**Salesforce Vlocity Consultant-HM**

# Professional Experience

### **Consultant Salesforce**

### D&A Technologies | AXA Assurance, Casablanca ***From October 2022***

#### Project 1 :

* Implement Salesforce for AXA, configure it to meet business requirements, and migrate data from existing systems.
* Tasks :
* Customizing Salesforce to meet AXA's specific business needs, such as creating custom objects, fields, and workflows to support sales, marketing, or customer service functions.
* Migrate data from existing systems into Salesforce. This includes identifying the data to be migrated, cleaning and transforming the data as needed, and performing the migration.
* Create reports and dashboards in Salesforce to provide insights into AXA's data. This includes defining report and dashboard requirements.

#### Project 2 :

* Continuous Deployment With Copado to automate the deployment processes from one environment to another, including the production environment. Copado offers a range of deployment options, such as quick deploy, partial deploy, and full deploy.
* Continuous Integration with Copado that offers robust CI capabilities to automate the testing and deployment processes
* Implementing Copado to release management solution to manage the entire release process from planning to deployment. Also release branches, approvals, and deployments.

**SKILLS** : Apex, Workflows, Marketing Cloud, LWC, VF, Flows, SOQL, Copado.

### **Salesforce Vlocity CPQ developer**

### D&A Technologies | INWI, Casablanca ***January 2022 – October 2022***

#### Project: Inwi Service Management Platform

* create a comprehensive service management platform for Inwi, a leading telecommunications company in Morocco, that will allow them to efficiently manage customer service requests and provide a better customer experience.
* Tasks :
* Implementing a CPQ solution using Omnisctudio and Vlocity
* configuring the CPQ solution to support complex pricing scenarios
* Configuring the Omnisctudio and Vlocity CPQ solution to support Inwi's product catalog and pricing rules.

**SKILLS** : Omnistudio, Vlocity CPQ, Omniscript, Integration Procedure, Salesforce CRM, Salesforce Service Cloud, communication cloud, Vlocity.

### **Salesforce Vlocity Developer**

### D&A Technologies | ENGIE, Casablanca ***August 2021 – December 2021***

#### Project:

* the implementation of a new billing system for its energy services division. The billing system was designed to improve the accuracy and timeliness of customer bills, while also providing more personalized and customizable billing options for customers.
* Tasks:
* Implementing Copado to manage the entire development lifecycle for the billing system, from planning and design to testing and deployment.
* Salesforce Development with Apex, LWC, VF…
* Velocity/Omnistudio Development with Omniscript, Dataraptor …

**SKILLS** : Omniscript, Integration Procedure, DataRaptor, Vlocity, Lightning Web Component, COPADO.

### **Full stack developer**

### TYBASOFT, Casablanca ***June 2020 – September 2020***

#### Project:

* create a web-based application that enables efficient management of payments using the Spring framework for the backend and Angular for the frontend. The Spring framework, with its powerful features such as dependency injection and inversion of control, will allow for easy integration with various payment gateways and processing systems. The Angular framework, with its robust architecture and dynamic data binding, will provide a seamless user experience, allowing for easy navigation and real-time updates.

**SKILLS** : Angular, Spring(Java), Html, CSS, JavaScript, SQL, Java, Eclipse, PhpMyAdmin, GitHub.

# Language

* English: fluent
* French: professional

# Education

* ENSA safi, 2017 : Integrated preparatory cycle
* ENSA safi, 2019 : Engineering cycle, engineering computer science

# Certification

* Salesforce Certified Omnistudio Developer.
* Trailhead Ranger.