Lead cross-functional teams through development, testing and deployment. Provided excellent customer service and leadership ability, so gained respect of the sponsor, all stakeholders and the project team.

## SUMMARY OF QUALIFICATIONS

- Agile methodology utilized with PMBOK procedures and Scrum Practices
- Collaborated with developers, DBA's and technical team to perform root cause analysis of all issues
- Established standard PMI documentation and tools for project lifecycle (SDLC) from Analysis to Close-out for the IT Sales Organization

## CAREER EXPERIENCE

### Full-time student

Langara College | Lambton College

Vancouver, BC | Toronto, ON

Since 2016

- Key areas of studies: Responsive web design, Social Media Authentication, Google Analytics, Angular, Node.js, WordPress, PHP, Non-SQL Mongo DB, LAMP Stack.

### IT Project Manager

Serasa Experian [Information Services | +2,000 Employees]

Sao Paulo, Brazil

1999-2015

#### IT Project Manager (8 years)

- ✓ Met with customers and department leaders to understand needs resulted in software solutions implemented in more than 100 branches within 3 months scrum sprint planning
- ✓ Planned and coordinate SaaS (Software as a Service) project integrated with General Motors that led to a monthly revenue of US\$ 50 mil
- ✓ Created Request for Proposal (RFP) and served as a principal consultant in contracts with third party providers and partners

#### Business Analysis Team Leader (4 years)

- ✓ Led and managed a team of 14+ business analysts (yearly payroll up to CAD\$ 1.7 million)
- ✓ Became reference as a key user of BABOK practices. Coordinated and presented IIBA-SP events for an audience of 100+ people

#### Senior System Analyst (4 years)

- ✓ Managed IT staff, implementations, and support of wide variety of software technologies including: Java, Webservices, Oracle DB, WebSphere IBM, Apache-Tomcat, Linux, AWS Cloud

## EDUCATION

Post-degree   Software & DB Development	Lambton College, Toronto, ON	In progress
Certificate   Internet & Web Technology	Langara College, Vancouver, BC	2017
MBA   IT Strategic Management	FGV, Sao Paulo, Brazil	2014
BSc   Mathematics Applied to Informatics	FASP, Sao Paulo, Brazil	1989

## LANGUAGES

- ✓ Portuguese (Native)
- ✓ English
- ✓ Spanish