

# Customer Satisfaction Report

Team: 3: Obsidian

Date: October 15, 2016

Customer: Ms. Marable

Report #: 1\_\_\_\_

- Has your team contacted you since the last Report? yes
- If so, how (e.g., in person, e-mail)? In person and email
- Are you satisfied with the amount of contact since the last Report? yes
- Has the contact since the last Report been constructive? Please elaborate.  
The team has decided to go with offering a rather interesting selection of products and services for the Bazaar.
- Do you feel that you know where your team is in the development process? Please elaborate. Yes. They have selected a template to work from for building the site.
- Are you, in general, pleased with your team's progress since the last Report? Please elaborate. Yes. As stated previously , I think they're off to a great start.

**Comments** (positive or negative): I am happy to be working with them.