

SYSTEM ANALYST WITH 7+ YEARS EXPERIENCE

- Graduated in Canada, MBA in IT Strategic Management, and BSc in Informatics
- Experienced in coordinating cross-functional IT solutions through all software lifecycle
- Agile methodology practitioner aligned with scrum techniques
- Bilingual fluency in English, Portuguese, and Spanish
- Technical skills including but not limited to Java, Javascript, PHP, jQuery, NodeJS, MySQL

RELEVANT EXPERIENCE

IT Business Analyst Coordinator

2011 – 2015

Experian | São Paulo, SP

- Became reference as a BABoK user at IIBA chapter Sao Paulo. Gave a speech to an audience of 80+ business analysts
- Managed a team of 14+ analysts among 5 business units with a yearly payroll of USD\$ 1.2+ million
- Improved the team Key Performance Indicator related to internal client satisfaction from 65% to 90% in two years

IT Project Manager

2009 – 2011

Experian | São Paulo, SP

- Act as a principal technical sales consultant and project manager in contracts with third party providers and partners
- Established standard PMI documentation from analysis to close-out for IT sales projects
- Coordinated a Software as a Service (SaaS) integration in 3 months with General Motors ERP that led to a monthly revenue of US\$ 30 mil

IT Business Analyst

2006 – 2009

Experian | São Paulo, SP

- Led a Resource and Development team to implement an Open Source PKI (Private Key Infrastructure) in Java EJB as a Certificate Authority
- Played a role as scrum master through the transition from conventional project to Agile project management methodology
- Created Request for Proposal (RFP) for a winner's auction in a Public Key Infrastructure acquisition for a deal of USD\$ 0.5 million

ADDITIONAL EXPERIENCE

Cultural & Academic Mentor

Jun 2018 – Present

Lambton College | Toronto, ON

- Implemented a scheduling tool to manage appointments between mentee and mentor to reduce no-show rates
- Support handicapped and lower grade students to overcome software development and database assignments

WordPress Consultant**2017 – 2017**

HR Mental Wellness Centre | Vancouver, BC

- Guided a clean up into an existing website selecting appropriate plug-ins without any loss
- Improved the page speed score from 43/100 rate to 65/100 after applying performance optimization by Google Insights and GTMetrics recommendations

Researcher**2016 – 2017**

Langara College | Vancouver, BC

- Developed a social media authentication project based on Facebook API
- Main areas of studies: Angular 2, WordPress, Bootstrap, ExpressJS, and MongoDB

EDUCATION**Computer Software & DB Development – Post Grad Certificate**

In progress

Lambton College | Toronto, ON

Internet & Web Technology – Certificate

2016 – 2017

Langara College | Vancouver, BC

Strategic Management in IT – MBA

2012 – 2014

FGV Fundação Getúlio Vargas | São Paulo, SP

Mathematics Applied to Informatics – BSc

1989 – 1992

FASP Faculdades Associadas | São Paulo, SP