Customer Satisfaction Report

Team: 3: Obsidian   Date: November 12, 2016

Customer: Ms. Marable   Report #:   3

- Has your team contacted you since the last Report? yes

- If so, how (e.g., in person, e-mail)? In person and email

- Are you satisfied with the amount of contact since the last Report? yes

- Has the contact since the last Report been constructive? Please elaborate. Yes, they keep me informed via Skype and in person.

- Do you feel that you know where your team is in the development process? Please elaborate. Yes. The team is looking at implementing an API and deciding on payment options as well as working on the User Interface.

- Are you, in general, pleased with your team's progress since the last Report? Please elaborate. Yes. They seem to work well together.

Comments (positive or negative): I am happy to be working with them.