

Welcome **Adam**,

Thanks for visiting the Service Desk. For more information on how to use this portal download the [Avion Software Service Desk User Guide \(PDF\)](#).

NEW REQUEST

EXISTING REQUESTS

REPORTING

REQUEST SUMMARY

1234

ALL OPEN REQUESTS

132

YOUR OPEN REQUESTS

1

REQUESTS TO MARK AS COMPLETE

REQUESTS REQUIRING YOUR ATTENTION (4)

ID	REQUEST SUBJECT	PROJECT/CATEGORY	LAST COMMENT
88888	New Issue Related to CPD Online	AOA - Selection Projects	11:09 PM, 21 Apr 14
88888	AirAsia Sitefinity Implementation 2013	AirAsia Sitefinity Implementation	11:09 PM, 21 Apr 14
88888	Research points in records - reset to zero	AOA - Selection Projects	11:09 PM, 21 Apr 14
88888	Australian Orthopaedic Association Systems Support	AOA Systems Support	11:09 PM, 21 Apr 14

[See more >](#)

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Link

Hover State

NEW REQUEST

EXISTING REQUESTS

REPORTING

REQUEST SUMMARY

1234
ALL OPEN REQUESTS

132
YOUR OPEN REQUESTS

Hover State

1
REQUESTS TO MARK AS COMPLETE

REQUESTS REQUIRING YOUR ATTENTION (4)

Links

PR.	ID	REQUEST SUBJECT	PROJECT/CATEGORY	LAST COMMENT	REQUESTED BY
	88888	New Issue Related to CPD Online	AOA - Selection Projects	11:09 PM 21 Apr 14	Adam Levy, Avion Software
	88888	AirAsia Sitefinity Implementation 2013	AirAsia Sitefinity Implementation	11:09 PM 21 Apr 14	Sashank Kotcherlakota, Air Asia
	88888	Research points in records - reset to zero	AOA - Selection Projects	11:09 PM 21 Apr 14	Karan Vidyut, Avion Software
	88888	Australian Orthopaedic Association Systems Support	AOA Systems Support	11:09 PM 21 Apr 14	Nasser Muhammand, Australian Orthopaedic Association

[See more >](#)

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NEW REQUEST

EXISTING REQUESTS

REPORTING

REQUEST SUMMARY

1234

ALL OPEN REQUESTS

132

YOUR OPEN REQUESTS

1

REQUESTS TO MARK AS COMPLETE

REQUESTS REQUIRING YOUR ATTENTION (0)

You have no requests requiring your attention at this time.

SUBMIT A REQUEST

REQUEST DETAILS

PROJECT *

Select▼

CATEGORY *

Select▼

SUBJECT *

Insert subject. Max 80 characters.

BROWSER *

Select▼

BROWSER VERSION *

Insert browser version.

COPY UPDATES TO*

Separate emails with commas.

DETAILS*

Describe your request.

ATTACHMENT(S)

ADD

There are no files attached to this request.

RELATED REQUEST(S)

ADD

There are no requests related to this.

SUBMIT

CANCEL

Pop up example
of quick search
function when
add related request
button is clicked

SUBMIT A REQUEST

REQUEST DETAILS

PROJECT *

Select

CATEGORY *

Select

SUBJECT *

Insert subject. Max 80 characters.

BROWSER *

Select

BROWSER VERSION *

Insert browser version.

COPY UPDATES TO*

Separate emails with commas.

ATTACHMENT(S)

ADD

There are no files attached to this request.

RELATED REQUEST(S)

ADD

There are no requests related to this.

SUBMIT

CANCEL

RELATED REQUEST

Perform a quick search to find and attach your related request.

SEARCH BY REQUEST ID

Enter Request ID number

OR

SEARCH BY SUBJECT NAME

Enter subject name

ADD

CANCEL

SUBMIT A REQUEST

REQUEST DETAILS

PROJECT *

Select▼

CATEGORY *

Select▼

SUBJECT *

Insert subject. Max 80 characters.

BROWSER *

Select▼

BROWSER VERSION *

Insert browser version.

