

## Erin Stowe

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## Qualifications Summary

Creative, client service driven individual with a passion for designing, modifying, and maintaining a business' website and web application(s), and a strong emphasis on increasing revenue and enhancing the customer/user experience.

## Core Competencies

Customer Service  
HTML, CSS, Javascript, Microsoft Office  
Human Resources applications Knowledge

Project Management  
Problem Solving  
Social Media Marketing

## Accomplishments

- CTE Department Chair whose responsibilities included attending organizational meetings, developing lesson plans with other CMS educators, and following-up within my school. (Aug. 2008 – June 2012)
- Academic achievement for Technology and Business testing improved by approximately 15% while I taught these classes
- Obtained Customer Service Associate II status within 6 months of starting which increased my job responsibilities, including new account origination and loan applications.

## Experience

### High School Math Teacher

August 2014 to June 2016

**Charlotte Secondary School**, Charlotte, NC

Planned, developed and managed events such as Paideia seminars, lessons, and department meetings  
Analyzed test results and providing recommendation/strategies to improve student scores & class engagement

### Technology & Math Teacher

August 2006 to June 2014

**Charlotte Mecklenburg Schools**, Charlotte, NC

Developed and maintained relationships with students, school, and parents to improve academic achievement  
Implemented alternative learning strategies based on ideas shared via Technology workshops

### Customer Service Associate II

March 2001 to April 2003

**JP Morgan Chase (formerly Bank One)**, Columbus, OH

Provided excellent customer services while completing customer's transactions.  
Implemented ways to grow banking relationships such as

## Education

Full Stack Web Development Certificate: 08/2017

University of North Carolina at Charlotte Extended Academic Program – Coding Bootcamp

Masters of Arts: Educational Media & Technology, 12/2011

Eastern Michigan University at Ypsilanti, MI

Bachelor of Science: Business, 05/2000

Miami University at Ohio - Oxford, OH

