

# MDT AutoSave Services

## Optimize the Value of Your AutoSave Change Management System

AutoSave for System Platform Services will help you get the maximum value out of your AutoSave for System Platform solution with configuration and training as well as installation and upgrade assistance by one of our Field Services Representatives.



### Online - Live Assistance

An MDT Field Services Representative will assist (via GoToMeeting or similar technology) with installing or upgrading an AutoSave system. If time remains after the installation/upgrade, the Field Services team member can assist with configuration or other training-related activities.

### Worldwide Service

MDT has Field Service Representatives located around the globe so that assistance can be provided in any time zone. Assistance can be provided in English and Chinese.

### Service Options

The following two service packages are available for purchase:

- 1 day (8 hours) of assistance by one remote Field Service Representative, or
- 2 days (16 hours) of assistance by one remote Field Service Representative

### About AutoSave for System Platform

AutoSave for System Platform captures all object changes as they are made so you can “undo” the change and restore object data including graphics, templates, instances and more. By gaining control over object changes, AutoSave enables users to:

**Remove undesired changes:** By maintaining a history of all revisions, prior copies of objects are easily accessible so plant operations can be restored quickly and correctly.

**Detect differences in versions:** Compare any two version of an object with detailed identification of changes that may have been unknown or unauthorized, protecting your process, people and equipment.

**Gain insight into an objects associations:** A template may have many instances; see how one object is associated with others.

**Restore object changes following a Galaxy restoration:** If a Galaxy becomes corrupted and must be restored from a backup, access object updates that occurred immediately prior to the event.