COPY UPDATES TO*

Separate emails with commas.

DETAILS*

Describe your request.

ATTACHMENT(S)

ADD

FILE NAME	FILE SIZE	ADDED	
Error Message.doc	12.2MB	11:09 PM, 21 Apr 14	✕
Error Message.doc	12.2MB	11:09 PM, 21 Apr 14	✕

RELATED REQUEST(S)

ADD

REQ. ID	SUBJECT	ADDED	
12345	New Issue Related to CPD Online	11:09 PM, 21 Apr 14	✕
12345	Australian Orthopaedic Associat...	11:09 PM, 21 Apr 14	✕

Shows the addition of attachments and related requests

SUBMIT

CANCEL


Page view
as **client**


Having just
submitted
a **new**
request













Thank you. Your request has been received. Your request ID is: **XXXXXX**

EXISTING REQUESTS

SUBMIT NEW REQUEST

 Export current view of requests


 Save as My Favourite View


STATUS	ID	REQUEST SUBJECT	PROJECT/CATEGORY	LAST COMMENT
All ▼	All ▼	All ▼	All ▼	Newest ▼
	88888	New Issue Related to CPD Online Created by Sashank Kotcherlakota	AOA - Selection Projects CPD Avalon	11:09 PM, 21 Apr 14 By you
	88888	AirAsia Sitefinity Implementation 2013 Created by Sashank Kotcherlakota	AirAsia Sitefinity Implementation CPD Avalon	11:09 PM, 21 Apr 14 By Sashank Kotcherlakota
	88888	Research points in records - reset to zero Created by Sashank Kotcherlakota	AOA - Selection Projects CPD Avalon	11:09 PM, 21 Apr 14 By you
	88888	Australian Orthopaedic Association Systems Support Created by Sashank Kotcherlakota	AOA Systems Support CPD Avalon	11:09 PM, 21 Apr 14 By Sashank Kotcherlakota
	88888	New Issue Related to CPD Online Created by Sashank Kotcherlakota	AOA - Selection Projects CPD Avalon	11:09 PM, 21 Apr 14 By you
	88888	AirAsia Sitefinity Implementation 2013 Created by Sashank Kotcherlakota	AirAsia Sitefinity Implementation CPD Avalon	11:09 PM, 21 Apr 14 By Sashank Kotcherlakota
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	88888	Australian Orthopaedic Association Systems Support Created by Sashank Kotcherlakota	AOA Systems Support CPD Avalon	11:09 PM, 21 Apr 14 By Sashank Kotcherlakota
	88888	New Issue Related to CPD Online Created by Sashank Kotcherlakota	AOA - Selection Projects CPD Avalon	11:09 PM, 21 Apr 14 By you
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	88888	Australian Orthopaedic Association Systems Support Created by Sashank Kotcherlakota	AOA Systems Support CPD Avalon	11:09 PM, 21 Apr 14 By Sashank Kotcherlakota













Page view
as **client**
of regular
screen

EXISTING REQUESTS

SUBMIT NEW REQUEST

 Export current view of requests


 Save as My Favourite View


STATUS	ID	REQUEST SUBJECT	PROJECT/CATEGORY	LAST COMMENT
All ▼	All ▼	All ▼	All ▼	Newest ▼
	88888	New Issue Related to CPD Online Created by Sashank Kotcherlakota	AOA - Selection Projects CPD Avalon	11:09 PM, 21 Apr 14 By you
	88888	AirAsia Sitefinity Implementation 2013 Created by Sashank Kotcherlakota	AirAsia Sitefinity Implementation CPD Avalon	11:09 PM, 21 Apr 14 By Sashank Kotcherlakota
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	88888	AirAsia Sitefinity Implementation 2013 Created by Sashank Kotcherlakota	AirAsia Sitefinity Implementation CPD Avalon	11:09 PM, 21 Apr 14 By Sashank Kotcherlakota
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	88888	Australian Orthopaedic Association Systems Support Created by Sashank Kotcherlakota	AOA Systems Support CPD Avalon	11:09 PM, 21 Apr 14 By Sashank Kotcherlakota















