Elle Ho

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Education

2023.8 University of Pittsburgh, MS, Information Science, Pittsburgh, PA

-2025.5

2021.8 University of Michigan, BS, Computer Science, Ann Arbor, MI

-2023.5

2019.9 Shanghai Jiao Tong University, BE, Electrical and Computer Engineering, Shanghai, China

-2021.8

Technical Skills

Skills Python, C, C/C++, Unity3D, ReactJS, Next.js, SQL, Flask, TypeScript, JavaScript, UE4

Tools LATEX, Git, GCP, Firebase

Work Experience

May - August Gameplay Programmer Intern, SPARK NEXA, Hangzhou, China

- 2024 Developed a Unity VisualScripting-based tool ActionFlow that modifies the visual behavior of entities to enhance game component management, decoupling visual effects from underlying logic and optimizing performance by reducing unnecessary computations.
 - Use the tool ActionFlow for simplified editing of game entity behaviors, applied to over 20 entity types and hundreds of gameobjects to simplify workflow to adjust entity behaviors.
 - Integrated the UI element for the 'Blessing' compendium and connected it to the game's notification system.

January - Indie Game Developer, HERL National Laboratories, Pittsburgh, PA Now Digital Therapist Training Game

- · Led the development of an online multiplayer board game using Unity, managing all stages from game mechanics to UI/UX design, ensuring alignment with therapeutic objectives.
- Implemented multiplayer online functionality using Unity Mirror for state synchronization, enabling seamless multiplayer connections on a web platform.
- · Designed the game to enhance therapeutic understanding by providing detailed insights into mobility disability challenges, ultimately improving patient care in therapeutic settings.

June - **Software Engineer Intern**, *Heymax.ai*, Singapore

2023

2024

- September Led the seamless migration and integration of the Intercom chatbot service at the engineering side, automating support for 3,500 + users and management of 1,000 + support tickets with Google Forms, Intercom, Telegram Bot APIs, and internal RESTful APIs. Achieved a 50%+ reduction in customer service effort and significantly faster response times.
 - Drove a 200% increase in Google search visibility within the first two weeks, achieving a sustained rise in web traffic through SEO optimization for the company site.
 - Boosted merchant page clicks by 4% by engineering interactive interfaces and a streamlined express log-in for logged-out users with NextJS and ReactJS, enhancing user engagement and navigation.

Relevant Courses

Web Systems Computer Networks Machine Learning **Database Systems** Data Structure Algorithms