



## Subclass 804

# Aged Parent visa

This permanent visa lets an aged parent of a settled Australian citizen, Australian permanent resident or eligible New Zealand citizen stay in Australia.

Personalise this page...

**For Applicants**

For Sponsors

## Overview

### Stay

Permanently

### Cost

From AUD4,990.00

### Processing times

For an indication of processing times for this visa, use the [visa processing time guide tool \(/visas/getting-a-visa/visa-processing-times/global-visa-processing-times\)](#). This will show the processing times for recently decided applications. It is a guide only and not specific to your application.

For more information, see [Parent visa queue \(/layouts/15/FIXUPREDIRECT.ASPX?WebId=1057a7be-45e1-4b08-af28-b81c4827a08c&TermSetId=a76074c9-979d-4db3-adcc-34af89495da2&TermId=bd940db8-3aa3-437c-bad9-ae2e43f78ee2\)](#).

### With this visa you can

- stay in Australia as a permanent resident
- sponsor eligible family members to come to Australia
- if eligible, apply for [Australian citizenship \(/citizenship/become-a-citizen\)](#)

[See all conditions \(/visas/already-have-a-visa/check-visa-details-and-conditions/see-your-visa-conditions?product=804\)](#)

[Check your eligibility \(#Eligibility\)](#)

**Ask a question**

## You must

- have an eligible child who is a settled Australian citizen, Australian permanent resident or eligible New Zealand citizen
- be old enough to receive the age pension in Australia
- not have already applied for or hold a Sponsored Parent (Temporary) (subclass 870) visa when applying for this visa.

## Help with your visa

If you are getting help with your visa, before you pay someone, read information on [who can help with your visa application \(/help-support/who-can-help-with-your-application/overview\)](/help-support/who-can-help-with-your-application/overview).

## Process



## About this visa

- [With this visa you can \(#aboutVisa-index-0\)](#)
- [How long you can stay \(#aboutVisa-index-1\)](#)
- [Include family \(#aboutVisa-index-2\)](#)
- [Cost \(#aboutVisa-index-3\)](#)
- [Apply from \(#aboutVisa-index-4\)](#)
- [Processing times \(#aboutVisa-index-5\)](#)
- [Your obligations \(#aboutVisa-index-6\)](#)
- [Visa label \(#aboutVisa-index-7\)](#)

## With this visa you can

- stay in Australia indefinitely
- work and study in Australia
- enrol in Australia's public healthcare scheme, [Medicare](https://www.servicesaustralia.gov.au/individuals/medicare) (<https://www.servicesaustralia.gov.au/individuals/medicare>)
- sponsor your family members to come to Australia
- apply for [Australian citizenship](/citizenship/become-a-citizen) (</citizenship/become-a-citizen>), if eligible

## Travel to and from Australia for 5 years

You can travel to and from Australia as many times as you want for 5 years from the date we grant this visa. This is as long as the travel facility on this visa remains valid.

If you want to travel after the initial 5-year travel facility:

- you will need to apply for and be granted a [Resident Return \(RRV\)](https://immi.homeaffairs.gov.au/visas/getting-a-visa/visa-listing/resident-return-visa-155-157) (<https://immi.homeaffairs.gov.au/visas/getting-a-visa/visa-listing/resident-return-visa-155-157>) so that you can re-enter Australia as a permanent resident
- you might also want to consider Australian citizenship. If you become an Australian citizen, you don't require a visa to enter Australia. You will need to apply for an Australian passport and use it to leave and re-enter Australia. See more about eligibility requirements and current processing times for [Australian citizenship](https://immi.homeaffairs.gov.au/citizenship/become-a-citizen) (<https://immi.homeaffairs.gov.au/citizenship/become-a-citizen>)

To see when your travel facility ends, use [VEVO](https://immi.homeaffairs.gov.au/visas/already-have-a-visa/check-visa-details-and-conditions/) (<https://immi.homeaffairs.gov.au/visas/already-have-a-visa/check-visa-details-and-conditions/>).