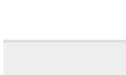
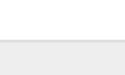










Page view
as **Avion**
of regular
screen with
priority icons

EXISTING REQUESTS

SUBMIT NEW REQUEST

 Export current view of requests

 Save as My Favourite View

STATUS	PR.	ID	REQUEST SUBJECT	PROJECT/CATEGORY	LAST COMMENT
<div> ▼</div>	<div> ▼</div>	<div>All ▼</div>	<div>All ▼</div>	<div>All ▼</div>	<div>Newest ▼</div>
<div></div>	<div></div>	88888	<div>New Issue Related to CPD Online</div> <div>Created by Sashank Kotcherlakota</div>	AOA - Selection Projects CPD Avalon	11:09 PM, 21 Apr 14 By you
<div></div>	<div></div>	88888	<div>AirAsia Sitefinity Implementation 2013</div> <div>Created by Sashank Kotcherlakota</div>	AirAsia Sitefinity Implementation CPD Avalon	11:09 PM, 21 Apr 14 By Sashank Kotcherlakota
<div></div>	<div></div>	88888	<div>Research points in records - reset to zero</div> <div>Created by Sashank Kotcherlakota</div>	AOA - Selection Projects CPD Avalon	11:09 PM, 21 Apr 14 By you
<div></div>	<div></div>	88888	<div>Australian Orthopaedic Association Systems Support</div> <div>Created by Sashank Kotcherlakota</div>	AOA Systems Support CPD Avalon	11:09 PM, 21 Apr 14 By Sashank Kotcherlakota
<div></div>	<div></div>	88888	<div>New Issue Related to CPD Online</div> <div>Created by Sashank Kotcherlakota</div>	AOA - Selection Projects CPD Avalon	11:09 PM, 21 Apr 14 By you
<div></div>	<div></div>	88888	<div>AirAsia Sitefinity Implementation 2013</div> <div>Created by Sashank Kotcherlakota</div>	AirAsia Sitefinity Implementation CPD Avalon	11:09 PM, 21 Apr 14 By Sashank Kotcherlakota
<div></div>	<div></div>	88888	<div>Research points in records - reset to zero</div> <div>Created by Sashank Kotcherlakota</div>	AOA - Selection Projects CPD Avalon	11:09 PM, 21 Apr 14 By you
<div></div>	<div></div>	88888	<div>Australian Orthopaedic Association Systems Support</div> <div>Created by Sashank Kotcherlakota</div>	AOA Systems Support CPD Avalon	11:09 PM, 21 Apr 14 By Sashank Kotcherlakota
<div></div>	<div></div>	88888	<div>New Issue Related to CPD Online</div> <div>Created by Sashank Kotcherlakota</div>	AOA - Selection Projects CPD Avalon	11:09 PM, 21 Apr 14 By you
<div></div>	<div></div>	88888	<div>AirAsia Sitefinity Implementation 2013</div> <div>Created by Sashank Kotcherlakota</div>	AirAsia Sitefinity Implementation CPD Avalon	11:09 PM, 21 Apr 14 By Sashank Kotcherlakota
<div></div>	<div></div>	88888	<div>Research points in records - reset to zero</div> <div>Created by Sashank Kotcherlakota</div>	AOA - Selection Projects CPD Avalon	11:09 PM, 21 Apr 14 By you
<div></div>	<div></div>	88888	<div>Australian Orthopaedic Association Systems Support</div> <div>Created by Sashank Kotcherlakota</div>	AOA Systems Support CPD Avalon	11:09 PM, 21 Apr 14 By Sashank Kotcherlakota

