Çetin
Full Stack Developer | Software Engineer

I am an aspiring full-stack developer with a growth mindset to acquire new skills and continuously develop myself with new challenges. After working as a customer support specialist for over 8 years, I decided to fulfill my childhood dream to become a software developer and improve myself in front end, back end and CS by completing a 6-month intensive Workintech full-stack development program.

Personal Info

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Abu Dhabi, United Arab Emirates

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[GitHub](#) | [LinkedIn](#)

Education

Workintech, *Full Stack Development Program (6 months - 960 hours - 78 projects)*
2023 - 2024

Marmara University, Public *Relations and Publicity*
2011 - 2016

Languages

English, *Advanced*
German, *Beginner*
Turkish, *Native*

Certificates

Front End Development, Workintech,
  10.2024
Full Stack Development, Workintech,
  12.2024
CS50P Python Programming, HarvardX
  05.2024
IT Automation with Python, Google
  06.2024
Back-End Development, META
  07.2024
Introduction to Go-Lang, Boot.dev
  07.2024

SKILLS

Front End: JavaScript, React.js, Hooks, Context API, Redux, Axios, Yup, Jest, Cypress, HTML, CSS, TailwindCss,

Back End: Java, Python, Go, OOP, Data Structures, Design Patterns, Maven, Spring Core, Spring Boot, Spring Data JPA, Spring Security, Django SQL, PostgreSQL, Git

Additional: Algorithms, Debugging, Deployment, Problem Solving, Figma, Teamwork

SOFTWARE PROJECTS

Wardrobe, *Full Stack Developer* - Bootstrap | Django   [GitHub | Website](#)

- Created an e-commerce site for a local retail business with order and payment implementation.
- Refactored page components to provide designed objects and login authentication using Django Auth

AiScraper, *Full Stack Dev.* - Ollama | Python   [GitHub](#)

- Built a easy to use interface that allowed users scrape any website they wish
- Developed a Ollama powered prompt for AI to bring out any information that has been prompt.

CodePizza, *Full Stack Developer* - React | Node [GitHub](#)

- Created ability to choose your order detail and validate
- Developed interactive main page along with order data posting to API

Chirpy, *Full Stack Developer* - React | Node   [GitHub](#)

- A Twitter (new name X) clone back-end project with web-hooks, database and JWT integration.
- Developed a user sign-up and functionality that allowed users to create, update and delete their chirps(tweets)

EXPERIENCE

Freelance, *Remote* - *Technical Support/Web Developer*   2024- present

- Collaborated with a team of developers to troubleshoot and identify web design options and best practices
- Built responsive pages according to designs and test them with Cypress

TOGG, *Istanbul* - *User Value Delivery*   2023 - 2024

- Achieved 92% of customer satisfaction by providing in depth technical and after-sales support
- Managed 50+ client relationships, specialized in introducing end-user to the brand and increased brand awareness +100%

TDCX, *Istanbul – Technical Support Specialist*   2022 - 2023

- Providing technical support +30 Riot game players over their issues with different games
- Handled debugging and troubleshooting of various player setups.

Louis Vuitton, *Istanbul – Expert Client Advisor*   2018 - 2022

- Interacting with clients to drive target sales with the %90 achieved targets
- Increasing the sales of High-end items by selling +50.000€ Louis Vuitton watch

World Experience Campus, *Istanbul – Project Manager*   2016 - 2017

- Managing +5 project to meet project scope and deadline
- Developing and launching experience base training projects

Khan Media, *Istanbul – Communication Specialist*   2016 - 2017

- Providing internal and external communication for the Movies, Series and other projects produced by the company
- Creating and sustaining communication channels with shareholders

Marmara University, *Istanbul – Department Co-Ordinator*   2013 - 2016

- Coordinating daily projects and people to reach the deadlines
- Resolving office needs and responding clients reaching out to university.

REFERENCES

Halit Arslan, *Software Team Lead - Octet*   +90 537 392 77 04
Nedime Ebru Erhan, *Operations - Togg*   +90 539 668 98 84