## How long you can stay

This is a permanent visa. It lets you stay in Australia indefinitely.

For citizenship purposes, your permanent residence starts on the day we grant the visa.

## Include family

You can include members of the [family unit](#) in your application when you apply. You are required to include details of all your family members in your application form whether they are migrating or not.

If you have a partner, include their details in your application even if they are not applying for the visa with you.

Family members who apply for the visa must meet our [health](https://immi.homeaffairs.gov.au/help-support/meeting-our-requirements/health) (<https://immi.homeaffairs.gov.au/help-support/meeting-our-requirements/health>) and [character](https://immi.homeaffairs.gov.au/help-support/meeting-our-requirements/character) (<https://immi.homeaffairs.gov.au/help-support/meeting-our-requirements/character>) requirements. Family members who are not coming to Australia might also have to meet our health and character requirements.

## Newborn child

Find out what to do if [your child is born after you apply](/change-in-situation/had-a-baby) (</change-in-situation/had-a-baby>).

## Cost

This visa costs from AUD4,990.00. There is an additional charge for each family member who applies with you.

You pay for this visa in 2 parts called instalments.

Pay the first instalment when you apply. Pay the second instalment when we ask you to. See more about [visa fees and charges \(/visas/getting-a-visa/fees-and-charges\)](#).

You might also have to pay other costs for each applicant for health checks, police certificates and [biometrics](#).

To work out what your visa will cost use the [Visa Pricing Estimator \(https://immi.homeaffairs.gov.au/visas/visa-pricing-estimator?visa=864\)](#). The estimator does not take into account the second instalment or other costs.

See more about [visa fees and charges \(/visas/getting-a-visa/fees-and-charges\)](#).

## Apply from

You must be in Australia, but not in immigration clearance, when you apply for this visa.

Any family members who apply for the visa with you must also be in Australia, but not in immigration clearance, when you apply.

## Processing times

The demand for Parent visas is greater than the number of places available each year. As a result, processing times for these applications can be lengthy.

For an indication of processing times for this visa, use the [visa processing time guide tool \(/visas/getting-a-visa/visa-processing-times/global-visa-processing-times\)](#). This will show the processing times for recently decided applications. It is a guide only and not specific to your application.

Your application might take longer to process if:

- you do not fill it in correctly
- you do not include all of the documents we need or we need more information from you and/or
- your information takes a long time to verify.

We can't process your application if you do not pay the correct visa application charge. We will notify you if this is the case and if necessary return your application.

Applications for this visa are subject to [capping and queueing \(/help-support/glossary\)](#).

Learn more about the [Parent visa queue \(/visas/getting-a-visa/visa-processing-times/family-visa-processing-priorities/parent-visas-queue-release-dates\)](#) and [processing priorities \(/visas/getting-a-visa/visa-processing-times/family-visa-processing-priorities\)](#).

The [Reports on Migration Programs \(https://www.homeaffairs.gov.au/research-and-statistics/statistics/visa-statistics/live/migration-program\)](#) have further information on Migration Program outcomes against planning for each migration program year.

## Assessment

We assess applications for this visa in 2 stages:

1. Check eligibility and either add the application to the queue or refuse it.
2. Continue assessing the application when a place becomes available and make a decision.

Do not arrange to stay permanently in Australia until your visa is granted. We will let you know in writing if we grant you the visa.

Learn more about the [Parent visa queue \(/visas/getting-a-visa/visa-processing-times/family-visa-processing-priorities/parent-visas-queue-release-dates\)](/visas/getting-a-visa/visa-processing-times/family-visa-processing-priorities/parent-visas-queue-release-dates) and [processing priorities \(/visas/getting-a-visa/visa-processing-times/family-visa-processing-priorities\)](/visas/getting-a-visa/visa-processing-times/family-visa-processing-priorities).

