Emely Cedano Assignment 2 MIS3640

Project Overview

The goal of this project was to try to combine my love for videogames with Python sentiment analysis. With the release of the Modern Warfare game coming out recently, there have been a lot of mixed reviews, sentiments, and ideas related to the game. Therefore, I wanted to use Python to gauge user sentiment based on the comments written in Reddit threads: were they as bad as I imagined? Were the critics right in rating the game an 8.6? are the other underlying reasons as to why players disliked the game? To answer said questions, I used Reddit, as a data source. To pull the data from Reddit, I proceeded to gain access to their API and used the Python program: PRAW to extract that data (submissions, subreddit, and comments) from the website itself with my key. With the information from Reddit, I used the Sentiment Analyzer in NLTK [module] in order to analyze the emotion: positive, negative, or neutral, of the words used by Redditors in their titles and/or comments. I was hoping to analyze the feel of the game through the comments of players by performing a sentiment analysis on about 5 of them and averaging out all of their scores (i.e. the average score of the percentage of the comments that was positive, negative or neutral once all are analyzed for sentiment). In this way I can get a realer answer on how players really feel and where their disappointed is placed.

Implementation

The major component of the code relied in getting access to Reddit's API. In order to do this, I was introduced to the developer's side of Reddit which allowed me to create an app, which I named 'PythonSentimentAnalysis', in order to ask Reddit permission to grab posts from their website. This in turn allowed me to create a client secret and ID which is unique to the app and needed to create a client-agent which allows you to inform Reddit that you have a user key to user their comments and information for the app you are using.

I essentially tested printing the top 10 top, new, or hot comments pulled from the r/modernwarfare thread in the console. I then returned the submission author and submission text for each submission which allowed me to choose the submissions of interest that I wanted to analyze and eliminate the posts that were meme posts. The other alternative was to play around and implement Pandas. It would take all of the comments and submissions from reddit and displayed it in a neatly packed table with information regarding the post's title, author, number of likes, number of comments, post id, and more. This allowed for the action of pulling reddit submission to be more organized and more digestible in table form rather than being printed in the console. However, there were technical difficulties that impeded with this.

With these two choices in place, I was able to pull a set of submissions from any thread I specified and distinguish each by their respective authors. This allowed me to get the overall sentiment of the post through the analysis and thus average them. I then averaged out the ratings and came up

with the overall sentiment of modern warfare based on a set of 5 random comments from the TOP sort function.

I could have also chosen to use a Redditor's specific ID to fish for their comments or thoughts on the new Modern Warfare game but using a Redditors ID doesn't guarantee that I will get their modern warfare comment but perhaps a mix of all the comments they have posted in various threads.

Results [~2-3 paragraphs + figures/examples] Present what you accomplished:

```
### Description of the part of
```

```
1st comment:
Overall sentiment dictionary is : {'neg': 0.099, 'neu': 0.727, 'pos': 0.174, 'compound': 0.8124} sentence was rated as 9.9 % Negative sentence was rated as 72.7 % Neutral sentence was rated as 17.4 % Positive
Sentence Overall Rated As Positive
2nd comment:
Overall sentiment dictionary is : { 'neg': 0.064, 'neu': 0.766, 'pos': 0.17, 'compound': 0.9886}
sentence was rated as 6.4 % Negative
sentence was rated as 76.6 % Neutral
sentence was rated as 17.0 % Positive
Sentence Overall Rated As Positive
3rd comment:
Overall sentiment dictionary is : {'neg': 0.141, 'neu': 0.708, 'pos': 0.151, 'compound': -0.2268} sentence was rated as 14.099999999998 % Negative
sentence was rated as 70.8 % Neutral
sentence was rated as 15.1 % Positive
Sentence Overall Rated As Negative
4th comment:
Overall sentiment dictionary is : {'neg': 0.141, 'neu': 0.708, 'pos': 0.151, 'compound': -0.2268}
sentence was rated as 14.099999999999998 % Negative sentence was rated as 70.8 % Neutral sentence was rated as 15.1 % Positive
Sentence Overall Rated As Negative
5th comment:
Overall sentiment dictionary is : {'neg': 0.1, 'neu': 0.747, 'pos': 0.153, 'compound': 0.7801}
sentence was rated as 10.0 % Negative
sentence was rated as 74.7 % Neutral
sentence was rated as 15.299999999999 % Positive
Sentence Overall Rated As Positive
```

The most interesting part of this text analysis, with the above quotes is that I expected some of them to be neutral but the sentiment analysis rated them either positive or negative, not just based on the polarized score but based on the word usage. A big reason that these comments are mostly neutral is because the users are speaking more towards the features of the game being good or bad rather than their sentiments on the game. To be fair, most of the sentiment around the game is negative on the reddit thread, and it seems hard for the people that have positive comments to come to the top when the negative comment are getting more attention and players relate to the frustration of the glitches more than anything.

Reflection

When it comes to what went well, there were a lot of resources, tutorials and step-by-step instructions online on how to perform text analysis successfully. The instructions on how to use PRAW from Reddit were incredibly clear and after some troubleshooting, it became easy to follow. Additionally, the community on Reddit is welcoming and they helped in identifying issues and bugs within my code that I did not know how to handle or spot. I found this project really interesting considering that I want to get into data analytics and gauging someone's sentiment based on their words is a great way to analyze and quantify a user's feelings when their results, reviews, or comments can seem vague.

I will use this going forward as a tool for user-centered data within the game industry. It'll help me understand the features users want to add to games based on how strongly their comments sway to the negative or positive parts of the spectrum. When it comes to what I wish I would have known before, it boils down to wishing I was an active and avid reddit user. Being one, perhaps, would have allowed me to understand the mechanics and different features more. With that being said, I still used it as my data source because I believe it has the rawest form of feedback on topics, in this case: games, than any other platform. The sheer number of how many different viewpoints and ideas are allowed and posted allowed for and interesting set of comments to analyze.

Although this was a new experience to me, I was able to determine, after learning the techniques and analyzing the sentiments of a small group of comments that right now the overall sentiment towards Call of Duty: Modern Warfare is on average 10.8% Negative, 73.12% Neutral, and 16.08% Positive. More positive than negative but still a lot of frustration that causes a lot of mixed feelings.