Page view as Avion of regular screen with priority icons

EXISTING REQUESTS

SUBMIT NEW REQUEST

Export current view of requests

Save as My Favourite View

STATUS	PR.	ID	REQUEST SUBJECT	PROJECT/CATEGORY	LAST COMMENT
<div><div></div><div>New</div></div> <div><div></div><div>In progress</div></div> <div><div></div><div>Pending Comment</div></div> <div><div></div><div>Pending Testing</div></div> <div><div></div><div>Pending Approval</div></div> <div><div></div><div>Mark as Complete</div></div> <div><div></div><div>Closed</div></div>	<div><div></div><div>New</div></div> <div><div></div><div>Low</div></div> <div><div></div><div>Medium</div></div> <div><div></div><div>High</div></div>	All	All	Newest	
			<div>New Issue Related to CPD Online</div> <div>Created by Sashank Kotcherlakota</div>	AOA - Selection Projects CPD Avalon	<div>Newest</div> <div>Oldest</div> <div>By Avion</div> <div>By Me</div>
			<div>AirAsia Sitefinity Implementation 2013</div> <div>Created by Sashank Kotcherlakota</div>	AirAsia Sitefinity Implementation CPD Avalon	11:09 PM, 21 Apr 14 By Sashank Kotcherlakota
			<div>Research points in records - reset to zero</div> <div>Created by Sashank Kotcherlakota</div>	AOA - Selection Projects CPD Avalon	11:09 PM, 21 Apr 14 By you
			<div>Australian Orthopaedic Association Systems Support</div> <div>Created by Sashank Kotcherlakota</div>	AOA Systems Support CPD Avalon	11:09 PM, 21 Apr 14 By Sashank Kotcherlakota
			<div>New Issue Related to CPD Online</div> <div>Created by Sashank Kotcherlakota</div>	AOA - Selection Projects CPD Avalon	11:09 PM, 21 Apr 14 By you
		88888	<div>AirAsia Sitefinity Implementation 2013</div> <div>Created by Sashank Kotcherlakota</div>	AirAsia Sitefinity Implementation CPD Avalon	11:09 PM, 21 Apr 14 By Sashank Kotcherlakota
		88888	<div>Research points in records - reset to zero</div> <div>Created by Sashank Kotcherlakota</div>	AOA - Selection Projects CPD Avalon	11:09 PM, 21 Apr 14 By you
		88888	<div>Australian Orthopaedic Association Systems Support</div> <div>Created by Sashank Kotcherlakota</div>	AOA Systems Support CPD Avalon	11:09 PM, 21 Apr 14 By Sashank Kotcherlakota
		88888	<div>New Issue Related to CPD Online</div> <div>Created by Sashank Kotcherlakota</div>	AOA - Selection Projects CPD Avalon	11:09 PM, 21 Apr 14 By you
		88888	<div>AirAsia Sitefinity Implementation 2013</div> <div>Created by Sashank Kotcherlakota</div>	AirAsia Sitefinity Implementation CPD Avalon	11:09 PM, 21 Apr 14 By Sashank Kotcherlakota
		88888	<div>Research points in records - reset to zero</div> <div>Created by Sashank Kotcherlakota</div>	AOA - Selection Projects CPD Avalon	11:09 PM, 21 Apr 14 By you
		88888	<div>Australian Orthopaedic Association Systems Support</div> <div>Created by Sashank Kotcherlakota</div>	AOA Systems Support CPD Avalon	11:09 PM, 21 Apr 14 By Sashank Kotcherlakota

Example of Status dropdown

Example of Priority dropdown (Would be located under the priority filed. It is here for a visul example only.)

Example of Last Comment dropdown

Page view
as **client**

REQUEST DETAILS

Submit as

CANCEL

Client:

‘Submit as’
button is
disabled
when it is
with Avion

DETAILS

Created: 11:09 PM, Wed 27 Apr 2014

Request ID: 16735

Project: AOA Avalon Support

Catergory: General

Subject: Alison Fallon's laptop backup

Browser: Google Chrome

Version: 5.1.1

Requested by: Kelly Rogers


Company: Air Aisa

Copy updates to:

There are no emails uploaded.

ADD

PROGRESS

Status:  In Progress

Work effort: 12 hours, 30 minutes

Assignee: Kelly Rogers

ATTACHMENT(S)

There are no files attached to this request.

ADD

RELATED REQUEST(S)

There are no requests related to this.