## Consider another visa

Other Parent visas available include the:

- [Contributory Aged Parent visa \(subclass 864\) \(/visas/getting-a-visa/visa-listing/contributory-aged-parent-864\)](/visas/getting-a-visa/visa-listing/contributory-aged-parent-864). This is a permanent visa. Contributory Parent visas may be processed faster but cost more
- [Contributory Aged Parent \(Temporary\) visa \(subclass 884\) \(/visas/getting-a-visa/visa-listing/contributory-aged-parent-temporary-884\)](/visas/getting-a-visa/visa-listing/contributory-aged-parent-temporary-884), then a permanent [Contributory Aged Parent visa \(subclass 864\) \(/visas/getting-a-visa/visa-listing/contributory-aged-parent-864\)](/visas/getting-a-visa/visa-listing/contributory-aged-parent-864). This 2-step visa process may be faster but costs more than the subclass 804 visa. It also costs more than applying directly for the Contributory Aged Parent visa (subclass 864), but the cost is spread across the 2 visas over a longer period and
- [Sponsored Parent \(Temporary\) visa \(subclass 870\) \(/visas/getting-a-visa/visa-listing/sponsored-parent-temporary-870\)](/visas/getting-a-visa/visa-listing/sponsored-parent-temporary-870) is a temporary visa allowing parents to visit their children in Australia for up to three or five years at a time and a cumulative maximum 10 year period.

You can view all visa options on our [visa list page \(/visas/getting-a-visa/visa-listing\)](/visas/getting-a-visa/visa-listing).

## Your obligations

You and your family members must obey all Australian laws.

## Visa label

We will digitally link your visa to your passport. You will not get a label in your passport.

## Eligibility

### Not have this visa

You cannot apply for this visa if you have already applied for or hold a Sponsored Parent (Temporary) (subclass 870) visa.

### Have a sponsor

You must be sponsored by an eligible sponsor.

Usually you would be sponsored by an eligible child. If your child is under 18, you can be sponsored by an eligible relative or community organisation.

We must approve the sponsorship.

## Be this age

You must be old enough to receive the [age pension in Australia](https://www.dss.gov.au/seniors/benefits-payments/age-pension) (<https://www.dss.gov.au/seniors/benefits-payments/age-pension>).

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## Meet the health requirement

You and any family members who apply for the visa with you must [meet our health requirement](/help-support/meeting-our-requirements/health) (</help-support/meeting-our-requirements/health>).

We might also ask that other non-migrating family members meet the requirement.

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## Meet the character requirement

You and any family members who apply for the visa with you must meet our [character requirement](https://immi.homeaffairs.gov.au/help-support/meeting-our-requirements/character) (<https://immi.homeaffairs.gov.au/help-support/meeting-our-requirements/character>).

We might also ask that other non-migrating family members meet the requirement.

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## Meet the balance-of-family test

You must meet the balance-of-family test. You meet the balance of family test if:

- at least half of your children and step-children are eligible children, or
- there are more eligible children living in Australia than in any other single country

See examples of how the [balance-of-family test](/visas/getting-a-visa/visa-listing/aged-parent-804/balance-of-family-test) (</visas/getting-a-visa/visa-listing/aged-parent-804/balance-of-family-test>) is applied.

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## Have assurance of support

You must be able to obtain an assurance of support.

An assurance of support assures us that you will not have to rely on government assistance after you enter Australia on this visa. The assurance is for you and any family members who come to Australia with you on this visa.

We will let you know when you need to provide the assurance of support.

Learn more about [assurances of support](https://www.servicesaustralia.gov.au/individuals/services/centrelink/assurance-support) (<https://www.servicesaustralia.gov.au/individuals/services/centrelink/assurance-support>).

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## Have paid back your debt to the Australian government

If you or any family members owe the Australian Government money, you or they must have paid it back or have an approved arrangement in place to pay it back.

## Not have had a visa cancelled or a previous application refused

We will consider your immigration history when we make a decision on your application, which means you might not be eligible for this visa if you have had a visa cancelled or refused.

In some circumstances you may still apply for a permanent visa if you have had a visa cancelled or an application refused, see [Limitations on applications in Australia \(129KB PDF\)](#) ([/form-listing/forms/1026i.pdf](#)).

