

Customer Satisfaction Report

Team: 3: Obsidian

Date: November 26, 2016

Customer: Ms. Marable

Report #: 4 _____

- Has your team contacted you since the last Report? yes
- If so, how (e.g., in person, e-mail)? In person and email
- Are you satisfied with the amount of contact since the last Report? yes
- Has the contact since the last Report been constructive? Please elaborate. Yes, they keep me informed via Skype and in person.
- Do you feel that you know where your team is in the development process? Please elaborate. Yes. The team is preparing for code inspection. They have completed the trade and checkout processing capability.
- Are you, in general, pleased with your team's progress since the last Report? Please elaborate. Yes. It's looking good.

Comments (positive or negative): I am happy to be working with them.