ADD

COMMENTS

ADD COMMENT

FIRSTNAME LASTNAME (CLIENT COMMENT)

POSTED ON 10 DEC 2014 09:59 PM

Copy from the details field in previous screen. Deliqui opta non reperis aruptatus molor sint ipsapitatiis ad unt lacid quodis ilit plist, nullit omnimustiam quis nonsequo te deleniet estia prore suntinum eaqui dolori nihita dest, nimporeic tempori beatinu llaborero et, voluptatem eatecta ererum core lictass itatibusdae. Et quis sae et ilia nobis quam atusdam lam fugit volorum untus molupta sitate qui cone poratempores el iur? Ame et quisi nonsent volestr uptat.

Faccus aut eum que nus everferatur si a nullandit idebisim sumet in nossequi di dipistibus alita porerum restias utente alis aperum andit et estis solore, si con eliamus re con consequ aereper naturere, esequam, te dolupta tecaborum ut fugitias accae sed enderum demodicias velliberum lab idendenditat aut aliquis aut la sit lique voluptat eic temqui de esequam faciasi tatiandia volore.

Page view
as **client**

REQUEST DETAILS

Submit as

CANCEL

Client:

‘Submit as’
button is
enabled
when it is
client’s turn
to action

DETAILS

Created: 11:09 PM, Wed 27 Apr 2014

Request ID: 16735

Project: AOA Avalon Support

Catergory: General

Subject: Alison Fallon’s laptop backup

Browser: Google Chrome

Version: 5.1.1

Requested by: Kelly Rogers


Company: Air Aisa

Copy updates to:

There are no emails uploaded.

ADD

PROGRESS

Status:  Pending Comment

Work effort: 12 hours, 30 minutes

Assignee: Kelly Rogers

ATTACHMENT(S)

There are no files attached to this request.

ADD

RELATED REQUEST(S)

There are no requests related to this.

ADD

COMMENTS

ADD COMMENT

FIRSTNAME LASTNAME (CLIENT COMMENT)

POSTED ON 10 DEC 2014 09:59 PM

Copy from the details field in previous screen. Deliqui opta non reperis aruptatus molor sint ipsapitatiis ad unt lacid quodis ilit plist, nullit omnimustiam quis nonsequo te deleniet estia prore suntinum eaqui dolori nihita dest, nimporeic tempori beatinu llaborero et, voluptatem eatecta ererum core lictass itatibusdae. Et quis sae et ilia nobis quam atusdam lam fugit volorum untus molupta sitate qui cone poratempores el iur? Ame et quisi nonsent volestr uptat.

Faccus aut eum que nus everferatur si a nullandit idebisim sumet in nossequi di dipistibus alita porerum restias utente alis aperum andit et estis solore, si con eliamus re con consequ aereper naturere, esequam, te dolupta tecaborum ut fugitias accae sed enderum demodicias velliberum lab idendenditat aut aliquis aut la sit lique voluptat eic temqui de esequam faciasi tatiandia volore.

Page view
as **client**

REQUEST DETAILS

DETAILS

Created: 11:09 PM, Wed 27 Apr 2014

Request ID: 16735

Project: AOA Avalon Support

Catergory: General

Subject: Alison Fallon's laptop backup

Browser: Google Chrome

Version: 5.1.1

Requested by: Kelly Rogers

Company: Air Aisa

Copy updates to:

There are no emails uploaded.

ADD

COMMENTS

COMMENT

This is where the client would begin typing

ADD CANCEL

FIRSTNAME LASTNAME (CLIENT COMMENT)

POSTED ON 10 DEC 2014 09:59 PM

Copy from the details field in previous screen. Deliqui opta non reperis aruptatus molor sint ipsapitatiis ad unt lacid quodis ilit plist, nullit omnimustiam quis nonsequo te deleniet estia prore suntinum eaqui dolori nihita dest, nimporeic tempori beatinu llaborero et, voluptatem eatecta ererum core lictass itatibusdae. Et quis sae et ilia nobis quam atusdam lam fugit volorryum untus molupta sitate qui cone poratempores el iur? Ame et quisi nonsent volestr uptat.