If applying for a visa from outside Australia, see [Can I go to Australia](#) ([/entering-and-leaving-australia/entering-australia/can-i-go-to-australia/re-entry-ban](#)).

If you want immigration assistance, see [Who can help with your visa application](#) ([/help-support/who-can-help-with-your-application/overview](#)).

## Sign the Australian values statement

If you are 18 years of age or older, you must:

- have read, or had explained to you, the Life in Australia ([/help-support/meeting-our-requirements/australian-values](#)) book
- sign an [Australian Values Statement](#) ([/help-support/meeting-our-requirements/australian-values](#)) that confirms you will respect the Australian way of life and obey Australian laws

## Best interests of the child

We will not grant this visa if it is not in the best interests of an applicant under 18.

Meet all these criteria? Check how to apply in our [step by step \(#HowTo\)](#) guide.

## Step by step

### Step 1

### Before you apply

Check your passport. If you need help with your application, get someone to act on your behalf.

#### Check your passport

You and anyone who applies for the visa with you must have valid passports before we grant the visa. We will only grant the visa if you have a valid passport.

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## Get help with your application

Only some people can help you with your application. If you appoint someone to give you immigration assistance they must be:

- a [registered migration agent](/help-support/who-can-help-with-your-application/using-a-migration-agent) (</help-support/who-can-help-with-your-application/using-a-migration-agent>)
- a [legal practitioner](/help-support/who-can-help-with-your-application/using-a-legal-practitioner) (</help-support/who-can-help-with-your-application/using-a-legal-practitioner>), Or
- an [exempt person](/help-support/who-can-help-with-your-application/exempt-person) (</help-support/who-can-help-with-your-application/exempt-person>).

You can appoint anyone to [receive documents](/help-support/who-can-help-with-your-application/authorised-recipients) (</help-support/who-can-help-with-your-application/authorised-recipients>) on your behalf relating to your visa matter.

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## If you have an existing Parent visa application

If you applied for a different parent visa, but we have not made a decision about that visa, you must withdraw that application at the same time that you apply for this visa.

If you applied for a Contributory Parent (Temporary) visa (subclass 173) or a Contributory Aged Parent (Temporary) visa (subclass 884) you need to complete:

- Part C of Form 47PT Application for migration to Australia by a Contributory Parent (Temporary) or Contributory Aged Parent (Temporary) (601KB PDF) (</form-listing/forms/47pt.pdf>) visa holder

If you applied for a Parent visa (subclass 103) you need to complete:

- Part B of [Form 47PA Application for a parent to migrate to Australia \(693KB PDF\)](/form-listing/forms/47pa.pdf) (</form-listing/forms/47pa.pdf>)

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## Step 2

# Gather your documents

Gather all your documents, including for any partner or dependents who might be applying with you. You will also need your sponsor documents.

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## Provide accurate documents

Provide accurate information. See what happens if you [cannot prove your identity or do not provide true information](/help-support/meeting-our-requirements/providing-accurate-information) (</help-support/meeting-our-requirements/providing-accurate-information>).



## Identity documents

We need proof of your identity. If you cannot prove your identity:

- we will refuse your visa application
- we might not grant you another visa for 10 years
- we might not grant any family members you listed on your application a visa for 10 years

Provide the pages of your current passport showing your photo, personal details, and passport issue and expiry dates.

Also provide:

- a national identity card, if you have one
- proof of change of name

Documents that prove a change of name include:

- a marriage or divorce certificate
- change of name documents from an Australian Registry of Births, Deaths and Marriages, or the relevant overseas authority
- documents that show other names you have been known by

## Sponsor documents

Your application must be sponsored by an eligible sponsor.

Your sponsor must complete [Form 40 Sponsorship for migration to Australia \(442KB PDF\)](#) ([/form-listing/forms/40.pdf](#)).

