Mehdi SALIM
Salesforce Technical Consultant

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MISSIONS

- **AKKODIS**- Salesforce Consultant

  JUNE 2023 – CURRENTLY

Designed and implemented new applications for our clients. This involved working with various declarative and imperative tools, including Apex, Lightning web components, and Flows .
Tools: Sales Cloud, Apex, Triggers, Custom Metadata Types, Rest API, sandboxes, …..

- **Gear9** - Salesforce Consultant

  JULY 2020 – MAI 2023

Designed and implemented new applications for our clients. This involved working with various declarative and imperative tools, including Apex, Lightning web components, and Flows .
Tools: Sales Cloud, Apex, Triggers, Custom Metadata Types, Rest API, sandboxes, …..

- **PULSE.digital** - Salesforce developer
  FEBRUARY 2018 – JUNE 2020

I was a member of an international team dedicated to providing ongoing support to users. My tasks mainly revolved around user permissions, data quality, and reviewing legacy code to keep up-to-date with the latest releases while implementing new functionalities.
Tools: Apex, Visual force, Triggers, Flows, SOQL, SOSL, LWC ,…

PROJECTS

➔**FCA :** Developing a CRM tool tailored for efficient car dealership management. Leveraging Sales Cloud and Service functionalities, alongside triggers and flows, ensuring seamless automation and enhanced customer experience..

➔**IATA :** Maintaining the platform to ensure seamless operations, optimal performance, and customized solutions for their evolving needs .

➔**Nc Baptist :** Crafting a tailored CRM tool that simplifies fundraising, grant management, and workforce coordination to ensure seamless operations and personalized reporting for enhanced efficiency .

➔**BOA :** Setting up a prospecting tracking tool for an international bank .

TECHNICAL SKILLS

- **Languages and Technologies :** Salesforce – Apex – LWC – HTML/CSS/Javascript – VisualForce – SOQL / SOSL – Flows
- **Version control :** Git
- **Databases :** MySQL – Oracle 11g – SQLite
- **Project Management :** AGILE (Scrum)

PERSONAL QUALITIES

- Pragmatisme
- Rigor
- Curiosity
- Meticulousness

CERTIFICATIONS

- September 2023 : Salesforce Certified Data Architect
- September 2023 : TOEIC (950/990)
- August 2023 : Salesforce Certified Platform Developer II
- July 2023 : Salesforce Certified Associate
- July 2023 : Professional Scrum Master 1 (PSM I)
- March 2023 : Salesforce Certified JavaScript Developer I
- October 2022 : Salesforce Certified Administrator
- August 2022 :Salesforce Certified Platform Developer I

Years of Experience
> 5 Year

PULSE.digital Gear9 IATA AKKODIS NC BAPTISTS On Mission Together PSM I