Faccus aut eum que nus everferatur si a nullandit idebisim sumet in nossequi di dipistibus alita porerum restias utente alis aperum andit et estis solore, si con eliamus re con consequ aereper naturere, esequam, te dolupta tecaborum ut fugitias accae sed enderum demodicias velliberum lab idendenditat aut aliquis aut la sit lique voluptat eic temqui de esequam faciasi tatiandia volore.

Submit as **IN PROGRESS** ▼ CANCEL

SUBMIT AS IN PROGRESS

SUBMIT AS TESTING COMPLETE

SUBMIT AS APPROVED

SUBMIT AS CLOSED

Assignee: Kelly Rogers

ATTACHMENT(S)

There are no files attached to this request.

ADD

RELATED REQUEST(S)

There are no requests related to this.

ADD

Shows dropdown options for **client** 'submit as' button

Shows function when 'Add comment' button is clicked.

The area expands to show a comment box with the add/cancel buttons below.

When comment is added it would be filled blue according to the 'current user' design.

Page view
as **client**
with some
fileds added/
edited.

REQUEST DETAILS

Submit as

CANCEL

DETAILS

Created: 11:09 PM, Wed 27 Apr 2014

Request ID: 16735

Project: AOA Avalon Support

Catergory: General

Subject: Alison Fallon's laptop backup

Browser: Google Chrome

Version: 5.1.1

Requested by: Kelly Rogers

Company: Air Aisa

Copy updates to:

vesselin.vassilev@avionsoftware.com	×
sashank.kotcherlakota@avionsoftware.com	×

ADD

PROGRESS

Status:  Pending Comment

Work effort: 12 hours, 30 minutes

Assignee: Kelly Rogers

Reassigned to Vesselin Vassilev by Sashank Kotcherlakota, 4:30pm Wed 7 May 2014
Assigned to Kelly Rogers by Sashank Kotcherlakota, 2:30pm Tue 6 May 2014

ATTACHMENT(S)

FILE NAME	FILE SIZE	ADDED
Error Message.doc	12.2MB	11:09 PM, 21 Apr 14
Error Message.doc	12.2MB	11:09 PM, 21 Apr 14

ADD

RELATED REQUEST(S)

REQ. ID	SUBJECT	ADDED
12345	New Issue Related to CPD Online	11:09 PM, 21 Apr 14
12345	Australian Orthopaedic Associat...	11:09 PM, 21 Apr 14

ADD

COMMENTS

ADD COMMENT

FIRSTNAME LASTNAME (CLIENT COMMENT)

POSTED ON 15 DEC 2014 12:59 PM

Faccus aut eum que nus everferatur si a nullandit idebisim sumet in nossequi di dipistibus alita porerum restias utente alis aperum andit et estis solore, si con eliamus re con consequ aereper naturere, esequam, te dolupta tecaborum ut fugitias accae sed enderum demodicias velliberum lab idendenditat aut aliquis aut la sit lique voluptat eic temqui de esequam faciasi tatiandia volore.

SASHANK KOTCHERLAKOTA (AVION USER COMMENTS TO CLIENT)

POSTED ON 10 DEC 2014 09:59 PM

Fuga. Deliqui opta non reperis aruptatus molor sint ipsapitatiis ad unt lacid quodis ilit plist, nullit omnimustiam quis nonsequo te deleniet estia prore suntinum eaqui dolori nihita dest, nimporeic tempori beatinu llaborero et, voluptatem eatecta ererum core lictass itatibusdae. Et quis sae et ilia nobis quam atusdam lam fugit volorum untus molupta sitate qui cone poratempores el iur?

FISRTNAME LASTNAME (CURRENT USER COMMENTS)

POSTED ON 10 DEC 2014 09:59 PM

Fuga. Deliqui opta non reperis aruptatus molor sint ipsapitatiis ad unt lacid quodis ilit plist, nullit omnimustiam quis nonsequo te deleniet estia prore suntinum eaqui dolori nihita dest, nimporeic tempori beatinu llaborero et, voluptatem eatecta ererum core lictass itatibusdae. Et quis sae et ilia nobis quam atusdam lam fugit volorum untus molupta sitate qui cone poratempores el iur? Ame et quisi nonsent volestr uptat.

