



## Verify Billing Details

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**Hello,**

We have a hold on your account because the billing details for your card

Did not match the details on file with the card issuer.

You will not be able to access your account or place orders with us until we confirm

Your information,

Please take a moment to update your account and keep it in good standing.

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### **Details**

**Error #004-3867244-841915**

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**[Update Now](#)**

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For your security, we restrict access to your billing details to a team of

Account specialist. Our customer service team cannot access these details

Or provide you with more information on this issue. They can only verify that

We sent this request.

We ask that you not open new accounts as any order you place may be

Delayed.

Sincerely,

Amazon.com