## Balance-of-family documents

Show us that you meet the [balance-of-family test](#) ([/visas/getting-a-visa/visa-listing/aged-parent-804/balance-of-family-test](#)) by giving us:

- evidence of how you are related to each child
- evidence of each child's Australian citizenship or country of permanent residence
- evidence that your child should not be included in the balance-of-family test (for example, their death certificate)

## Character documents

We might ask you for character documents including police certificates. Don't arrange a police check until we ask you to. Learn more about [police certificates \(/help-support/meeting-our-requirements/character\)](/help-support/meeting-our-requirements/character).

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## Assurance of support

Provide us with an assurance of support when we ask for it.

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## Tell us you are getting help

To nominate someone to:

- receive your correspondence, use [Form 956A Appointment or withdrawal of an authorised recipient \(301KB PDF\) \(/form-listing/forms/956a.pdf\)](/form-listing/forms/956a.pdf)
- provide immigration assistance, use [Form 956 Appointment of a registered migration agent, legal practitioner or exempt person \(308KB PDF\) \(/form-listing/forms/956.pdf\)](/form-listing/forms/956.pdf).

Send written notification or your forms with your paper application.

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## Dependants under 18 documents

For every dependent under 18 years old who is applying with you, provide:

- identity documents
- proof of your relationship with them, like a birth or marriage certificate
- character documents, if applicable

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## Parental responsibility documents

You must get consent for any applicant under 18 years of age to migrate to Australia from anyone who:

- has a legal right to decide where the child lives and
- is not coming to Australia with the child

They must complete either:

- [Form 1229 Consent form to grant an Australian visa to a child under the age of 18 years \(276KB PDF\) \(/form-listing/forms/1229.pdf\)](/form-listing/forms/1229.pdf)
- a statutory declaration giving their consent for the child to visit Australia on this visa

Alternatively, you can show us:

- an Australian court order that allows your child to migrate to Australia, or
- that the laws of your home country allow them to migrate

Include:

- an identity document that shows the signature and photo of the person who completed the form or declaration, such as a passport or driver's licence
- adoption papers or other court documents if applicable

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## Dependants over 18 documents

To be included in your visa application as a dependent child, your child must be:

- under 18 years, or
- over 18 years of age but not yet turned 23, and dependent on you or your partner, or
- over 23 years of age, unable to earn a living to support themselves due to physical or cognitive limitations and dependent on you or your partner

For every dependant 18 years old or older who is applying with you, provide:

- identity documents
- documents about their other relationships, if applicable
- character documents
- proof of dependency

If your child is likely to turn 23 while your application is being processed, you will need to provide evidence they are dependent on you due to disability.

Provide:

- identity documents
- documents about their other relationships, if applicable
- character documents

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## Proof of dependency

You need to prove that this person is dependent on you. Provide:

- a completed [Form 47a Details of a child or other dependent family member aged 18 years or over \(307KB PDF\)](/form-listing/forms/47a.pdf) (</form-listing/forms/47a.pdf>)
- proof of your relationship with the dependent such as a birth certificate or adoption papers

You must also prove this person has been financially dependent on you for at least 12 months before you apply. You could provide:

- proof they live with you
- their tax records

- proof they are currently studying

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## Partner documents

Provide:

- identity documents
- character documents
- documents about other relationships, if applicable

Provide either:

- your current marriage certificate or
- enough documents to prove you have been in a de facto relationship with your partner for at least 12 months before you apply

Documents that prove your de facto relationship include:

- joint bank account statements
- billing accounts in joint names
- joint leases or mortgages
- documents that show you have lived at the same address as your partner

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## Photographs

Provide 4 recent photos (45mm x 35mm) of anyone included in the application.

Photographs must be:

- 45mm x 35mm
- less than 6 months old
- good quality colour. We don't accept laser copies
- a full-face view of your head and shoulders
- taken against a plain light-coloured background

You can wear untinted prescription glasses. If you wear a head covering for religious reasons, you can show only your face.

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## Prepare your documents

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### Translate

Have all non-English documents translated into English.

Translators in Australia must be accredited by the [National Accreditation Authority for Translators and Interpreters](http://www.naati.com.au/) (<http://www.naati.com.au/>).