FIRSTNAME LASTNAME (CLIENT COMMENT)

POSTED ON 10 DEC 2014 09:59 PM

Copy from the details field in previous screen. Deliqui opta non reperis aruptatus molor sint ipsapitatiis ad unt lacid quodis ilit plist, nullit omnimustiam quis nonsequo te deleniet estia prore suntinum eaqui dolori nihita dest, nimporeic tempori beatinu llaborero et, voluptatem eatecta ererum core lictass itatibusdae. Et quis sae et ilia nobis quam atusdam lam fugit volorum untus molupta sitate qui cone poratempores el iur? Ame et quisi nonsent volestr uptat.

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Page view
as **Avion**

REQUEST DETAILS

DETAILS

Created:

11:09 PM, Wed 27 Apr 2014

Request ID:

16735

Project:

AOA Avalon Support

Catergory:

General

Subject:

Alison Fallon's laptop backup

Browser:

Google Chrome

Version:

5.1.1

Requested by:

Kelly Rogers

Company:

Air Aisa

Copy updates to:

vesselin.vassilev@avionsoftware.com

✕

sashank.kotcherlakota@avionsoftware.com

✕

ADD

Submit as

▼


CANCEL

Avion:

'Submit as'
button is
disabled
when it is
with client.

PROGRESS

Status:

 Pending Comment

Work effort:

12 hours, 30 minutes

Edit

Assignee:

Vesselin Vassilev

▼

Reassigned to Vesselin Vassilev by Sashank Kotcherlakota, 4:30pm Wed 7 May 2014

Assigned to Kelly Rogers by Sashank Kotcherlakota, 2:30pm Tue 6 May 2014

Priority:

High

▼

Priority set as High by Sashank Kotcherlakota, 4:30pm Wed 7 May 2014

Priority set as Medium by Sashank Kotcherlakota, 2:30pm Tue 6 May 2014

ATTACHMENT(S)

FILE NAME	FILE SIZE	ADDED
Error Message.doc	12.2MB	11:09 PM, 21 Apr 14
Error Message.doc	12.2MB	11:09 PM, 21 Apr 14

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RELATED REQUEST(S)

REQ. ID	SUBJECT	ADDED
12345	New Issue Related to CPD Online	11:09 PM, 21 Apr 14
12345	Australian Orthopaedic Associat...	11:09 PM, 21 Apr 14

ADD

COMMENTS

ADD COMMENT

SASHANK KOTCHERLAKOTA (AVION INTERNAL COMMENTS)

POSTED ON 20 DEC 2014 03:59 PM | BILLABLE HOURS: 1 hour, 15 minutes [Edit](#)

Fuga. Deliqui opta non reperis aruptatus molor sint ipsapitatiis ad unt lacid quodis ilit plist, nullit omnimustiam quis nonsequo te deleniet estia prore suntinum eaqui dolori nihita dest, nimporeic tempori beatinu llaborero et, voluptatem eatecta ererum core lictass itatibusdae. Et quis sae et ilia nobis quam atusdam lam fugit volorum untus molupta sitate qui cone poratempores el iur?

FIRSTNAME LASTNAME (CLIENT COMMENT)

POSTED ON 15 DEC 2014 12:59 PM | BILLABLE HOURS: 1 hour, 15 minutes [Edit](#)

Faccus aut eum que nus everferatur si a nullandit idebisim sumet in nossequi di dipistibus alita porerum restias utente alis aperum andit et estis solore, si con eliamus re con consequ aereper naturere, esequam, te dolupta tecaborum ut fugitias accae sed enderum demodicias velliberum lab idendenditat aut aliquis aut la sit lique voluptat eic temqui de esequam faciasi tatiandia volore.

