

# Customer Satisfaction Report

Team: 3: Obsidian

Date: October 29, 2016

Customer: Ms. Marable

Report #: 2 \_\_\_\_\_

- Has your team contacted you since the last Report? yes
- If so, how (e.g., in person, e-mail)? In person and email
- Are you satisfied with the amount of contact since the last Report? yes
- Has the contact since the last Report been constructive? Please elaborate.  
The team has their Github information and they've run into some issues with getting an email system in place but are exploring other options for implementation
- Do you feel that you know where your team is in the development process? Please elaborate. Yes. I am part of the Skype team so I am very abreast of their developments.
- Are you, in general, pleased with your team's progress since the last Report? Please elaborate. Yes. They seem to work well together.

**Comments** (positive or negative): I am happy to be working with them.