Translators outside Australia do not have to be accredited. But on each translation, they must include their:

- full name
- address and telephone number
- qualifications and experience in the language they are translating

These details must be in English.

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## Certify

Do not certify police certificates. You need to send us the originals.

Provide each supporting document as a certified copy. This includes:

- non-English documents
- English translations

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## Keep

Keep a copy of your completed application.

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## Send

Send us:

- original police certificates
- certified copies of all other documents
- as much information as possible to help us make a decision on your application
- each document only once, even if you are using to show more than one thing
- all documents with your application, if you can

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Step 3

# Apply for the visa

You must apply for this visa on paper. You must be in Australia, but not in immigration clearance, when you apply for the visa.

Learn more about where you can be when we make a decision on your application by reading the "Visa Outcome" section on this web page. (Below)

You cannot apply for this visa if you have already applied for or hold a Sponsored Parent (Temporary) (subclass 870) visa.

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### Provide accurate information

Provide accurate information. See what happens if you [can't prove your identity or don't provide true information \(/help-support/meeting-our-requirements/providing-accurate-information\)](#).

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### Apply on paper

Complete [Form 47PA Application for a parent to migrate to Australia \(693KB PDF\) \(/form-listing/forms/47pa.pdf\)](#).

Your sponsor must complete:

- [Form 40 Sponsorship for migration to Australia \(442KB PDF\) \(https://immi.homeaffairs.gov.au/form-listing/forms/40.pdf\)](#)

Complete the form in English.

You must pay the first instalment when you apply. For payment options see [how to pay \(https://immi.homeaffairs.gov.au/help-support/applying-online-or-on-paper/on-paper/how-to-pay\)](#).

You can't submit applications for this visa in person. Send your application by post or courier to the Parent Visa Processing Centre in Perth at the address on the form. Include all required documents, forms and evidence of payment of application charge with your application.

If any of the above steps are incomplete, your application may be invalid. We do not process invalid applications. We will notify you if this is the case, and if requested, return your application.

Do not send original documents with your application, only send [certified copies \(https://immi.homeaffairs.gov.au/help-support/applying-online-or-on-paper/on-paper/certified-copy\)](#). Keep a copy of your completed application for your own records, including any supporting documents.

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### If you have an existing Parent visa application

If you have applied for a different Parent visa but we have not made a decision about that visa, you must withdraw that application at the same time as you apply for this visa. Use Part B of [Form 47PA Application for a parent to migrate to Australia \(/form-listing/forms/47PA.pdf\)](#).

## Step 4

# After you apply

### *Send more information*

Send any documents you did not provide with your application to the Parent Visa Centre in Perth.

We might also ask you to provide more information.

## Status updates

We can't provide updates on your application's progress if it has not been released from the queue. We will let you know if you need to provide anything further.

Learn more about the [Parent visa queue \(/visas/getting-a-visa/visa-processing-times/family-visa-processing-priorities/parent-visas-queue-release-dates\)](/visas/getting-a-visa/visa-processing-times/family-visa-processing-priorities/parent-visas-queue-release-dates) and [processing priorities \(/visas/getting-a-visa/visa-processing-times/family-visa-processing-priorities\)](/visas/getting-a-visa/visa-processing-times/family-visa-processing-priorities).

## Travel

Tell us if you want to travel outside Australia while we process your application. We need to know because you must be in Australia when we make our decision.

If you leave Australia, make sure you have a valid visa to return.

Learn about [visa expiry. \(/visas/visa-about-to-expire\)](/visas/visa-about-to-expire)

## Health exams

We will let you know if you need [health examinations \(/help-support/meeting-our-requirements/health\)](/help-support/meeting-our-requirements/health).

## Biometrics

We might ask for biometrics (fingerprints and photo). We will let you know if you need to provide them.

## Send more information

Send any documents you did not provide with your application to the Parent Visa Centre in Perth.

We might also ask you to provide more information.

## Stay lawful

Make sure you stay lawful by holding a valid visa while we process your application.

