

VI. Redesign

Optimizing OfficeMentor

A repository of information was gathered to determine how to further optimize OfficeMentor. Designing an intuitive process of how the user would download and set up the program from a large organizational perspective is something that was gathered from feedback and taken into consideration for the design process. Other considerations regarding how data would be stored, payment model and the implementation of customer service are all features that will be accounted for when designing OfficeMentor.

There is also consideration of implementing administrative roles in the final design to help replicate the organization's chain of command. Focusing on keeping the interface design simple and clean with an easy to pick up intuitive navigable user experience is also a key component towards the redesign process. Featuring multi-platform integration would help with accessibility.

Other comments regarding a possible name-change by making the platform sound more descriptive and straightforward like "Remote Office Assistant" or "Tech Remote Assist Platform" possibly making it so that users better identify what the platform is specifically for. Lastly, instead of overloading OfficeMentor with multiple features, focusing on a select few may help improve the quality of the final design and could make OfficeMentor stand out on the market.