SASHANK KOTCHERLAKOTA (AVION USER COMMENTS TO CLIENT)

POSTED ON 10 DEC 2014 09:59 PM | BILLABLE HOURS: 1 hour, 15 minutes [Edit](#)

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Page view
as **Avion**

REQUEST DETAILS

DETAILS

Created:

11:09 PM, Wed 27 Apr 2014

Request ID:

16735

Project:

AOA Avalon Support

Catergory:

General

Subject:

Alison Fallon's laptop backup

Browser:

Google Chrome

Version:

5.1.1

Requested by:

Kelly Rogers

Company:

Air Aisa

Copy updates to:

vesselin.vassilev@avionsoftware.com

✕

sashank.kotcherlakota@avionsoftware.com

✕

ADD

Submit as

▼

CANCEL

PROGRESS

Status:

★

New

Work effort:

12 hours, 30 minutes

Edit

Assignee:

Vesselin Vassilev

▼

Reassigned to Vesselin Vassilev by Sashank Kotcherlakota, 4:30pm Wed 7 May 2014

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ADD

COMMENTS

COMMENT

This is where the Avion consultant would begin typing

Viewable by ▼

ADD

CANCEL

SASHANK KOTCHERLAKOTA (AVION INTERNAL COMMENTS)

POSTED ON 20 DEC 2014 03:59 PM | BILLABLE HOURS: 1 hour, 15 minutes [Edit](#)

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Avion:

‘Submit as’ button is enabled when it is Avion’s turn to action

Shows function when ‘Add comment’ button is clicked by Avion.

The area expands to show a comment box with the add/cancel buttons below.

‘Viewable by’ dropdown included. If ‘public’ is selected they can ‘add’ immediately. See next screen.

When comment is added it would be filled according to the ‘avion internal’ design or ‘avion public’ design.

Page view
as Avion

REQUEST DETAILS

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16735

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General

Subject:

Alison Fallon's laptop backup

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Version:

5.1.1

Requested by:

Kelly Rogers

Company:

Air Aisa

Copy updates to:

vesselin.vassilev@avionsoftware.com

✕

sashank.kotcherlakota@avionsoftware.com

✕

ADD

Submit as

Submit as IN PROGRESS

Submit as PENDING COMMENT

Submit as PENDING TESTING

Submit as PENDING APPROVAL

Submit as MARK AS COMPLETE

Assignee: vesselin.vassilev

Edit

Shows dropdown options for Avion 'submit as' button

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COMMENTS

COMMENT

This is where the Avion consultant would begin typing

Viewable by

Public

Internal

Billable hours*

(eg. 3w 4d 12h 30m)

CANCEL

'Viewable by' dropdown included. If 'Internal' is selected the 'billable hours' field appears. This needs to be completed before they can add comment.

SASHANK KOTCHERLAKOTA (AVION INTERNAL COMMENTS)

POSTED ON 20 DEC 2014 03:59 PM | BILLABLE HOURS: 1 hour, 15 minutes

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Page view
as Avion

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Request ID: 16735

Project: AOA Avalon Support

Catergory: General

Subject: Alison Fallon's laptop

Browser: Google Chrome

Version: 5.1.1

Requested by: Kelly Rogers

Company: Air Aisa

Copy updates to:

vesselin.vassilev@avionsoftware.com

✕

sashank.kotcherlakota@avionsoftware.com

✕

ADD

CANCEL

EDIT WORK EFFORT

BILLABLE HOURS

Enter new billable hours

(e.g. 3w 4d 12h 30m)

SUBMIT

CANCEL

16735

16735

4:30pm Wed 7 May 2014

Tue 6 May 2014

High

Priority set as High by Sashank Kotcherlakota, 4:30pm Wed 7 May 2014

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Sep 2013	Monthly Usage Report_September14	Download PDF

CHANGE PASSWORD

ENTER CURRENT PASSWORD

Enter current password

ENTER NEW PASSWORD

Enter new password




CONFIRM NEW PASSWORD

Confirm new password








UPDATE

CANCEL

PRIORITY ICONS

-  New
-  Low
-  Medium
-  High

STATUS ICONS

-  New
-  In Progress
-  Pending Comment
-  Pending Testing
-  Pending Approval
-  Mark as Complete
-  Closed