When you apply for this visa in Australia, you are likely to be granted a bridging visa. If your current visa expires before we decide your application, the bridging visa will start. You can stay in Australia on the bridging visa while we process your visa application.

Learn more about [visa expiry \(https://immi.homeaffairs.gov.au/visas/visa-about-to-expire\)](https://immi.homeaffairs.gov.au/visas/visa-about-to-expire).

## Pay the second instalment

You must pay a second instalment before we will grant the visa. We will send you an invoice when it is due. If you do not pay the invoice, we will refuse your application.

## Add family members

You might be able to add family members to your application before we make a decision.

Complete and send us [Form 1436 Adding an additional applicant after lodgement \(481KB PDF\) \(/form-listing/forms/1436.pdf\)](#).

You will also need to provide evidence of your relationship and the family member's passport.

Any family members you add to your application after you apply must be in Australia when you add them.

## Newborn child

Find out what to do if [your child is born after you apply \(/change-in-situation/had-a-baby\)](#).

## Mistakes on your application

Let us know as soon as you can if you make a mistake on your application.



Complete [Form 1023 Notification of incorrect answers \(168KB PDF\)](#) (*/form-listing/forms/1023.pdf*).

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## Help with your application

Let us know if you no longer want someone to:

- receive your correspondence - complete [Form 956A Appointment or withdrawal of an authorised recipient \(301KB PDF\)](#) (*/form-listing/forms/956a.pdf*)
- provide immigration advice - complete [Form 956 Appointment of a registered migration agent, legal practitioner or exempt person \(308KB PDF\)](#) (*/form-listing/forms/956.pdf*).

Send written notification or your forms to the office you submitted your application.

For more information see [Who can help you with your application](#) (*/help-support/who-can-help-with-your-application/overview*).

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## Tell us if things change

Things you need to let us know about after you have applied include:

- changes to your phone number, address or passport
- changes to your marital or de facto status
- the birth of a child
- you want to withdraw your application

See how to tell us if [your situation changes](#) (*/change-in-situation*).

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## Withdraw your application and apply for a different visa

Other parent visas might be processed more quickly.

- The [Contributory Aged Parent visa \(subclass 864\)](#) (*/visas/getting-a-visa/visa-listing/contributory-aged-parent-864*) is a permanent visa. Your application will be processed faster, but it costs more.
- The [Contributory Aged Parent \(Temporary\) visa \(subclass 884\)](#) (*/visas/getting-a-visa/visa-listing/contributory-aged-parent-temporary-884*), then a permanent [Contributory Aged Parent visa \(subclass 864\)](#) (*/visas/getting-a-visa/visa-listing/contributory-aged-parent-864*). This 2-step visa process is faster but costs more than the subclass 804 visa. It also costs more than applying directly for the Contributory Aged Parent visa (subclass 864), but the cost is spread across the 2 visas over a longer period.

To withdraw your application for a subclass 804 visa and apply for a subclass 864 or subclass 884 visa instead:

- complete a new [Form 47PA Application for a parent to migrate to Australia \(693KB PDF\)](#) (*/form-listing/forms/47pa.pdf*) (permanent). Make sure you complete Part B - Declaration to Withdraw

correctly

- send the completed form and a new, completed [Form 40 Sponsorship for migration to Australia \(442KB PDF\)](#) ([/form-listing/forms/40.pdf](#)) by post or courier to the Parent Visa Centre in Perth at the address on the form
- pay the visa application charge. We won't refund or transfer the charge you paid for your previous visa application

We will take the date you originally applied for a subclass 804 visa into account for your new application. You won't be disadvantaged by changing the visa you apply for.

Not all applicants who applied for the subclass 804 visa have to apply for a contributory visa instead. If one applicant for the subclass 804 visa changes their application it will not affect the other application.

## Step 5

# Visa outcome

You must be in Australia, but not in immigration clearance, when we make a decision on your application.

We will let you know our decision in writing.

If we grant you the visa, we will let you know:

- your visa grant number
- the date your visa starts
- your visa conditions.

We recommend you keep a copy of our decision.

