

Eugene Cherish

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WORK EXPERIENCE

LEAD NETWORK AND SYSTEM ADMINISTRATOR

Storwell Self Storage 2012 – Present

➤ Infrastructure Management

- Installing, supporting and maintaining 4 Asterisk VoIP servers, 3 FreeNAS servers, and 20 PC workstations
- Configure and troubleshoot cloud-based E-Mail server, office printers, and MS Office Suite
- Create and implement back-up strategies
- Review logs and create documentation
- Responsible for providing remote support on call

➤ Network Administration

- Maintenance and troubleshooting Firewall, PPPoE and remote networks
- Installing and maintaining pfSense routers and D-LINK switches
- Create LAN/Wi-Fi networks and evaluate its performance

➤ Project Management

- Co-ordinate projects from inception to production
- Involved in the process of hiring and training Level 1 Technical Support Assistants
- Co-ordinate and manage all services and products from vendors, suppliers, and ISP's
- Co-ordinate with web and application developers
- Research new technologies and best practices to improve our capabilities
- Manage stock of networking equipment and PC components and peripherals.
- Provide user support for computer hardware and software applications

LEAD NETWORK AND SYSTEM ADMINISTRATOR

Hurontario Corporate Center 2015 – Present

➤ Project Management

- Design, plan and deploy hotel LAN/WAN infrastructure
- Design, plan and deploy Wi-Fi network through the building
- Develop IT infrastructure to support IP-based hardware such as cameras, access control systems, and media/entertainment systems.
- Co-ordinate with engineer during development process
- Plan and design NAS, Virtualization and Application server solutions
- Inventory management

➤ Infrastructure Management

- Installing, supporting and maintaining 10 PC workstations, VoIP phones and Asterisk server
- Configure and troubleshoot printers
- Installing and maintaining 22 Wi-Fi access points

FREELANCE WORK AND OTHER PROJECTS

Bid 13

- Installing, supporting and maintaining PC work stations, VoIP phones, Asterisk server, NAS server, and peripherals
- Troubleshoot software and hardware issues
- Provide remote support when necessary
- Provide Windows/Linux/Mac support and administration

Atlantis Dental

- Troubleshoot Windows Server 2008 R2
- Expand local area network
- Configure and Upgrade new workstations
- Troubleshoot client database and software

Vaughan Physiotherapy Clinic

- Configure and set up DSL and Phone lines
- Configure and Upgrade new workstations
- Configure and set up IP-based security systems
- Create custom local area network

Innstead Coop

- Build and configure new workstations and custom server based on client specifications
- Configure, and install software for custom workstations based on client specifications

PROFESSIONAL CERTIFICATIONS

CompTIA A+	11/08/2011 – 7/7/2015
CompTIA Security +	07/07/2012 – 7/7/2015
CCNA – Routing and Switching	10/10/2013 – 10/10/2016
MCTS Windows Server 2008 Active Directory	
MCTS Windows 7 Configuration	

SKILLS

NETWORKING	HARDWARE	SOFTWARE
✓ VoIP and Asterisk	✓ PC Components	✓ Windows XP – 10
✓ VPN, PPPoE, IPSec	✓ PC Peripherals	✓ Windows Server 2008 R2
✓ WiFi, 802.1X	✓ IP Security Equipment	✓ Docker
✓ DHCP/DNS	✓ WiFi Access Points	✓ VMWare & Oracle VM
✓ IP Addressing	✓ Routers & Switches	✓ Apple & Android
✓ Load Balancing	✓ Cat5e/6 Networks	✓ CentOS & FreeBSD
✓ Firewall, NAT	✓ Networking Tools	✓ FreePBX
✓ Multi-WAN	✓ RAID 1, 5, 10, 15 strategies	✓ pfSense
✓ SMTP	✓ Failover and redundancy setups	✓ FreeNAS
✓ FTP	✓ Managed Switches	✓ WordPress, CSS/HTML
		✓ MS Office

EDUCATION

Everest College 2011 – 2012

Diploma of Network Administration

Canadian Technology College 2010

Certificate Software Quality Assurance Tester

York University 2005 – 2010

Bachelor of Applied Sciences and Professional Studies, Economics Major