

PTracker Support

For any helpdesk issues regarding the use of the PTracker System, internet connectivity and hardware, call the support numbers below, these are manned by the PTracker support team.

PTRACKER 1: 0814 673343

PTRACKER 2: 0814 673349

You can also make use of the WhatsApp forum by posting helpdesk issues on the **MOHSS PTracker Pilot Site** group. All users are encouraged to join the group for prompt support, announcements and assistance on use of the system. Please note, this group is solely for PTracker support.

Additionally, for guidance on clinical practice in PMTCT, you can also make use of the nurse mentors, clinical mentors, PHC supervisors, PMTCT program.