If we refuse your visa we will let you know:

- why we refused the visa
- whether you have a right to a review of the decision.

We will not refund the application fee if we refuse your application.

## When you have this visa

- [In Australia \(#haveThisVisa-index-0\)](#)
- [Leaving Australia \(#haveThisVisa-index-1\)](#)

# In Australia

## What you must do on your visa

You must obey all Australian laws.

## Tell us about a change in your situation

See what to do if [your situation changes \(/change-in-situation\)](#).

## Check your visa conditions and expiry

See your visa conditions and work and study entitlements in [VEVO \(/visas/already-have-a-visa/check-visa-details-and-conditions\)](#).

## See how long you can stay

This is a permanent visa. It lets you stay in Australia indefinitely.

## Access Australian Government benefits

As a newly arrived resident, you might have to wait to access certain Australian Government payments and benefits.

Learn more about newly arrived residents' waiting periods from [Services Australia](#)

(<https://www.servicesaustralia.gov.au/individuals/topics/newly-arrived-residents-waiting-period/30726>).

## Travelling on your visa

You can travel to and from Australia as many times as you want for 5 years from the date we grant this visa. This is as long as the travel facility on this visa remains valid.

If you want to travel after the initial 5-year travel facility:

- you will need to apply for and be granted a Resident Return (RRV) (<https://immi.homeaffairs.gov.au/visas/getting-a-visa/visa-listing/resident-return-visa-155-157>) so that you can re-enter Australia as a permanent resident
- you might also want to consider Australian citizenship. If you become an Australian citizen, you don't require a visa to enter Australia. You will need to apply for an Australian passport and use it to leave and re-enter Australia. See more about eligibility requirements and current processing times for [Australian citizenship](#) (<https://immi.homeaffairs.gov.au/citizenship/become-a-citizen>)

To see when your travel facility ends, use [VEVO \(/visas/already-have-a-visa/check-visa-details-and-conditions/\)](#).

## Proving you have a visa

To prove you have a visa and show your conditions to someone, use [VEVO \(/visas/already-have-a-visa/check-visa-details-and-conditions\)](#).

Request your international movement records (<https://immi.homeaffairs.gov.au/entering-and-leaving-australia/request-movement-records>) to get proof of your travel in and out of Australia.

## Working

With this visa you become a permanent resident. This means you can work and study. You are protected by Australian workplace law. [See your workplace rights and entitlements](https://www.fairwork.gov.au/how-we-will-help/templates-and-guides/fact-sheets/rights-and-obligations/visa-holders-and-migrant-workers-workplace-rights-and-entitlements) (<https://www.fairwork.gov.au/how-we-will-help/templates-and-guides/fact-sheets/rights-and-obligations/visa-holders-and-migrant-workers-workplace-rights-and-entitlements>).

## Becoming an Australian citizen

After a certain time, you might be eligible for Australian citizenship. Find out more about [becoming a citizen](/citizenship/become-a-citizen) (</citizenship/become-a-citizen>).

For citizenship purposes, you become a permanent resident at a particular time:

- when you enter Australia on this visa, or
- if you have previously been present in Australia and held a permanent visa immediately before last leaving Australia, when we grant this visa

## Leaving Australia

### Before you leave

#### Check your travel documents

You must have a valid passport or other travel document to leave Australia.

#### Ensure your visa is still valid

See what to do if [your visa has expired or is about to expire](/visas/visa-about-to-expire) (</visas/visa-about-to-expire>).

### At the border

#### Departures SmartGate

We have an automated process that uses facial recognition technology and your ePassport. You might be able to leave the airport faster if you use [SmartGate](https://www.abf.gov.au/smartgates) (<https://www.abf.gov.au/smartgates>).

### After you leave

#### Proving you have been to Australia

[Request your international movement records](https://immi.homeaffairs.gov.au/entering-and-leaving-australia/request-movement-records) (<https://immi.homeaffairs.gov.au/entering-and-leaving-australia/request-movement-records>) to get proof of your travel in and out of Australia.

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